



# User guide Saferpay Plugin for WooCommerce

Status

Author:

Document date: Classification: Version: Released PIT Solutions and Worldline 07 May 2025 Public 1.3.0

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# ABOUT DOCUMENT

Version No.	Prepared by	Version Changes	Date
V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08-2020
V1.0.2	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards.	28-10-2020
V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12-2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save	11-01-2021

	PG, PIT Solutions Pvt Ltd	card in checkout using Saferpay Fields.	
V1.0.5	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status.	01-04-2021
V1.0.6	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated.	08-06-2021
V1.0.7	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.2 and WooCommerce 5.3 compatible version updated.	15-06-2021
V1.0.8	Hakkim P Ahammed, Sherin Mathew	*WooCommerce 5.3.1 compatible version updated. * WL Crypto payments.	09-08-2021

	&Aswathy PG, PIT Solutions Pvt Ltd	<ul> <li>* New countries for Klarna Payments</li> <li>* New currencies for SOFORT</li> <li>* EPS Refund support</li> <li>* Removed Bonus card</li> </ul>	
		* Saferpay Fields Access Token generation via REST API	
V1.0.9	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT	WordPress 5.8.1 and WooCommerce Subscription 3.1.3 compatible version updated.	16-09-2021
	Solutions Pvt Ltd	Soft decline mail on checkout	
		Bug regarding unit price calculation in Klarna	
		3DS popup window for save card via my-account.	
V1.1.0	Saferpay Integration team & Sherin Mathew	User manual template and logo updated.	22-10-2021
V1.1.1	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.8.2, WooCommerce 5.9.0 and WooCommerce Subscription 3.1.6 compatible version updated.	17-12-2021
		PHP 8 compatibility.	
		Multisite compatibility.	
		JSON API 1.25 Spec version update.	

V1.1.2	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WooCommerce 6.0.0 compatible version updated. Plugin auto update notification link. Fraud intelligence business support.	31-12-2021
V1.1.3	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 5.9 WooCommerce 6.2.0 compatible version updated. Info message regarding checkout total if klarna payment method is selected. Additional settings to manage Klarna attachment data.	21-02-2022
V1.1.4	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 5.9.3 WooCommerce 6.3.1 compatible version updated. Fixed a script error. Updated description for merchant notification email.	12-04-2022
V1.1.5	Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd	Wordpress 6.0 WooCommerce 6.5.1 compatible version updated. Fixed a script error. Fixed CSS issues in the popup display Hided Saved Cards menu in My Account page if "Allow save card in user profile" is set to No Added support for French translation(wpml)	20-06-2022 t

V1.1.6	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Wordpress 6.0.1 WooCommerce 6.7.0 and WooCommerce Subscription 4.4.0 compatible version updated.	12-08-2022
V1.1.7	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Removed Masterpass payment.	28-09-2022
V1.1.8	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	Wordpress 6.0.3 WooCommerce 7.0.0 WooCommerce Subscription 4.7.0 and WPML compatible version updated.	10-01-2023
V1.1.9	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	Fixed a payment image missing error.	22-02-2023
V1.1.10	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.2.0 and WooCommerce 7.5.1 compatible version updated. PHP 8.2.4 compatibility.	17-04-2023

V1.2.0	Hakkim P Ahammed, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.2.0 and WooCommerce 7.6.0 compatible version updated.	27-04-2023
V1.2.1	Hakkim P Ahammed, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.3.2 and WooCommerce 8.2.1 compatible version updated. Added option auto capture in Liability Shift Behavior	05-12-2023
V1.2.2	Hakkim P Ahammed, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.4.2 and WooCommerce 8.3.1 compatible version updated. HPOS Compatibility Googlepay Integration JSON API 1.31 Compatibility Auto Configure button in Saferpay settings to enable payment methods in onclick. Fixed refund issue in WL Crypto payment	20-02-2024
V1.2.3	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	Postfinancepay Integration Account to Account Integration Credit card/ Debit card Integration Removed Masterpass, Unionpay JSON API 1.32- 1.38 Compatibility	17-04-2024

		Extra level Authentication removed by saferpay. Instead we have added "Force Authentication" field set if extra authentication required or not.	-
V1.2.4	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	JSON API 1.39- 1.40 Compatibility	21-06-2024
V1.2.5	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	Compatibility with Gutenbo checkout block, Removed MyOne paymen method	U U
V1.2.6	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.6.1 and WooCommerce 9.2.0 compatible version updated.	14-11-2024
V1.2.7	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	BLIK and Clicktopay implementation	22-11-2024

V1.2.8	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 6.7.1 , WooCommerce 9.5.1 and WooCommerce Subscription 7.0.0 compatible version updated.	30-01-2025
V1.2.9	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	PHP 8.3, WordPress 6.7.2 , WooCommerce 9.6.2 and WooCommerce Subscription 7.2.1 compatible version updated. Order Prefix and Order ID / Order number passing to Saferpay Unionpay Integration	21-03-2025
V1.3.0	Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd	REKA Integration JSON API 1.45	12-05-2025

# ABOUT SAFERPAY

Saferpay is the convenient, flexible, secure, and comprehensive e-payment solution offered by Worldline Payment Services to facilitate easier and more secure payments in your online shop.

Worldline, listed on Euronext as WLN, is the leading provider of payment and transactional services in Europe and ranks as the fourth largest player globally. With a strong global presence and a dedication to innovation, Worldline is the preferred technology partner for merchants, banks, third-party acquirers, public transport operators, government agencies, and industrial companies across all sectors. With a workforce of over 20,000 employees in more than 50 countries, Worldline delivers sustainable, reliable, and secure solutions throughout the payment value chain, supporting business growth worldwide.

Worldline Payment Services, a division of Worldline since late 2018, has become Europe's largest technology partner for banks and merchants. Their customized solutions include a wide range of payment terminals and services for accepting and processing national and international payments with credit, debit, and prepaid cards, as well as smartphone payments.

## ABOUT WORDPRESS PLUGIN

This plugin has been developed to seamlessly integrate Saferpay payment methods into WooCommerce. It enables the following Saferpay payment methods to be fully compatible with the WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

7. JCB

8. SEPA ELV

9. PAYPAL

10.TWINT

11.IDEAL

12.EPRZELEWY

13.APPLEPAY

14.ALIPAY

**15. CREDITCARD (SAFERPAY FIELDS)** 

**16. KLARNA PAYMENTS** 

17.EPS

18.SOFORT

**19. WL CRYPTO PAYMENTS** 

20.GOOGLEPAY

21.POSTFINANCEPAY

22. CREDITCARD / DEBITCARD

23. GIROPAY

24. ACCOUNT TO ACCOUNT

25. WECHAT PAY

26.BLIK

27.CLICKTOPAY

28. UNIONPAY

29.REKA

This plugin fully supports all the features of online payment methods, including payment capturing, refunding, and cancellation. All of these payment operations are seamlessly executed within the WooCommerce backend and will be automatically synced with your Saferpay account.

#### REQUIRMENTS

In order to successfully install and configure the Saferpay plugin in WordPress, the following steps are necessary:

- WordPress (upto 6.7.2) and WooCommerce (upto 9.6.2) plugin.
- License for Saferpay.
- To process payments, you must have a valid Saferpay account with at least one active Saferpay terminal.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

## INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: To access the WordPress admin dashboard, navigate to Plugins and select Add New. From there, locate the 'Upload Plugin' button at the top of the page and click on it..



Step 3: Next, a plugin upload form will appear. To proceed, simply click on the 'Choose File' button and select the plugin file that you downloaded previously.

Step 4: Once you have chosen the file, simply click on the 'Install Now' button.

WordPress will then proceed to upload the plugin file from your computer and install it seamlessly. Upon completion of the installation process, a success message will appear confirming the successful installation.

Add Plugins Upload Plugin		
	If you have a plugin in a .zip format, you may install it by uploading it here.	
	Choose File No file chosen Install Now	

Step 5: After installation, simply click on the "Activate Plugin" link to begin utilizing the plugin's features.

*	Posts				
93	Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip		pay_woocommerce_gateway.zip		
	Pages		Unpacking the packag	e	
	Comments		Installing the plugin		
WooCommerce     Plugin installed successfully.       Products     Activate Plugin					
т п1 /	III Analytics     Settings   Deactivate     Version 2.0.4   By Ima       Marketing     Saferpay Woocommerce Gateway Activate     Saferpay Woocommerce Gateway Version 2.0.0   By PTTS       Plugins     Saferpay Woocommerce Gateway     Saferpay Woocommerce Gateway		increase maximum upload hie size with one cick. Version 2.0.4 [By Imagify   View details   Support	Enable auto-updates	
				Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site	_
				Saferpay Woocommerce Gateway Version 2.0.0   By PITSOLUTIONS   Visit plugin site	

#### Manual installation via FTP

In some rare instances, your WordPress hosting provider may impose file restrictions that could prevent you from installing a plugin through the admin area. In such cases, the best course of action is to manually install the plugin using FTP.

To begin, you will first need to download the plugin's source as a zip file. Once downloaded, extract the zip file on your computer. Open your FTP client and connect to your website using the login credentials provided by your web host. After establishing a connection, navigate to the /wp-content/plugins/ folder on your website and upload the extracted plugin folder to that directory.

Once the files have been successfully uploaded, visit the WordPress admin area and click on the Plugins link in the admin menu. You should see the Saferpay plugin listed as successfully installed on the plugins page. To start using the plugin, simply click on the Activate link below the plugin.



Once the plugin has been successfully installed, you have the option to enable either test mode or live mode

#### Plugin update

In order to update the plugin, you must follow steps 1 through 4 of the installation process outlined above.

Pods   Media   Pages   Comments (1)   WooCommerce   Products   Analytics   Marketing   Appearance   Peatured   Popular   Recommended   Featured   Popular   Recommended   Fauorites   Classic Editor   Install Now    Akismet Spam Protection			
Media   Pages   Comments into   Woo Commerce   Products   Analytics   Marketing   Appearance   Plugins into   Classic Editor   Install Now Akismet Spam Protection Install Now Akismet Spam Protection Install Now Instal	Dashboard	Add Plugins Upload Plugin 2	Help ¥
Pages   Comments   Woo   Products   Analytics   Marketing   Appearance   Featured   Popular:   Recommended   Favorites   Commercial   Keyword ~   Search plugins   Plugins on Editor      Install Now  Akismet Spam Protection  Qudate Now  Qudate Now	Posts		
Pages   Comments 101   WooCommerce   Products   Analytics   Marketing   Appearance   Featured   Popular   Recommended   Favorites   Commercial   Keyword v   Search plugins   Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin inip format by clicking the button at the top of this page.   Tabled Plugins   Classic Editor   Install Now Akismet Spam Protection	1 Media		
WooCommerce   Products   Analytics   Marketing	Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
Voodcutininde       3         Products       3         Analytics       Marketing         Appearance       Featured       Popular         Recommended       Favorites       Commercial         Rugins       Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in zip format by clicking the button at the top of this page.         talled Plugins       Classic Editor       Install Now       Akismet Spam Protection	Comments 💷		
Products     Analytics       Marketing       Appearance       Featured     Popular       Recommended     Favorites       Classic Editor   Install Now Akismet Spam Protection O Update Now	🔋 WooCommerce	Choose File saferpay,wgateway.zip Install Now 3	
Marketing       Appearance       Featured       Popular       Recommended       Favorites       Commercial       Keyword ~       Search plugins         Plugins       • <th>Products</th> <th></th> <th></th>	Products		
Appearance       Featured       Popular       Recommended       Favorites       Commercial       Keyword v       Search plugins         Plugins       Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in .tip format by clicking the button at the top of this page.         talled Plugins       Classic Editor       Install Now       Akismet Spam Protection       Update Now	Analytics		
Plugins  Plugins  Plugins  Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the <u>WordPress Plugin Directory</u> or upload a plugin in .zip format by clicking the button at the top of this page. Classic Editor Install Now Update Now Update Now	P Marketing		
talled Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the <u>WordPress Plugin Directory</u> or upload a plugin in zip format by clicking the button at the top of this page.           Classic Editor         Install Now         Akismet Spam Protection         Update Now	Appearance	Featured Popular Recommended Favorites Commercial Keyword V Search plugins	
talled Plugins d New install Now Classic Editor Install Now Akismet Spam Protection Oupdate Now	Plugins 🙆		
	nstalled Plugins	Programs extend and expand the functionality or wordertess. You may automatically install programs from the <u>Wordertess Program Directory</u> or upload a plugin in .2p format by clicking the button at the top of this page.	
ign Editor	Add New 1	Classic Editor Install Now Akismet Spam Protection	Jpdate Now
Enables the previous "classic" editor and the old-style Edit More Details The best anti-span protection to block span comments More Details More Details And span in a contact from The most functed activity and span in a contact from The most fu	Plugin Editor		More Details

Step 5: After the installation process is complete, you will be redirected to a page similar to the one shown below. On this page, you will need to click on the "Replace current with uploaded" button.

- Con	nments 💷	Unpacking the package		i.						
wo	oCommerce	Installing the plugin								
Pro	ducts	Destination folder already exists. /var/www/html/SFWP_NEW/wp-								
📕 Ana	alytics	content/plugins/saferpay_woocommerce_gateway/ This plugin is already installed.								
🖗 Mar	rketing									
🔊 Арр	pearance		Current	Uploaded						
🗳 Plug	gins 👩 🛛	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway						
Installed	l Plugins	Version	2.1.3	2.1.4						
Add New	w	Author	PITSOLUTIONS	PITSOLUTIONS						
Plugin E	Street C	Required WordPress version	4.4	4.4						
🍰 Use	45	Required PHP version								
🖋 Тоо	ols	nequies the version								
🖽 Sett	tings	You are updating a plugin. Be sur	e to <u>back up your database and file</u>	<u>s</u> first.						
🖏 WP	Mail SMTP	Replace current with uploaded	Cancel and go back							

Starting from version 2.4.1, the Saferpay WooCommerce Gateway will now display the default plugin update notification from WordPress. This means that users can easily update the plugin just like any other plugins used in WordPress.

Lisers ≫ Themes ✓ Plugins 4	Saferpay Woocommerce Gateway Network Deactivate  There is a new version of Saferpay	Saferpay Woocommerce Gateway Version 2.4.0   By PITSOLUTIONS   View details   Check for updates   Visit Webshop Woocommerce Gateway available. View version 2.4.1 details or <u>update now</u> .
Installed Plugins Add New	WooCommerce Network Deactivate	An eCommerce toolkit that helps you sell anything. Beautifully. Version 6.0.0   By Automattic   View details   Docs   API docs   Community support

## SAFERPAY TEST ACCOUNT

Saferpay provides the opportunity to thoroughly test all interfaces, specifically tailored to your unique test account.

The Saferpay test account enables you to seamlessly integrate Saferpay into your system and conduct trial transactions across various payment simulators before launching live operations.

#### **Test mode configuration**

	Learn more: Minimum WPML	. requirements
Home 🚺		
Orders 3,466	Saferpay Basics	
Subscriptions		
Saferpay Settings	Enable Test mode	1 V Test Mode
Customers		Place the payment gateway in test mode to using test API keys.
Reports		
Settings	Saferpay License	2) Saferpay eCommerce V Choose your license.
Status		Choose your license.
Extensions	Test API Base URL	
NooCommerce	lest AFI base OKL	https://test.saferpay.com/ The test API base url given by the Saferpay.
Multilingual &		The test API base an given by the sajerpay.
Multicurrency	Test Customer ID	0.77470
Products	lest customer ID	3 247112 Get your test customer id as given by the Saferpay.
Payments		Get your test customer to as given by the superpuy.
	Test Terminal ID	47055047
Analytics	lest leminal iD	4 17955047 The test terminal id as given by the Saferpay.
Marketing		The test terminal ta as given by the saferpay.
<b>~</b> • • • • • • • • • • • • • • • • • • •	Test JSON Username	ADI 247442 43730700
Appearance	lest JSON Osemanie	5 API_247112_13729796 The test JSON username given by the Saferpay.
🖌 Plugins		• The test 35014 userhame given by the superpuy.
Lusers	Test JSON API Password	6 Preethisasankana!14
🗲 🌶 Tools	ICSUSSON AFT PASSWORD	The test JSON API password as given by Saferpay.

To configure Saferpay settings, we must input the test credentials provided:

#### $Menu \rightarrow WooCommerce \rightarrow Saferpay \ Settings$

To begin, activate test mode and enter the provided test credentials into the Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

#### Live mode configuration



To ensure a secure transaction process, it is recommended to switch to Saferpay Operation mode. In order to do so, we must enter the live credentials provided into the Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: When using WPML, it is essential to create a Saferpay Checkout page in all supported languages to ensure proper translation functionality. Refer screenshot below

Home > Saferpay Checkout		
Saferpay Checkou	t	
A Please do not refresh or close the w	vindow.	
Pay with a card		
Card number *		
Valid until *	This input is required.	
Owner name *	·	
Card verification code	?	
	Cancel	BUY

# CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

# SAFERPAY GENERAL SETTINGS

₩ WooCommerce	OTGS Installer, responsible for	r receiving automated updates for WPML and Toolset, requires the following PHP component(s) in
Home 🕧	Learn more: Minimum WPML	requirements
Orders (3,466)	Saferpay Basics	
Subscriptions		
Saferpay Settings	Enable Test mode	✓ Test Mode
Customers		Place the payment gateway in test mode to using test API keys.
Reports	Saferpay License	Colomo Constant
Settings	Salerpay License	Saferpay eCommerce V Choose your license.
Status		choologour acchoa
Extensions	Test API Base URL	https://test.saferpay.com/
WooCommerce Multilingual & Multicurrency		The test API base url given by the Saferpay.
	Test Customer ID	247112
Products		Get your test customer id as given by the Saferpay.
Payments		
Analytics	Test Terminal ID	17955047
Marketing		The test terminal id as given by the Saferpay.
🔊 Appearance	Test JSON Username	API_247112_13729796
🖌 Plugins		The test JSON username given by the Saferpay.
📥 Users	Test JSON API Password	Preethisasankana!14
🗲 Tools		The test JSON API password as given by Saferpay.
Cottings		

Configure general Saferpay settings from Menu  $\rightarrow$  Settings  $\rightarrow$ Saferpay Settings

The Saferpay basic settings offer a variety of configurations for users to choose

from

- Enable Test Mode: The Saferpay Operation mode determines how the payment gateway functions. When enabled, it allows the gateway to operate in test mode using test API keys. Otherwise, it will function in live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
  - Saferpay eCommerce

Access to: Payment Page Interface

• Saferpay **Business** 

Access to: Payment Page Interface Transaction Interface Saferpay Fields and more

If you are using Saferpay Business without the appropriate license, the API will generate an error.

3. **Test API Base URL**: The default values for the API base URL have already been set in these fields.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Please enter the test customer ID provided by Saferpay when setting up a partner account.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- 7. Test JSON API Password: Please enter the test JSON API password provided by Saferpay. In order to obtain the JSON API username and password, you must log in to the Saferpay management interface and navigate to Settings -> JSON API basic authentication. For further information, please refer to https://docs.saferpay.com/home/integration-guide/introduction and https://saferpay.github.io/sndbx/index.html#terms.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You have the option to include multiple email addresses, separated by commas. Please note that this field is not mandatory and is only applicable for the PaymentPage interface.
- Order Prefix:- This prefix is exclusively visible in the Saferpay back office. The format for the example is "order\_" and it allows for the use of the following characters: digits (0-9), uppercase letters (A-Z), lowercase letters (a-z), underscore (\_), and hyphen (-).
- 10. **Pass order number instead of order id:-** By selecting this option, the order number will be transmitted to Saferpay instead of the order ID.
- 11. **Force Authentication**: It is highly recommended for high-risk businesses, such as those in the jewelry and electronics industries, to adhere to the highest level of security measures. Otherwise, you may choose to opt out of additional authentication by selecting "No, I do

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not want extra levels of authentication."

- 12. Liability Shift Behavior: This field dictates the protocol for handling transactions in the event of a fraudulent card being used on the website. By utilizing this feature, the responsibility is transferred to the authorizing bank, absolving the store owner of any liability for chargebacks. There are two available options within this field.:
  - Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
  - Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
  - Option C: All transactions are captured automatically, including those without a granted liability shift.
- 13. **Description of the order**: A merchant-provided description that is easily understandable by humans and will be displayed on the Payment Page.
- 14. Payment Page Configuration Name: You can specify the name of the payment page configuration here. This configuration can be created in the Saferpay Backoffice under Settings > Payment Page Configuration. If the configuration is not found in Saferpay (Settings / Backoffice), the default configuration will be used.

1	🔏 Saferpay V2	😌 9 📮 0 🕂 New 💥 English 🕯		Howdy, sfwpadmin 📃 📩
뫄	Media			
ı	Pages	Live API Base URL	https://www.saferpay.ca	
,	Comments		The live API base url given by the Saferpay.	
	WooCommerce			
-	woocommerce	Live Customer ID	24xxxx	
۲	Products		Get your live customer id from Saferpay backend.	
ul	Analytics	Live Terminal ID	1700000	
	Marketing	Live Terminal 10		
T	warkeung		Get your terminal id from Saferpay backend. Transactions > Payment.	
*	Appearance	Live JSON Username	API_24xxxx_127xxxxx	
*	Plugins 🚳	Live Jaon Osemaine		
			Get your live JSON username from Saferpay backend. Administration > JSON API.	
4	Users			
s	Tools	Live JSON API password		
	All in One MD		Get your live JSON API password in Saferpay. Administration > JSON API.	

- 15. When using live mode, please enter the Live Customer ID, Live Terminal ID, Live JSON Username, and Live JSON API password provided by Saferpay when creating a partner account. To obtain access information for the live environment, please request an offer here. For access information to a live account, please follow this link.
- 16. **Payment Page Theme**: Select a theme to personalize the look of Saferpay payment pages. By default, a sleek and responsive design will be applied. There are three

different types of settings to choose from:

- a. Default lightweight responsive theme
- b. Six
- c. No Theme

Marketing		
🔊 Appearance	Payment Page Theme	No theme  The backend of Safergay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed controls and the safe of
🖆 Plugins		over the layout of the payment page.
🚢 Users	Allow save card in user profile	Yes Y
🖋 Tools	Filen sure care in user prome	This ollows merchant to enable/disable save card option in user profile.
🔄 Settings		Count would be at which
General	Force access token generation	Generate access token automatically By enabling this option, "Access-token" is generated automatically. Also, you need the Customerid and Terminalid to be configured for this to work. The generated token will overwrite
Writing		the current token (if present), for the given environment configured.
Reading	Is User required to re-enter his	
Discussion	CVC, when using a saved card	Yes, Re-enter CVC V
Media		
Permalinks	My account add card template	Sample4 V
Privacy		
Saferpay Settings	Enable Fraud prevention	√ YES
Installer		This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL, REVIEW. Note: If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.
		지수는 것 같아요. 이렇게 잘 하는 것 같아요. 이렇게 가지 않는 것 같아요. 이렇게 하는 것 같아요. 이렇게 아니는 것 같아요. 이렇게 아니는 것 같아요. 이렇게 하는 것 같아요. 이렇게 하는 것 같아요. 이렇게 아니는 것 같아요. 이들 것 이 같아요. 이들 것 이들 것 같아요. 이들 것 같아요. 이들 것 않아요. 이들 것 같아요. 이들 것 않아요. 이들 것 같아요. 이들 것 않아요. 이들 것

- 17. Allow save card in user profile: Merchants have the ability to enable or disable the option for customers to save their card information in their user profile. When enabled, customers can conveniently store their credit card details in the 'My Account' section for future use. If disabled, the 'Saved Cards' menu will be hidden from the 'My Account' page
- 18. Force access token generation: Merchants have the option to enable or disable Access-token generation. When enabled, the Access-token is automatically generated. To make this feature work, the Customerld and TerminalId must be properly configured. The generated token will replace the current token in the configured environment. If the feature is disabled, access-tokens must be manually created from the Saferpay back office. Detailed instructions can be found on page 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 19. Is User required to re-enter his CVC, when using a saved card: If the option "Yes, Reenter CVC" is selected, the user will be prompted to re-enter their card's CVC during checkout when using a saved card for their transaction.
  - If the option "No need to re-enter CVC" is selected, the user will not be required to enter the CVC during checkout when using a saved card for their transaction.

Billing details		
First name*	A Please do not browser back or refresh the window.	
wetesters2016	Test Pay with a card	Subtotal
Company name (optional)	Card number xxxxxxxxxx000000000000000000000000000	€18.00
	Valid until 11/2023	€18.00
Country / Region *	Card verification code*	Free shipping
Algeria		
Street address *		€18.00
Test address wetesters		
	BUY	
Test apartment	Cancel	
Town / City <u>*</u>		
Test town		
State / County		VISA
KL		

Screenshot: When the "Yes, Re-enter CVC" option is selected in the Saferpay Settings, users will be prompted to re-enter their CVC during checkout

- 20. My Account Add Card template: In the My Account Saved Cards section, users have the option to choose from four different templates for adding card details. These templates provide a convenient way to store payment information securely. After configuring the Saferpay general settings, it is important to carefully review all settings before proceeding. Once you have confirmed that everything is set up correctly, simply click the "Save Changes" button to finalize the process.
- 21. Saferpay Fields Access Token: Generated automatically with the API URL.
- 22. Saferpay Fields API-URL
- 23. JS-Library-URL: Here enter JS library URL.
- 24. Enable Fraud Prevention: This system protects merchants from potential fraudulent online transactions by assigning a fraud prevention status to each transaction after analysis. The possible values for the status are BLOCKED, APPROVED, and MANUAL REVIEW. If you wish to enable this feature, please activate the Fraud Intelligence module on your Saferpay account.

**Note:** Please refer to the following link for instructions on setting up Fraud Intelligence in the Saferpay Backoffice. This guide will help you establish your Fraud Intelligence business efficiently and effectively

https://docs.saferpay.com/home/features/fraud-intelligence#initial-setup-in-the-saferpay-

#### backoffice

25. **Auto Configure**: We have implemented an auto-configure button that allows users to easily enable payment methods with just one click.

#### JSON API USERNAME AND PASSWORD GENERATION

In order to create a JSON API username and password, you must first log in to the Saferpay management interface. Once logged in, navigate to Settings -> JSON API basic authentication. For further information, please visit https://worldline.com/de-ch/home/top-navigation/developers/e-commerce-developer/integration.

WORLDLINE MM		Test Env	ronment			C+ Logou	
							English 🝷
A Batch Processing	Transactions	Risk & Fraud	Secure Card Data	Secure PayGate	Settings	Online Support	
Settings	JSO	N API bas	ic authentication	Customer ID: 24	7112		
General							
Processing	6	Note: You c	an create up to 50 logins	s.			
Notifications							
Payment Means / Terminal	s Crea	te new JSON A	PI login				
User Administration							
Roles and permissions			Username API_247112_30736460	Description New testing			
Transaction Points Summa			API_247112_20979922	API credentials f	or shopware		
JSON API basic authentica	ion 🗌 16	06.2021 15:56	API_247112_28418116	Saferpay-Integra	tion-Support-T	est_tmp	
JSON API client certificate	16	12.2019 08:52	API_247112_93659369	test tk2eu			
Saferpay Fields access tok	ens 27	05.2019 10:32	API_247112_13729796	test			
Payment Page configuratio		05.2019 19:10	API_247112_91521157	generated for tes	st account		
IP permissions							
Labels							
License overview							

### PAYMENT METHOD SPECIFIC CONFIGURATION

You can configure individual payment methods that fall under the Saferpay plugin from the

WordPress backend by navigating to Menu WooCommerce  $\rightarrow$  Settings  $\rightarrow$  Payments.

**Note:** Not all payment methods will be outlined in your contract, so it is important to exercise caution when selecting payment options.

🕅 📸 Saferpay test insta	ance 😯 7 🖣	🗭 0 🕂 Ne	w 💥 Englis	h 🕐						_	Howdy	y, svadmin
Dashboard	WooComm	<u>nerce</u> / <u>Setting</u>	9 / Payments					Inbox	Orders	Stock	* Reviews	Notic
Posts												Help 🔻
🕽 Media												
Pages	General	Products	Shipping	Payments	Accounts & Privacy	Emails	Advanced					
Comments	Payment m	nethods										
😳 WooCommerce (	Installed paym	ent methods a	re listed below	and can be sort	ed to control their display	order on the	frontend.					
Dashboard		Method				Enable	d Description					
Orders (521)							na house a sur ner					
oupons eports	= ^ ~	Direct b	oank transfer				Take payments in person transfer	via BACS. More common	ly known as d	irect bank/wi	re s	et <mark>u</mark> p
iettings							transier					
itatus	= ^ ~	Check p	ayments				Take payments in person	via checks. This offline ga	teway can als	o be useful to	s	et up
xtensions VooCommerce							test purchases.					
Aultilingual	= ^ ~	Cash on	delivery				Have your customers pay	with cash (or by other m	eans) upon de	elivery.	S	et up
Products											_	
Analytics	= ^ ~	PayPal				0	<ul> <li>PayPal Standard redirects information.</li> </ul>	customers to PayPal to e	nter their pay	ment	S	et up
Appearance												
🖌 Plugins 👩	= ^ ~	Saferpa	y Maestro – I	Maestro		C	) Pay with Maestro over the	interface of Saferpay.!!!e	errr		Ma	inage
users	= ^ ~	Saferpa	y American E	xpress – Amer	ican Express English		) Pay with over the interface	of Saferpay.			Ma	inage
🗲 Tools											IVIO	ing.
Settings	= ^ ~	Saferpa	y VISA - VISA	test			) Pay with VISA over the int	erface of Saferpay. 1			Ma	inage

#### LIST OF PAYMENT METHODS

The settings for each installed payment method can be easily configured by clicking on the "Manage" button.



#### PAYMENT SETTINGS

The specific configuration for the Saferpay payment method will be outlined in detail below:

- 1. **Enable/Disable**: Here, you have the option to adjust the visibility of installed payment methods during the checkout process. This feature allows you to customize which payment methods are displayed to customers at the time of purchase, providing a more tailored and user-friendly experience.
- 2. **Title**: Here, you have the option to customize the title of the payment method that will be visible to customers during the checkout process in your online store.
- 3. **Description**: You can customize the payment method description that appears in the shop during checkout.
- 4. **Minimal Order Total**: You can adjust the availability of payment methods based on the minimum order total. If the minimum order total is set to zero, the payment method will always be available during checkout, regardless of the order total.
- 5. **Maximal Order Total:** You can adjust the availability of payment methods based on the maximum order total. If the setting is set to zero, the payment method will always be available during checkout.

🚯 🗥 Saferpay V2 📢	🔉 9 👎 0 🕂 New 🗮 English 🔗		Howdy, s							
🚳 Dashboard	WooCommerce / Settings / Paym	ents	Inbox							
📌 Posts										
🔋 Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced								
Pages										
Comments	WPML All Import requires WP All Import <u>Pro</u> or <u>Free</u> and <u>WPML Multilingual CMS.</u>									
WooCommerce	Saferpay Maestro 🖻									
Home	Pay with Maestro over the interface of	Saferpay test.								
Orders (288)	Enable/Disable	✓ Enable Maestro								
Customers		Chable Maesuo								
Coupons	Title	Maestro								
Reports		This controls the title which the user sees during checkout.								
Settings Status		🗱 English 🔹 🔹								
Extensions										
WooCommerce	Description	Pay with Maestro over the interface of Saferpay test.								
Multilingual										
Products		This controls the description which the user sees during checkout.								
Analytics		English r translations								
🖗 Marketing										
🔊 Appearance	Minimal Order Total									
🖆 Plugins 🔕		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.								
🚢 Users	Maximal Order Total	0								
F Tools		Cat have the maximal order total for which this assument method is succidable. If it is not to zero, it is shurve succidable								

- Allowed Countries: To specify which countries you wish to accept payment from, simply select the desired countries. You can choose multiple countries by holding down the Ctrl key. If no specific countries are selected, leave this field blank.
- 7. **Allowed currency**: Please select the currencies that are compatible with this payment method. If there are any specific currency requirements, please indicate them; otherwise, leave this field blank.
- 8. Customer Address: Here you can set customer address sent to Saferpaylf it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- *9.* **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

~ · ·				
	😋 9 👎 0 🕂 New 🗮 English 📀		Howdy,	sfwp
📮 Media	WooCommerce / Settings / Payme	and a local state of the state	C.	
📕 Pages	Housenmerce / Sealing / Forme		Inbox	St
Comments		sectione une maximal order total for which one payment mediou is available, tricts secto zero, ficts always available.		
🐖 WooCommerce 🛛 🕯	Allowed countries	Select Aland Islands		
11000		Afghanistan		
Home		Albania		
Orders 288		Algeria		
Customers		American Samoa		
Coupons		Andorra Angola		
Reports		Anguilla		
Settings		Antarctica		
Status		Select payment allowed countries if any specification else leave it free		
Extensions				
	Allowed currency	Select		
WooCommerce Multilingual	, and the currently	Swiss franc (CHF)		
		Euro (EUR)		
Products		Pound sterling (GBP) United States dollar (USD)		
Analytics				
📌 Marketing				
✗ Appearance		v v		
		Select allowed currency if any specification else leave it free		
🖆 Plugins 🔇				
🛓 Users				
🖋 Tools	Customer Address	Send delivery address		
		Should the customer address be sent to Saferpay?		
All-in-One WP Migration				
-	Pre-Authorizations			
E Settings	FTe-Authorizations	Yes v		

10. Customer Confirmation Email: You can choose whether Saferpay sends a confirmation email to the customer. This option is only available if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: When the setting is set to "None," Saferpay will not show a field requesting the cardholder's name in the payment interface. However, when the setting is changed to "mandatory," Saferpay will then display a field prompting the user to enter the cardholder's name during the payment process.
- **12. Capturing**: Welcome to the capturing mode settings. When set to Manual Capture, the amount is only reserved and must be manually captured through the WordPress backend. On the other hand, when set to Auto Capture, the amount is captured automatically. Please note that Auto Capture is not possible if Pre-Authorizations are

🔞 🏠 Saferpay V2 🔹	🖸 9 🛡 0 🕂 New 🇮 English 🥹		Howdy,	sfwpadmin 📃
Home	WooCommerce / Settings / Paym	ents	Inbox	O Store Setup
Orders (288)		It extends the validity of an authorization to up to bu days.	Inson	otore occop
Customers				
Coupons	Customer confirmation email	Yes v		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Should Saferpay display a field requesting the card holder name on their page?		
WooCommerce Multilingual		anonin patelihay nabilay a liew rednesning me card nomer name on men bager.		
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🗬 Marketing				
~	Authorization Method	Widget Authorization		
Appearance		Select the authorization method to use for processing this payment method.		
🖆 Plugins 🚳				

set to YES

- 13. **Authorization Method**: Here, you have the ability to choose the authorization method for payment processing. There are two options available within these settings.
- a. Payment Page During the order processing, users will be seamlessly redirected from the WooCommerce shop to the Saferpay payment gateway interface to securely process their payment. Upon successful completion of the payment, users will be redirected back to the WooCommerce shop to finalize their purchase. The Saferpay Payment Page Interface is designed to simplify and streamline the payment process by utilizing the PaymentPage form. This interface can be utilized with both a Saferpay eCommerce license and a Saferpay business license, providing a universal integration solution. Additionally, all Saferpay supported payment methods can be easily processed through the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

Have a coupon? <u>Click here to entr</u>	<u>er your æde</u>				
Billing details		lease do not browser back or refresh t rindow.	the		
wetesters2016	Test Pay w	vîth a card		Subtotal	
Company name (optional)	Card nu	nber *		€13.00	
	This inpu Valid un	it is required. til ★		€18.00	
Country / Region *	Owner n	ame *	E	Free shipping	
Street address *	Card ver	ification code	- 11	€18.00	
Test duriess weresters	_	?			
Test apartment					
Town / City		BUY			
Test town		Cancel			
State / County *			- 8		VISA
KL				of Saferpay.	

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

,se	Appearance	Card Form - Holder Name	Mandatory	~
۵	Users		Should Saferpay display a field requesti	ng the card holder name on their page?
s	Tools			
857	Settings	Authorization Method	Widget Authorization	~
₽4	WP Mail SMTP		Select the authorization method to use ;	or processing this payment method.
	WP Security			
		Is Save Card Available?	Active	×
Q.	Translations		The alias manager allows the customer	to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Ģ	WPML			
0		Save changes		

Credit Card Theme: Users can choose from four sample templates for credit card payments.

Throughout the order processing, users are presented with Saferpay payment forms in a pop-up window within the WooCommerce shop. This seamless integration allows for a secure and convenient payment experience for customers.

**Is Save Card Available?** Administrators have the ability to set the status of a card as either Active or Inactive. By enabling this feature, customers can register their cards and use them for future payments. The card details will be securely stored in Saferpay. Saved cards that are enabled in the allowed payment methods for credit card settings will be displayed during the checkout process.

www.cvasholoard	MANAGAMMUSING / PAMMAR / 19,	Inboy
🖈 Posts	Allowed payment methods	Select
🞝 Media		Visa MasterCard
📕 Pages		Maestro American Express
Comments		Diners Cubi Bancontact JCB
👐 WooCommerce 🔦		505
Home		Select allowed payment methods if any specification else leave it free
Orders 🔠		select allowed payment methods in any specification else leave it nee
Customers	Customer Address	
Coupons	Customer Address	No
Reports		Should the customer address be sent to Saferpay?
Settings		
Status	Capturing	Manual Capture 🗸
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual		
Products	Authorization Method	Widget Authorization
Analytics	Credit Card Theme	Sample 4
🗬 Marketing		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration
🔊 Appearance		the detailed control over the layout of the credit card field.
🖆 Plugins 🗿	Is Save Card Available?	Active
🕹 Users		The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.
6 ·	Windows Explorer	

## SAFERPAY IDEAL

In addition to the general settings, Saferpay iDeal payment method offers additional settings, including account details. Here, administrators have the ability to add or remove bank accounts.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	its		Inbax S	O itore Setup
Orders 285		=	ABN AMRO	ABNANL2A	
Customers		=	ASN Bank	ASNBNL21	
Coupons Reports		=	bung	BUNQNL2A	
Settings		=	Handelsbanken	HANDNL2A	
Status		=	ING	INGBNL2A	
Extensions		=	Knab	KNABNL2H	
WooCommerce		=	Moneyou	MOYONL21	
Multilingual		=	Rabobank	RABONL2U	
Products		=	RegioBank	RBRBNL21	
Analytics		=	SNS	SNSBNL2A	
🐢 Marketing		=	Triodos Bank	TRIONL2U	
<b>~</b>		=	Van Lanschot	FVLBNL22	
🔊 Appearance 🕼 Plugins		+ Ad	d account Remove selected account(s)		
🚢 Users					
Tools کچ	Test Account details:		Bank name	IssserID	
All-in-One WP Migration		=	Test Bank 1	0091	
🔢 Settings		=	Test Bank 2	0092	
🕰 WP Mail SMTP		+ Ad	d account Remove selected account(s)		

Saferpay iDeal additional settings.

# SAFERPAY KLARNA PAYMENT

In addition to the general settings, certain additional configurations are required in order to utilize Klarna payment methods.

To activate Klarna on a specific terminal in Saferpay Back Office, navigate to Settings > Terminals. Choose the desired terminal and scroll down to Self Service. For further instructions, please refer to the link provided below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service operates differently depending on the Saferpay environment (test/live) you are using, so it is important to pay close attention.

You will have two options: Klarna and Klarna Simulator on the Saferpay test environment. Configure Klarna for Live mode and Klarna Simulator for test mode

Self service						
	Provider			Payr	nent Page	
<b>€</b> Pay	Apple Pay			0	Enabled	
Klarna.	Klarna				Disabled	Configure
Klarna.	Klarna Simulator				Disabled	Configure



**Important:** In order to enable Klarna Payment as an option in the checkout section, it is necessary to activate the country in both Saferpay Backoffice and the plugin settings.

Klarna: Configure		×
Pay now. Pay later. Financing.		
User	YOUR KLARNA USER	
Password	•••••	
Environment	Testing	
Countries	🗹 Austria	
	Belgium	
	Denmark	
	Finland	
	Germany	
	Netherlands	
	Norway	
	🗹 Spain	
	Sweden	
	Switzerland	
	☑ United Kingdom	
Saferpay Integration Guide Klarna		
	Save	

*Note*: Send Klarna attachment data to API: By selecting this option, Klarna provides the opportunity to include additional data points with each order. These data points are utilized for further analysis, such as conducting a risk assessment on the Klarna platform.

📌 Posts	Allowed countries	Austria
9] Media		Belgium
Pages		Denmark Finland
Comments		France Germany
🖾 Email Log		Italy
IP Redirection		Netherlands Norway
La Redirection		Spain 👻
WeoCommerce		Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display
Home		
Orders (1,125)	Customer Address	Send billing address V
Subscriptions		Should the customer address be sent to Saferpay?
Customers		
Reports	Capturing	Auto Capture 🗸
Settings		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
Status		
Extensions		
WooCommerce	Customer confirmation email	Yes v
Multilingual		Should Saterpay send a confirmation email to the customer. (Available only if the customer is redirected to Saterpay.)
Products		
	Send Klarna attachment data	No v
_	to API	Karna offers the option, to send additional data-points, alongside each order. These data-points are then used for additional analysis, like a risk-check on Klarna side.
🖗 Marketing	L	

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: If you submit CHF for Switzerland as your country code but select EUR as your currency, Klarna will not be displayed!

🔞 🚓 My Sites 👩 🤅	SFWP201-php8 📀 2 📮 0 🕂	New Q I Figlish •
🚳 Dashboard	Tax options   Standard rates   My r	new tax class rates   Reduced rate rates   Zero rate rates
🖈 Posts	Tax options	
<b>9</b> ] Media	Prices entered with tax	O Yes, I will enter prices inclusive of tax
Pages	Prices entered with tax	<ul> <li>Yes, I will enter prices inclusive of tax</li> <li>No, I will enter prices exclusive of tax</li> </ul>
Comments		• No, I will effer prices exclusive of tax
Email Log WooCommerce	Calculate tax based on	Customer shipping address
Home	Shipping tax class	Shipping tax class based on cart items
Orders 614		
Subscriptions	Rounding	Round tax at subtotal level, instead of rounding per line
Customers		
Coupons Reports	Additional tax classes	My new tax class     Reduced rate
Settings		Zero rate
Status		
Extensions	Display prices in the shop	Excluding tax V
WooCommerce Multilingual	Display prices during cart and	Excluding tax
Products	checkout	
Analytics	Price display suffix	N/A
🐢 Marketing		
Appearance	Display tax totals	Itemized ~
🖋 Plugins 🚢 Users	Save changes	

WooCommerce Tax settings should be like this for Klarna.

**Attention:** We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

#### The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/maestro
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/american-express</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/jcb</u>
- https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcardand-postfinance-1
- TWINT Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/twint">https://docs.saferpay.com/home/integration-guide/payment-methods/twint</a>
- **PayPal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/paypal</u>
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- **eps** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eps</u>
- Giropay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/giropay">https://docs.saferpay.com/home/integration-guide/payment-methods/giropay</a>
- **iDeal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/ideal</u>
- SEPA ELV Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit">https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit</a>
- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact">https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact</a>
- Apple Pay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/applepay">https://docs.saferpay.com/home/integration-guide/payment-methods/applepay</a>
- Alipay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1">https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1</a>
- Crypto Payments Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments">https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments</a>
- Google Pay Refer <a href="https://docs.saferpay.com/home/integration-guide/payment-methods/google-pay">https://docs.saferpay.com/home/integration-guide/payment-methods/google-pay</a>
- BLIK Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/blik</u>
- CLICKTOPAY Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/click-to-pay</u>
- **REKA** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/reka</u>

**Note:** There are some issues with the test simulator for CLICKTOPAY, ALIPAY, and TWINT. For example, orders may be marked as successful even if the payment process is terminated, or orders may automatically be marked as successful after a certain amount of time.

# SAFERPAY FEATURES

## DESIGN CUSTOMIZATION

If you are looking to personalize the default design of the Saferpay interface, Saferpay offers the following customization options:

- 1. CSS-Styling: The CSS styling options can be used over the following methods.
  - Payment page
  - Transaction Interface
  - Alias Insert

Note: The CSS file referenced by the CssUrl parameter must be stored on a web

Refer to <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

2. Theme: This parameter allows you to customize the appearance of the payment pages that are displayed. By default, a lightweight responsive styling will be enabled. If you do not want any styling, please choose "NONE".

## ORDER MANAGEMENT

Customer orders can be found under WooCommerce  $\rightarrow$  Orders. This section allows you to easily access and manage all orders placed by customers.

🔞 📸 Saferpay test ins	stance 📀 7	🛡 0 🕂 Nev	n								Howdy	, svadmin 🖡
🚯 Dashboard	WooCo	mmerce / Orders						Inbox	Orders	É Stock	Reviews	Notices
<ul> <li>≁ Posts</li> <li>♀) Media</li> <li>■ Pages</li> </ul>	Order	S Add order								Screen Opt	ons 🔻	Help 🔻
<ul> <li>Fages</li> <li>Comments</li> </ul>	All (1,605) Bulk Acti		On hold (338)	Completed (5)   All dates		6)   Refunded (203 all currencies	)   Failed (121)	▼ Filter	1.605 itoms			ch orders
WooCommerce		Order	C CPPU		JIII JIII	Date	Status	The	2,000 110113		1 0101	Total
Orders 522 Coupons		#6493 Madhav	Test		•	2 hours ago	On hold				1	CHF18.00
Reports Settings		#6491 Madhav	Test		*	2 hours ago	Cancelled				1	CHF18.00
Status Extensions		#6485 Madhav	Test		•	4 hours ago	Processing					CHF45.00
WooCommerce Multilingual		#6482 Madhav 1	Test		•	4 hours ago	Cancelled				0	CHF45.00
Products		#6379 Madhav	Test		*	Dec 13, 2019	On hold				0	CHF55.00
Analytics		#6376 Madhav	Test		•	Dec 13, 2019	Cancelled					CHF55.00
<ul> <li>Appearance</li> <li>Plugins 6</li> </ul>		#6374 Madhav	Test		•	Dec 13, 2019	Cancelled					CHF55.00
👗 Users 🗲 Tools		#6337 Madhav 1	Test		*	Dec 12, 2019	On hold				1	CHF55.00
5 Settings		#6301 Dinner Te	est		•	Dec 11, 2019	Processing				(	CHF45.00

### LIST OF ORDERS

To view the details of each order, simply click on the "Order" tab. Here, you will find a breakdown of the order details. Additionally, transaction details can be viewed under each order in the "Transaction" tab

Posts	WooCommerce / Orders	/ Edit Order		Int
Media				101
Pages	Transaction Tab			
Comments	Customer ID :	6	Capture Cancel	
comments	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	Capture	
WooCommerce	Saferpay Customer ID :	247112		
woocommerce	Transaction Type :	PAYMENT		
hboard	Authorisation Method :	WidgetAuthorization		
lers (522)	Live Mode :	No		
	Language Code :	en		
ipons	Payment Method :	spgw_visa		
	Authorization Amount :	18		
lings	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A		
	Currency Code :	CHF		
	Acquirer Name :	VISA Saferpay Test		
	Acquirer Reference :	52671009931		
oCommerce	and the second strate of the second se	: 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A		
Itilingual	Approval Code :	207757		
	Saferpay Payment Method	: VISA		
Products	Payment Details :	000000000000000000000000000000000000000		
Analytics	Saferpay Expiry Year :	2031		
	Saferpay Expiry Month :	2		
Appearance	Saferpay Card Country :	DE		
	Saferpay Holder Name :	sfs		
Plugins 🚳	Alias Registered :	No		
Users	Liability Shift Status :	Yes		
	Liable Entity :	ThreeDs		
Tools	3DS Liability Shift :	Yes		
Settings	DCC Status :	No		
	Transaction paid :	No		
WP Mail SMTP	Transaction authorized :	Yes		

### TRANSACTION DETAILS

## CAPTURE PAYMENT

In the payment configuration, if the "Capturing" setting is set to "Auto Capture", the merchant will not need to take any action from the WordPress backend. Payments will be automatically captured by the system.

However, if the "Capturing" setting is set to "Manual Capture", the merchant will have the option to either Capture or Cancel transactions. By clicking on Capture, the transaction will be successfully captured.

For orders that only contain digital products, if the payment is successful, the status of that order will be marked as Completed

## CANCEL PAYMENT

Only authorized orders that have not been processed can be cancelled. Once an order is cancelled, no further changes can be made to it. By clicking the "CANCEL" button, the transaction will be voided.



Order Details Transaction Tab with Capture/CANCEL button

When you click the Capture button, a confirmation pop-up will appear. By clicking the OK button, the amount will be successfully captured and the order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

WooCommerce       Saferpay Card County :: DE         Diskboard       Saferpay Holder Name :: sis         Orders @20       No         Coupons       Base Registered :: No         Diskboard       Liability Shift Status :: Yes         Liability Shift Status :: Yes       DC Status :: No         Doc Status :: No       DC Status :: No         Settings       Transaction authorized :: Yes         Capture dAmount :: 18       Active :: Yes         Capture dAmount :: 18       Active :: Yes         Capture dAmount :: 18       Products         I Analytics       # Transaction Date         P Products       I NITALIZE 2019-12-16 091016         2 AUTHORZED 2019-12-16 091016       3 CAPTURED 2019-12-16 091016         3 CAPTURED 2019-12-16 091016       3 CAPTURED 2019-12-16 091016         3 CAPTURED 2019-12-16 091016       3 CAPTURED 2019-12-16 091016         3 CAPTURED 2019-12-16 091016       3 CAPTURED 2019-12-16 12:15:37         Users       Search for a downloadable product         @ WP Mail Log       Payment Gateway Response         W P Mail Log       Payment Gateway Response         W PML       Array	🔞 🏦 Saferpay test instan	ace 😌 7 📮 0 🕂 Ner						Howdy, sv
Dashboard       Saferpay Holder Name : sfs         Dashboard       Alias Registered : No.         Coupons       Saferpay Holder Name : sfs         Alias Registered : No.       History Shft : Yes         Liable Entity : No.       No.         Settings       Transaction paid : Yes         Status       Transaction paid : Yes         Corpons       Active : Yes         Status       Transaction athorized : Yes         Corpons       Active : Yes         Capture Id : delithbaBK/XCOSAEztEhbb03CSW5A       Capture Id : delithbaBK/XCOSAEztEhbb03CSW5A         Coptured Anount : B       I Analytics         Products       1 NITMLIZE       2019-12:16 0999201         A Appearance       2 AUTHORZED       2019-12:16 0999201         A Cuttred Xurundt: B       Settings       3 CAPTURED         Vers       2019-12:16 0999201       3 CAPTURED         Vers       2019-12:16 0999201       3 CAPTURED         Settings       Search for a downloadable product permissions ●       A         Settings       Search for a downloadable product.       Grant access         W P Mail Log       Payment Gateway Response       A         W PMail       Array       -       -	Comments	WooCommerce / Orders	′ Edit Order					* Reviews
Dathboard Alias Ragistered : No   Coupons Liability Shift Status :: Vres   Coupons 3D5 Liability Shift :: Vres   Bob C Status :: No   Status Transaction authorized :: Vres   Coupons Capture Id:: Ode Sinter Si	🐖 WooCommerce							
orders No   Coupons Bibling shift status:   Reports DCC Status:   DCC Status: No   Transaction paid : Ves   Coupons Active :   Ves Active :   Capture B1: defsthbASK2KOSAEZEFbbb03C5W5A   Capture B1: defsthbaSK2KOSAEZEFbb03C5W5A   Capture B1: Settion Date   I Analytics IntTTALZE   2 NPM Mail SMTP Settings   Settings Settings   Settings Setting   Settings Settings <t< th=""><th></th><th></th><th></th><th></th><th></th><th></th><th></th><th></th></t<>								
Coupons Liable Entity:::::::::::::::::::::::::::::::::::	Real Provide P							
Cupons SDS Liability shift :: Yes   Reports DCC Status :: No   Settings Transaction paid :: Yes   Status Transaction authorized :: Yes   Capture Id :: Wes   II Analytes # Transaction Date   1 NITIALZE 2019-12-16 009:020   2 AUTHORZED 2019-12-16 12:15:37   Voses Search for a downloadable product   Grant access Search for a downloadable product   W WP Mail SMTP Payment Gateway Response   W WP Mail SMTP Array	Orders 523							
Reports DCC Status :: No   Settings Transaction paid :: Yes   Status Transaction authorized :: Yes   Active :: Yes   Capture Id :: detshiba8K2K0SAEztEhisb03CSWSA   Vapture Id :: 2019-12-16 09:020   2 AUTHORZED 2019-12-16 09:020   3 Settings Search for a downloadable product   Settings Search for a downloadable product   WP Mail SMTP Maray   WP Mail Log Payment Gateway Respo	Coupons	Che Prove de la construction de						
Settings Transaction paid :: Yes   Status Transaction authorized :: Yes   Active :: :: Gepure Id ::   Active :: :: ::   Appearance :: ::   Appearance :: ::   Y Tools Downloadable product. ::   Settings :: :: ::   Settings :: :: ::   Settings :: :: ::   W Mail SMTP :: :: ::   W Mail SMTP :: :: ::   W Mail Log Payment Gateway Response ::   W WPML :: :: ::   W WML :: :: ::	Reports							
Status Transaction authorized :: Yes   Extensions Active :: Wes   Capture Id :: Addib/BabBabBabBabBabBabBabBabBabBabBabBabBabB	17							
Active :: Yes   Capture Id :: Yes   Capture Id :: definibASK2KC0SAEztEhBb03C5W5A   Capture Id :: id definibASK2KC0SAEztEhBb03C5W5A   Capture Id :: 18     Products   II Analytics   # Transaction Status Transaction Date   1 Mintraulze   2019-12-16 09:09-20   2 AUTHORZED   2019-12-16 09:09-20   3 CAPTURED   2 Users   * Tools   Downloadable product.   Search for a downloadable product   Grant access     WP Mail SMTP     WP Mail SMTP								
Extensions Capture Id: d461hba8k2K0SAExtEhbb03CSWSA   Woodcommerce Capture Id: d461hba8k2K0SAExtEhbb03CSWSA   Capture Id: 18     Products   II Analytics   # Transaction Dates   1 NITIALZE   2019-12-16 090920   1 NITIALZE   2019-12-16 090920   3 CAPTURED   2019-12-16 12:15:37     Settings								
WoodCommerce Multilingual       Captured Amount:       18         Products III Analytics       History Tab       Image: Captured Amount:       Image: Captured Amount:         # Transaction Status Transaction Date       1 NUTRALZE       2019-12-16 009020       Image: Captured Amount:	Extensions							
History Tab       Image: Constraint of Status Transaction Date         Analytics       # Transaction Status Transaction Date         Appearance       1 NITIALIZE       2019-12:16 09:09:20         1 NITIALIZE       2019-12:16 09:01:16       3 CAPTURED       2019-12:16 12:15:37         Users       Users       Image: Constraint of Co								
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# Transaction Status Transaction Date         Appearance         1 NITIALIZE       2019-12-16 09:09:20         2 AUTHORIZED       2019-12-16 09:09:10         3 CAPTURED       2019-12-16 12:15:37         Users       Image: Comparison of the second	Analytics	Thistory Tab			1			
✓ Appearance       2 AUTHORIZED       2019-12-16       09:10:16         3 CAPTURED       2019-12-16       12:15:37         ✓ Users           ✓ Tools       Downloadable product permissions ●       ▲         Settings       Search for a downloadable product       Grant access         ✓ WP Mail SMTP           ✓ WP Mail Log       Payment Gateway Response       ▲         Q WPML       Arrag	III Analytics	# Transaction Status Tra	isaction Date					
2 AUTHORZEED       2019-12-16 09:10:16         3 CAPTURED       2019-12-16 12:15:37         Users       Journoloadable product permissions         Tools       Downloadable product permissions         Settings       Search for a downloadable product         WP Mail Log       Payment Gateway Response         WPML       Array         t       Array	Appearance							
▲ Users     Journal adable product permissions ●       ✓ Tools     Downloadable product permissions ●       ✓ WP Mail SMTP     Search for a downloadable product       ✓ WP Mail Log     Payment Gateway Response       ✓ WPML     Array t								
Image: Settings       Downloadable product permissions Image: Search for a downloadable product         Image: Settings       Search for a downloadable product         Image: WP Mail Log       Payment Gateway Response         Image: WPML       Array         Image: Array       Image: Array         Image: Ima	_	3 CAPTURED 2019	12-16 12:15:37					
Image: Search for a downloadable product     Grant access	👗 Users				_			
Search for a downloadable product     Grant access       WP Mail SMTP     Payment Gateway Response       WPML     Array L	Fools	Downloadable product pe	missions 🔞				-	
Search for a downloadable product     Grant access       WP Mail SMTP     Payment Gateway Response       WPML     Array L	5 Settings							
WP Mail Log         Payment Gateway Response           Q WPML         Axray L		Search for a downloadabl	product Grant access					
Q WPML Areay	WP Mail SMTP							
	🖾 WP Mail Log	Payment Gateway Respor	se					
	Q WPML	Array						
Collapse menu (information and information and	Collapse menu	[IFRAMEINITIALIZE] => Array						

### TRANSACTION STATUS UNDER HISTORY TAB

### **REFUND PAYMENT**

Similar to Saferpay transactions, you have the ability to manage Saferpay refund transactions. Saferpay refunds are only possible if transactions are captured correctly. If transactions are not captured, simply click the 'Capture' button in the transaction tab to enable the Saferpay refund button. Manual refund options are always accessible. Administrators must manually process refunds and update details in the Saferpay back office. Refunds are also an option for orders with a completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

Saferpay test insta	nce 😋 7 🗭 0 🕂 Ne	w						Howdy,	wadmin 🔟
Comments	WooCommerce / Orders	/ Edit Order			<b>Inbox</b>	Orders	Stock	* Reviews	Notices
WooCommerce	Belt		CHF5	i5.00 × 1 CH	IF55.00	Payme	nt was on-ho	ld due to delay	ed
Dashboard	SKU: woo-be	lt		5100		captur	e.		
Orders 524						Decemt	per 13, 2019 at 5	:10 pm Delete not	e i
Coupons	Free shippin	a		C	HF0.00				
Reports	Items: Belt >					Add not	e o		
Settings									
Status				Shipping:	CHF0.00				1.
Extensions				Total:	CHF55.00	Private	noto	• Add	
WooCommerce Multilingual				Total.	C11155.00	Flivate	enote	Add	
Products	Refund			This order is r	10 longer editable.				
II Analytics									
🔊 Appearance	Custom Fields				*				
😰 Plugins 🌀									
📥 Users	Transaction Tab				^				
🖌 Tools	Customer ID :	6							
Settings	Saferpay Token : Saferpay Customer ID :	ha26yxqib5mq3hzyz79eisubp 247112							
	Transaction Type :	PAYMENT							
🖏 WP Mail SMTP	Authorisation Method :	WidgetAuthorization							
🖾 WP Mail Log	Live Mode :	No							
Q WPML	Language Code : Payment Method :	en spgw_myone							
	Authorization Amount :	55							
Collapse menu	Payment ID :	4Sp4IfA3p0j9UAY2U3IIbK1I0EpA							
	Curroncy Code :	Che .							

### SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ce 😋 7 🗭 0 🕂 New						Howdy, sv	/admin 📃
93 Media	WooCommerce / Orders / Edit Order			<b></b>	F	Ê	*	<b>B</b>
📕 Pages		-		Inbox	Orders	Stock F	Reviews	Notices
Comments		Phone: 7853732837253				tus changed fro to On hold.	m Pending	
WooCommerce						16. 2019 at 1:40 pr	Delete este	
Dashboard				2.74	Decemper.	YAYAYAT YAY BU	T <u>Delete note</u>	
Orders 524	Item	Click on item to be	Cost Qty	Total	Stock leve beanie) 4	els reduced: Bea 1→40	anie (woo-	
Coupons Reports	Beanie	refunded	CHF18.00 × 1	CHF18.00	December :	16, 2019 at 1:40 pr	n Delete note	
Settings	SKU: woo-beanie		1 🗘	18				
Status	Free shipping			_	Payment capture.	was on-hold du	le to delaye	d
Extensions	Free shipping Items: Beanie × 1			CHF0.00	December :	16, 2019 at 1:40 pr	<u>Delete note</u>	
WooCommerce Multilingual								
Products			Restock refunded items:		Add note	Θ		
Analytics			Amount already refunded:	-CHF0.00				~
🔊 Appearance		Refund amount displayed	Total available to refund:	CHF18.00				
🖌 Plugins 🜀			Refund amount:	18.00	Private no	ote 🔻	Add	
Lusers			Reason for refund (optional):					
🖋 Tools	Cancel	Refund CHF18.00 m	anually Refund CHF18.0	0 via Saferpay VISA				
5 Settings								
🕰 WP Mail SMTP	Custom Fields			<b>v</b>				
🖾 WP Mail Log								
Q WPML	Transaction Tab			*				
3	Customer ID : 6							

4. After that, click on the button labeled "Refund via Saferpay" to initiate the refund process. A confirmation pop-up will then be displayed to confirm the refund request.

🛞 📸 Saferpay test instance	e 😋 7 🛡 0 🕂 New	sfwp.dev.displayme.net says				Howdy, s	vadmin 🔟
Comments	WooCommerce / Orders / Edit Orde	Are you sure you wish to process this refund? This action cannot be undone.	Inte		Stock	* Reviews	Notices
WooCommerce Coshboard	Item Beanie	OK Cancel	Total CHF18.00	bear	k levels reduced nie) 41→40		
Orders 524 Coupons Reports	SKU: woo-beanie	1	18		mber 16, 2019, at 1 ment was on-hol rure.		
Settings Status Extensions	Free shipping Items: Beanie × 1		CHF0.00 0		mber 16. 2019 at 1	<u>40 pm Delete note</u>	
WooCommerce Multilingual		Restock refunded items: Amount already refunded:			ote 🛛		
Products		Total available to refund: Refund amount:	18.00		ate note	Add	
Appearance		Reason for refund (optional):		-			
🖌 Plugins 🌀	Cancel	Refund CHF18.00 manually Refund CHF18.0	00 via Saferpay VISA				
✤ Tools	Custom Fields	While clicking Refund CHF Saferpay VISA,confirmation		*			
Settings WP Mail SMTP	Transaction Tab	displayed.	rpop up				
WP Mail Log		01hslz1kjnpd6ew95					
WPML     Collapse menu	Saferpay Customer ID : 247112 Transaction Type : PAYMEN Authorisation Method : WidgetAu	thorization					,

5. If you click 'OK,' the refund will be processed successfully, and the order status will be changed to 'Refunded.

🔞 🔏 Saferpay test instance	e ⊖ 7 🛡 0 🕂 New						Howdy, s	vadmin 📕
Dashboard	WooCommerce / Orders / Edit Order			Inbox	Orders	E Stock	* Reviews	Notices
Posts     Media     Pages     Comments     WooCommerce     Moocommerce     Coshoard     Orders (22)     Coupons	Date created: 2019-12-16   13 : 39 Status Refunded * Custome: Profile - View other orders - madhav (#6 - madhav@yopmail.com) * *	Madhav Test dsd dsdd gighlyfan gighlyfan gighlyfan gighlyfan Gebollar Email address: madhar@yopmail.com Phone: 2853732837253	Madhav Test Test House Test apartment Test Green Ship add changed 99090 Greenland		Refund Decemb Item #	status change led. er 18, 2019 at 1 17 stock incre	d from Processi 1:09 am <u>Delete no</u> ased from 40 to	<u>te</u> 0 41.
Reports Settings Status Extensions WooCommerce Multilingual	Item           Beanie         SKU: woo-beanie		Cost Qty Total CHF18.00 × 1 CHF18.00 5 -1 5 -CHF18.00		83Ir5f4 Refunc Reasor Recemb	led: 18 CHF a for refund: er 18,2019 at 1	13fA6d5AWQb 1:0 <u>9 am Delete no</u>	
<ul> <li>Products</li> <li>Analytics</li> <li>Appearance</li> </ul>	Free shipping Items: Beanie × 1		CHF0.00		Order Proces Decemb	sing. er 16, 2019 at 4	om saterpay. d from On hold 45 pm <u>Delete not</u> d from Pending	
💅 Plugins 🔞 🏜 Users 🎤 Tools 🖬 Settings	Refund #6581 - December 18, 2019. 3	1109 am Dy <u>syadmin</u>	Total: CHE1800 C	HF0.00 HF0.00	payme Recent Stock I	nt to On hold er 16, 2019 at 1		

Order notes are available on the right side for each order. This feature allows the administrator to easily track and view all order details.

C 🔒 sfw	p.displayme.net/notify/wp-admin/post.php?post=2	2064&action=edit		🖈 f? 🗰 💠 🏤 💩 🛛 🔂 🗄
ipe Test 🛛 🖸	5 🛡 0 🕂 New			Howdy, admin 📃
	Date created: 2020-01-16 @ 02 : 49 Status:	John Pay Test dgdfgdf hfghfghgf 676576	Fiza H Test Test app1 Town test yuyu	Order notes
nts og mmerce	Refunded Tustomer: <u>Profile – View other orders</u> Union Pay (#19 – union@yopmail.com) × *	union@vopmail.com	S46546 American Samoa Order notes	Refunded. January 16, 2020 at 9:30 pm Delete note Saferpay Refund ID Gv03CSAP46I0tA£6AM2AbjxUnvUA – Refunded: 360 CHF
90.	Item           Beanie           SKU: woo-beanie		Cost Qty Total CHF180.00 × 2 CHF360.00 5-2 5-CHF360.00	Reason for refund: January 16, 2000 at 9:30 pm Deiete note Payment received from saferpay. Order status changed from On hold to Processing.
rce S	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 pm <u>Delete note</u> Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020, 9	1:30 pm by <u>admin</u>	-CHF360.00	January <u>16, 2020 at 3:36 am Delete note</u> Payment authorization rejected by
			Shipping: CHF0.0 Total: <del>CHF36080 <u>CHF0.0</u> Refunded: -CHF360.0</del>	saferpay. Order status changed from Pending payment to On hold. January 16, 2020 at 2:50 am Delete note
menu			• This order is no longer editable	Add pote .

## CHECKOUT BLOCK COMPATIBILITY

The checkout block compatibility feature has been successfully implemented. Our plugin now supports both the [woocommerce\_checkout] shortcode method and the Gutenberg checkout block. This enhancement allows for seamless integration and improved functionality for users. This update ensures a smoother checkout process for customers, making their shopping experience more efficient and user-friendly.

 To utilize Gutenberg blocks on themes that support them, it is essential to incorporate the checkout block Gutenberg module on the Checkout page for WooCommerce version 8.3.1 and higher.

# Checkout

Notices added by WooCommerce or extensions will show up here.			
Contact information We'll use this email to send you details and updates about your order.	÷	Order summary	^
Email address sherin.mw@pitsolutions.com Create an account?		2 Beanie \$10.00 2LEFT IN STOCK Warm hat for winter	\$20.00
Shipping address Enter the address where you want your order delivered.	÷	Color: Yellow Size: Small	\$20.00

 For themes that do not support blocks and have WooCommerce versions below 8.3.1, please use the [woocommerce\_checkout] shortcode. This will ensure proper functionality and compatibility with your website's checkout process.



# Checkout

[woocommerce\_checkout]

If you are encountering problems with missing validation messages, please make sure that you have placed the Store Notice block above the checkout block on the checkout page. This will ensure that all essential information is properly displayed and that customers are promptly notified of any errors or required fields.

### ALIAS MANAGER

The Alias Manager feature enables customers to securely store their credit card information within their account for convenient use in future transactions.

Saferpay Secure Card Data (SCD) is a service designed to securely store sensitive payment information in the certified Saferpay data center. By utilizing SCD, payment data is

+

kept separate from the merchant application, eliminating any direct contact between the two. This stored Secure Card Data can then be easily accessed for future payments through the Transaction interface.

This feature is available for payment methods that support secure card data. Sensitive payment data is stored exclusively in a certified Saferpay data center. If the settings

'Is Save Card Available?' When the "Is Active" option is selected on the Payment Method Configuration page, logged-in customers have the ability to securely save and utilize their card information for future transactions..



Furthermore, customers have the ability to manage their saved cards directly from their customer account in the "My Account" section. A new tab labeled "Saved Cards" has been added to the My Account page, allowing customers to easily add, update, and delete cards from their account.

Dashboard	Ø	Add Card						Search
Orders	ŵ	Card Number						
		0000 0000 0000 0000						Q Search
Downloads	S.	Holder Name		Expiration			Cvc	
Addresses	*	Cardholders			/		000	Recent Posts
Saved Cards		Add Card						Recent Comments
Logout	•	Saved Cards						<u>A WordPress Commenter on Hello</u> world!
		Card Number	Card Type	)		Action	15	<u>wona:</u>
		XXXXX XXXXX XXXXX 0004	VISA					Archives

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number - Displays the masked credit card number provided by Saferpay.

Customers can easily update the expiration date of their saved card by simply clicking on the "Edit" button.

## **ERROR LOGS**

The Error Log section contains details of transactions processed by Saferpay that were unsuccessful. This section provides valuable information on transactions that were not completed successfully.

Error details provided by the payment gateway will be recorded and shown in the order details section under the 'Error Response Tab'.

st instance 🏼 🗭 0 🕂 Nev				F	lowdy, Shop I	Manager
WooCommerce /	<u>Orders</u> / Edit Order			F	Ê	*
Active :	Νσ		Inbox	Orders	Stock	Review
History Tab						
Transaction Sta	us Transaction Date					
VITIALIZE	2020-08-14 11:28:21					
2 FAILED	2020-08-14 11:28:49					
Error Response Ta						
	1	*				
Error Code: 1051 Saferpay Response						
	3DS_AUTHENTICATION_FAILED					
API Error Message	3D-Secure authentication failed					
Downloadable pro	duct permissions 🛛 🖗	*				
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# RECURRING PAYMENT MODULE

## COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have successfully integrated the Saferpay WooCommerce Gateway to work seamlessly with the WooCommerce Subscription (<u>https://woocommerce.com/products/woocommerce-subscriptions/</u>) plugin version 7.2.1. Once you have installed both the Saferpay and WooCommerce Subscription plugins, you will have the ability to customize the recurring payment methods from the Saferpay general settings. This means that only the chosen payment methods will be displayed on the checkout page for subscription orders, providing a more streamlined and efficient payment process for your customers.

# CONFIGURATIONS FOR RECURRING MODULE

<ul><li>Tools</li><li>Settings</li></ul>	Recurring payment settings	;					
General	Recurring SCA challenge for	Yes 🗸					
Writing	PSD2 Compliance	We highly recommend you to force SCA during an initial transaction, for Recurring Payments.					
Reading							
Discussion	Recurring supported payment methods	MasterCard					
Media	metrous	American Express Diners Club					
Permalinks		JCB					
Privacy		MyOne SEPA ELV					
Saferpay Settings		PostFinance Card					
increase maximum Upload File Size		Twint Apple Pay Credit Card					
🕰 WP Mail SMTP							
💼 Wordfence 📀	Save Changes						

1. Recurring SCA challenge for PSD2 Compliance

The Saferpay module is compatible with the WooCommerce Subscription plugin, specifically designed for orders containing subscription products. This feature guarantees PSD2 compliance for recurring payments made through Saferpay when the WooCommerce Subscription plugin is activated.

2. Recurring supported payment methods.

When a customer adds a subscription to their cart, only payment methods specific to the gateway will be available at checkout. It is important to ensure that the selected payment gateways are properly configured by navigating to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. GOOGLEPAY
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available

11. POSTFINANCE PAY - Payment possible only if there is already saved card data available

Renewal subscription orders are generated through the WooCommerce Subscriptions cron job. When the scheduled time arrives, a new subscription order is placed. If the payment for the subscription fails, the subscription is put on hold and the renewal process will not proceed until the subscription status is changed to Active. Merchants have the option to cancel subscriptions if necessary. Customers are notified via email during this time, prompting them to reactivate their subscription by paying the outstanding amount through their account.

Payment details are securely stored in Saferpay, and the WordPress backend displays a list of child orders linked to each subscription.

User guide Saferpay Plugin for WooCommerce

WooCommerce	Search for a download	lable product	Grant access		
rders (198) ubscriptions	Related Orders				~ ~ *
Customers	Order Number	Relationship	Date	Status	Total
Coupons	#3836	Renewal Order	.1.day.ago	Processing	CHF21.40
Reports Settings	<u>#3611</u>	Renewal Order	2.days.ago	Processing	CHF21.40
tatus	#3458	Renewal Order	2.days.ago	Processing	CHF21.40
extensions NooCommerce	<u>#3457</u>	Subscription	2.days.ago	Active	CHF21.40 / day
Aultilingual	#3456	Parent Order	2.days.ago	Processing	CHF21.40

## LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. When checking out with a zero amount, such as during a free trial or with zero signup fee, the supported payment methods are Credit Cards, Twint, and Postcard. However, Twint and Postcard are not currently supported for recurring payments unless done through Alias and Authorize Direct. When processing a zero payment, the card information is saved instead of the payment being processed, making it challenging to implement for Twint and Postcard. Therefore, at this time, only Credit Cards support zero payments.

2. With Apple Pay's "pay by wallet" option, users have the ability to checkout subscription products using cards that do not support recurring payments. For example, Maestro cards. While it may be possible to complete the checkout process, the actual subscription and related features may not function properly with Maestro cards due to their lack of support for recurring payments.

3. In the Saferpay back-office, an auto-renewal typically generates an order as a child of the original order. However, manual renewals operate differently. When a user manually renews through checkout, a completely new order is created without any connection to previous orders within the same subscription. In contrast, in WordPress, both auto and manual renewals are grouped under the initial parent order.

4. The Saferpay WooCommerce Gateway does not currently support the following features of the WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API does not offer support for changing payment methods, as it requires the entire process to be re-initiated in order to implement such a change. Therefore, we are limited in our ability to facilitate this adjustment.

# STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under "saferpay\_woocommerce\_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

🝈 🗥 My Sites 🔺 S	SFWP201-php8 😋 2 투 0 🕂 New 🧟	Howdy, sfwpad
<ul> <li>My Sites A S</li> <li>Email Log</li> <li>WooCommerce</li> <li>Products</li> <li>Analytics</li> <li>Marketing</li> <li>Appearance</li> <li>Plugins</li> </ul>	SRWP201-php8       2       9       9       New Yes         WPML can keep track of where strings are used on the public pages. Activating this feature will enable the View in page' functionality and make translation easier.       Image: functionality and make translation easier.         Image: Track where strings appear on the site       Performance considerations >         Highlight color for strings       Select Color         Image: Apply       Select Color	Howdy, shipped Import Choose File Woocommeerpay-de.po Also create translations according to the .po file German ~ Select what the strings are for: Woocommerce-gateway-saferpay ~ new Submit Export strings into .po/.pot file
Users Tools Settings WP Mail SMTP WPML	Remove strings by domain     Clean up the String Translation table by removing untranslated strings by domain.     Remove strings	Select domain: Woocommerce-gateway-saferpay (477) V Also include translations Submit
Translation Management Languages Theme and plugins localization Translations	Auto register strings for translation     Look for strings while pages are rendered     This feature is only intended for sites that are in development. It will significantly slow down the site, but help     you find strings that WPML cannot detect in the PHP code.	<ul> <li>More options</li> <li>Translating users of types: none <u>edit</u></li> <li>Apply</li> </ul>
Media Translation WP Menus Sync <b>String Translation</b>	Translate texts in admin screens =	

# SAFERPAY PAYMENT API SPEC VERSION UPDATES

1.19 to 1.23

- Integrated crypto payments into the Saferpay Payment Page
- Expanded support for Klarna Payments to include Italy and France
- Added new currencies (PLN, HUF, and CZK) for SOFORT payments
- Updated logos for Bancontact and iDeal payment methods
- Now supporting EPS refunds
- Discontinued Bonus Card payment option
- Implemented Saferpay Fields Access Token generation through REST API

1.24 to 1.25

- Pre-authorizations now available for additional brands such as American Express, Diners Club, and JCB
- SuccessNotifyUrl and FailNotifyUrl now included in PaymentPage/Initialize for improved functionality.
- WL Crypto Payments now supports refunds for added convenience.
- Notification URLs have been added to Transaction/Initialize for enhanced communication.
- Saferpay fields JS URL has been updated for improved security.
- Klarna Payments now supports Extended Merchant Data for a more comprehensive payment experience.
- Management API now ensures that only payment methods enabled in Saferpay backoffice are accessible in the webshop backend
- New payment logos have been added for a fresh look and feel

1.26 to 1.31

- Integration of Google Pay completed
- Issue with WL Crypto Refunds has been resolved..
- Widget authorization now available for Google Pay and Apple Pay
- Auto-configure button has been added to Saferpay settings.
- New country restrictions have been added to Sofort Account for PLN and GBP currencies. Attention is required.

1.32 to 1.38

- Integration of account-to-account transfers
- Integration of PostFinance Pay
- Integration of credit card and debit card payments.
- Removal of Masterpass and UnionPay options
- Update of return URL.
- Introduction of EURO currency for Crypto transactions in Belgium and Luxembourg.

### 1.39 to 1.40

- Integrated WeChat Pay into our payment system
- Replaced PostFinance Card and PostFinance E-Finance with PostFinance Pay.
- Removed Bancontact from Savecard feature
- Eliminated Payment Page CSS URL and Payment Page Configuration Name

### 1.41 to 1.44

- Integrated BLIK into our payment system
- Integrated CLICK TO PAY into our payment system
  1.45
- Integrated REKA into our payment system
- Added PayerNote in Refund request