

User Manual

Wallee Payment Provider Plugin for Odoo v18.0



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1. Introduction

The Wallee payment provider extension from PIT Solutions acts as a bridge between Wallee and the Odoo Web Shop, offering a standardized solution for accepting payments through a wide range of global payment providers.

Key Characteristics include:

- Unified Payment Gateway: This extension centralizes payments through a single gateway, enabling transactions with numerous providers including Credit/Debit Card, PostFinance E-Finance, PostFinance Card, PostFinance Pay, TWINT.
- **Comprehensive Payment Processing:** Wallee goes beyond basic payment processing by providing additional features such as reconciliation services.
- **Broad Payment Network:** It connects Odoo Shop users to a payment hub that integrates with over 50 payment gateways and processors, ensuring a broad array of payment options.
- Efficient Integration: Utilizing official Wallee SDK, the connector helps reduce cart abandonment by providing customers with their preferred payment methods and lowers costs through optimized payment routing.

This extension significantly enhances the payment experience for Odoo Shop users, offering flexibility and cost-effectiveness while offering a wide variety of payment options.

2. Features

- **Easy to Install:** Quick and straightforward installation process.
- Flexible: Adapts to various business needs and payment requirements.
- User-Friendly: Intuitive interface and configurable settings to match individual preferences.
- Unified Payment Gateway: Centralized payment processing through a single gateway.



- Multiple Payment Methods: Supports a wide range of payment options including Credit/Debit Card, PostFinance E-Finance, PostFinance Card, TWINT.
- Transaction Management: Efficiently handles and maintains transaction records.
- **Customizable Notifications:** Allows for tailored system notifications.
- **Multi-Website and Multi-Space Support:** Configurable for multiple websites and spaces.

3. Working

The Wallee back-end offers flexible configuration options to tailor the payment experience:

Payment Method Management: Admins can define which payment methods are available to users, customizing the payment options as needed.

Payment Completion Process: Admins have the choice to redirect users to the payment service provider's site for transaction completion or handle payments within the shop site using an I-frame. The method of handling payments (redirection, I-frame, or both) depends on the capabilities of the payment service provider.

Enhanced Security with 3D Secure: Admins can enable 3D Secure functionality to add an extra layer of security during the checkout process. When enabled, users will be directed to the 3D Secure service of the payment method to handle their payment details securely.

Customizable Notifications: Admins can adjust notification contents for various payment statuses such as pending, completed, or canceled. Additionally, system notifications like help messages and order completion thank-you messages can be customized.

Editable Documents: Order emails, invoices, reminders, packing slips, and other related documents can be modified to fit specific formats and requirements.

These features ensure a flexible, secure, and tailored payment experience for both administrators and users.



3.1 Odoo Backend Configuration for Wallee

You can access the payment providers through the following menu options:

- Invoicing > Configuration > Payment Providers
- Website > Configuration > eCommerce > Payment Providers

These paths will direct you to the configuration settings for managing payment providers.

Website Site eCommerce Reporting Confi			喿 6 🕑 8 My Company (San Francisco) 🦉
Payment Providers	Q Search	•	1-17/17 < >
Wallee Payment Providers	SEPA Direct Debit	Wire Transfer	Demo
Adyen Install	Amazon Payment Services	asiapay pagi Install	Authorize.net
Buckaroo	Flutterwave	Mercado Pago	Mollie Mollie
PayPal Install	Razorpay	Stripe Install	Worldline
Xendit			

Screenshot 1: Payment Providers Listed in Odoo Backend

After selecting the **Wallee Payment Provider** from the list of available payment providers, proceed to the **Credentials** tab. This section allows you to configure your Wallee account by entering the necessary credentials associated with your Wallee Payment Provider space.

- Enter Your Credentials:
 - Provide the required Space ID, User ID, and API Key to establish a secure connection with your Wallee account.
 - Ensure that the credentials entered are accurate to avoid connection errors.



- Select the Payment Page Type:
 - Choose your preferred payment page type to define how the payment interface is displayed to customers:
 - I-Frame and Lightbox are the available options.

Website Site eCommerce Reporting Configuration		髨 👶 My Company (San Francisco) 🦉
New Payment Providers	Published 🔜 Wallee Gateways 🕲 Wallee Logging	1/17 < >
State ? Disabled © Enabled © @ Test Mode Company Company My Company (San Francisco) Website Credentials Configuration Messages		· FSTRODE
Rest API UserID Rest API SpaceId Application Key Payment Page IFrame		

Screenshot 2: Odoo Backend Configuration of Wallee Credentials

To configure the Wallee Payment Provider in Odoo, you will need the following details from Wallee:

- 1. **Rest API UserID:** The Application User ID created in app.wallee.com.
- 2. Rest API SpaceID: The Space ID obtained from app.wallee.com.
- 3. **Application Key:** The Application Key generated in app.wallee.com.

After entering these details, you can set the status to **'Enabled'** for live transactions or **'Test Mode'** for testing purposes.

Additionally, you can customize the payment form and payment follow-up settings within the **Configuration** tab to tailor the payment experience to your needs.



III Website Site eCommerce Reporting Configuration		髨 6 👶 My Company (San Francisco) 👹
New Payment Providers Wallee Payment Providers	Published Wallee Gateways Wallee Logging	1/17 < >
Wallee Payment Providers State ⁷ Disabled Enabled Test Mode Company My Company (San Francisco) Website		L Pist R
Credentials Configuration Messages		
PAYMENT FORM	PAYMENT FOLLOWUP	
Show Message 🕑	Payment Journal ? Bank	
Payment Methods Alipav Bancontact Credit / Debit Card Pavconiq PostF PostFinance E-Finance PostFinance Pay TWINT WeChat Pr → Enable Payment Methods		

Screenshot 3: Odoo Backend Configuration

After successful configuration, you can view the payment methods and logs related to the Wallee Payment Provider as follows:

- **Payment Methods:** Click on the 'Wallee Gateways' button to view and manage the available payment methods.
- Logs: Click on the 'Wallee Logging' button to access and review logs related to the Wallee payment provider. There is a configuration in the Invoice Settings to automatically delete logs after a specified number of days.

ent Providers / Wallee F e Payment Gateways 🏶		5		Q [search • 1-9/9 < >
Name	Payment Me	Transaction Inter	oneClick P	Image Url
Credit / Debit Card	1,457,546,09	ONSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/credit-debit-card.svg?strategy=snapshot&snapshot=366806666666666666666666666666666666666
TWINT	1,457,546,09	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/twint.svg?strategy=snapshot8isnapshot=366806
Bancontact	1,521,548,80	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/bancontact.svg?strategy=snapshot8xsnapshot=366806
WeChat Pay	1,575,616,07	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/wechat-pay.svg?strategy=snapshot&snapshot=366806
Alipay	1,457,546,09	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/alipay.svg?strategy=snapshot&snapshot=366806600000000000000000000000000000000
Payconiq	1,655,393,38	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/payconiq.svg?strategy=snapshot&snapshot=366806
PostFinance E-Fin	1,460,954,91	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/online-banking/postfinance-e-finance.svg?strategy=snapshot8snapshot=3668
PostFinance Card	1,457,546,09	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/card-brand/postfinance-card.svg?strategy=snapshot&snapshot=366806
PostFinance Pay	1,689,233,13	OFFSITE		https://app-wallee.com/en-US/s/70856/resource/web/image/payment/method/pf_pay.svg?strategy=snapshot&snapshot=366806

Screenshot 4: Wallee Payment Methods

Payment Providers / Wall Wallee Payment Provider		Q Search	•	1-18 / 18 < >
Created on	Description		Provider	Status Code
02/20/2025 16:21:03	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:33	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:07	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:06	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:05	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:00	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:14:00	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:11:39	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:10:51	Unauthorized Error while requesting Wallee Service	25	Wallee Payment Providers	401
02/20/2025 16:09:23	Unauthorized Error while requesting Wallee Servic	25	Wallee Payment Providers	401
02/20/2025 16:08:02	Unauthorized Error while requesting Wallee Servic	35	Wallee Payment Providers	401
02/20/2025 16:03:46	Unauthorized Error while requesting Wallee Service	es	Wallee Payment Providers	401
02/20/2025 16:03:40	Unauthorized Error while requesting Wallee Servic	25	Wallee Payment Providers	401
02/20/2025 16:01:44	Successfully executed Wallee Services		Wallee Payment Providers	200
02/20/2025 16:00:57	Successfully executed Wallee Services		Wallee Payment Providers	200

Screenshot 5: Wallee Payment Provider Logs



Invoicing Custon	ners Vendors Reporting Configuration			喿 7 🥑 YourCompany 😽
Save Discard Sett	ings	Q Search		
General Settings				^
🚭 Website	Accounting Firms mode			
1 Invoicing	Accounting firm mode will change invoice/bill - The document's sequence becomes editable - A new field ~ Iotal (tax inc) > to speed up an - A default Customer invoice / Vendor Bill date Quick encoding Disabled	on all documents. d control the encoding by automating lin	e creation with the right account & tax.	
	Audit Trail			
	Audit Trail Activate Audit Trail			
	Wallee Payment Provider			
	Log Configuration Number of Days after which Logs will be 90	Deleted		

Screenshot 6: Wallee Payment Provider Log Configuration

3.2 Payment Processing from Website

Choose your preferred payment method from those listed on the payment screen based on your currency. Then, click the **'Pay Now'** button on the Odoo eCommerce payment screen to proceed to the Wallee payment interface and complete your payment.

YourLogo Home Shop Contact us		P Q 4	+1 555-555-5556	Mitchell Admin 👻 Contact Us
Review Order > Delivery > Payment				
Confirm order			Order summa	
Delivery: 215 Vine St, Scranton PA 18503, United Sta Billing: 21, SLV AK 12324, United States	ates		2 item(s) - CH	
CHOOSE A PAYMENT METHOD 🕸			Delivery	CHF 0.00
			Subtotal	CHF 366.40
Credit / Debit_Card 🔺	((())		Taxes	CHF 0.00
	🕲 THIST		Total	CHF 366.40
PostFinance Pay 🔺	PF Pay		Discount coo	de Apply
				Pay now
				or
				< Back to delivery

Screenshot 7: Multiple Payment Methods Listed in the Payment Screen



lome Shop Contact us	() ()	Q 41 555-555-55	56 Mitchell Admin 🔻
Delivery > Payment	Powered By Wallee Interface	×	
order	 ✓ Simulation 	×	mmary
ine St, Scranton PA 1850: AK 12324, United States	Manually enter your card details:		- CHF 366.40
INT METHOD 🟦	Card Number *		
it Card 🔺			
	Expiry Date *		
	MM / YY]	nt code
Pay 🔺	Security Code *		Pay now
		_	or
			< Back to delivery
	Confirm		

Screenshot 8: Wallee Payment Interface – I-Frame



PITS	CHF366.40
 Simulation You can use the test inform 	ation to simulate payments.
Manually enter your card deta	ils:
Card Number *	
Expiry Date *	Security Code *
MM / YY	
	Pay
Cancel Payment	
easy pay a	ny way with wallee

Screenshot 9: Wallee Payment Interface – Lightbox

To proceed with your payment, enter your card details in the designated fields and click the '**Confirm**'/'**Pay**' button. Upon successful submission, you will be redirected to the **Payment Status** page on the Odoo eCommerce website, where you can review the outcome of your transaction.



3.3 Order Status

Thank you for your order.	🖨 Print		
Order S00048 🛇		0.1	
Payment Information		Order summary 2 item(s) - CHF 366.40	`
Wallee Payment Providers	Total: CHF 366.40		
		Delivery	CHF 0.0
Your payment has been successfully processed.		Subtotal	CHF 366.4
		Taxes	CHF 0.0
Billing : 21, SLV AK 12324, United States Delivery: 215 Vine St, Scranton PA 18503, United State		Total	CHF 366.4
Delivery: 215 Vine St, Scranton PA 18503, United State	eenshot 10: Order Confirm		CHF 366.4
Delivery: 215 Vine St, Scranton PA 18503, United State			
Delivery: 215 Vine St, Scranton PA 18503, United State	eenshot 10: Order Confirm	mation	

Total



3.4 Wallee Multi-Website for Multi-Space Backend Configuration

To configure Wallee payment providers for multiple websites, you must create a separate payment provider for each website.

Follow these steps to set up individual payment providers:

1. Click the **"Create Wallee Provider"** button.

Billing: 21, SLV AK 12324, United States

Delivery: 215 Vine St, Scranton PA 18503, United States

2. For each website, configure a distinct Wallee payment provider by filling in the required details.

CHF 366.40

CHF 366.40

CHF 0.00

Subtotal

Taxes



By creating separate providers, you can ensure each website has its own tailored payment processing settings.

Invoicing Customers Vendors Reporting Configuration		🗨 🥵 My Company (San Francisco)
New Payment Providers / Wallee Payment Providers - 2 Wallee Payment Providers (2) 🏟	✓ Unpublished ✓ Wallee Gateways ✓ Wallee Logging ✓	1/1 < >
Create Wallee Provider		
Wallee Payment Providers (2)		C Page e
State ? O Disabled		69
 Enabled 		
🔿 Test Mode		
Company My Company (San Francisco)		
Website My Website	•	
Credentials Configuration Messages		
Rest API UserID 1,234		
Rest API SpaceId 1,234		
Application Key ·····		
Payment Page IFrame		

Screenshot 12: Creating new Wallee Provider

Clicking the **"Create Wallee Provider"** button will generate a new Wallee provider in Odoo with a unique name.

After creating the provider, follow these steps to complete the configuration:

- 1. Associate the Provider with a Website: Select the desired website to link this Wallee provider.
- 2. **Input Credentials:** Enter the credentials for the Wallee space that has not yet been configured in Odoo. Ensure the information is accurate to establish a successful connection.

By completing these steps, you can seamlessly integrate Wallee payment processing for your specific website.



III Invoicing Customers Vendors Reporting Configuration		👟 7 🕑 8 My Company (San Francisco) 🦉
New Payment Providers / Wallee Payment Providers - 2 Wallee Payment Providers (2) 🏟	Unpublished Wallee Gateways Wallee Logging	1/1 < >
Create Wallee Provider		
Wallee Payment Providers (2)		· Distant
State ? O Disabled		Teo .
 Enabled 		
 Test Mode 		
Company My Company (San Francisco)		
Website My Website	-	
Credentials Configuration Messages		
Rest API UserID 1,234		
Rest API SpaceId 1,234		
Application Key		
Payment Page IFrame		

Screenshot 13: Mapping Website to Wallee Provider

- The application will raise a warning if the user attempts to configure a provider that meets any of the following conditions:
 - **Duplicate Website and Space ID Combination:** If a provider with the same combination of Website and Space ID is already configured, the system will raise a warning. This prevents duplication and ensures consistency across payment configurations.



Screenshot 14: Validation message



Space ID Already Linked to Another Provider Without a Website: A warning will be raised if the user attempts to configure a provider using a *Space ID* that is already linked to another provider without an associated website. This is critical because a provider configured without a website is accessible across all websites, making the new configuration redundant, as the existing provider already covers all potential payment scenarios.

New Payment Providers (2) 😨 🤷 🗙	Unpublished Wallee Gateways S Wallee Logging	1 / 18 < >
Create Wallee Provider		
Wallee Payment Providers (2) State ⁷ Disabled Enabled		L TEST RE
Test Validation Error	ID without associating it with a Website. This Space ID is already linked to another provider.	×
Rest API UserID 1,234		
Rest API SpaceId 1,234		
Application Key ·····		
Payment Page IFrame		

Screenshot 15: Validation message.

To enable multi-website functionality, you must configure the domain names for each website.

Website Site eCommerce	髨 7 🕑 My Company (San Francisco) 🐻			
New Websites 🌣		Q [search	•	1-2/2 < >
Website Name	Website Domain	Company	Default Lang	uage Theme
My Website		My Company (San Francisco)	English (US)	
My Website 2		My Company (San Francisco)	English (US)	

Screenshot 16: Mapping Domain to Websites.



Website Site eCommerce Reporting Configuration	🔍 🧟 My Company (San Francisco)
w Websites My Website ✿	1/2 <
Vebsite Name My Website	
Vebsite Domain ⁷	
Vebsite Logo ?	
Company My Company (San Francisco)	
anguages English (US) ×	
Custom Code Product Page Extra Fields	
iae	
ustom end of <body> code</body>	

Screenshot 17: Mapping Website Domain address

3.5 Invoice Payment Process

By clicking on the **My Account** menu, users can view documents such as invoices and sales orders associated with their account.



Screenshot 18: Portal User Dashboard





Screenshot 19: Portal User Account Dashboard

By clicking the **"Your Invoices"** menu, users can access a comprehensive list of all their invoices.

From this list, users can:

- 1. Review Invoice Details: View individual invoice records for better clarity.
- 2. **Proceed with Payment:** Select a specific invoice to initiate the payment process seamlessly.

This feature provides users with an organized and efficient way to manage their invoices and complete payments



希 / Invoices & Bills				Sort By: Date 🔻	Filter By: Invoices 🔻
Invoice #	Invoice Date	Due Date	Status		Amount Due
INV/2024/00006	09/02/2024	09/02/2024	O Waiting for Payment	Pay Now	\$ 147.00
Useful Links	About us			Connect with us	
Useful Links Home About us Products Services	We are a team of passion	iate people whose goal is t oducts. We build great pro		Connect with us	om

Screenshot 20: Invoices List

Click the 'Pay Now' button to proceed with the payment.

Home Shop Contact us A / Invoices & Bills / INV/2024/00006		₽ Q € +1 555-1	555-5556 Joel Willis 🔻	Contact Us
 \$ 147.00 © Due in 0 days > Pay Now ★ Download Salesperson Sale message 	Your Logo YourCompany 250 Executive Park Blvd, Suite 3400 San Francisco CA 94134 United States			-
 Send message Scranton, United States +1 555-555-5555 		858 l Bayo	Company, Joel Willis Lynn Street nne NJ 07002 ed States	
Powered by odoo	PROFORMA Invoice IN	NV/2024/0000	06	
	Invoice Date: 09/02/2024	Due Date: 09/02/2024		
	Description [E-COM06] Corner Desk Right Sit	Quantity 1.00	Unit Price Taxes 147.00	Amount \$ 147.00
		Total		\$ 147.00

Screenshot 21: Invoices Payment Process



To proceed with the payment, choose the payment option that best suits your needs and click the **'Pay' Button**. This action will redirect you to the Wallee provider interface, where you can securely complete the payment process.

Home Shop Contact us	Pay with	S55-5556 Joel Willis	Contact Us
# / Invoices & Bills / INV/2024/00006	ray with		
¢ 117.00	CHOOSE A PAYMENT METHOD		
\$ 147.00 © Due in 0 days	🔿 Credit / Debit Card 🔺		
Pay Now			
📥 Download	TWINT A		
Salesperson		Pay	
Mitchell Admin Send message			
Scranton, United States		YourCompany, Joel Willis 858 Lynn Street	
⁵ ∞ +1 555-5555		Bayonne NJ 07002 United States	
Powered by odge			
	PROFORMA Invoice	INV/2024/00006	
	Invoice Date: 09/02/2024	Due Date: 09/02/2024	
	Description	Quantity Unit Price Taxes	Amount
	[E-COM06] Corner Desk Right Sit	1.00 147.00	\$ 147.00
		Total	\$ 147.00

Screenshot 22: List of available Payment Methods

Based on the Wallee provider's payment page configuration, users will see either the Wallee I-Frame or Lightbox payment interface.

SSS-SSS6 Joel Willis * Contact Us
USD147.00
 Simulation × You can use the test information to simulate payments.
Manually enter your card details:
Card Number * Company, Joel Willis B58 Lynn Street Bayonne NI 07002 United States
Expiry Date * Security Code *
in Date: 102/2024
Cancel Payment 1.00 147.00 \$147.00
easy pay any way with wollee Total \$147.00

Screenshot 23: Wallee Payment Interface

pits

After completing the payment successfully, users will receive a confirmation message displayed on the screen. This message serves as verification that the transaction has been processed securely and successfully.



Screenshot 24: Payment Success Page

Your Logo Hom	e Shop Contact us	Ħ	Q 🕻 +1 555-55556	Joel Willis 👻 Contact Us
希 / Payment Status				
	This payment has been canceled No payment has been processed.		Skip →	
	Amount \$ 750.00	Reference INV/2024/00007		
Useful Links	About us			
			Connect with us	
Home About us Products Services	We are a team of passionate people whose goal i life through disruptive products. We build great p business problems.		Connect with us	kample.com
	life through disruptive products. We build great p	products to solve your	 Contact us info@yourcompany.es +1 555-555-5556 	Kample.com

Screenshot 25: Payment Failed/Cancelled Page



After generating and confirming an invoice in the Odoo backend, a **'Preview'** button will become visible. Click the **'Preview'** button to be redirected to the portal page associated with the invoice. On the portal page, locate the **'Pay Now'** button. Clicking this button will open the payment interface, allowing you to securely complete the transaction as previously described.

Invoicing Customers Vendors Reporting Configuration				喿 7 🥑 8 My Company (San Francisco) 👹
New INV/2024/00012 &				1/1 < >
Print & Send Pay Preview Credit Note Reset to Draft				Draft Posted
Customer Invoice				
Customer Joe Willis			Invoice Date 11/26/2024	
858 Lynn Street Bayonne NJ 07002			Created on 11/26/2024 10:09:37	
United States			Due Date 11/26/2024	
Delivery Address [?] Joe Willis			Currency USD	
Invoice Lines Other Info				
Product	Quantity	Price Taxes		Amount 🚅
[E-COM07] Large Cabinet	1.00	320.00		\$ 320.00
Terms & Conditions: http://localhost:8069/terms				Untaxed Amount: \$ 320.00
				Total: \$ 320.00

Screenshot 26: Invoice Payment Process from Odoo Backend

III Website Site eCommerce Reporting Configuration		e	My Website 👻	۵	New	Edit
Home Shop Contact us	₽ Q € +1 555-5556	Mitchell Ad	amin 👻 Cont	act Us		Î
	This is a preview of the customer portal. → Back to edit mode			\times		
♣ / Invoices & Bills / INV/2024/00012						
\$ 320.00						
O Due today	a Your logo					
Pay Now	My Company (San Francisco)					
📥 Download	250 Executive Park Blvd, Suite 3400 San Francisco CA 94134					
Salesperson	United States					
Mitchell Admin Send message						
 Scranton, United States +1 555-555-5555 	Joe Willis 858 Lynn Street Bayonne NJ 07C United States					
Powered by odoo	PROFORMA Invoice INV/2024/00012					

Screenshot 27: Invoice Payment Process Portal Page



Processing Refund

- To initiate a refund, generate a credit note corresponding to the original invoice amount by navigating to the invoice and clicking on Credit Note button.
- Once the credit note is created, confirm it by clicking the **Confirm** button. This action will validate the credit note and prepare it for the refund process.
- Once the credit note is confirmed, click the **Pay** button to proceed with the refund payment. If the original invoice was paid using the Wallee payment provider, the refund amount cannot be adjusted and must match the original amount.
- A transaction for the specified refund amount will be created and can be viewed in the Wallee back office

Invoicing Cust							My Company (San Francisco) 🛛 🦉
New Invoices / INV RINV/2024/00	//2024/00013 009 (Reversal of: INV/2024,	/00013, W 🌣					1/1 < >
Print & Send Pay	Preview Reset to Di	raft					Draft Posted
You have outstandin	ng debits listed below for t	his customer.					
Customer Credit N	lote						
RINV/202	24/00009					_	
Customer	Pay Azure Interic					×	
	4557 De Silv Fremont CA Is Wallee United State	Refund 🕑					
Delivery Address ?		Payment Discard					
Invoice Lines	Other Info					_	
Product		Qu	uantity	Price Taxes			Amount 業
[E-COM08] Storag	ge Box		1.00	15.80			\$ 15.80
Terms & Condition	ns: http://localhost:8069/ter	ms				ι	Intaxed Amount: \$15.80

Screenshot 28: Processing Refund



3.6 Sales Payment Process

To create a new Sale Order, navigate to the Sales menu and select the customer. Add the relevant products to the Sale Order Lines. Once the customer and product details are included, send the Sale Order via email by clicking the "Send by Email" button.

Sales Orders To Invoice Products Reportin	g Configuration			⊊ ⁷ € ⁶	
ew Quotations S00098 🏟				1 / 28	< :
reate Invoice Send by Email Preview Cancel	1			Quotation Quotation Sent Sales	Order
S00098					
Customer fgbtde, Jim Carry Lawerance			Order Date ? 12/19/2	024 11:58:35	
Street1 Street2			Pricelist ? CHF (CH	łF)	
4332 City			Payment Terms Immed	iate	
Switzerland					
Invoice Address fgbtde, Jim Carry Lawerance					
Delivery Address fgbtde, Jim Carry Lawerance					
Quotation Template					
Order Lines Quote Builder Other Info	Customer Signature				
Product	Quantity	Delivered	Invoiced Unit Price Taxes	Amour	at ∓
			0.00 111.23		

Screenshot 29: Sale Order creation and sending via email

This action will trigger a pop-up window, allowing the user to make any necessary changes to the email template. Once the email is sent, the customer can access the Sale Order details by clicking on the link provided in the email.



rolly Cart Quotation (Ref S00098)	^
Quotati00098.pdf	
🙂 🔶 Rej	bly ≪ Reply all → Forward 🛛 🔗 🗐 🛛 … Thu 19/12/2024 11:40
Quotation - S00098.pdf v	
Sign & Pay Quotation S00098 - Jim Carry Lawerance CHF 111.23 Expires on 01/18/2025	
Hello,	
Your quotation S00098 amounting in CHF 111.23 is ready for review.	
Do not hesitate to contact us if you have any questions.	
 Mitchell Admin	
Trolly Cart +1 555-5556 contact@yourcompany.com http://www.example.com	
Powered by <u>Odoo</u>	

Screenshot 30: Customer accessing the Sale Order from the link provided in the mail

Clicking on this link will redirect the client to the Sale Order details page, where they can find the button to complete the payment.

CHF 111.23	Quotation - S00098				
✓ Pay Now	Sale Information	Invoicing an	d Shipping Add	lress	
View Details Quotation - S00098 Communication history Your contact	Date: 12/19/2024 Expiration Date: 01/18/2025	fgbtde, Jim Carry Lawerance Street1 Street2 4332 City Switzerland 1234567890			
Mitchell Admin Send message	Products	Quantity	Unit Price	Taxes	Amour
	[FURN_1118] Corner Desk Left Sit	1.00 Units	111.23		CHF 111.2

Screenshot 31: Sale Oder Details Page



By clicking on "Pay Now" button, the client will be presented with a list of available payment methods. They can review these options and select the one that best suits their needs. Once the appropriate payment method is chosen, the client can proceed to complete the payment process.



Screenshot 32: Listing available payment methods

After the client completes the payment, the page will automatically redirect to the Payment Status page. This page will display the outcome of the transaction, indicating either a successful payment or a failure. In the case of a successful payment, the client will see a confirmation message along with the transaction details. If the payment fails, the client will be informed of the failure.



YourLogo Home Shop Conta	ct us	F Q C	+1555-555-5556	Sign in	Contact Us
希 / Sales Orders / Sales Order S000	98				
CHF 111.23	 Thank you! Your payment has been successfully processed!!! 				
Sales Order - S00098 Communication history Your contact	Sales Order - S00098	Invoicing an	nd Shipping Add	ress	
Witchell Admin Send message Powered by odoo	Order Date: 12/19/2024	 Street1 Street2 4332 City Switzerlan 123456789 	nd	n	
	Products	Quantity	Unit Price	Taxes	Amount
	[FURN_1118] Corner Desk Left Sit	1.00 Units	111.23		CHF 111.23
		Unta	axed Amount		CHF 111.23
		Tota	al		CHF 111.23

Screenshot 33: Payment Success Page

YourLogo Home Shop C	ontact us	R Q C	+1 555-555-5556	Sign in	Contact Us
# / Quotations / Quotation S00	099				
CHF 111.23	A Your payment has been cancelled!!!				
✓ Pay Now	Quotation - S00098				
View Details	Sale Information	Invoicing on	d Shipping Add	Irocc	
Quotation - S00099 Communication history Your contact Mitchell Admin Send message	Date: 12/19/2024 Expiration Date: 01/18/2025		arry Lawerance		
Powered by odoo	Products	Quantity	Unit Price	Taxes	Amount
	[FURN_1118] Corner Desk Left Sit	1.00 Units	111.23		CHF 111.23
		Unta	axed Amount		CHF 111.23
		Tota	1		CHF 111.23

Screenshot 34: Payment Failure/Cancel Page



3.7 Payment Confirmation and Cancellation Emails

The payment provider plugin sends an email to customers automatically when a payment is confirmed or cancelled, detailing the transaction status, including the payment amount and reference details. This ensures that customers are promptly informed of any updates related to their transactions.

Transaction Confirmation		
Dear Mitchell Admin,		
We are pleased to inform you that you confirmed. Please find the transaction	our transaction has been successfully on details below:	
Transaction Reference:	S00094-7	
Amount Paid:	CHF43.18	
Date:	19 December 2024	
Payment Method:	Credit / Debit Card	
If you have any questions, feel free	to contact us at <u>contact@yourcompany.co</u>	
Thank you for choosing Trolly Cart.		
Trolly Ca	art - All Rights Reserved.	

Screenshot 35: Email Template for Payment Confirmation



Cancelled: Payment Transaction - Ref.: S00094-6

Transaction	Cancelled
Dear Mitchell Admin , We regret to inform you that your transactio rransaction details below:	on has been cancelled. Please find the
Transaction Reference:	S00094-6
Amount Paid:	CHF43.18
Date:	19 December 2024
Payment Method:	Credit / Debit Card
f you have any questions, feel free to conta Thank you for choosing Trolly Cart .	act us at contact@yourcompany.com.
Trolly Cart - All R	ights Reserved.

Screenshot 36: Email Template for Payment Cancel

3.8 Scheduled Automated Actions/Cron Jobs

The plugin includes the following automated actions/cron jobs to ensure seamless integration with the payment provider:

- 1. Update Payment Transaction Status: This cron job periodically checks and updates the status of payment transactions to ensure that the latest information is reflected in your system.
- 2. **Update Refund Transaction Status**: Like the payment transaction status update, this cron job ensures that refund transactions are accurately tracked and updated in your system.
- 3. **Synchronize Payment Methods from Wallee Back Office**: This cron job synchronizes the available payment methods from the Wallee Back Office, ensuring that your system always has the most up-to-date options for users.



Note: Wallee Provider payment methods support only full settlement of the bill amount and do not allow partial payments. Similarly, for refunds, only full refunds of the transaction amount are supported; partial refunds are not permitted. If a bill with partial payments is being completed, Wallee payment methods will not be available as a payment option on the payment page.

4. Technical Requirements / Compatible With:

- Technical Requirements: Odoo Sales, Payment and Website Module.
- Compatible with Odoo 18.0, supporting both Community and Enterprise editions.

5. Installation Requirements

This release requires the official Wallee Python SDK to enable communication with Wallee's payment services.

Installation Steps:

- Install dependencies using the provided *requirements.txt* file:
 - o pip install -r payment_wallee/requirements.txt
- Ensure the command is executed within the same Python environment used by your Odoo instance.
- After installation, restart the Odoo service to ensure all modules and SDK classes are properly loaded.

6. Change Log / Release Notes

- Version 3.0.0: April 2025
 - Refactored the integration to utilize the official Wallee SDK instead of direct API calls.
 - Improved error handling for more robust and reliable payment processing.
 - Implemented security enhancements to align with industry best practices.
- Version 2.0.0: January 2025
 - Refinement of payment transaction logging feature.



- Version 1.0.0: January 2025
 - o Initial release

7. Support

If you have questions, use our contact form at <u>webshopextension.com</u> or email at <u>support@webshopextension.com</u>.