



USER GUIDE SAFERPAY PLUGIN WOOCOMMERCE

Status Author: Document date: Classification: Version:

Released PIT Solutions and SIX Payment Services 8 June 2021 Public 1.0.6







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Worldline / Norldline Payment Services



ABOUT DOCUMENT

| Version No. | Prepared by | Version Changes | Date |
|-------------|---|---|----------------|
| V1.0.0 | Sherin Mathew&Aswathy PG , PIT Solutions Pvt Ltd | Prepared initial document version | 18.08.2020 |
| V1.0.1 | Hakkim P Ahammed,PIT Solutions Pvt Ltd | Reviewed and updated | 19-08- 2020 |
| V1.0.2 | Preethi S, Hakkim PAhammed & Aswathy PG , PIT Solutions Pvt Ltd | Updated with new features 3DS popup for iFrame and hosted fields, iDal Pre- selection for bank account, My Account Add card section modification, CVC modification for saved cards. | 28-10- 2020 |
| V1.0.3 | Hakkim P Ahammed & Aswathy PG , PIT Solutions Pvt Ltd | WordPress compatible version updated | 14-12- 2020 |
| V1.0.4 | Preethi S, Hakkim P Ahammed & Aswathy PG , PIT Solutions Pvt Ltd | Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save card in checkout using Saferpay Fields. | 11-01- 2021 |





| V1.0.5 | Hakkim P Ahammed ,Sherin Mathew &Aswathy PG , PIT Solutions Pvt Ltd | WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status. | 01-04- 2021 |
|--------|--|---|----------------|
| V1.0.6 | Hakkim P Ahammed ,Sherin Mathew &Aswathy PG , PIT Solutions Pvt Ltd | WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated. | 08-06- 2021 |





ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and the comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are.

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.





ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER
- 7. JCB
- 8. BONUS CARD
- 9. SEPA ELV
- 10. MYONE
- **11.MASTERPASS**
- 12. UNIONPAY
- 13. PAYPAL
- 14.TWINT
- **15. PAYDIREKT**
- 16. IDEAL
- **17.EPRZELEWY**
- **18. POSTFINANCECARD**
- **19. POSTFINANCE EFINANCE**
- 20. APPLEPAY
- 21. CREDITCARD (SAFERPAY FIELDS)
- 22. KLARNA PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.



REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (5.0 to 5.7.1) and WooCommerce (tested 3.9 to 5.2.2) plugin.
- License for Saferpay.
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Payment Services





Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for

| Add Plugins Upload Plugin | | | | |
|---------------------------|------------------|-------------------------------|---------------------------|-------------|
| | If you have a pl | ugin in a .zip format, you ma | ay install it by uploadir | ng it here. |
| | C | Choose File No file chosen | Install Now | |
| | | | | |

you. You will see a success message after the installation is finished.

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.





Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode





SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-

developer/testaccount.html

Test mode configuration



We need to enter the provided test credentials into Saferpay settings:

Menu \rightarrow Settings \rightarrow Saferpay Settings

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:





Required Data:

- **Test-Customer ID** •
- Test-Terminal ID (eCommerce Terminal). •
- Test JSON API username. •
- Test JSON API password. •

Live mode configuration

| Appearance | 1. Change operation | mode to "Live mode" |
|--------------------|------------------------|--|
| 😰 Plugins 🜀 | Live API Base URL | https://www.saferpay.coi |
| 👗 Users | | The live API base url given by the Saferpay. |
| 🖋 Tools | Live Customer ID | 2. 24xxxx |
| ∔† Settings | | Get your live customer id from Saferpay backend. |
| General | Live Terminal ID | 3 17xxxxxxx |
| Writing | | Get your terminal id from Saferpay backend. Transactions > Payment. |
| Reading | | |
| Discussion | Live JSON Username | API 24xxxx 127xxxxx |
| Media | | 4. Get your live JSON username from Saferpay backend. Administration > JSON API. |
| Permalinks | | |
| Privacy | Live JSON API password | 5. |
| Saferpay Settings | | Get your live JSON API password in Saferpay. Administration > JSON API. |

Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username •
- Live JSON API password •

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below





🚷 Home > Saferpay Checkout

Saferpay Checkout

| A Please do not refresh or close the w | indow. | |
|--|-------------------------|-----|
| Pay with a card | | |
| Card number * | This input is required. | |
| Valid until * | | |
| Owner name * | | |
| Card verification code | ? | |
| | Cancel | BUY |

CONFIGURATION

Saferpay Plugin configuration includes two section

- 1.Saferpay general settings
- 2. Payment method specific settings





SAFERPAY GENERAL SETTINGS



Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. Enable Test Mode: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
 - SaferPay eCommerce •

access to:

Payment Page Interface

Saferpay Business • access to:

Payment Page Interface

Transaction Interface





Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. Note: Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from SaferPay side.

- 4. Test Customer ID: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- 7. Test JSON API Password: Enter test JSON API password given by To get JSON API username and password you have to login to Saferpay. Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/ecommerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. E-Mails: Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field.
- 9. Check Extra Level of Authentication: Recommended for high risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:





- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: https://merchanthost/merchant.css. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. Description of the order: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > PaymentPage Configuration'). If the configuration is not found by in SaferPay (setting / Backoffice); the default configuration will be used.

| | 😋 9 🔎 0 🕂 New 🗮 English · | • | Howdy, sfwpadmin 🔲 📩 |
|-----------------------------------|---------------------------|--|----------------------|
| Pages Comments | Live API Base URL | https://www.saferpay.α The live APF base url given by the Saferpay. | |
| 💯 WooCommerce | Live Customer ID | 24xxxx Get yaur live custamer id from Saferpay backend. | |
| 🖬 Analytics 🗬 Marketing | Live Terminal ID | 17xxxxxx Get your terminal id from Saferpay backend. Transactions > Payment. | |
| ✗ Appearance ✗ Plugins <a>(a) | Live JSON Username | API_24xxxx_127xxxxx Get your live JSON username from Saferpay backend. Administration > JSON API. | |
| 🕹 Users 🎸 Tools | Live JSON API password | Get your live JSON API password in Saferpay. Administration > JSON APL | |

14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to request an offer here. To get access information to live account please follow this link.



| Settings | Payment Page Theme | Default lightweight responsive theme ∨ The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detained control over the payment of the payment page. | |
|--------------------------------------|----------------------------------|---|---|
| Writing | | | |
| Reading | Allow save card in user profile | No v | |
| Discussion | | This allows merchant to enable/disable save card option in user profile. | |
| Media | | | 1 |
| Permalinks | Is User required to re-enter his | Yes, Re-enter CVC V | |
| Privacy | CVC, when using a saved card | Tes, Re-effert GVC | 1 |
| Saferpay Settings | | | 1 |
| Increase Maximum Upload File Size | My account add card template | Sample3 V | 1 |
| upidad File Size | | | |
| 🕰 WP Mail SMTP | Save Changes | | 1 |
| Q WPML | | | |

- 15. Payment Page Theme: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three type of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme
- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments.
- 17. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



| Billing details First name <u>*</u> | Lastin | Please do not browser back or refresh th window. | he | | |
|--|--------|---|------|---------------|------|
| wetesters2016 | Test | Pay with a card | | Subtotal | |
| Company name (optional) | | Card number xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx | | €18.00 | |
| | | Valid until 11/2023 | | €18.00 | |
| Country / Region <u>*</u> Algeria | | Card verification code* | Ξ | Free shipping | |
| Street address <u>*</u> | | | | €18.00 | |
| Test address wetesters | | BUY | | | |
| Test apartment | | Cancel | - 11 | | ٠ |
| Town / City * | | | | | |
| Test town | | | | | |
| State / County* | | | - 88 | | VISA |

Screenshot: User prompted to enter CVC again during checkout when "Yes, Re-enter CVC "option selected in Saferpay Settings

18. My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment methods.



|) 🔏 Saferpay test inst | ance 📀 7 📮 0 🕂 New 💥 English 🕑 | | | | | Howdy, | , svadm |
|----------------------------|--|--------------------------|--|------------------|--------------|--------------|---------|
| Dashboard | WooCommerce / Settings / Payments | | Inbox | Orders | E Stock | * Reviews | No |
| Posts Media | | | | | | | Help |
| Pages Comments | General Products Shipping Payments Accounts & Prive | acy Emails Ad | vanced | | | | |
| commento | Payment methods | | | | | | |
| WooCommerce < | Installed payment methods are listed below and can be sorted to control their di | splay order on the front | end. | | | | |
| ashboard rders 521 | Method | Enabled | Description | | | | |
| pupons ports | $\equiv \land \checkmark$ Direct bank transfer | | Take payments in person via BACS. More commo transfer | nly known as dir | ect bank/wi | re Se | t up |
| ttings atus tensions | E A Y Check payments | | Take payments in person via checks. This offline a test purchases. | gateway can also | be useful to | Se | t up |
| poCommerce ultilingual | ≡ ∧ ∨ Cash on delivery | | Have your customers pay with cash (or by other r | means) upon del | ivery. | Se | t up |
| Products Analytics | = ^ V PayPal | | PayPal Standard redirects customers to PayPal to information. | enter their payn | nent | Se | et up |
| Appearance Plugins 6 | aferpay Maestro – Maestro | | Pay with Maestro over the interface of Saferpay.! | lleerrr | | Man | nage |
| Users | = 🔨 💙 Saferpay American Express – American Express English | | Pay with over the interface of Saferpay. | | | Man | nage |
| Tools Settings | = 🔨 🗸 Saferpay VISA – VISA test | | Pay with VISA over the interface of Saferpay. 1 | | | Man | nage |

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

| 🚳 Dashboard | WooCommerce | / <u>Settings</u> / Payments | | | Inbox | Orders | Stock | * Reviews | Notice: |
|--|---------------------|--|-----------------|--|--------------|----------------|----------------|--------------|---------|
| 🖈 Posts | | | | | | | | | Help 🔻 |
| Q] Media | | | | | | | | | |
| 📕 Pages | General Pr | oducts Shipping Payments Accounts & Privacy | Emails Ad | lvanced | | | | | |
| Comments | Payment meth | nods | | | | | | | |
| WooCommerce | Installed payment r | methods are listed below and can be sorted to control their display or | der on the fron | tend. | | | | | |
| Dashboard | | Method | Enabled | Description | | | | | |
| Orders (521) Coupons Reports | = ~ ~ | Direct bank transfer | | Take payments in person via BACS. Mor transfer | e commonl | y known as di | irect bank/wir | e s | Set up |
| Settings | | | | tanser | | | | | |
| Status Extensions | = ^ ~ | Check payments | | Take payments in person via checks. Thi test purchases. | s offline ga | teway can als | o be useful to | | Set up |
| WooCommerce Multilingual | = ~ ~ | Cash on delivery | | Have your customers pay with cash (or I | by other me | eans) upon de | livery. | 5 | Set up |
| Products | = ^ ~ | PayPai | | PayPal Standard redirects customers to information. | PayPal to e | nter their pay | ment | 5 | Set up |
| 🔊 Appearance 🖌 | = ^ ~ | Saferpay Maestro – Maestro | | Pay with Maestro over the interface of S | aferpay.!!!e | errr | | M | anage |
| Lusers | = ^ ~ | Saferpay American Express – American Express English | | Pay with over the interface of Saferpay. | | | | M | anage |
| ToolsSettings | = ^ ~ | Saferpay VISA – VISA test | | Pay with VISA over the interface of Safe | rpay. 1 | | | M | anage |





PAYMENT SETTINGS

Saferpay payment method specific configuration are explained in detail below:

- 1. Enable/Disable: Here you can set the visibility of installed payment method during checkout.
- 2. Title: Here you can set title of payment method which is displayed in shop during checkout.
- 3. Description: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. Minimal Order Total: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- 5. Maximal Order Total: Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

| 🕼 🖀 Saferpay V2 🖸 | 🕽 9 📮 0 🕂 New 🇮 English 🥹 | | Howdy, s |
|-----------------------------|--|---|----------|
| 🆚 Dashboard | WooCommerce / Settings / Paym | ents | Inbox |
| 🖈 Pasts | | | |
| 93 Media | General Products Tax | Shipping Payments Accounts & Privacy Emails Integration Advanced | |
| 📕 Pages | | | |
| Comments | WPML All Import requires WP All In | nport <u>Pro</u> or <u>Eree</u> and <u>WPML Multilingual CMS</u> . | |
| | Saferpay Maestro 🖻 | | |
| WooCommerce | Pay with Maestro over the interface of | í Saferpay test. | |
| Home | | | |
| Orders (288) | Enable/Disable | ✓ Enable Maestro | |
| Customers Coupons | | | |
| Reports | Title | Maestro | |
| Settings | | This controls the title which the user sees during checkout. | |
| Status | | 🗱 English 🔹 | |
| Extensions | | | |
| WooCommerce Multilingual | Description | Pay with Maestro over the interface of Saferpay test. | |
| | | | |
| Products | | This controls the description which the user sees during checkout. | |
| Analytics | | Hanglish Translations | |
| 🐢 Marketing | | | |
| 🔊 Appearance | Minimal Order Total | 0 | |
| 🖌 🖌 🖉 | | Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available. | |
| Lusers | | | |
| 🖌 Tools | Maximal Order Total | 0 Set here the maximal order total for which this assment method is sublible. If it is not to zero, it is share weilblie | |

6. Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.



- 7. Allowed currency: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- 9. Pre-Authorizations: It extends the validity of an authorization up to 30 days. If it is set to YES, only Manual Capture option will be possible under Capturing settings.

| 🔞 🔏 Saferpay V2 🗧 | 🤉 9 📮 0 🕂 New 💥 English 🥹 | | Howdy, s | fwp |
|----------------------------|--------------------------------|--|----------|-----|
| 🔋 Media | | | L. | _ |
| 📕 Pages | WooCommerce / Settings / Payme | ents | Inbox | St |
| Comments | | set nere ure maximal order totarior which uns payment metrou is available, tricis set to zero, it is always available. | | |
| | | | | |
| 🪧 WooCommerce 📢 | Allowed countries | Select | | |
| | | Aland Islands Afghanistan | | |
| Home | | Albania | | |
| Orders (288) | | Algeria | | |
| Customers | | American Samoa | | |
| Coupons | | Andorra | | |
| | | Angola | | |
| Reports | | Anguilla | | |
| Settings | | Antarctica 💌 | | |
| Status | | Select payment allowed countries if any specification else leave it free | | |
| Extensions | | | | |
| WooCommerce | Allowed currency | Select | | |
| Multilingual | | Swiss franc (CHF) | | |
| - | | Euro (EUR) | | |
| Products | | Pound sterling (GBP) | | |
| Analytics | | United States dollar (USD) | | |
| | | | | |
| 🖗 Marketing | | | | |
| 🔊 Appearance | | • | | |
| | | Select allowed currency if any specification else leave it free | | |
| 🖆 Plugins | | | | |
| 👗 Users | | | | |
| | Customer Address | Send delivery address | | |
| 🖋 Tools | | Should the customer address be sent to Saferpay? | | |
| All-in-One WP Migration | | andona one razionitei oraziezza de zette ta apietipagi | | |
| 👪 Settings | Pre-Authorizations | Yes v | | |

- 10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.
- 11.Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it



is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.

12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

| 🔞 🔏 Saferpay V2 🔸 | 🕒 9 🔎 0 🕂 New 💥 English 🛛 | | Howdy, : | fwpadmin 📘 |
|-----------------------------|-------------------------------|--|----------|------------------|
| Home | WooCommerce / Settings / Paym | ents | Inbox | O Store Setup |
| Orders 288 | | it extends the validity of an authorization to up to buildays. | INDOX | Store Setop |
| Customers | | | | |
| Coupons | Customer confirmation email | Yes v | | |
| Reports | | Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.) | | |
| Settings | | | | |
| Status | Card Form - Holder Name | Mandatory | | |
| Extensions | | Should Saferpay display a field requesting the card holder name on their page? | | |
| WooCommerce Multilingual | | anouna aarciyay aapinay a nera requesting une cara marker name on anen page. | | |
| Products | Capturing | Manual Capture 🗸 | | |
| II Analytics | | Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ? | | |
| 🐢 Marketing | | | | |
| | Authorization Method | Widget Authorization | | |
| 🔊 Appearance | | Select the authorization method to use for processing this payment method. | | |
| 🖆 Plugins 🚯 | | | | |

- 13. Authorization Method: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The SaferPay PaymentPage can be used both with a SaferPay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an





extension to PaymentPage Interface. It offers the Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

| Have a coupon? <u>Click here to enter your cod</u> | <u>le</u> | |
|--|---|--------------------------|
| Billing details Firstname <u>*</u> Lastn | Please do not browser back or refresh the window. | Î |
| wetesters2016 Test | Pay with a card | Subtotal |
| Company name (optional) | Card number * | €18.00 |
| | L This input is required. Valid until * | €18.00 |
| Country / Region * | | Ξ |
| Algeria | Owner name * | Free shipping |
| Street address * | Card verification code | €18.00 |
| Test address wetesters | | |
| Test apartment | | |
| Town / City * | BUY | |
| Test town | Cancel | |
| State / County * | | VISA |
| KL. | < III >> | - erface of Saferpay. |
| Postcodo / 7ID * | Save to account | |

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

| ~ . | | |
|-----------------------|-------------------------|---|
| N Appearance | Card Form - Holder Name | Mandatory |
| 🚢 Users | | Should Saferpay display a field requesting the card holder name on their page? |
| 🖋 Tools | | |
| Settings | Authorization Method | Widget Authorization V |
| 🕰 WP Mail SMTP | | Select the authorization method to use for processing this payment method. |
| WP Security | | |
| | Is Save Card Available? | Active V |
| Q Translations | | The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay. |
| Q WPML | | |
| Collapse menu | Save changes | |



HOSTED FIELD SETTINGS (SAFERPAY CREDIT CARD)

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from SaferPay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.

| 🔞 Saferpay Admin Settings - Saferp | 🗴 🛛 🕂 WooCommerce settings ‹ Saferp · 🗴 🕴 🐺 Saferpay Admin Settings ‹ Saferp · 🗙 📝 Saferpay Backoffice Saferpay Fie | × + |
|--|--|----------------|
| ← → C | .com/BO/Settings/FieldsApiKey | 🖈 f? 🔶 📸 😓 🛱 😁 |
| Batch Processing Transa | | |
| Settings | Saferpay Fields Access Tokens | |
| Processing | Customer ID: 247112 | |
| Payment Means / Terminals | | |
| Transaction Points Summary | Note: You can create up to 10 Saferpay Fields Access Tokens. | |
| JSON API basic authentication | | - I. |
| JSON API client certificate Saferpay Fields Access Tokens | Create Saferpay Fields Access Token | |
| Payment Page configuration | API key Terminal Created by Creation Date ● testing hosted fields 17955047 e247112002 20.02.2020 12:41 Details | _ |
| | API key SecEsc.t-asdc-48e9-33d3-be8b280182c6 Source URL(a) https://sipalayme.net/notify/ Setup and integration saferapyFields.init((api/api/api/api/api/api/api/api/api/api/ | |
| | <pre>)); // store payment means data SaferpayFields.submit{{ onSuccess: function(evt) {</pre> | |
| | • wp-test-hosted-fields 17955047 e247112002 14.11.2019 10:39 Details | |
| | API key 4ce23636-35C7-4430-90bb-1e95f2a2cc36 Source VRL(a) https://sfwp.displayme.net/ | - |

JS-Library-URL: Here enter JS library URL.





Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information

| 🚯 📸 Saferpay 🔂 | 12 🛡 0 🕂 New 💥 English 🧿 | |
|-----------------------------|---|--|
| 👐 WooCommerce | Payments | |
| Home | | |
| Orders 🔒 | | Georgian lari (GEL) Hong Kong dollar (HKD) |
| Customers | SAFERPAY CREDIT CARD ADDITIONAL SETTINGS | Croatian kuna (HRK) |
| Coupons | | Hungarian forint (HUF) Indonesian rupiah (IDR) |
| Reports | | Select allowed currency if any specification else leave it free |
| Settings | | |
| Status | Saferpay Fields Access Token | 4ce23636-35c7-443b-90bb-1e95f2a2cc36 |
| Extensions | | You can create this from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens. |
| WooCommerce Multilingual | | |
| Products | Saferpay Fields API-URL | https://test.saferpay.com/Fields/247112 |
| Analytics | | Contains the API-Url, to define, where to post the data and initialize the Saferpay Fields. Test Environment url: "https://test.saferpay.com/Fields/[YOUR CUSTOMERID]" Live Environment url: "https://www.saferpay.com/Fields/[YC |
| 🕐 Marketing | | |
| 🔊 Appearance | Test JS-Library-URL | https://test.saferpay.com/Fields/lib/1.2/saferpay-fields.js |
| 🖆 Plugins 👩 | Css URL(s) | 0 |
| 🕹 Users | | You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. |
| 🖋 Tools | | |

Credit Card Theme: Here user can able to choose four sample template for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.





| | TRANSFORMER / REALING / 1991 | Inbox |
|-----------------------------|------------------------------|--|
| 🖈 Posts | Allowed payment methods | Select |
| , PJ Media | | Visa MasterCard |
| Pages | | Maestro American Express |
| Comments | | Diners Club |
| | | Bancontact JCB |
| 🤎 WooCommerce 🔹 | | |
| Home | | Select allowed payment methods if any specification else leave it free |
| Orders (285) | | select allowed payment methods if any specification else leave it free |
| Customers | | |
| Coupons | Customer Address | No |
| Reports | | Should the customer address be sent to Saferpay? |
| Settings | | |
| Status | Capturing | Manual Capture 🗸 |
| Extensions | | Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ? |
| WooCommerce Multilingual | | |
| Products | Authorization Method | Widget Authorization 🗸 |
| Ť | | |
| Analytics | Credit Card Theme | Sample 4 |
| 🜪 Marketing | | The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration of |
| 🔊 Appearance | | the detailed control over the layout of the credit card field. |
| 🖆 Plugins 🚳 | Is Save Card Available? | Active |
| 👗 Users | a save card manualer | |
| - Tools | Windows Explorer | The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay. |

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for SaferPay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

| Home | WooCommerce / Settings / Paymer | nts | | | Inbox | O Store Setup |
|----------------------------|---------------------------------|-------|--------------------------------------|----------|-------|------------------|
| Orders (285) | | = | ABN AMRO | ABNANL2A | | |
| Customers | | = | ASN Bank | ASNBNL21 | | |
| Coupons Reports | | = | bung | BUNQNL2A | | |
| Settings | | = | Handelsbanken | HANDNL2A | | |
| Status | | = | ING | INGBNL2A | | |
| Extensions | | = | Knab | KNABNL2H | | |
| WooCommerce | | = | Moneyou | MOYONL21 | | |
| Multilingual | | = | Rabobank | RABONL2U | | |
| Products | | = | RegioBank | RBRBNL21 | | |
| Analytics | | = | SNS | SNSBNL2A | | |
| 🐢 Marketing | | = | Triodos Bank | TRIONL2U | | |
| 🔊 Appearance | | = | Van Lanschot | FVLBNL22 | | |
| 🖌 Plugins 🙆 | | + Ad | d account Remove selected account(s) | | | |
| 👗 Users | | | | | | |
| Jools 🎜 | Test Account details: | | Bank name | IssserID | | |
| All-in-One WP Migration | | = | Test Bank 1 | 0091 | | |
| Settings | | = | Test Bank 2 | 0092 | | |
| 🕰 VVP Mail SMTP | | + Adr | d account Remove selected account(s) | | | |

Saferpay iDeal additional settings.





SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the SaferPay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

| Self servi | ce | |
|--------------|------------------|--------------------|
| | Provider | Payment Page |
| € Pay | Apple Pay | Enabled |
| Klarna. | Klarna | Disabled Configure |
| Klarna. | Klarna Simulator | Disabled Configure |

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.





| Klarna: Configure | | × |
|-----------------------------------|------------------|----|
| Pay now. Pay later. Financing. | | |
| User | YOUR KLARNA USER | |
| Password | ••••• | |
| Environment | Testing | |
| Countries | 🗹 Austria | |
| | 🗹 Belgium | |
| | 🗹 Denmark | |
| | Finland | |
| | Germany | |
| | ☑ Netherlands | |
| | ☑ Norway | |
| | ☑ Spain | |
| | Sweden | |
| | Switzerland | |
| | ✓ United Kingdom | |
| Saferpay Integration Guide Klarna | | |
| | Sa | ve |



| Home | WooCommerce / Settings / Pa | yments | Inbox | Store Setup |
|--|------------------------------|---|-------|-------------|
| Orders (283) Customers Coupons | Description | Pay with Klarna over the interface of Saferpay. | | |
| Reports Settings | | This controls the description which the user sees during checkout. English translations | | |
| Status Extensions WooCommerce Multilingual | Minimal Order T <i>o</i> tal | 0 Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available. | | |
| Products Analytics Marketing | Maximal Order Total | 0 Set here the maximal order total for which this payment method is available. If it is set to zero, it is always available. | | |
| 🔊 Appearance | Allowed countries | Austria Dermark Finland | | |
| 🖆 Plugins 🤞 | | imland Germany Netherlands Norway | | |
| Tools All-in-One WP Migration | | Sweden Switzerland United Kingdom | | |
| 🔛 Settings | | Belgium | | |
| Q WPML Ocollapse menu | Customer Address | Send both billing and shipping v Should the customer address be sent to Saferpay? | | |

Klarna back end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling-options can be used over following methods.
 - Payment page
 - Transaction Interface •
 - Alias Insert





Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information.

- 2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default a lightweight responsive styling will be enabled. If you don't want any styling please choose 'NONE'.
- 3. Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

Note: If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.



| 🔞 🔏 Saferpay test ins | tance 📀 : | 7 👎 0 🕂 New | | | | | | | | Howdy, svadmi |
|---|-----------|-------------------|--------------------|----------------|----------------|-------------------------------|----------|-------------|--------------|---------------|
| 🚳 Dashboard | Wood | ommerce / Orders | | | | | Inbox | Orders | Stock | Reviews Noti |
| ≁ Posts ♀ Media ₽ Pages | | S Add order | Completed (5) Ca | ancelled (416) | Refunded (203) | Failed (121) | | | Screen Optio | Help • |
| Comments | Bulk Act | ions | All dates | Show all | currencies | Filter by registered customer | • Filter | 1,605 items | « « | 1 of 81 > |
| WooCommerce | | Order | | | Date | Status | | | | Tota |
| Orders 522 Coupons | | #6493 Madhav Test | | • | 2 hours ago | On hold | | | | CHF18.00 |
| Reports | | #6491 Madhav Test | | • | 2 hours ago | Cancelled | | | | CHF18.00 |
| Settings Status | | #6485 Madhav Test | | • | 4 hours ago | Processing | | | | CHF45.00 |
| Extensions WooCommerce Multilingual | | #6482 Madhav Test | | • | 4 hours ago | Cancelled | | | | CHF45.00 |
| Products | | #6379 Madhav Test | | • | Dec 13, 2019 | On hold | | | | CHF55.00 |
| Analytics | | #6376 Madhav Test | | • | Dec 13, 2019 | Cancelled | | | | CHF55.00 |
| ≫ Appearance ≰ Plugins 6 | | #6374 Madhav Test | | • | Dec 13, 2019 | Cancelled | | | | CHF55.00 |
| 🛓 Users 差 Tools | | #6337 Madhav Test | | • | Dec 12, 2019 | On hold | | | | CHF55.00 |
| 🔑 Tools 💵 Settings | | #6301 Dinner Test | | • | Dec 11, 2019 | Processing | | | | CHF45.00 |

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details

Under each order, transaction details are displayed in transaction tab



| Posts | WooCommerce / Orders | ٤ / Edit Order | | Inb |
|-----------------|---------------------------|--------------------------------------|----------------|-----|
| Media | _ | | | |
| Pages | Transaction Tab | | | |
| Comments | Customer ID : | 6 | Capture Cancel | |
| | Saferpay Token : | rpm6904y01hslz1kjnpd6ew95 | cupture | |
| WooCommerce | Saferpay Customer ID : | 247112 | | |
| , mooreenineree | Transaction Type : | PAYMENT | | |
| ashboard | Authorisation Method : | WidgetAuthorization | | |
| rders 522 | Live Mode : | No | | |
| <u> </u> | Language Code : | en | | |
| oupons | Payment Method : | spgw_visa | | |
| ports | Authorization Amount : | 18 | | |
| ttings | Payment ID : | d461hbA8K2KOSAEztEh3b03C5W5A | | |
| atus | Currency Code : | CHF | | |
| | Acquirer Name : | VISA Saferpay Test | | |
| tensions | Acquirer Reference : | 52671009931 | | |
| ooCommerce | Six Transaction Reference | : 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A | | |
| ultilingual | Approval Code : | 207757 | | |
| | Saferpay Payment Method | I : VISA | | |
| Products | Payment Details : | xxxxxxxxxxxx0004 | | |
| Analytics | Saferpay Expiry Year : | 2031 | | |
| - | Saferpay Expiry Month : | 2 | | |
| Appearance | Saferpay Card Country : | DE | | |
| | Saferpay Holder Name : | sfs | | |
| Plugins 🜀 | Alias Registered : | No | | |
| Users | Liability Shift Status : | Yes | | |
| | Liable Entity : | ThreeDs | | |
| Tools | 3DS Liability Shift : | Yes | | |
| Settings | DCC Status : | No | | |
| - | Transaction paid : | No | | |
| WP Mail SMTP | Transaction authorized : | Yes | | |

TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", merchant don't need to do anything from WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", merchant will have the option to Capture or Cancel transactions. If we click Capture, transaction will be captured.

For orders containing only digital products if payment is successful then status of that order will be "Completed"

CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of an order prevents any future change from being made to it. If we click CANCEL, transaction will be cancelled.





Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.



| 🔞 🖀 Saferpay test instar | nce 🗢 7 📕 0 🕂 New | | | | Howdy, sv |
|--------------------------|---|----------|----------------|-------|--------------|
| Comments | WooCommerce / Orders / Edit Order | Inbox | D rders | Stock | * Reviews |
| WooCommerce | Saferpay Card Country : DE | | | | |
| Dashboard | Saferpay Holder Name : sfs | | | | |
| | Alias Registered : No | | | | |
| Orders 523 | Liability Shift Status : Yes Liable Entity : ThreeDs | | | | |
| Coupons | 3DS Liability Shift : Yes | | | | |
| Reports | DCC Status : No | | | | |
| Settings | Transaction paid : Yes | | | | |
| Status | Transaction authorized : Yes | | | | |
| | Active : Yes | | | | |
| Extensions | Capture Id : d461hbA8K2KOSAEztEh3b03C5W5A | | | | |
| WooCommerce | Captured Amount : 18 | | | | |
| Multilingual | | | | | |
| Products | | | | | |
| Analytics | History Tab | ^ | | | |
| Analytics | # Transaction Status Transaction Date | | | | |
| 🔊 Appearance | 1 INITIALIZE 2019-12-16 09:09:20 | | | | |
| | 2 AUTHORIZED 2019-12-16 09:10:16 | | | | |
| 🖆 Plugins 🌀 | 3 CAPTURED 2019-12-16 12:15:37 | | | | |
| 🚢 Users | | | | | |
| 差 Tools | Downloadable product permissions | | | | |
| ET Settings | | | | | |
| | Search for a downloadable product Grant access | | | | |
| 🖏 WP Mail SMTP | | | | | |
| 💌 WP Mail Log | Payment Gateway Response | | | | |
| Q WPML | Array | | | | |
| | (IFRAMEINITIALIZE) => Array | | | | |
| Collapse menu | ([ReennewWeader1 => Xvrau | | | | |
| | IRESUMBEREDARY => ATTO | | | | |

TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

Worldline / Norldline Payment Services



| 🔞 🖀 Saferpay test instanc | ce 😳 7 투 0 🕂 Nev | ı | | | | | | | Howdy, s | wadmin 📃 |
|---|---|--|---|---------------------|--------------------|----------------|---------|------------|-----------------|----------|
| Comments | WooCommerce / Orders | / Edit Order | | | | Inbox | Orders | E Stock | * Reviews | Notices |
| WooCommerce Dashboard Orders (524) | SKU: woo-belt | | с | HF55.00 × 1 | CHF55.00 | | capture | е. | d due to delaye | |
| Coupons Reports Settings | Free shipping Items: Belt × | | | | CHF0.00 | | Add not | | | |
| Status Extensions WooCommerce Multilingual | | | | Shipping: Total: | | F0.00 55.00 | Private | note | Add | |
| Products Analytics | Refund | | | This order | is no longer edite | able. | | | | |
| Appearance | Custom Fields | | | | | | | | | |
| 🖌 Plugins 🌀 | Transaction Tab | | | | | | | | | |
| Tools Settings WP Mail SMTP | Customer ID : Saferpay Token : Saferpay Customer ID : Transaction Type : Authorisation Method : | 6 ha26yxqib5mq3hzyz79eisubp 247112 PAYMENT WidgetAuthorization | | | | | | | | |
| ₩ WP Mail Log Q WPML | Live Mode : Language Code : Payment Method : Authorization Amount : | No en spgw_myone 55 | | | | | | | | |
| Collapse menu | Payment ID : | 4Sp4IfA3p0j9UAY2U3IIbK1I0EpA | | | | | | | | |

SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

| Pages WooCommerce / Orders / Edit Order Doos Order S Stock Reviews Notices Comments 2532732837253 Order S Stock Reviews Notices Distboard Item Click on item to be refunded Cost Qly Total December 16.2019 at 140 cm Detet note Settings Status Status Status Status Total December 16.2019 at 140 cm Detet note Settings Status Free shipping Items: Beanie x 1 CHF18.00 1 1 1 Detete note WooCommerce 0 Free shipping Items: Beanie x 1 Free shipping CHF0.00 December 16.2019 at 140 cm Detete note December 16.2019 at 140 cm Detete note | | ce 😌 7 🗭 0 🕂 New | | | | | | Howdy, s | vadmin 🔃 |
|--|------------------|-----------------------------------|---|-------------------------------|---------------------|----------|-------------------|--------------------------------|----------|
| Pages Dook Orders Stock Reviews Notices Comments Plone: 7853732837253 Plone: Plon: Plone: Plone: Plone: </th <th>9] Media</th> <th>WooCommerce / Orders / Edit Order</th> <th></th> <th></th> <th></th> <th>F</th> <th>Ê</th> <th>*</th> <th>Ŵ</th> | 9] Media | WooCommerce / Orders / Edit Order | | | | F | Ê | * | Ŵ |
| Componentice Cost Qty Total Databased Item Cost Qty Total Coupons Reports Status Settings Status Status Cotomerce Item Click on item to be refunded Model Free shipping Items: Beanie x 1 CHF18.00 Free shipping Items: Beanie x 1 CHF0.00 Order status to the data Database | Pages | Horeen Haree (States) concorder | | | Inbox | Orders | Stock | Reviews | Notices |
| WooCommerce W | Comments | | | | | Order s | tatus change | d from Pending | |
| Dashboard Rem Cost Qty Total Stock levels reduced: Beanle (twoo-beanle Coupors Reports SkU: woo-beanle CHF18.00 × 1 CHF18.00 CHF18.00 × 1 CHF18.00 Settings SkU: woo-beanle SkU: woo-beanle December 16.2019 at 140 cm Decete note Status CHF00.00 0 December 16.2019 at 140 cm Decete note WooCommerce 0 0 December 16.2019 at 140 cm Decete note | WooCommerce | | <u>7853732837253</u> | | | | | | |
| Orders S24 Item Cost Qty Total Stock levels reduced: Beanie (woo-beanie) Coupons Reports Stuti: woo-beanie Item CHF18.00 × 1 CHF18.00 Eanie Status Status Free shipping CHF0.00 0 Parment was on-hold due to delayed capture. Payment was on-hold due to delayed capture. Payment was on-hold due to delayed capture. WooCommerce 0 0 0 December 16, 2019 at 140 nm Deste note | Dashboard | | | | | Decembr | er 16, 2019 at 12 | 40.pm Delete note | |
| Coupons Reports Still: woo-beanie Image: ChF18.00 minipage in the | | Item | Phone: 2553732837253 Phone: 2553732837253 Click on item to be cost Qty Total CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 CHF18.0 December 16.2019 at 140 cm Deceter Payment vas on-hold due to deli capture. December 16.2019 at 140 cm Deceter | Beanie (woo- | | | | | |
| Reports StU: woo-bearie 1 © 18 Pecember 18, 2019 at 140 om Deckt node Settings | Coupons | Beanie | refunded | CHF18.00 × 1 | CHF18.00 | | | | |
| Status Extensions Items: Beanie × 1 CHF0.00 December 16, 2019 at 140 cm Delete note CHF0.00 December 16, 2019 at 140 cm Delete | | | | | 18 | Decembr | er 16, 2019 at 1a | 40.pm Delete note | |
| Extensions Free shipping CHF0.00 Cupute WcoCommerce Items: Beanle × 1 0 Descember 16, 2019 at 1.40 cm Delete note | | | | | | | | d due to delaye | d |
| NooCommerce Items: Beanie × 1 0 Desember 1.8, 2019 at 1.80 cm Detets and e utilingual | | Free shipping | | | CHF0.00 | capture | | | |
| Multilingual | | Items: Beanie × 1 | | | 0 | Decemb | er 16, 2019 at 1 | 40.pm <mark>Delete note</mark> | |
| Restucte Restrick refunded items: Add note | | | | | | | | | |
| | Products | | | Restock refunded items: | \checkmark | Add note | 0 | | |
| Analytics Amount already refunded: -CHF0.00 | Analytics | | | Amount already refunded: | -CHF0.00 | | | | |
| | • | | Refund amount displayed | Total available to refund: | CHF18.00 | | | | |
| | | | | Refund amount: | 18.00 | Private | note | Add | |
| | | | | Reason for refund (optional): | | | | | |
| Luers | 👗 Users | | | | | | | | |
| F Tools Cancel Refund CHF18.00 manually Refund CHF18.00 via Saferpay VISA | 🖋 Tools | Cancel | Refund CHF18.00 n | nanually Refund CHF18.0 | 0 via Saferpay VISA | | | | |
| E Settings | Settings | | | | | | | | |
| 🖏 WP Mail SMTP Custom Fields 🔹 | 🕰 WP Mail SMTP | Custom Fields | | | • | | | | |
| 🖾 WP Mail Log | 🖾 WP Mail Log | | | | | | | | |
| Q WPML CustomerID: 6 | Q WPML | | | | • | | | | |

4. After that Click on button available for Refund via Saferpay. Confirmation pop up will be displayed.



| Saferpay test instance Comments | e 🖸 7 🕊 0 🕂 New | sfwp.dev.displayme.net says Are you sure you wish to process thi undone. | s refund? This action cannot be | | Orders | E Stock | Howdy, sv | admin 🔝 🔦 |
|--|---|--|----------------------------------|---------------------|-----------|--------------|-----------|-----------|
| WooCommerce | Item | | OK Cancel | Total | Stock lev | els reduced: | | |
| Dashboard Orders 524 Coupons | Beanie SKU: woo-beanie | | CHF18.00 × 1 1 | CHF18.00 18 | | | | 11 |
| Reports Settings Status | WooCommerce / Orders / Edit order Are you sure you wish to process this refund? This action cannot be undone. Fill Fill Are you sure you wish to process this refund? This action cannot be undone. Item OK Cancel Total Stock levels reduced: Beanie (woobenie) at 1.40 Reanie CHF18.00 × 1 CHF18.00 Total December 16.2019 at 140 on Decem | 1 | | | | | | |
| Extensions WooCommerce Multilingual | | | | | Add note | 0 | | |
| Products | | | Total available to refund: | CHF18.00 | | | | |
| Analytics Appearance Plugins 6 | | | Reason for refund (optional): | | Private r | note 🔻 | Add | |
| Lisers | Cancel | Refund C | IF18.00 manually Refund CHF18.00 |) via Saferpay VISA | | | | |
| ToolsSettings | Custom Fields | | Saferpay VISA ,confirmation | | | | | |
| 🕰 WP Mail SMTP | Transaction Tab | | uispiayeu. | A | | | | |
| WP Mail Log WPML Collapse menu | Saferpay Token : rpm6904 Saferpay Customer ID : 247112 Transaction Type : PAYMEN | T | | | | | | • |

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

| 🔞 🖀 Saferpay test instanc | 2 😋 7 투 0 🕂 New | | | | | Howdy, | svadmin 📕 |
|---|--|---|-------------------------|---|---|---|----------------|
| Dashboard | Image: Status Image: Status< | | | | | | |
| Posts Media Pages Comments WooCommerce Dashboard Coupons | 2019-12-16 (b) 13 39 dsd Status (byntyu) (b) (b) (c) | Test Madhav Test Test House Test apartment Test Green Ship add chang 909090 Greenland dress: By <u>opmäll.com</u> | ed | Order st Refunde Recembe Item #1 | atus changed ed. r 18. 2019 at 11 7 stock increa | :09 am <mark>Delete no</mark> ased from 40 to | sing to ste |
| Reports Settings Status Extensions WooCommerce Multilingual | Beanie | CHF18.00 | × 1 CHF18.00 | 83Ir5fA6 Refunde Reason Decembe | 578U4UAl0U1 ed: 18 CHF for refund: r.18.2019.at.11 | :09 am <mark>Delete no</mark> | |
| Products Analytics Appearance | Items: Beanie × 1 | r svadmin | | Order st Processi Desember | atus changeo ing. 16.2019 at 4: atus changeo | d from On hold <u>45 pm Delete not</u> d from Pending | te |
| ✓ Plugins ✓ ✓ ✓ ✓ Tools Settings ✓ < | | | Total: CHE18.00 CHE0.00 | Resember Stock le | r. 16. 2019 at 1: vels reduced: | 40 pm <mark>Delete not</mark> | _ |

Order notes are available on right side for each order. From here admin can track order details.



| sfwp.dis | playme.net/notify/wp-admin/post.php?post=20 | 064&action=edit | | 🖈 f? 井 🔶 箭 👌 🛛 😫 |
|----------|---|-------------------------------------|--|--|
| st 😳 5 | 🛡 0 🕂 New | | | Howdy, admin |
| | Date created: | John Pay Test | Fiza H Test | |
| | Status: | dgdfgdf hfghfghgf | Test app1 Town test | Order notes |
| | Refunded * | 676576 Åland Islands | уцуц 546546 | Order status changed from Processing to Refunded. |
| | Customer: <u>Profile →</u> <u>View other orders –</u> | Email address: union@yopmail.com | American Samoa | January 16, 2020 at 9:30 pm Delete note |
| ce | Union Pay (#19 – union@yopmail.com) × ▼ | Phone: 65785685687 | Order notes | Saferpay Refund ID Gv03CSAp46l0tAE6AM2AbjxUnvUA – Refunded: 360 CHF Reason for refund: |
| | Item | | Cost Qty Total | January 16, 2020 at 9:30 pm Delete note |
| | Beanie SKU: woo-beanie | | CHF180.00 × 2 CHF360.00 5 -2 5 -CHF360.00 | Payment received from saferpay. Order status changed from On hold to Processing. |
| | Flat rate Items: Beanie × 2 | | CHF0.00 | January 16, 2020 at 9:30 nm Delete note Payment was on-hold due to delayed |
| | Refund #2080 - January 16, 2020, 9: | 30 pm by <u>admin</u> | -CHF360.00 | capture. January 16, 2020 at 3:36 am Delete note |
| | | | Shipping: CHF0.0 Total: CHF360.00 <u>CHF0.0</u> | Payment authorization rejected by saferpay. Order status changed from Pending payment to On hold. |
| | | | Refunded: -CHF360.CO | January 16, 2020 at 250 am Delete note |
| | | | This order is no longer editable | Add note 🧕 |

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings 'Is Save Card Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.



| 🔞 Checkout – Saferpay test insta | m x + | | | | | | 5 × |
|----------------------------------|--|---|----------------|-----------|------|---|------------|
| (←) → C' @ | A https://sfwp.displayme.net/checkout/ | | F V |) ☆ | lii\ | • | _ <u>₽</u> |
| | | Subtotal | €36.00 | | | | - |
| C | Country / Region * | | | | | | |
| | India 🔹 | Shipping | Free shipping | | | | |
| S | treet address 📩 | Total | €36.00 | | | | |
| | test | | | | | | |
| | test | Maestro | | •• | | | |
| | own / City | American Express | | - | | | - |
| | itate / County * | • VISA | | VISA | | | |
| | Karnataka * | | | _ | | | |
| P | lostæde / ZIP 🕺 | Pay with VISA over the interface Save to account | e of Saferpay. | | | | |
| | 12133 | You can choose from saved car | ds | | | | |
| P | 'hone <u>*</u> | buddreard | | | | | |
| | 1213232442 | MasterCard | | - | | | |
| E | mail address * | | | Distan- | | | |
| | test@yopmail.com | Diners Club | | STILLED'S | | | |
| | | Bancontact | | | | | |
| S | Ship to a different address? | | | | | | - |

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

| World | llir | te ∕ : | × | Payme | nt Service | S | pit | PIT Solutions Software - Web • Mobile |
|-----------------|------|-------------------------|-----------|-------------|------------|--------|------|---|
| Муасс | oun | t | | | | | | English v |
| Dashboard | Ø | Add Card | | | | | | Search |
| Orders | ŵ | Card Number | | | | | | Q Search |
| Downloads | Į. | 0000 0000 0000 0000 | | Expiration | | | Cvc | • |
| Addresses | * | Cardholders | | · MM/YYY | / | | 000 | Recent Posts |
| Account details | - | Add Card | | | | | | Hello world! |
| Saved Cards | | | | | | | | Recent Comments |
| Logout | • | Saved Cards | | | | | | A WordPress Commenter on Hello |
| | | Card Number | Card Type | | , | Action | 8 | <u>world!</u> |
| | | 20000 20000 20000 0004 | VISA | | Delete | | Edit | Archives |
| | | | | | | | | April 2020 |

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number – Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

Worldline / Norld Payment Services



| y test instance 🏾 🗭 0 🕂 New | | | | Н | lowdy, Shop N | Manager |
|--|--|---|--------------|--------|---------------|-------------|
| WooCommerce / Ore | lers / Edit Order | | Inbox | Orders | Stock | * Review |
| Active : | No | | | | | |
| History Tab | | | | | | |
| | | | | | | |
| # Transaction Status | Transaction Date 2020-08-14 11:28:21 | | | | | |
| | 2020-08-14 11:28:49 | | | | | |
| | | | | | | |
| Error Response Tab | | * | | | | |
| Error Code: 1051 Saferpay Response err error message : Payme | | | | | | |
| API Error Response: 3D | S_AUTHENTICATION_FAILED -Secure authentication failed | | | | | |
| | | | | | | |
| Downloadable produc | t permissions @ | * | | | | |
| Search for a download | lable product Grant access | | | | | |
| | | | | | | |
| Payment Gateway Re | monso | * | | | | |
| ATTAY | | | | | | |
| ([IFRAME IN IT IAL IZE] | => Array | | | | | |
| ([Responsell- | ader] => Array | | | | | |
| | ecVersion] => 1.18 | | | | | |
| | questId] => 0e37b4fe-ed44-42cd-027f-2e017f250a2a | | | | | |