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## User Manual

# QuickBooks Connector Plugin for Odoo v19.0

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## 1. Introduction

The QuickBooks Connector plugin by PIT Solutions simplifies data migration between Odoo and QuickBooks, making it ideal for users transitioning between platforms or using both in parallel. With seamless import and export capabilities, it saves time, minimizes manual effort, and ensures data accuracy throughout the migration process.

## 2. Features

- **Efficient Data Migration:** Import/export data seamlessly between Odoo and QuickBooks, significantly reducing migration time and effort.
- **Historical Data Tracking:** Keep a record of historical data for better analysis and reference.
- **Individual Record Export:** Export specific records as needed for greater flexibility.
- **Reference Maintenance:** Maintain references to ensure data consistency and integrity.
- **Customizable Activity Control:** Select specific objects for import/export to tailor the process to your needs.
- **Error Logging:** Identify and resolve issues quickly with detailed error logs.
- **Record Linking:** Establish and maintain links between related records for better data management.
- **Scheduled Data Synchronization:** Automate data synchronization at predefined intervals for added convenience.
- **Timeframe Sync:** Synchronization operations for Import/export data from specific time periods

### 3. QuickBooks Configuration

#### 3.1 Sign Up and Setup

- Create an **Intuit Developer Account** and register a new app.
- Configure the required data and set up the **Odoo QuickBooks Connector** with QuickBooks account credentials.

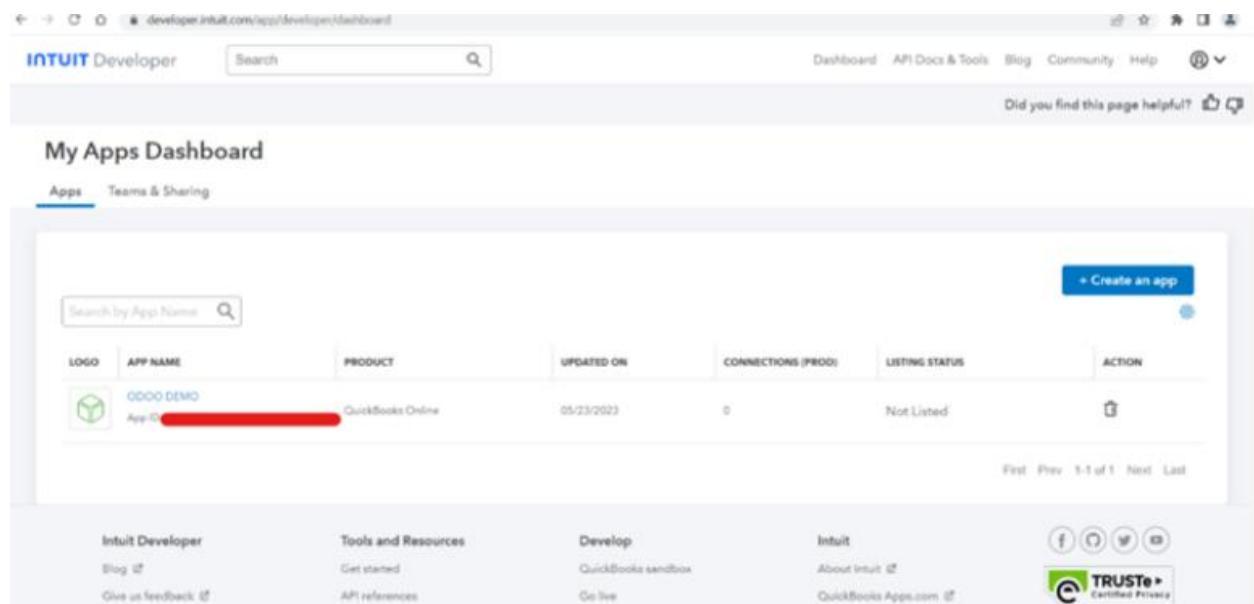


Figure 1: General Configuration

#### 3.2 Testing with Sandbox

- Use a **Sandbox Company** for testing by navigating to **API Docs & Tools -> Sandbox**.
- Sandbox companies mimic real QuickBooks Online experiences with sample data and are region-specific.

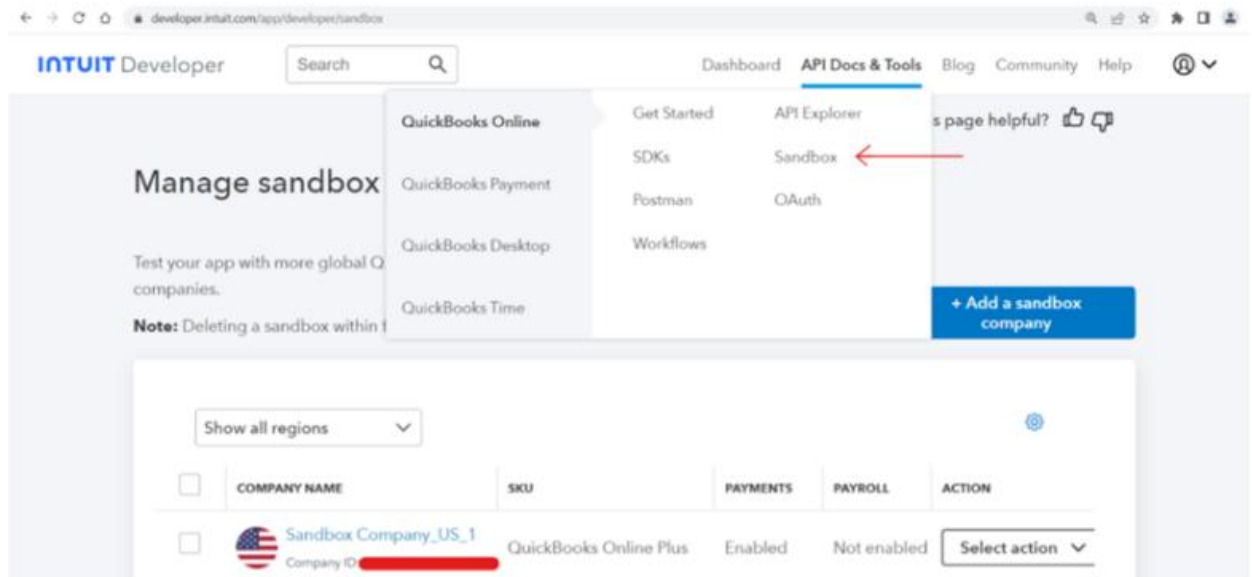


Figure 2: Retrieving QuickBooks Company details

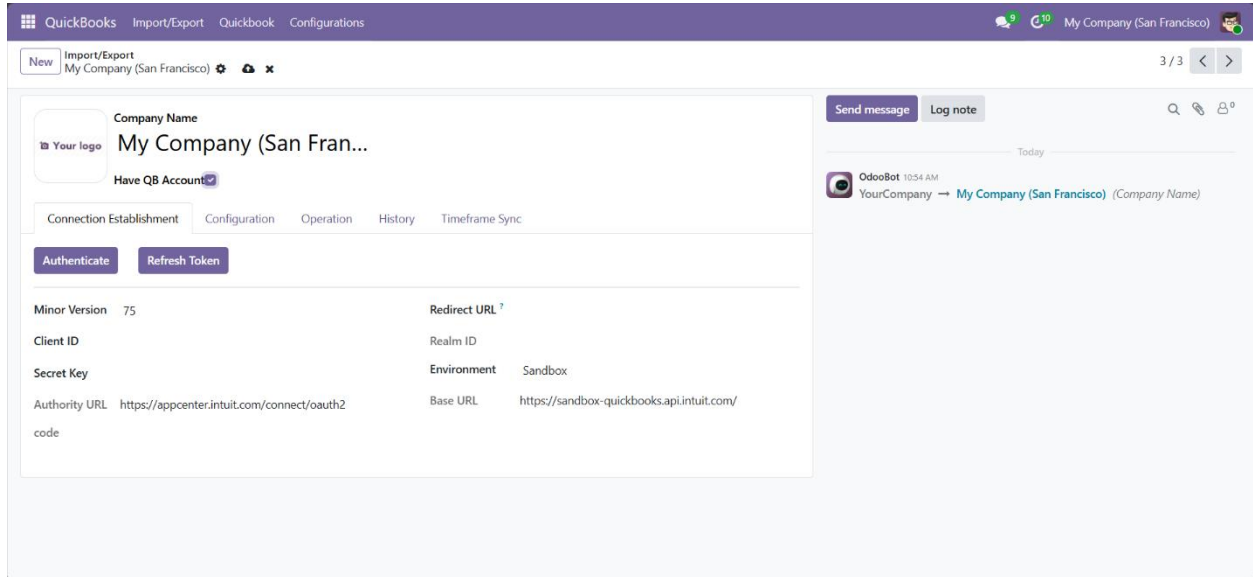
### 3.3 Configure QuickBooks in Odoo

#### a. Installation and Module Selection

- Install the **QuickBooks Connector module** in Odoo.
- Select the QuickBooks module for configuration.

## b. Account Configuration

- Configure QuickBooks account details such as **Client ID** and **Secret Key** for the desired company in the **Import/Export** section.



*Figure 3: QuickBooks Account Configuration in Odoo*

## c. Retrieving App Credentials

- Obtain QuickBooks credentials (e.g., Client ID, Secret Key) from the '**Keys & Credentials**' section in your QuickBooks app.
- Choose between **Sandbox** or **Production** environments.
- Set the Redirect URI to: `[web.base.url]/callback/[company id]`

**Example:** `http://localhost:8069/callback/1` (for company ID 1)

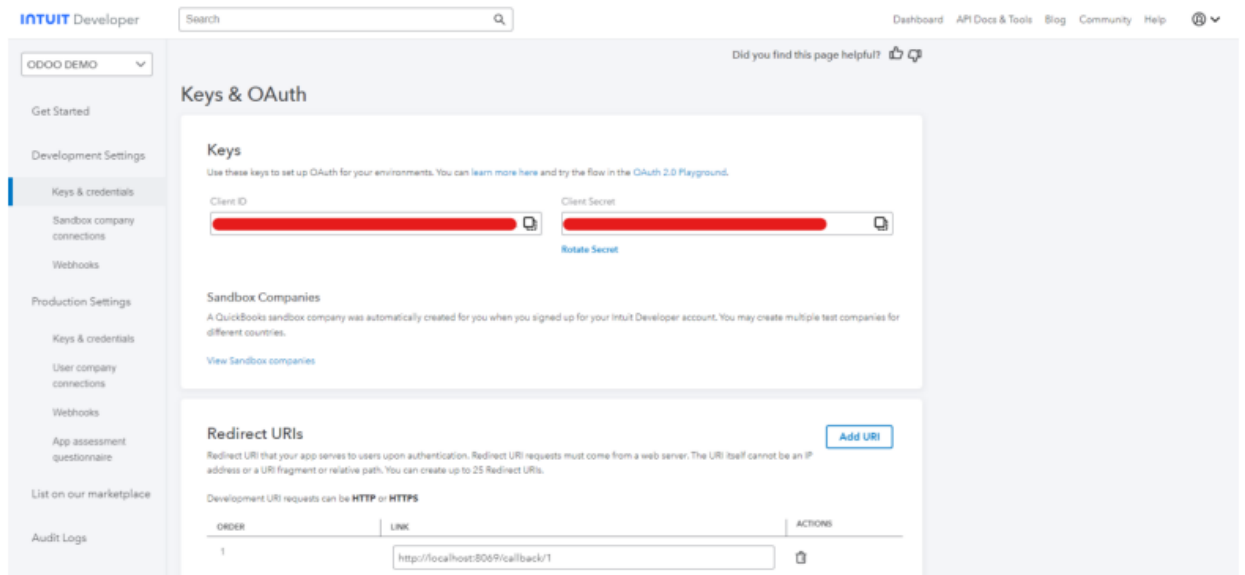


Figure 4: Retrieving Client ID and Client Secret

#### d. Manual Data Sync and Cron Jobs

- Use the '**Sync**' button to manually import or export data within specified limits.
- Activate the corresponding cron job (initially inactive) with the '**Activate Cron**' button.
- Enable the '**Blocked**' status for specific tables to manage and control synchronization.
- The following models support syncing of both **active** and **inactive (archived)** records [Payment Terms, Payment Methods, Employees, Customers, Vendors]
- When the scheduled cronjob runs, it will import or export all records that have been updated within the past three days.



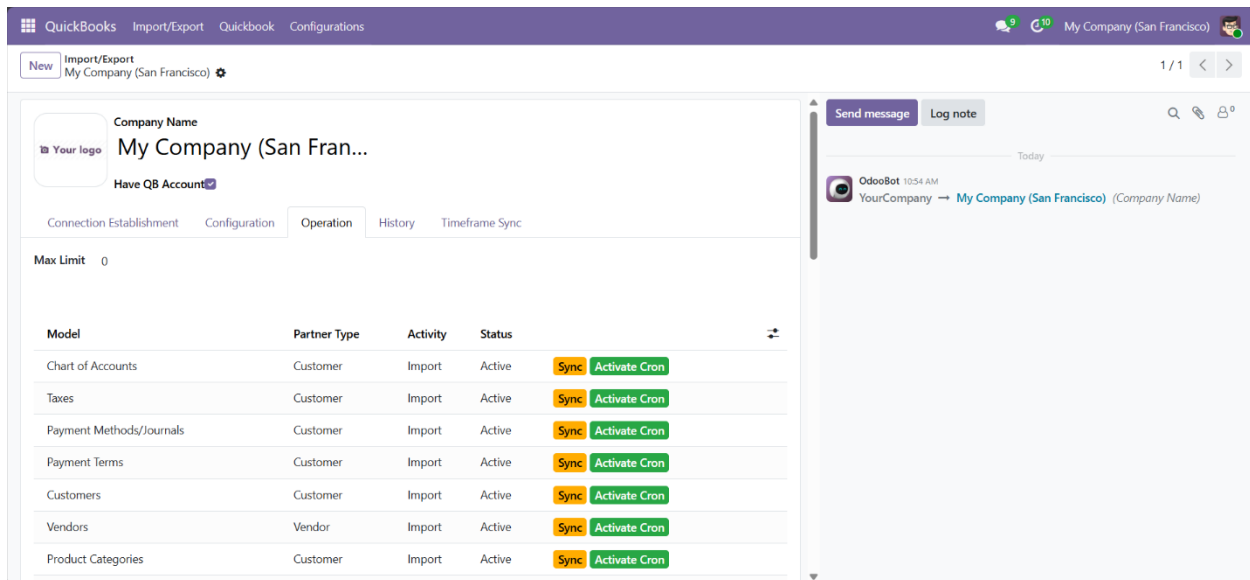


Figure 5: Sync and Cron Jobs

#### e. Company-Specific Configuration

- Switch the corresponding company in which the QuickBooks is configured before importing.

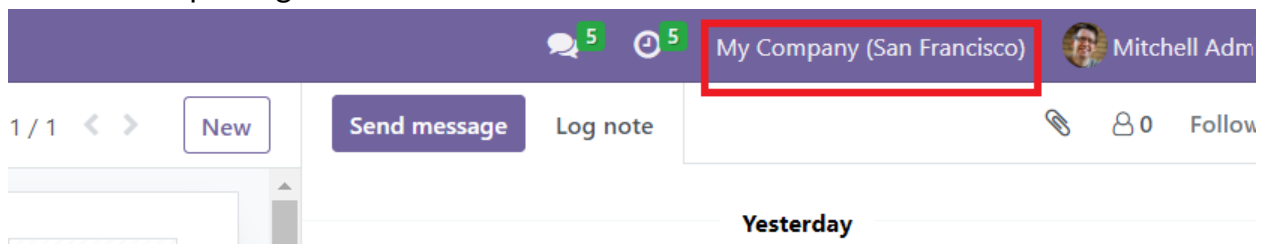
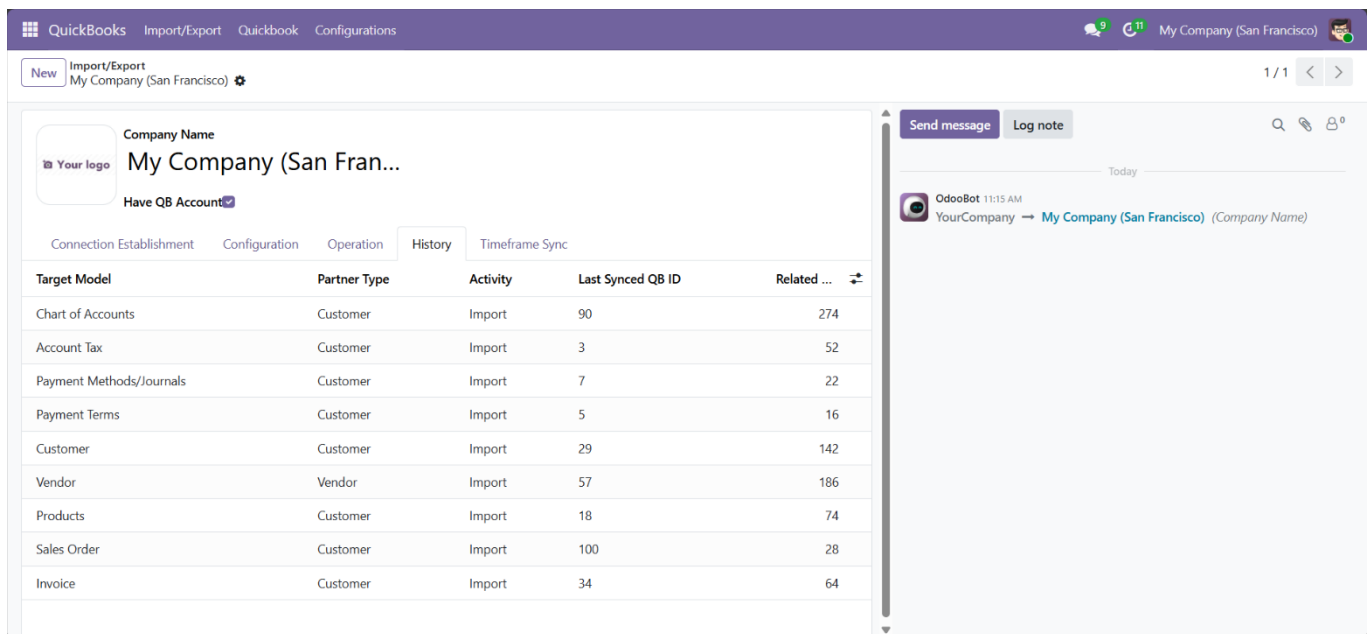


Figure 6: Company Specific Configuration

#### f. Mapping Imported Records

- View the **ID of the last imported records** along with the corresponding Odoo record ID, except for the Chart of Accounts (COA).
- For COA, the **Last Imported QB ID** is saved based on creation time, allowing easy reference for data mapping.

- When Full Sync is disabled, the synchronization process is based on the Last Synced QB ID. Only records with a QB ID greater than the last synced QB ID will be imported or exported. After the sync is completed, the Last Synced QB ID in the History tab will be updated to reflect the QB ID of the most recently synced record. However, if the records being synced already exist in both systems, the Last Exported QB ID field in the History tab will not be updated.



The screenshot displays the 'History' tab of the QuickBooks Connector Plugin interface. The interface includes a header with navigation links (QuickBooks, Import/Export, Quickbook, Configurations) and a user profile for 'My Company (San Francisco)'. Below the header, there's a section for 'My Company (San Francisco)' with a 'Have QB Account?' link. The 'History' tab is active, showing a table of imported records. The table has columns: Target Model, Partner Type, Activity, Last Synced QB ID, and Related ... . The records listed are:

Target Model	Partner Type	Activity	Last Synced QB ID	Related ...
Chart of Accounts	Customer	Import	90	274
Account Tax	Customer	Import	3	52
Payment Methods/Journals	Customer	Import	7	22
Payment Terms	Customer	Import	5	16
Customer	Customer	Import	29	142
Vendor	Vendor	Import	57	186
Products	Customer	Import	18	74
Sales Order	Customer	Import	100	28
Invoice	Customer	Import	34	64

On the right side of the interface, there's a chat window with 'OdooBot' and a message from 'YourCompany' to 'My Company (San Francisco)'.

*Figure 7: Mapping Imported Records*

### g. Record Update Permissions

- Enable all fields in the "Record Update Permissions" section to allow updates to all imported records from QuickBooks.

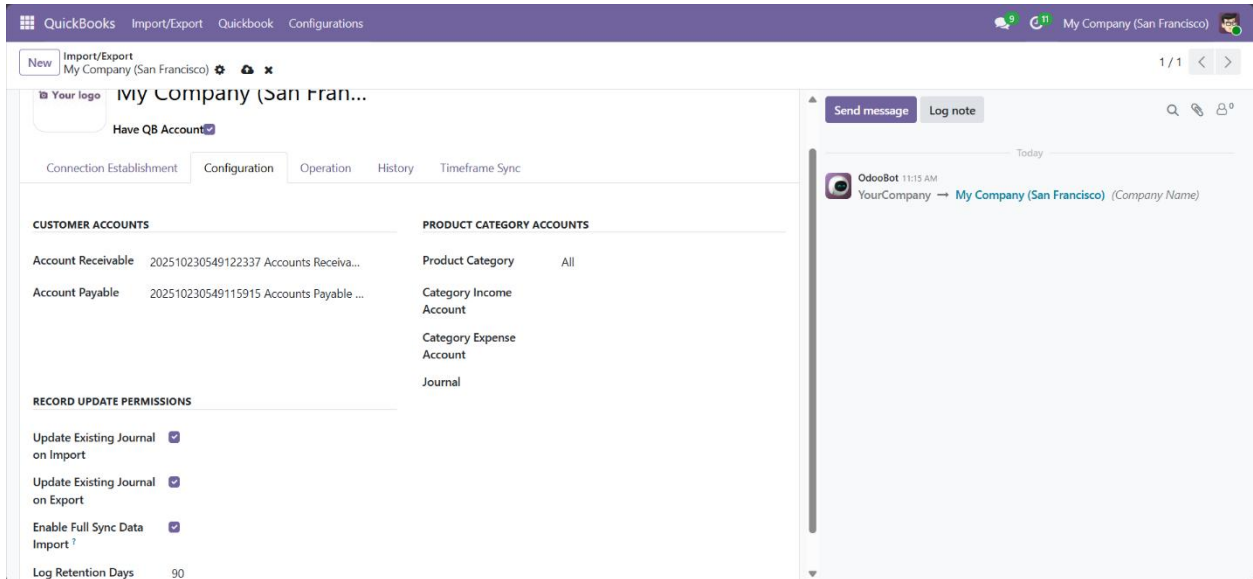


Figure 8: Record Update Permission

### h. Max Limit Configuration

- Configure the Max Limit in the Operation tab. It defines the maximum number of records to fetch per request when importing data from QuickBooks or exporting to QuickBooks. It will be overridden by actual total count when full sync is enabled.

## 3.4 Configuration Tab Menus Partners (Customers/Vendors)

- Should be synced if referenced in Journal Entry lines

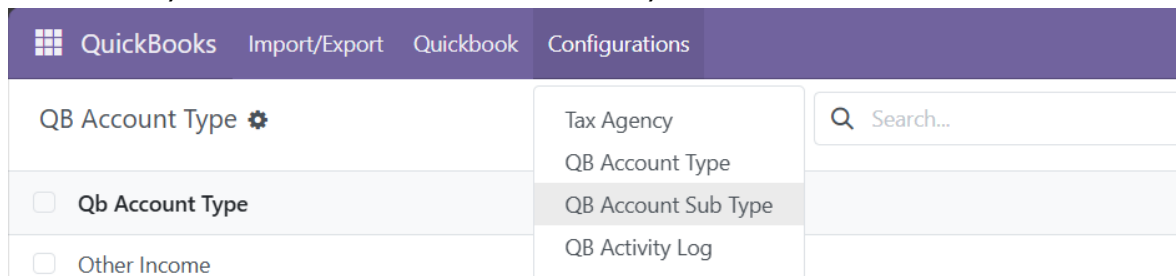
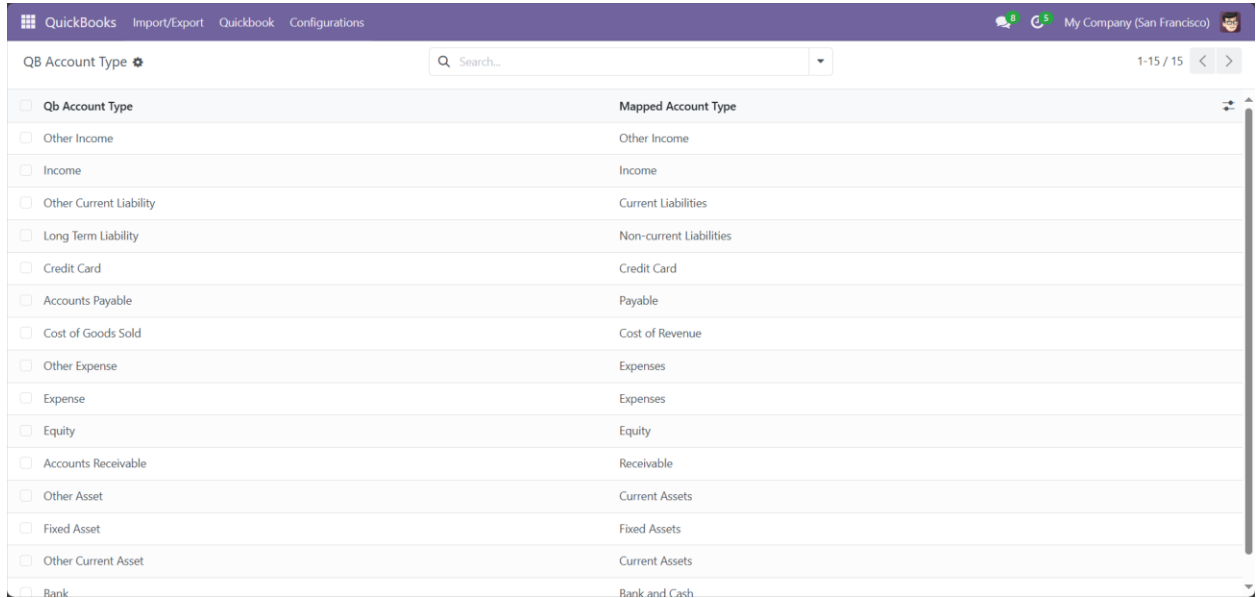


Figure 9: Configuration Tabs

### a. QB Account Type

- Displays the QuickBooks account types linked to Odoo account types.

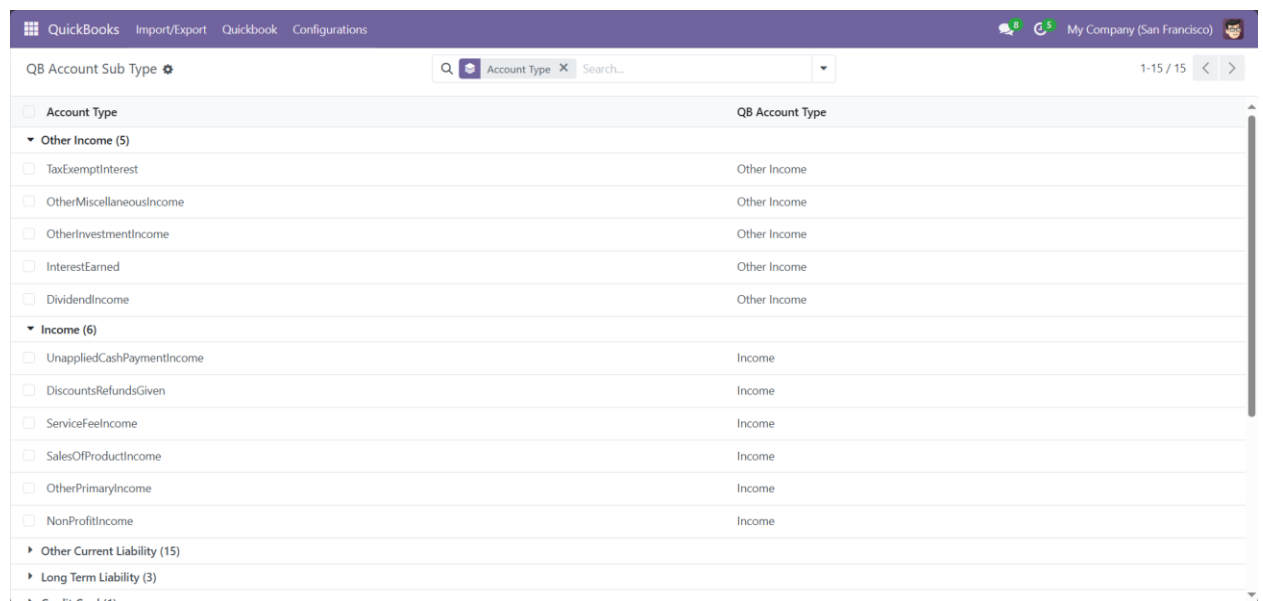


QB Account Type	Mapped Account Type
<input type="checkbox"/> Other Income	Other Income
<input type="checkbox"/> Income	Income
<input type="checkbox"/> Other Current Liability	Current Liabilities
<input type="checkbox"/> Long Term Liability	Non-current Liabilities
<input type="checkbox"/> Credit Card	Credit Card
<input type="checkbox"/> Accounts Payable	Payable
<input type="checkbox"/> Cost of Goods Sold	Cost of Revenue
<input type="checkbox"/> Other Expense	Expenses
<input type="checkbox"/> Expense	Expenses
<input type="checkbox"/> Equity	Equity
<input type="checkbox"/> Accounts Receivable	Receivable
<input type="checkbox"/> Other Asset	Current Assets
<input type="checkbox"/> Fixed Asset	Fixed Assets
<input type="checkbox"/> Other Current Asset	Current Assets
<input type="checkbox"/> Bank	Bank and Cash

Figure 10: QB Account mapping to Odoo

### b. QB Account Subtype

- Displays the QuickBooks account subtypes linked to Odoo account types.

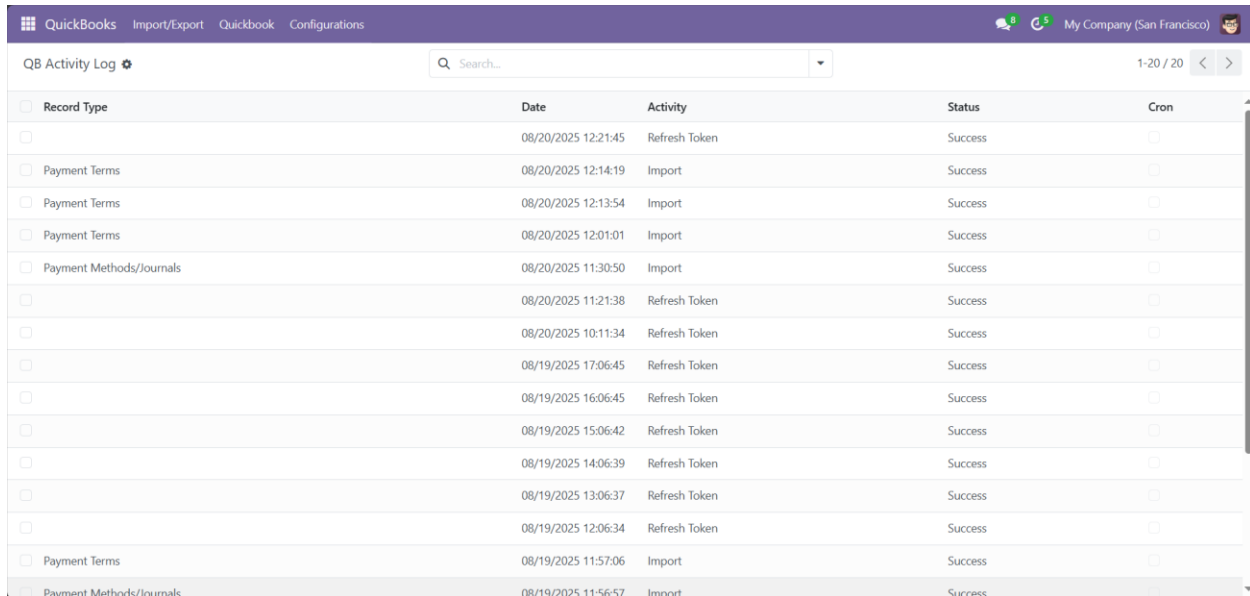


Account Type	QB Account Type
Other Income (5)	
<input type="checkbox"/> TaxExemptInterest	Other Income
<input type="checkbox"/> OtherMiscellaneousIncome	Other Income
<input type="checkbox"/> OtherInvestmentIncome	Other Income
<input type="checkbox"/> InterestEarned	Other Income
<input type="checkbox"/> DividendIncome	Other Income
Income (6)	
<input type="checkbox"/> UnappliedCashPaymentIncome	Income
<input type="checkbox"/> DiscountsRefundsGiven	Income
<input type="checkbox"/> ServiceFeeIncome	Income
<input type="checkbox"/> SalesOfProductIncome	Income
<input type="checkbox"/> OtherPrimaryIncome	Income
<input type="checkbox"/> NonProfitIncome	Income
Other Current Liability (15)	
Long Term Liability (3)	
Credit Card (1)	

Figure 11: QB Account Subtype linked with Odoo

### c. QuickBooks Activity Log

- Provides a complete log history of QuickBooks activities.



Record Type	Date	Activity	Status	Cron
	08/20/2025 12:21:45	Refresh Token	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:14:19	Import	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:13:54	Import	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:01:01	Import	Success	<input type="checkbox"/>
Payment Methods/Journals	08/20/2025 11:30:50	Import	Success	<input type="checkbox"/>
	08/20/2025 11:21:38	Refresh Token	Success	<input type="checkbox"/>
	08/20/2025 10:11:34	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 17:06:45	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 16:06:45	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 15:06:42	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 14:06:39	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 13:06:37	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 12:06:34	Refresh Token	Success	<input type="checkbox"/>
Payment Terms	08/19/2025 11:57:06	Import	Success	<input type="checkbox"/>
Payment Methods/Journals	08/19/2025 11:56:57	Import	Success	<input type="checkbox"/>

Figure 12: QuickBooks Activity Log

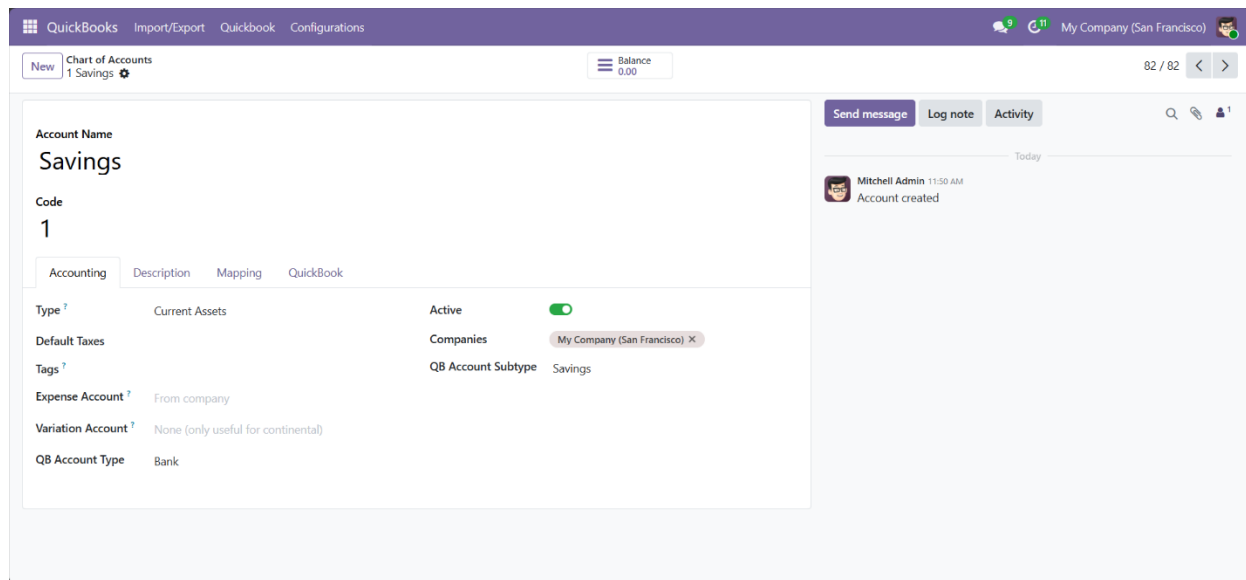
## 3.5 Imported and Exported Records

**Sequential Import/Export Requirement:** For successful data synchronization, records must be imported/exported in the correct sequence. Many transactional records (such as Bills, Invoices, and Payments) depend on prerequisite master data—including Chart of Accounts, Taxes, Partners (Vendors/Customers), Products, and Payment Terms. If dependent records are imported/exported before their required masters, record creation may fail or result in incomplete or incorrect data. Users should always ensure that all prerequisite records are imported and synchronized before importing/exporting dependent transactions.

### a. Chart of Accounts

- **Odoo Data:**
  - Shows how Odoo maps its chart of accounts.

- Opening balances in the Chart of Accounts must be created manually in Odoo, as QuickBooks does not provide journal item data of type Deposit in the API response for opening balances.



QuickBooks Import/Export Quickbook Configurations

My Company (San Francisco)

Chart of Accounts 1 Savings

Balance 0.00

82 / 82

Account Name  
Savings

Code  
1

Accounting Description Mapping QuickBook

Type ? Current Assets Active ☒

Default Taxes Companies My Company (San Francisco) X

Tags ? QB Account Subtype Savings

Expense Account ? From company

Variation Account ? None (only useful for continental)

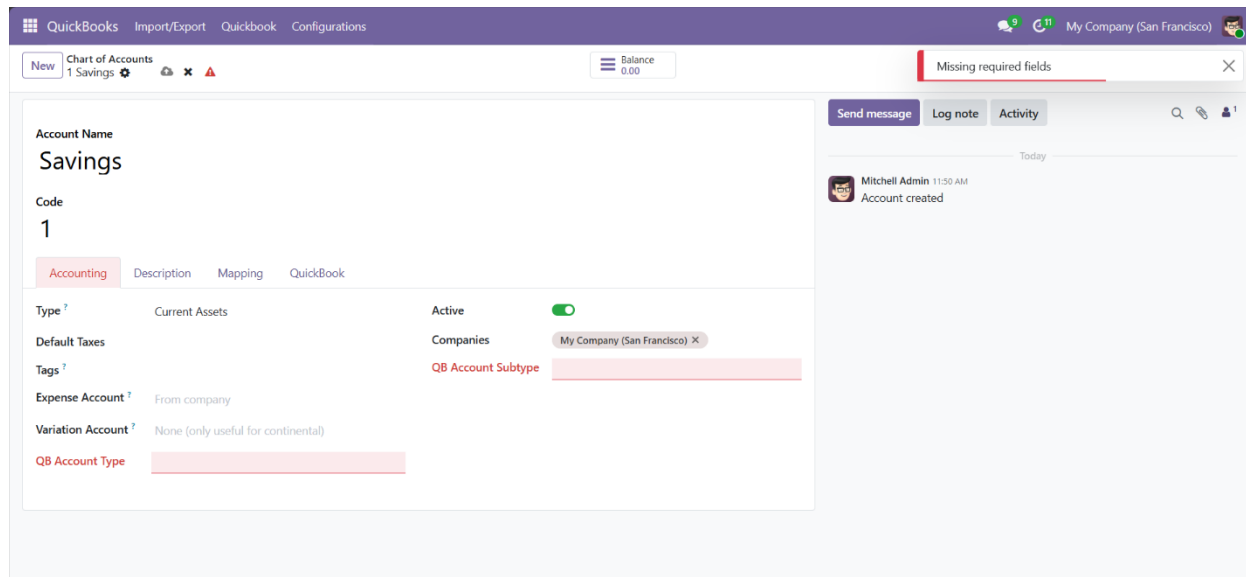
QB Account Type Bank

Send message Log note Activity

Today

Mitchell Admin 11:50 AM  
Account created

Figure 13: Chart of Account in Odoo



QuickBooks Import/Export Quickbook Configurations

My Company (San Francisco)

Chart of Accounts 1 Savings

Balance 0.00

Missing required fields

Account Name  
Savings

Code  
1

Accounting Description Mapping QuickBook

Type ? Current Assets Active ☒

Default Taxes Companies My Company (San Francisco) X

Tags ? QB Account Subtype

Expense Account ? From company

Variation Account ? None (only useful for continental)

QB Account Type

Send message Log note Activity

Today

Mitchell Admin 11:50 AM  
Account created

Figure 14: To export the Chart of Accounts, it is mandatory to provide both the QB Account Type and QB Account Subtype.

- **QuickBooks Data:** Displays the corresponding data from QuickBooks.

Edit Account

Account name\*

Savings

Account number

1

Account type\*

Bank

Detail type\*

Savings

☐ Make this a subaccount

Description

Connected to at

☐ Disconnect this account on save

Balance:

\$800.00

Balance Sheet

Active accounts as of 01/09/2025

EDIT ACCOUNT PREVIEW

Figure 15: Chart of Account in QBO

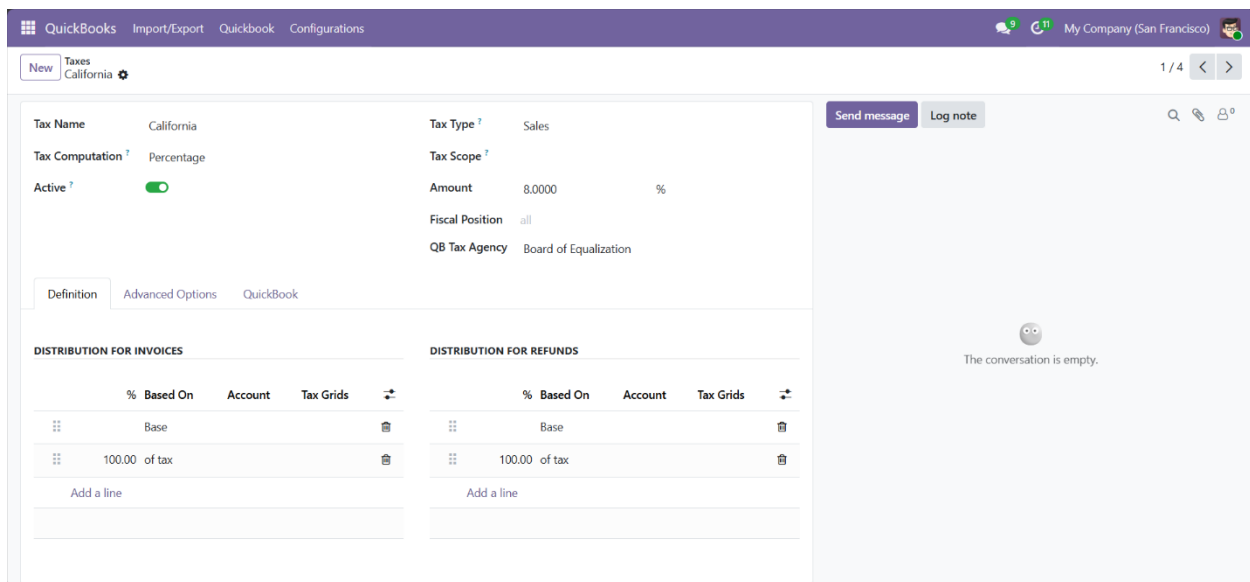
- **Limitations**

- Accounts with the same name are not supported.
- Before export the record should be mapped to a QB Account Type and QB Account Subtype.
- Max limit feature is not considered for Chart of Accounts import.

## b. Taxes

- **Odoo Data:**

- Taxes are saved in groups based on percentages.
- Imported taxes should not be edited. A new tax must be created for exports.
- Deactivated QuickBooks records remain inactive in Odoo upon re-import.



The screenshot shows the Odoo 'Taxes' configuration page for 'California'. The interface includes a top navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The main content area is divided into two sections: 'Definition' and 'Advanced Options'. The 'Definition' section contains the following fields:

- Tax Name:** California
- Tax Type:** Sales
- Tax Computation:** Percentage
- Tax Scope:** %
- Active:** ☒
- Amount:** 8.0000
- Fiscal Position:** all
- QB Tax Agency:** Board of Equalization

Below these fields are two tabs: 'Definition' (selected) and 'QuickBook'. The 'Definition' tab is further divided into 'DISTRIBUTION FOR INVOICES' and 'DISTRIBUTION FOR REFUNDS'. Both sections contain a table with columns: '% Based On', 'Account', 'Tax Grids', and 'Add a line'.

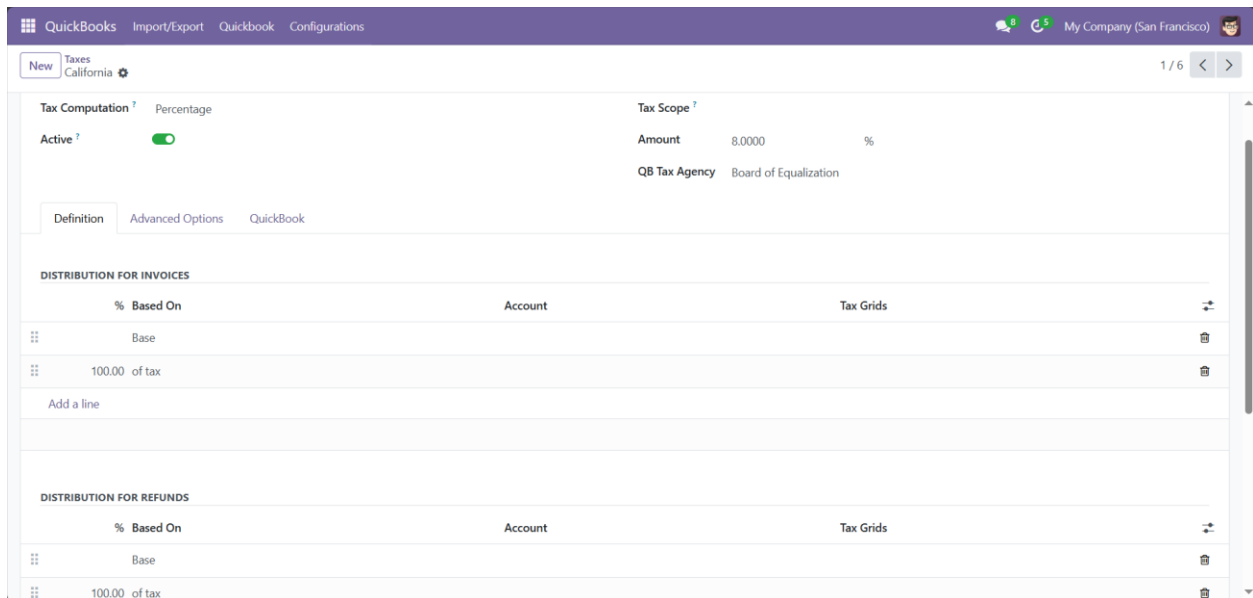
% Based On	Account	Tax Grids	Add a line
Base			
100.00 of tax			

The 'DISTRIBUTION FOR REFUNDS' section also contains a similar table with the same data.

On the right side of the interface, there is a 'Send message' button and a 'Log note' button. Below these, there is a chat window with the message: 'The conversation is empty.'

Figure 16: Group of tax in Odoo

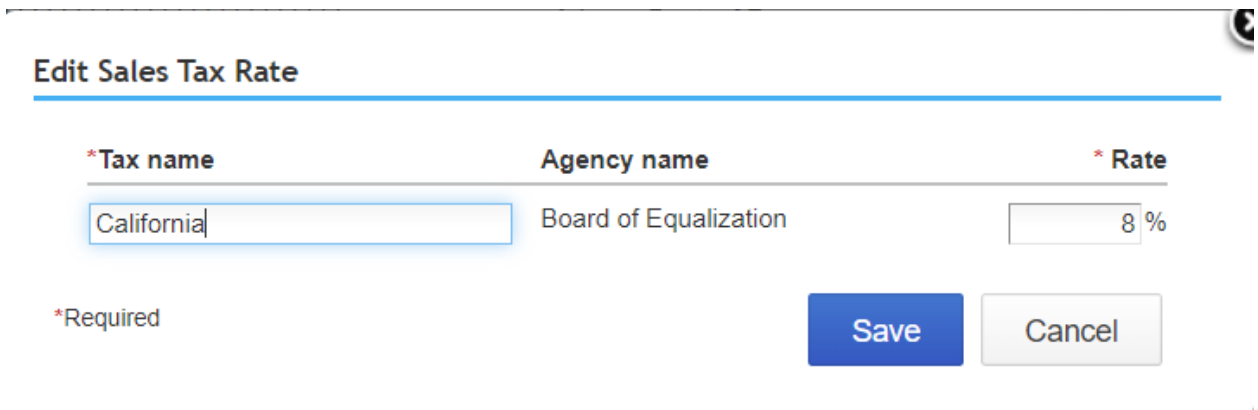




The screenshot shows the Odoo Tax Configuration interface. At the top, there's a navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. Below this, a 'New' button is visible next to 'Taxes' and 'California'. The main content area is divided into two sections: 'Tax Computation' and 'Tax Scope'. Under 'Tax Computation', there's a 'Percentage' tab and an 'Active' toggle switch. Under 'Tax Scope', there's an 'Amount' field set to '8.0000' and a 'QB Tax Agency' dropdown set to 'Board of Equalization'. Below these, there are tabs for 'Definition', 'Advanced Options', and 'QuickBook'. The 'Definition' tab is active, showing a table for 'DISTRIBUTION FOR INVOICES' with columns for '% Based On', 'Account', and 'Tax Grids'. The table has two rows: 'Base' and '100.00 of tax'. Below this, there's a section for 'DISTRIBUTION FOR REFUNDS' with a similar table structure.

Figure 17: Percentage of tax in Odoo

- **QuickBooks Data:** Displays tax configurations.



The screenshot shows the 'Edit Sales Tax Rate' form in QuickBooks Online. The form has three main fields: '\*Tax name', 'Agency name', and '\* Rate'. The '\*Tax name' field contains 'California', the 'Agency name' field contains 'Board of Equalization', and the '\* Rate' field contains '8 %'. Below these fields, there's a '\*Required' label and two buttons: 'Save' and 'Cancel'.

Figure 17: Tax in QBO

### c. Payment Methods/Journals

- **Odoo Data:** The journal's account type is derived from the linked chart of accounts.

The screenshot shows the Odoo interface for configuring a journal. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main content area is titled 'Payment Methods' and 'Cash'. It shows the 'Journal Name' as 'Cash', 'Type' as 'Cash', and 'Company' as 'My Company (San Francisco)'. The 'Sequence Prefix' is 'CASH'. Below this, there are tabs for 'Journal Entries', 'Incoming Payments', 'Outgoing Payments', 'Advanced Settings', and 'QuickBook'. The 'Journal Entries' tab is active, showing a list of accounts: 'Cash Account' (101501 Cash), 'Suspense Account' (101402 Bank Suspense Account), 'Profit Account' (442000 Cash Difference Gain), and 'Loss Account' (642000 Cash Difference Loss). The 'Dedicated Payment Sequence' checkbox is checked. On the right, there is a chat window with a 'Send message' button and a note that 'The conversation is empty.'

Figure 18: Journal in Odoo

- **QuickBooks Data:** Shows QuickBooks journal details.

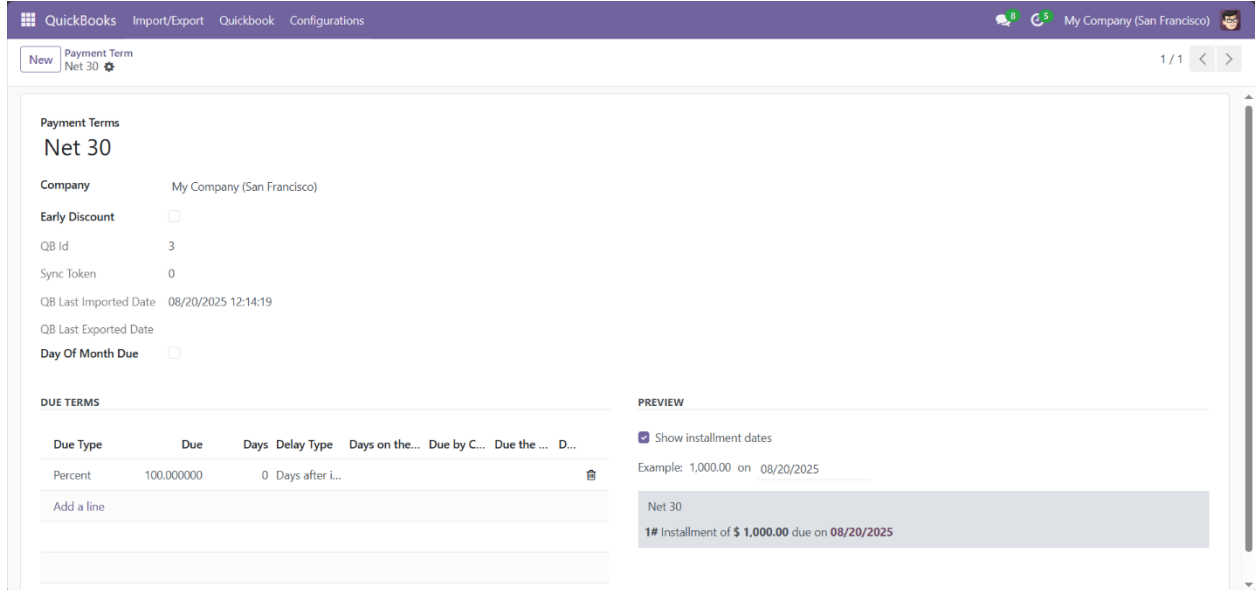
The screenshot shows the 'Edit Payment Method' dialog box in QuickBooks Online. The title is 'Edit Payment Method'. There is a red asterisk next to the 'Name' label. The 'Name' field contains the text 'Cash'. Below this, there is a checkbox labeled 'This is a credit or debit card', which is currently unchecked. At the bottom, there are two buttons: 'Cancel' and 'Save'.

Figure 19: Payment method in QBO

## d. Payment Terms

### 1. Due in Fixed Number of Days

- **Odoo Data:** Configures payment terms by days.



The screenshot shows the 'Payment Terms' configuration page for 'Net 30' in the QuickBooks connector. The page is divided into several sections:

- Header:** QuickBooks, Import/Export, Quickbook, Configurations. User: My Company (San Francisco).
- Payment Terms:**
  - Net 30**
  - Company:** My Company (San Francisco)
  - Early Discount:** ☐
  - QB Id:** 3
  - Sync Token:** 0
  - QB Last Imported Date:** 08/20/2025 12:14:19
  - QB Last Exported Date:**
  - Day Of Month Due:** ☐
- DUE TERMS:**

Due Type	Due	Days	Delay Type	Days on the...	Due by C...	Due the ...	D...
Percent	100.000000	0	Days after i...				

Add a line
- PREVIEW:**
  - ☒ Show installment dates
  - Example: 1,000.00 on 08/20/2025
  - Net 30
  - 1# installment of \$ 1,000.00 due on 08/20/2025

Figure 20: Payment Term in Odoo

- **QuickBooks Data:** Displays corresponding payment terms.

## Edit Term

\* Name

☒ Due in fixed number of days

days

☐ Due by certain day of the month

day of month

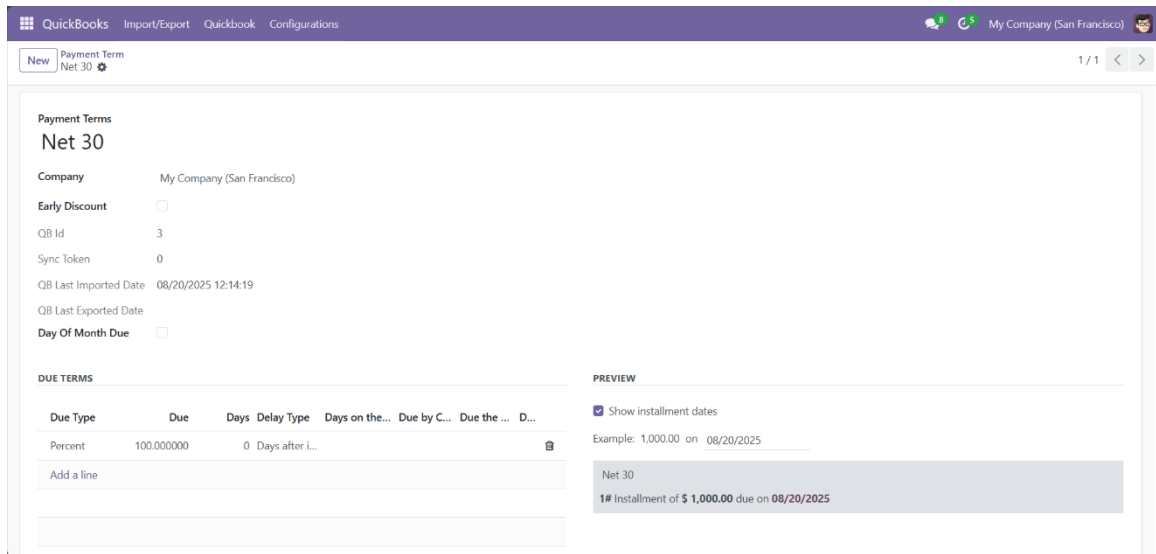
Due the next month if issued within

days of due date

*Figure 21: Payment Term in QBO*

## 2. Due by Certain Day of the Month

- **Odoo Data:** Configures payment terms by the specific day of the month.



The screenshot shows the QuickBooks interface for configuring a payment term. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main content area is titled 'Payment Terms' and shows a 'Net 30' term. The 'Company' is 'My Company (San Francisco)'. The 'Early Discount' is set to '0'. The 'QB Id' is '3'. The 'Sync Token' is '0'. The 'QB Last Imported Date' is '08/20/2025 12:14:19'. The 'QB Last Exported Date' is empty. The 'Day Of Month Due' is set to '0'. Below this, there is a 'DUE TERMS' table with columns: 'Due Type', 'Due', 'Days', 'Delay Type', 'Days on the...', 'Due by C...', 'Due the ...', and 'D...'. The table contains one row: 'Percent', '100.000000', '0', 'Days after L...', and an 'Add a line' button. To the right of the table is a 'PREVIEW' section with a checkbox 'Show installment dates' and an example: 'Example: 1,000.00 on 08/20/2025'. Below the example, it shows 'Net 30' and '1# Installment of \$ 1,000.00 due on 08/20/2025'.

Figure 22: Payment term configuration

- **QuickBooks Data:** Displays corresponding QuickBooks payment terms.

### Edit Term

★ Name

Net 10

☐ Due in fixed number of days

days

☒ Due by certain day of the month

day of month

Due the next month if issued within

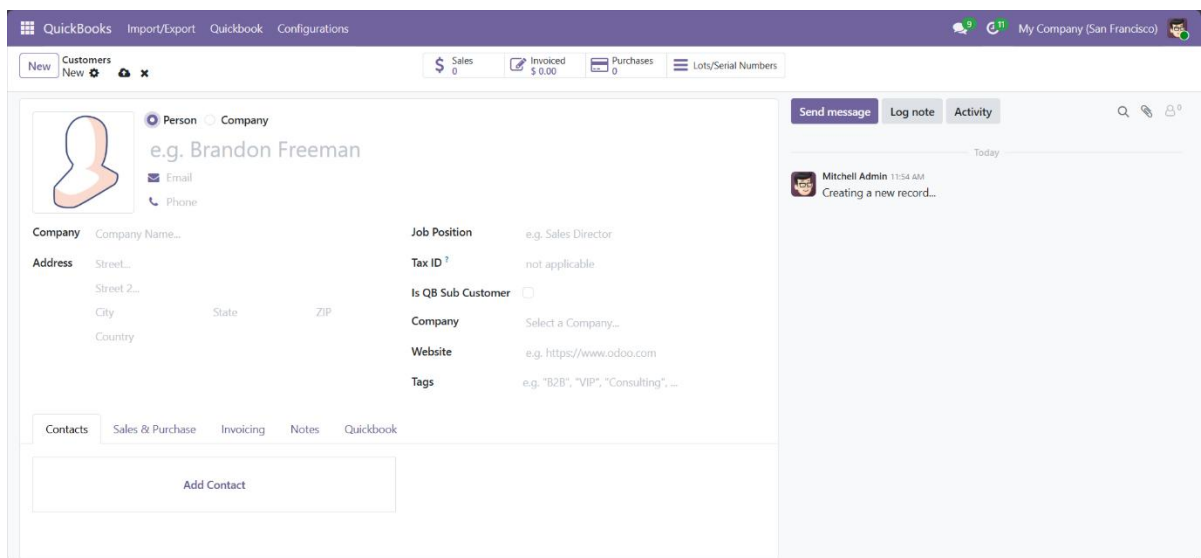
days of due date

Figure 23

## e. Customers

- Pre-Import Requirements:
  - Set up Account Receivable and Account Payable under the Configurations tab in Odoo.
  - While creating a customer, if the "Is QB Customer" option is checked, a parent customer must be selected, and the new customer will be created as a sub-customer under the selected parent customer.

### Odoo Data:



The screenshot shows the Odoo interface for creating a new customer record. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The main header shows 'Customers' with a 'New' button and a list of tabs: 'Sales', 'Invoiced', 'Purchases', and 'Lots/Serial Numbers'. The 'Invoiced' tab is active, showing a balance of '\$ 0.00'.

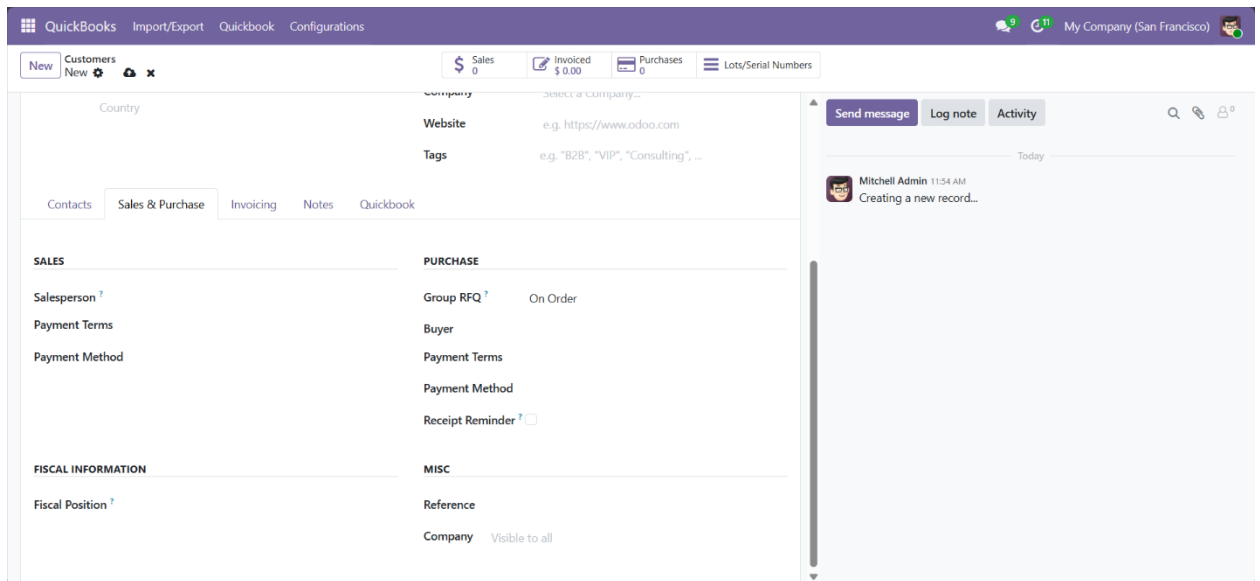
The form is titled 'e.g. Brandon Freeman' and has a 'Person' radio button selected. The form fields are organized into sections:

- Company:** Company Name...
- Address:** Street..., Street 2..., City, State, ZIP, Country.
- Job Position:** e.g. Sales Director.
- Tax ID:** not applicable.
- Is QB Sub Customer:** ☐
- Company:** Select a Company...
- Website:** e.g. https://www.odoo.com
- Tags:** e.g. "B2B", "VIP", "Consulting", ...

At the bottom, there are tabs for 'Contacts', 'Sales & Purchase', 'Invoicing', 'Notes', and 'Quickbook'. The 'Contacts' tab is active, showing an 'Add Contact' button.

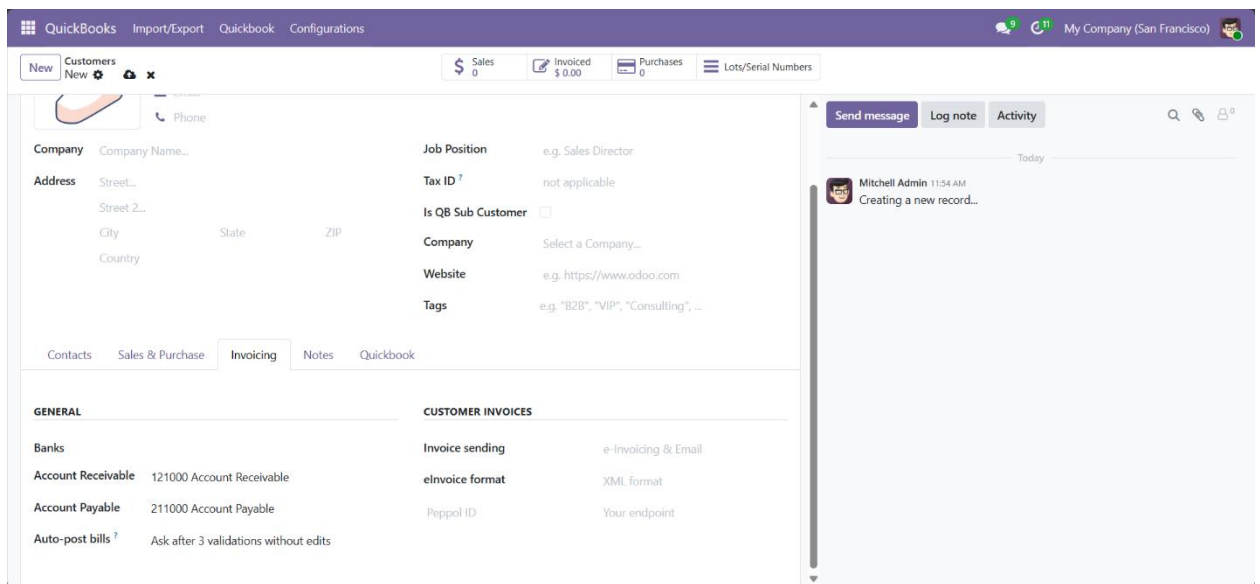
On the right side, there is an 'Activity' panel with a 'Send message' button and a 'Log note' button. The activity log shows a message from 'Mitchell Admin' at 11:54 AM: 'Creating a new record...'.

Figure 24: Customer record in Odoo



The screenshot shows the 'Customer Sales and Purchase details' form in Odoo. The form is divided into several sections: 'SALES', 'PURCHASE', 'FISCAL INFORMATION', and 'MISC'. The 'SALES' section includes fields for 'Salesperson', 'Payment Terms', and 'Payment Method'. The 'PURCHASE' section includes fields for 'Group RFQ', 'Buyer', 'Payment Terms', 'Payment Method', and 'Receipt Reminder'. The 'FISCAL INFORMATION' section includes a 'Fiscal Position' field. The 'MISC' section includes a 'Reference' field and a 'Company' field with a dropdown menu. The form is displayed in a tabbed interface with tabs for 'Contacts', 'Sales & Purchase', 'Invoicing', 'Notes', and 'Quickbook'. The 'Sales & Purchase' tab is currently selected. The right sidebar shows a 'Send message' button, a 'Log note' button, and an 'Activity' feed with a message from 'Mitchell Admin' at 11:54 AM stating 'Creating a new record...'.

Figure 25: Customer sales and purchase details in Odoo



The screenshot shows the 'Customer Invoicing details' form in Odoo. The form is divided into several sections: 'GENERAL', 'CUSTOMER INVOICES', and 'BANKS'. The 'GENERAL' section includes fields for 'Company', 'Address', 'City', 'State', 'ZIP', 'Country', 'Job Position', 'Tax ID', 'Is QB Sub Customer', 'Company', 'Website', and 'Tags'. The 'CUSTOMER INVOICES' section includes fields for 'Invoice sending', 'e-Invoice format', and 'Peppol ID'. The 'BANKS' section includes fields for 'Account Receivable', 'Account Payable', and 'Auto-post bills'. The form is displayed in a tabbed interface with tabs for 'Contacts', 'Sales & Purchase', 'Invoicing', 'Notes', and 'Quickbook'. The 'Invoicing' tab is currently selected. The right sidebar shows a 'Send message' button, a 'Log note' button, and an 'Activity' feed with a message from 'Mitchell Admin' at 11:54 AM stating 'Creating a new record...'.

Figure 26: Customer Invoicing details in Odoo

### Note:

QuickBooks system design does not allow a single contact to simultaneously represent both customer and vendor roles. QuickBooks requires separate entries for a Customer and a Vendor, even if they represent the same business or individual. If a contact must be used as both a Customer and a Vendor, create two separate contact records in Odoo

### QuickBooks Data:

Customer

Name and contact

Title

Mr

First name

Dylan

Middle name

Last name

Sollfrank

Suffix

Company name

Customer display name \*

Dylan Sollfrank

Email

Dylan@gmail.com

Phone number

123456789

Cc

Bcc

Mobile number

123456789

Fax

Other

Website

http://Dylan.com






Name to print on checks


Dylan Sollfrank

Figure 27: Customer record in QBO



Customer


**Addresses**

Billing address

Street address 1

12 Ocean Dr.

Street address 2

Half Moon

▼ Add lines

City

Half Moon Bay

State

California

ZIP code

94213

Country

united states

[Preview address](#)

Shipping address


☒ Same as billing address

Figure 28: Customer address details in QBO

Attachments

[Add attachment](#)  
 Max file size: 20 MB

[Show existing attachments](#)


**Payments**

Primary payment method

Terms

Net 15

[Sales form delivery options](#)

Print later

Language to use when you send invoices

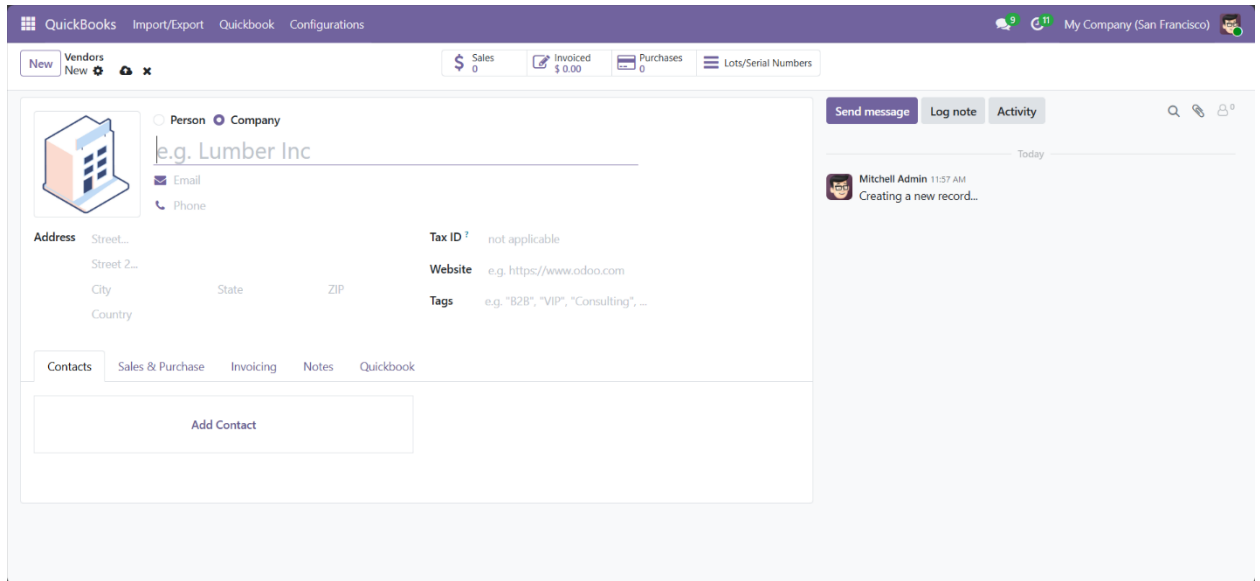
Italian

Credit Limit

Figure 29: Customer Payment details in QBO

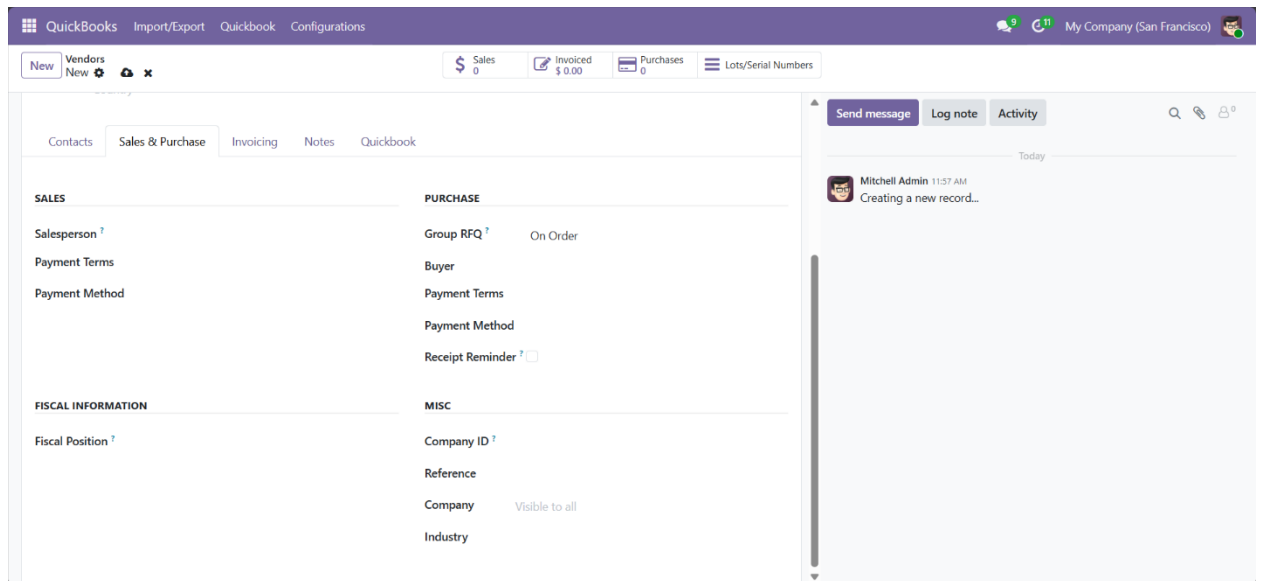
## f. Vendors

**Odoo Data:** Displays vendor details imported into Odoo.



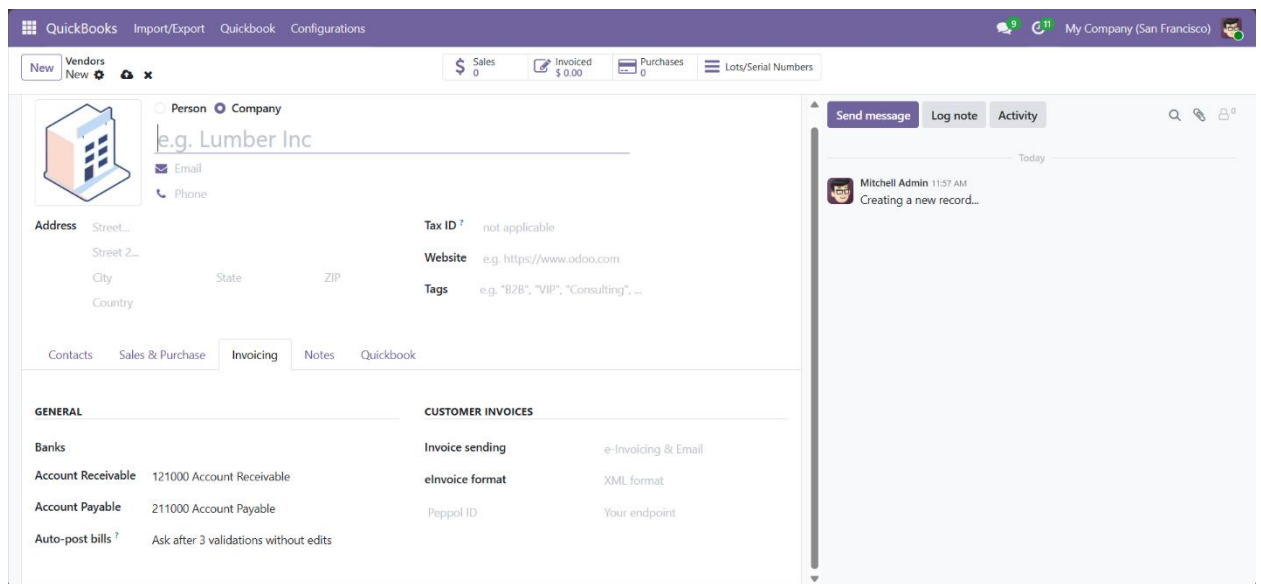
The screenshot shows the Odoo interface for a vendor record. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main header shows 'Vendors' with a 'New' button and a search icon. Below the header, there are tabs for 'Sales', 'Invoiced', 'Purchases', and 'Lots/Serial Numbers'. The vendor record for 'e.g. Lumber Inc' is displayed, showing fields for 'Person' (selected), 'Company', 'Email', 'Phone', 'Address' (Street, Street 2, City, State, ZIP, Country), 'Tax ID' (not applicable), 'Website' (e.g. https://www.odoo.com), and 'Tags' (e.g. 'B2B', 'VIP', 'Consulting', ...). There are also tabs for 'Contacts', 'Sales & Purchase', 'Invoicing', 'Notes', and 'Quickbook'. A 'Send message' button is visible. The activity log on the right shows a message from 'Mitchell Admin' at 11:57 AM: 'Creating a new record...'.

*Figure 30: Vendor record in Odoo*



The screenshot shows the 'Vendors' form in Odoo, specifically the 'Sales & Purchase' tab. The form is divided into two main sections: 'SALES' and 'PURCHASE'. The 'SALES' section includes fields for 'Salesperson', 'Payment Terms', and 'Payment Method'. The 'PURCHASE' section includes fields for 'Group RFQ', 'On Order', 'Buyer', 'Payment Terms', 'Payment Method', and 'Receipt Reminder'. Below these sections is the 'FISCAL INFORMATION' section, which includes 'Fiscal Position'. The right sidebar shows the 'Activity' tab with a message from Mitchell Admin: 'Creating a new record...'.

Figure 31: Vendor Sales and Purchase details in Odoo



The screenshot shows the 'Vendors' form in Odoo, specifically the 'Invoicing' tab. The form is divided into two main sections: 'GENERAL' and 'CUSTOMER INVOICES'. The 'GENERAL' section includes fields for 'Banks', 'Account Receivable', 'Account Payable', and 'Auto-post bills'. The 'CUSTOMER INVOICES' section includes fields for 'Invoice sending', 'eInvoice format', and 'Peppol ID'. The right sidebar shows the 'Activity' tab with a message from Mitchell Admin: 'Creating a new record...'.






Figure 32: Vendor Invoicing details in Odoo


### Note:

QuickBooks system design does not allow a single contact to simultaneously represent both customer and vendor roles. QuickBooks requires separate entries for a Customer and a Vendor, even if they represent the same business or individual. If a contact must be used as both a Customer and a Vendor, create two separate contact records in Odoo

**QuickBooks Data:** Displays corresponding vendor details.

Vendor


Name and contact

Company name

Computers by Jenni

Vendor display name \*

Computers by Jenni

Title

Mr

First name

Jenni

Middle name

Last name

Winslow

Suffix

Email

Msfixit@Intuit.com

Phone number

(650) 555-8721

Mobile number

(650) 111-5648

Fax

(650) 999-2663

Other


Website

http://Jenni.com

Name to print on checks

Computers by Jenni

Figure 33: Vendor in QBO


**Address**
^

Street address 1

1515 Main St.

Street address 2

Middle

▼ Add lines

City

Middlefield

State

CA

ZIP code

94482

Country

united States

[Preview address](#)

Figure 34: Vendor address details in QBO

**Expense rates**

Billing rate (/hr)

**Payments**

Terms

Net 15

▼

Account no.

7898520123

**Accounting**

Default expense category

43 Advertising

▼

**Opening balance**
?

Opening balance

As of

01/10/2025

Figure 35: Vendor expense details in QBO

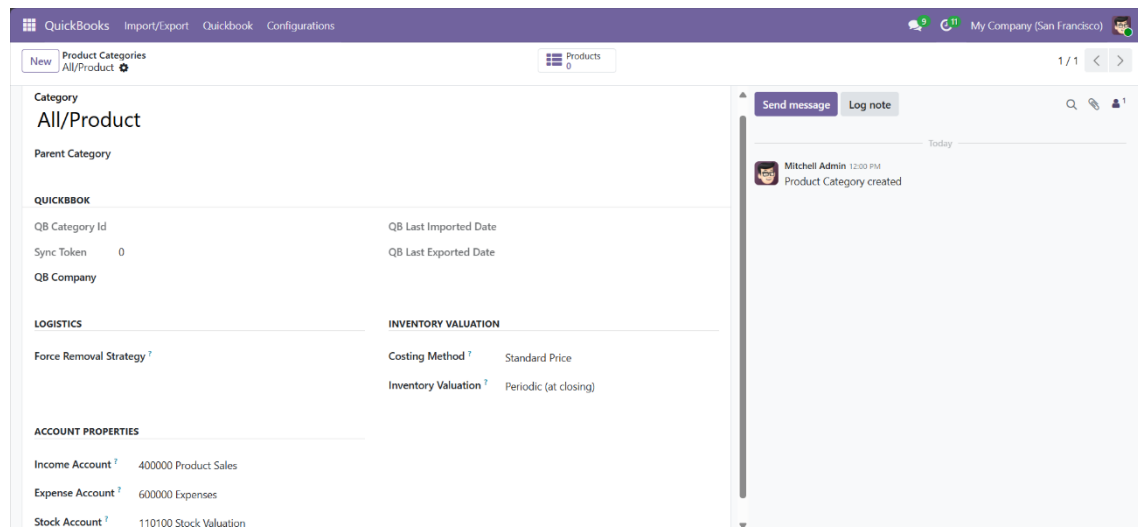
## g. Product Categories

### Pre-Import Requirements:

Configure following details under the Configurations tab.

- Category Income Account
- Category Expense Account
- Product category

### Odoo Data:



The screenshot shows the Odoo interface for a Product Category record. The header bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The main content area is titled 'Category All/Product' and includes a 'Parent Category' field. Below this, there are three sections: 'QUICKBOOK', 'LOGISTICS', and 'ACCOUNT PROPERTIES'. The 'QUICKBOOK' section contains fields for 'QB Category Id', 'Sync Token' (0), 'QB Company', 'QB Last Imported Date', and 'QB Last Exported Date'. The 'LOGISTICS' section contains 'Force Removal Strategy'. The 'ACCOUNT PROPERTIES' section contains 'Income Account' (400000 Product Sales), 'Expense Account' (600000 Expenses), and 'Stock Account' (110100 Stock Valuation). On the right side, there is a 'Send message' and 'Log note' button, and a chat window showing a message from 'Mitchell Admin' at 12:00 PM: 'Product Category created'.

Figure 36: Product Category record in Odoo

QuickBooks data:

### Category information

Name \*

☐ Is a sub-category

*Figure 37: Product category record in QBO*

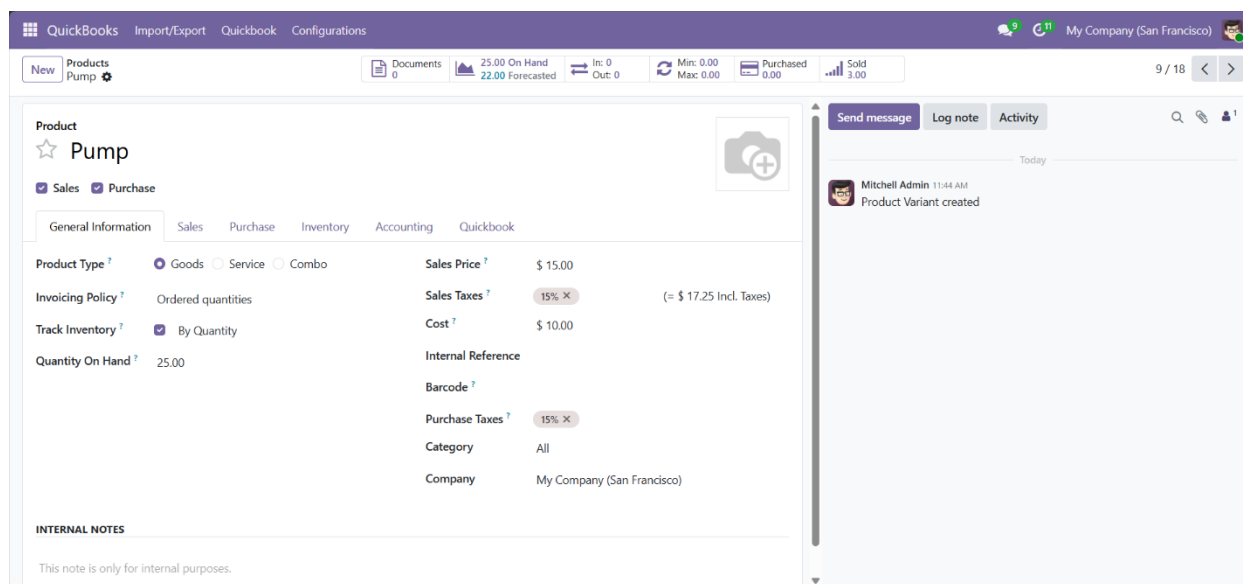
#### h. Products

There are 3 types of products.

Odoo	QuickBooks
Storable Product	Inventory
Consumable	Non-Inventory
Service	Service

- For storable products, the Extra On hand Quantity and Minimum Quantity will be updated; all other details will remain the same for all product type.

## Odoo Data:



QuickBooks Import/Export Quickbook Configurations

My Company (San Francisco)

Documents 0 25.00 On Hand 22.00 Forecasted In: 0 Out: 0 Min: 0.00 Max: 0.00 Purchased 0.00 Sold 3.00

9 / 18

Product Pump

Sales Purchase

General Information Sales Purchase Inventory Accounting Quickbook

Product Type <sup>?</sup> ☒ Goods ☐ Service ☐ Combo Sales Price <sup>?</sup> \$ 15.00

Invoicing Policy <sup>?</sup> Ordered quantities Sales Taxes <sup>?</sup> 15% X (= \$ 17.25 Incl. Taxes)

Track Inventory <sup>?</sup> ☒ By Quantity Cost <sup>?</sup> \$ 10.00

Quantity On Hand <sup>?</sup> 25.00 Internal Reference

Barcode <sup>?</sup>

Purchase Taxes <sup>?</sup> 15% X

Category All

Company My Company (San Francisco)

INTERNAL NOTES

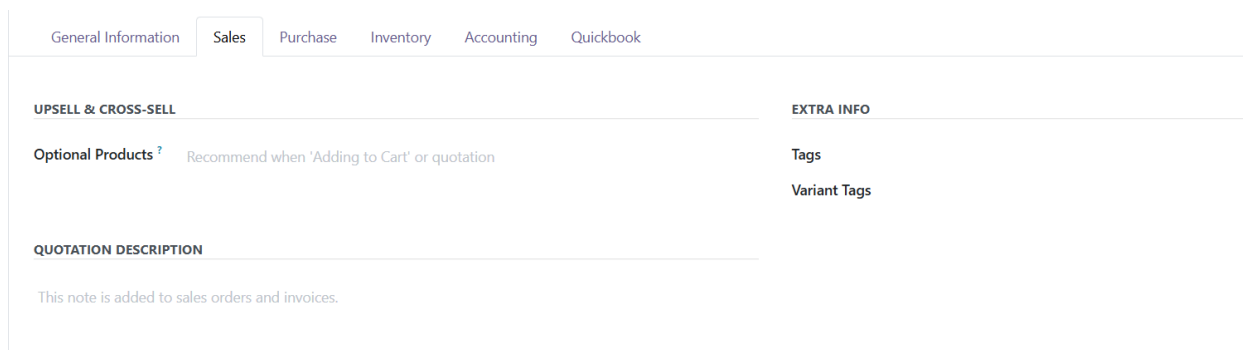
This note is only for internal purposes.

Send message Log note Activity

Today

Mitchell Admin 11:44 AM Product Variant created

Figure 38: Product record in Odoo



General Information Sales Purchase Inventory Accounting Quickbook

UPSELL & CROSS-SELL

Optional Products <sup>?</sup> Recommend when 'Adding to Cart' or quotation

EXTRA INFO

Tags

Variant Tags

QUOTATION DESCRIPTION

This note is added to sales orders and invoices.

Figure 39: Product sales details



General Information
Sales
Purchase
Inventory
Accounting
Quickbook

Vendor	Quantity	Unit Price	Lead Time
Add a line			

**VENDOR BILLS**

**PURCHASE DESCRIPTION**

Control Policy ?
☐ On ordered quantities
☒ On received quantities

Fountain Pump

Figure 40: Product purchase details

General Information
Sales
Purchase
Inventory
Accounting
Quickbook

**COST AND REVENUE**

Income Account ?	202510230549126658 Sales of Produ...
Expense Account ?	202510230549127304 Cost of Goods ...
Asset Inventory Account	202510230549129583 Inventory Asset

Figure 41: Product Accounting details

## QuickBooks Data:

Product/Service information

Inventory

Name\*

Pump

SKU

Category

All

Quantity on hand

25

Adjust: [Quantity](#) | [Starting value](#)

Reorder point

15

[What's the reorder point?](#)

Quantity on PO

0

Inventory asset account

3 Inventory Asset

Figure 42: Product record in QBO

<b>Description</b>	
Fountain Pump	
<b>Sales price/rate</b>	<b>Income account</b>
15	38 Sales of Product Income
<b>Sales tax</b>	
Taxable – standard rate We'll apply sales tax based on location only.	
<a href="#">Edit sales tax</a>	
<b>Purchasing information</b>	
Fountain Pump	
<b>Cost</b>	<b>Expense account</b>
10	42 Cost of Goods Sold
<b>Preferred Vendor</b>	
Diego's Road Warrior Bodys	

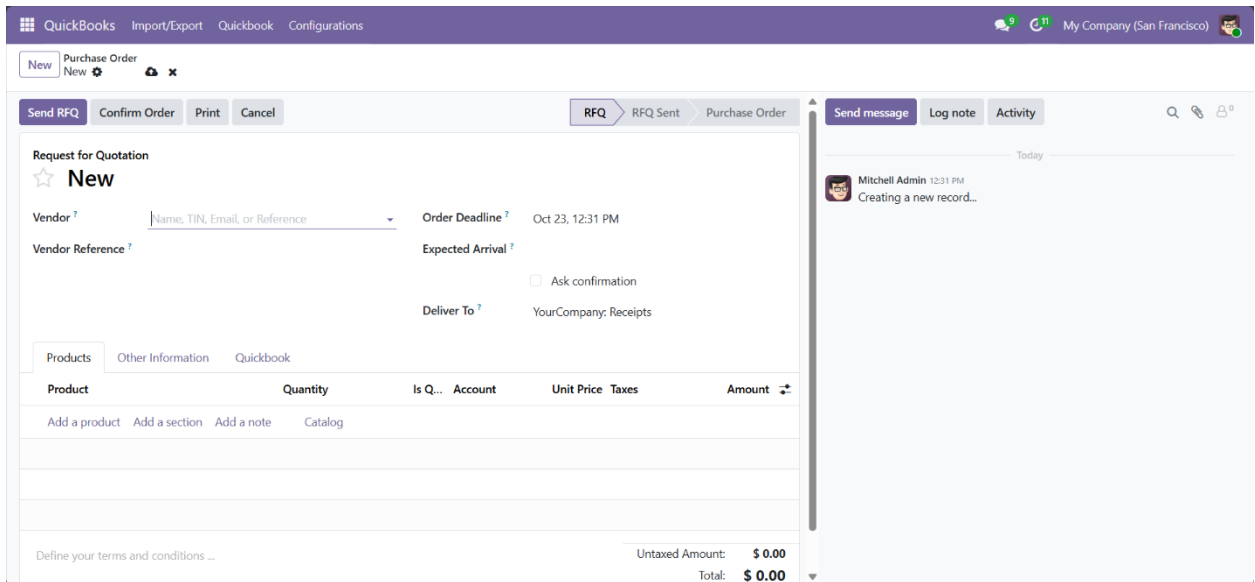
Figure 43: Product details in QBO

## i. Inventory

- This is used to update the **on-hand Quantity** of the products.
- Limitation:
  - Cron updates are not supported for the Inventory model.
  - Import and export history for Inventory will not be displayed.
  - Maximum limit and full sync are not supported for the Inventory model.

## j. Purchase Order

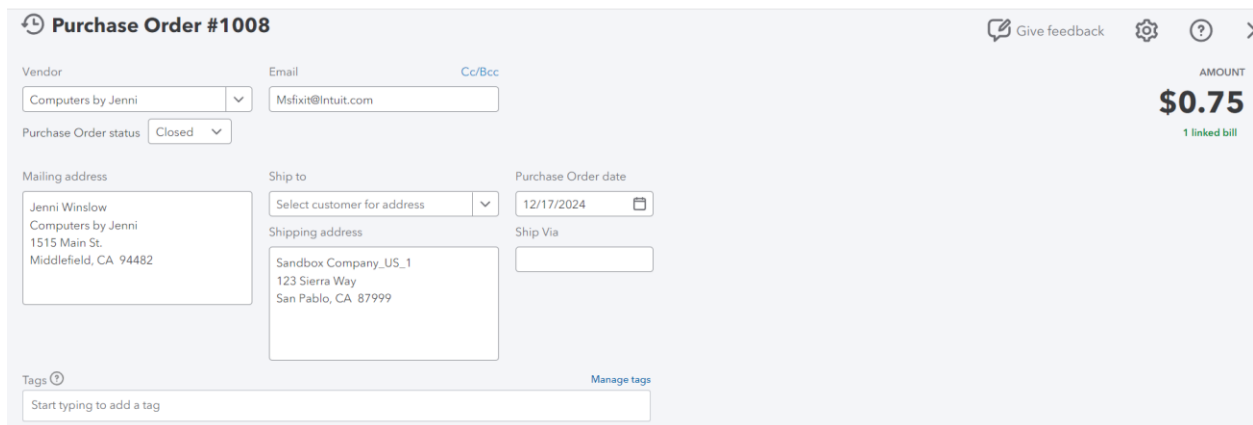
### Odoo Data:



The screenshot shows the Odoo Purchase Order form. The top bar includes navigation links: QuickBooks, Import/Export, Quickbook, and Configurations. The user is logged in as 'My Company (San Francisco)'. The form is titled 'New Purchase Order' and has tabs for 'Send RFQ', 'Confirm Order', 'Print', and 'Cancel'. The 'RFQ' tab is active, showing a 'Request for Quotation' form. The form includes fields for 'Vendor' (Name, TIN, Email, or Reference), 'Order Deadline' (Oct 23, 12:31 PM), 'Vendor Reference', 'Expected Arrival', and 'Deliver To' (YourCompany: Receipts). There is a table for 'Products' with columns: Product, Quantity, Is Q..., Account, Unit Price, Taxes, and Amount. The table is currently empty. At the bottom, there are fields for 'Define your terms and conditions ...', 'Untaxed Amount: \$ 0.00', and 'Total: \$ 0.00'. On the right side, there is a 'Send message' button and a 'Log note' button. Below these, there is a message from 'Mitchell Admin' at 12:31 PM, stating 'Creating a new record..'. There is also an 'Activity' tab and a search icon.

Figure 44: Purchase order in Odoo

### QuickBooks Data:



The screenshot shows the QuickBooks Purchase Order form for 'Purchase Order #1008'. The form includes fields for 'Vendor' (Computers by Jenni), 'Email' (Msfixit@Intuit.com), 'Purchase Order status' (Closed), 'Mailing address' (Jenni Winslow, Computers by Jenni, 1515 Main St, Middlefield, CA 94482), 'Ship to' (Select customer for address), 'Shipping address' (Sandbox Company\_US\_1, 123 Sierra Way, San Pablo, CA 87999), 'Purchase Order date' (12/17/2024), and 'Ship Via'. The 'Amount' is displayed as '\$0.75' with a note '1 linked bill'. There is a 'Give feedback' button and a 'Manage tags' link. The form also includes a 'Tags' section with a search bar and a 'Start typing to add a tag' prompt.

Figure 45: Exported purchase order in QBO

▼ Item details

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	CUSTOMER	RECEIVED	CLOSED
1	hfhfhfhfhfhf:Sprinkler Heads	Sprinkler Heads	1	0.75	\$0.75		1	<input checked="" type="checkbox"/>
2								<input type="checkbox"/>

[Add lines](#)
[Clear all lines](#)

Total \$0.75

four message to vendor

Memo

Attachments

[Add attachment](#)  
 Max file size: 20 MB  
[Show existing](#)

Figure 46: Purchase order item details in QBO

## Limitation

- The export of purchase orders containing tax details is not supported.

## k. Vendor Bills

### Odoo Data:

QuickBooks Import/Export Quickbook Configurations

New Bills Draft Bill

1 / 1

Confirm Cancel Draft Posted

Send message Log note Activity

Bill Receipt

Draft

Vendor Search a name or Tax ID...

Bill Date Today

Bill Reference

Accounting Date Oct 23

Auto-Complete Select a purchase document

Payment Reference Use Bill Reference

Recipient Bank

Due Date Oct 23 or Payment Terms

Invoice Lines Journal Items Other Info QuickBook

Label	Account	Quantity	Price	Taxes	Amount
Add a line	Add a section	Add a note	Catalog		

Today

Mitchell Admin 12:33 PM

Vendor Bill Created

Figure 47: Vendor bill in Odoo

## QuickBooks Data:

Vendor

Computers by Jenni

PAID
1 payment made (\$0.75)

Mailing address

Jenni Winslow  
Computers by Jenni  
1515 Main St.  
Middlefield, CA 94482

Terms

Bill date

12/17/2024

Due date

12/17/2024

Bill no.

Tags

Start typing to add a tag

Manage tags

> Category details

< Item details

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	BILLABLE	TAX	CUSTOMER		
1	hfhfhfhfhfhf:Sprinkler Heads	Sprinkler Heads	1	0.75	\$0.75					

Figure 48: Vendor bill in QBO

## I. Vendor Payments

Payments imported from QuickBooks into Odoo are automatically assigned to the appropriate journal based on the Payment Method. If the Payment Method or Deposit To fields are not explicitly mapped in QuickBooks, the system will use the value from the Deposit To field to determine the correct journal in Odoo. In cases where both fields are missing, the plugin will fall back to the default journal defined in the company's configuration settings in Odoo.

## Limitations

### 1. Vendor Credit Linking

- In Odoo, applying a vendor credit to a bill does not create a payment record.
- In QuickBooks, applying a vendor credit to a bill requires a payment to be created.
- Due to this difference in workflow, vendor credits cannot be directly linked to bills when exporting from Odoo to QuickBooks.

- As a result, vendor credit applications made in Odoo will not be reflected as payments in QuickBooks.

## 2. Credit Auto-Application Issues

- When exporting a bill from Odoo to QuickBooks, QuickBooks may automatically apply any existing vendor credit to that bill.
- If the vendor credit has not yet been exported from Odoo, QuickBooks may still apply available credits, potentially causing incorrect reconciliation.
- Later, when the credit is synced from Odoo, it may appear as unlinked, leading to mismatches between the two systems.
- Our plugin cannot prevent this automatic behavior, as credit application is managed internally by QuickBooks.

### Recommended Solution

To maintain accurate synchronization and reconciliation:

- **Export Order**
  - Always export vendor credits from Odoo before exporting the corresponding bills.  
This ensures QuickBooks has the credit available before it attempts to auto-apply it.
- **Manual Adjustment (if needed)**
  - If QuickBooks auto-applies a credit before it is synced:
  - Open the Vendor Credit in QuickBooks.

- Unapply it from the bill.
- Re-apply it manually after syncing the credit from Odoo.
- **Optional QuickBooks Configuration**
  - Disable auto-application of credits in QuickBooks:
    - Go to Account and Settings > Advanced > Automation.
    - Turn off the setting: “Automatically apply credits”.
  - This ensures credits are applied only when explicitly instructed, helping to maintain consistency between Odoo and QuickBooks.

#### **m. Journal Entries**

- Retrieves Journal Entries from QuickBooks and creates corresponding entries in Odoo

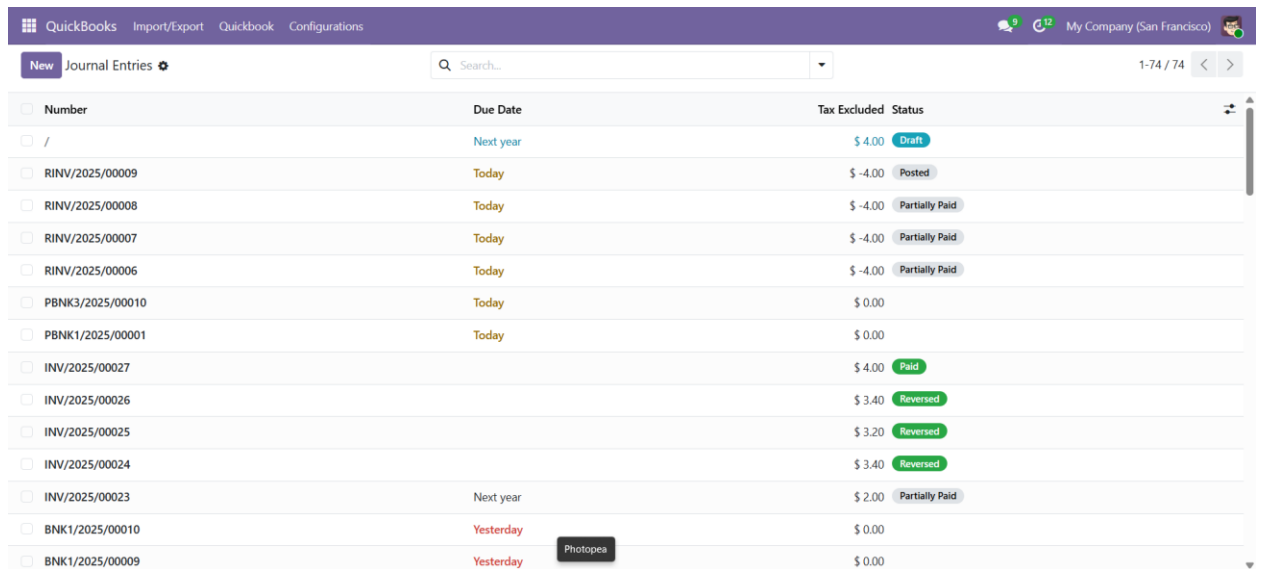
Export (Odoo → QuickBooks):

- Exports posted Journal Entries from Odoo to QuickBooks

Prerequisites:

- Chart of Accounts must be synchronized prior to importing or exporting Journal Entries
- A default Journal must be configured in the company’s QuickBooks settings (required for imports)
- Partners (Customers/Vendors) should be synced if referenced in Journal Entry lines



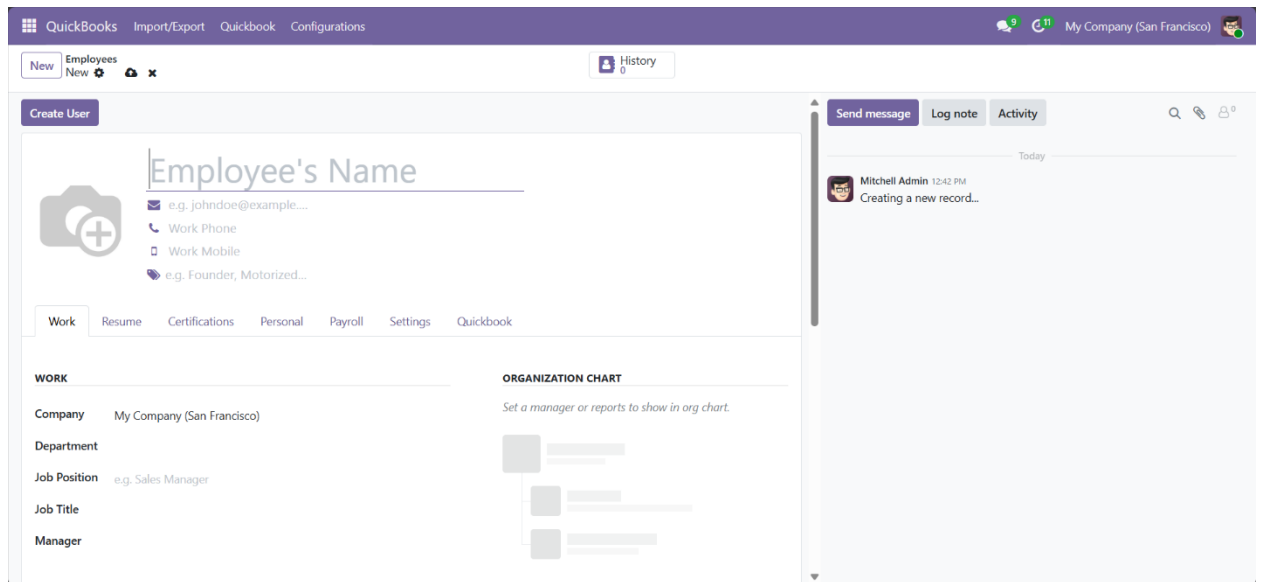


Number	Due Date	Tax Excluded	Status
/	Next year	\$ 4.00	Draft
RINV/2025/00009	Today	\$ -4.00	Posted
RINV/2025/00008	Today	\$ -4.00	Partially Paid
RINV/2025/00007	Today	\$ -4.00	Partially Paid
RINV/2025/00006	Today	\$ -4.00	Partially Paid
PBNK3/2025/00010	Today	\$ 0.00	
PBNK1/2025/00001	Today	\$ 0.00	
INV/2025/00027		\$ 4.00	Paid
INV/2025/00026		\$ 3.40	Reversed
INV/2025/00025		\$ 3.20	Reversed
INV/2025/00024		\$ 3.40	Reversed
INV/2025/00023	Next year	\$ 2.00	Partially Paid
BNK1/2025/00010	Yesterday	\$ 0.00	
BNK1/2025/00009	Yesterday	\$ 0.00	

Figure 49: Journal Entry Records

## n. Employee

### Odoo Data:



**Create User**

**Employee's Name**

e.g. johndoe@example....

Work Phone

Work Mobile

e.g. Founder, Motorized...

**Work** | Resume | Certifications | Personal | Payroll | Settings | Quickbook

**WORK**

Company: My Company (San Francisco)

Department

Job Position: e.g. Sales Manager

Job Title

Manager

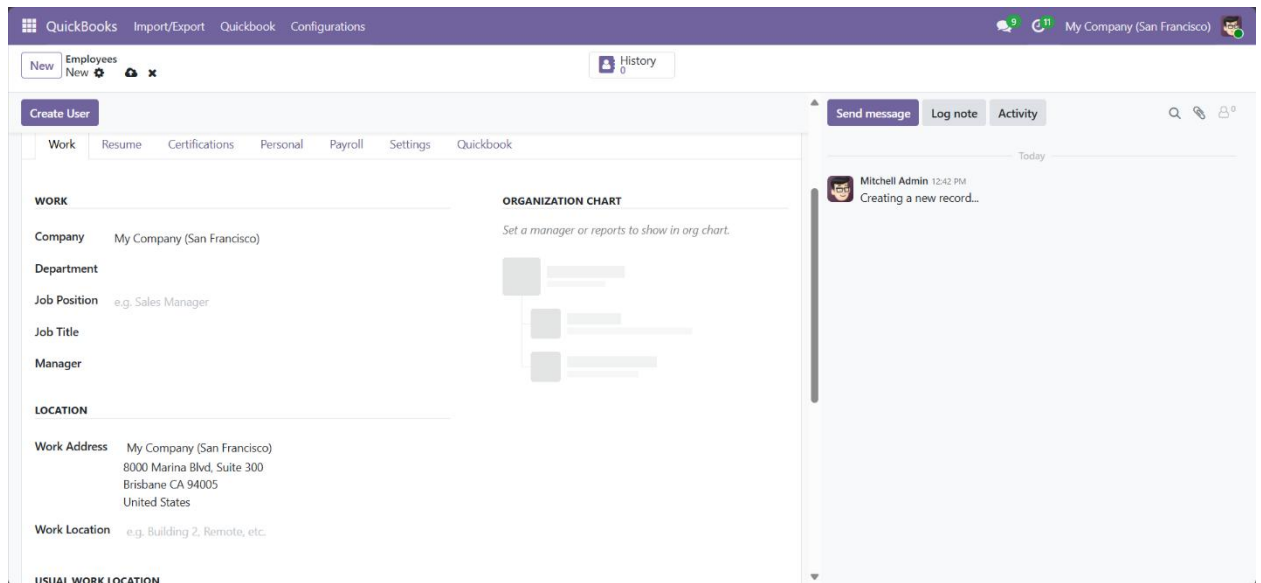
**ORGANIZATION CHART**

Set a manager or reports to show in org chart.

**Activity**

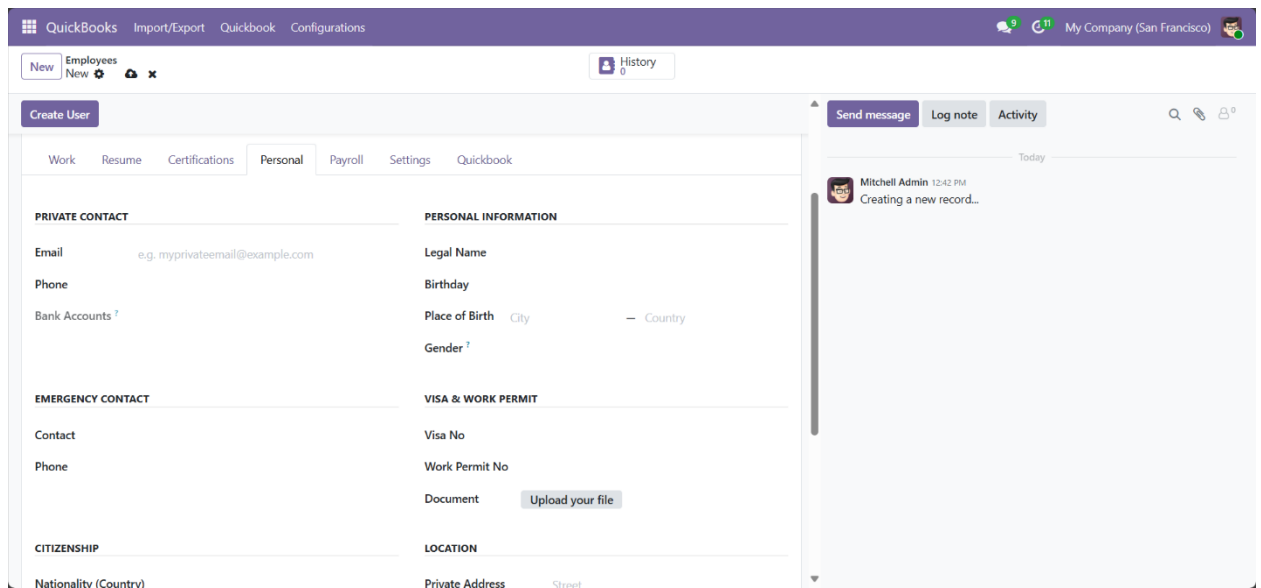
Mitchell Admin 12:42 PM  
Creating a new record...

Figure 50: Employee record in Odoo



The screenshot shows the 'Create User' form in Odoo with the 'Work' tab selected. The form is divided into several sections: 'WORK', 'LOCATION', and 'USUAL WORK LOCATION'. The 'WORK' section includes fields for 'Company' (My Company (San Francisco)), 'Department', 'Job Position' (e.g. Sales Manager), 'Job Title', and 'Manager'. The 'LOCATION' section includes 'Work Address' (My Company (San Francisco), 8000 Marina Blvd, Suite 300, Brisbane CA 94005, United States) and 'Work Location' (e.g. Building 2, Remote, etc.). The 'USUAL WORK LOCATION' section is currently empty. To the right of the form is an 'ORGANIZATION CHART' section with the instruction 'Set a manager or reports to show in org chart.' and a placeholder diagram. On the far right, there is a chat window with a message from 'Mitchell Admin' at 12:42 PM saying 'Creating a new record...'.


Figure 51: Employee work information in Odoo



The screenshot shows the 'Create User' form in Odoo with the 'Personal' tab selected. The form is divided into several sections: 'PRIVATE CONTACT', 'PERSONAL INFORMATION', 'EMERGENCY CONTACT', 'VISA & WORK PERMIT', 'CITIZENSHIP', and 'LOCATION'. The 'PRIVATE CONTACT' section includes fields for 'Email' (e.g. myprivateemail@example.com), 'Phone', and 'Bank Accounts'. The 'PERSONAL INFORMATION' section includes fields for 'Legal Name', 'Birthday', 'Place of Birth' (City and Country), and 'Gender'. The 'EMERGENCY CONTACT' section includes fields for 'Contact' and 'Phone'. The 'VISA & WORK PERMIT' section includes fields for 'Visa No', 'Work Permit No', and 'Document' (with an 'Upload your file' button). The 'CITIZENSHIP' section includes a field for 'Nationality (Country)'. The 'LOCATION' section includes a field for 'Private Address' (with a 'Street' label). On the far right, there is a chat window with a message from 'Mitchell Admin' at 12:42 PM saying 'Creating a new record...'.

Figure 52: Employee private information in Odoo

## QuickBooks Data:



**John Johnson**

Active

Actions ▼

Profile

Notes

Personal info

Edit

Legal name John Johnson	Preferred first name John	Email John@gmail.com
Phone number Home: 540-555-9645 Work: 123-456-7890 Mobile: 123-456-7890	Home address -	Mailing address -
Birth date 01/05/yyyy	Gender Male	Social Security number -

*Figure 53: Employee Personal Data in QuickBooks*

Employment details

Edit

Status Active	Hire date 09/24/2024	Manager Emily Platt
Department DEPT1	Job title manager	Employee ID 123456
Name to print on checks John Johnson	Billing rate -	

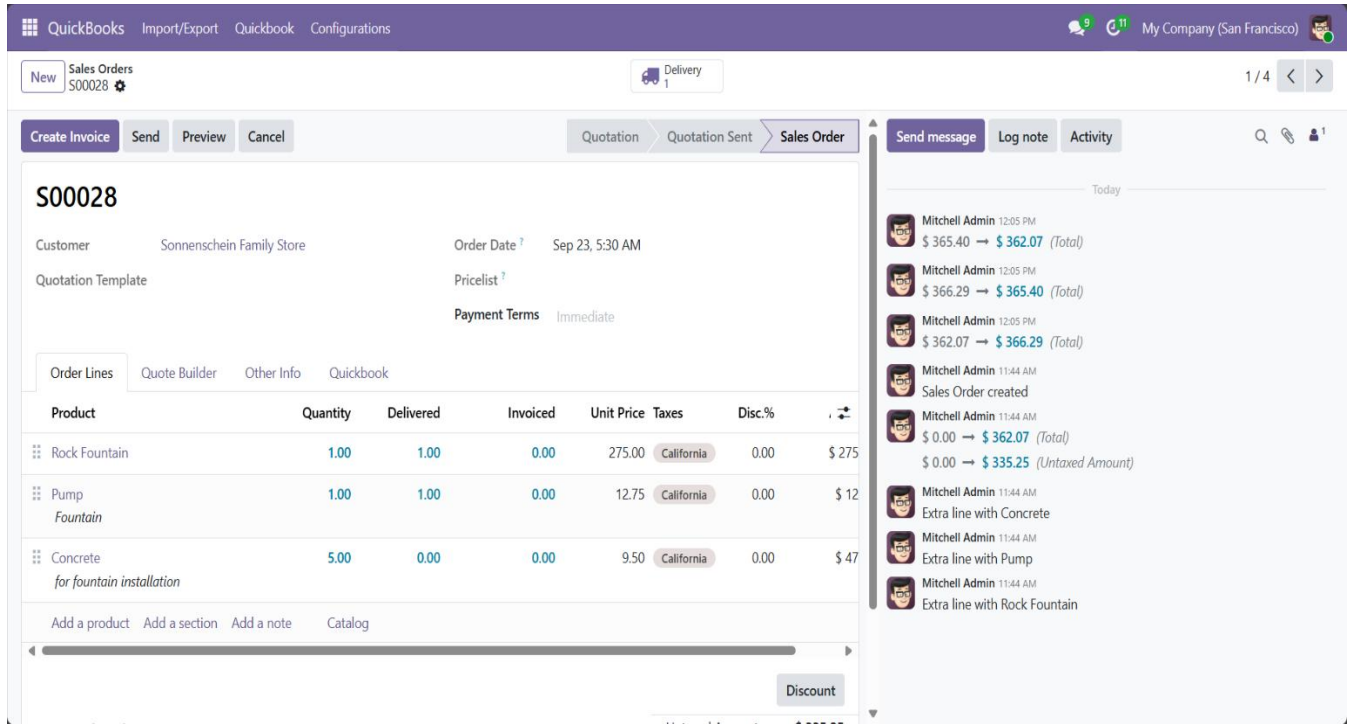
*Figure 54: Employment Details*

## Limitations

- Inactive records in QuickBooks or Odoo will be skipped during the import/export process.
- Employee with the same name is not supported.

## o. Sale Orders:

### Odoo data:



The screenshot displays the Odoo Sales Order form for S00028. The interface includes a top navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations' menus. The main header shows the company name 'My Company (San Francisco)' and a user profile. The order is currently in the 'Sales Order' stage, with previous stages being 'Quotation' and 'Quotation Sent'.

**Order Details:**

- Order ID:** S00028
- Customer:** Sonnenschein Family Store
- Order Date:** Sep 23, 5:30 AM
- Quotation Template:**
- Pricelist:**
- Payment Terms:** Immediate

**Order Lines:**

Product	Quantity	Delivered	Invoiced	Unit Price	Taxes	Disc. %	
Rock Fountain	1.00	1.00	0.00	275.00	California	0.00	\$ 275
Pump Fountain	1.00	1.00	0.00	12.75	California	0.00	\$ 12
Concrete for fountain installation	5.00	0.00	0.00	9.50	California	0.00	\$ 47

Below the table, there are buttons for 'Add a product', 'Add a section', 'Add a note', and 'Catalog'. A 'Discount' button is also visible at the bottom right of the table area.

**Activity Log:**

- Mitchell Admin** 12:05 PM: \$ 365.40 → \$ 362.07 (Total)
- Mitchell Admin** 12:05 PM: \$ 366.29 → \$ 365.40 (Total)
- Mitchell Admin** 12:05 PM: \$ 362.07 → \$ 366.29 (Total)
- Mitchell Admin** 11:44 AM: Sales Order created
- Mitchell Admin** 11:44 AM: \$ 0.00 → \$ 362.07 (Total)
- Mitchell Admin** 11:44 AM: \$ 0.00 → \$ 335.25 (Untaxed Amount)
- Mitchell Admin** 11:44 AM: Extra line with Concrete
- Mitchell Admin** 11:44 AM: Extra line with Pump
- Mitchell Admin** 11:44 AM: Extra line with Rock Fountain

Figure 55: Sale order in Odoo

## QuickBooks data:

Estimate #1008

Update layout

NEW

Help

Customer

Red Rock Diner

Email

qbwebsamplecompany@yahoo.com

Cc/Bcc

Create invoice

\$1,350.00

AMOUNT

Pending

Send later

Billing address

Stephanie Martini  
Red Rock Diner  
500 Red Rock Rd.  
Bayshore, CA 94326

Estimate date

01/10/2025

Expiration date

Tags

Manage tags

Start typing to add a tag

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	TAX	
1	Rocks	Garden Rocks	1	500	500.00		
2	Sprinkler Heads	Sprinkler Heads	1	1,000	1,000.00		
3							

Add lines

Clear all lines

Add subtotal

Subtotal\$1,500.00

Message displayed on estimate

Discount percent10

Taxable subtotal

Need help with sales tax? [Learn more](#)

Select a sales tax rate

Total\$1,350.00

Estimate Total\$1,350.00

Message displayed on statement

If you convert an estimate into an invoice and send a statement, this will show up as the description for the invoice.

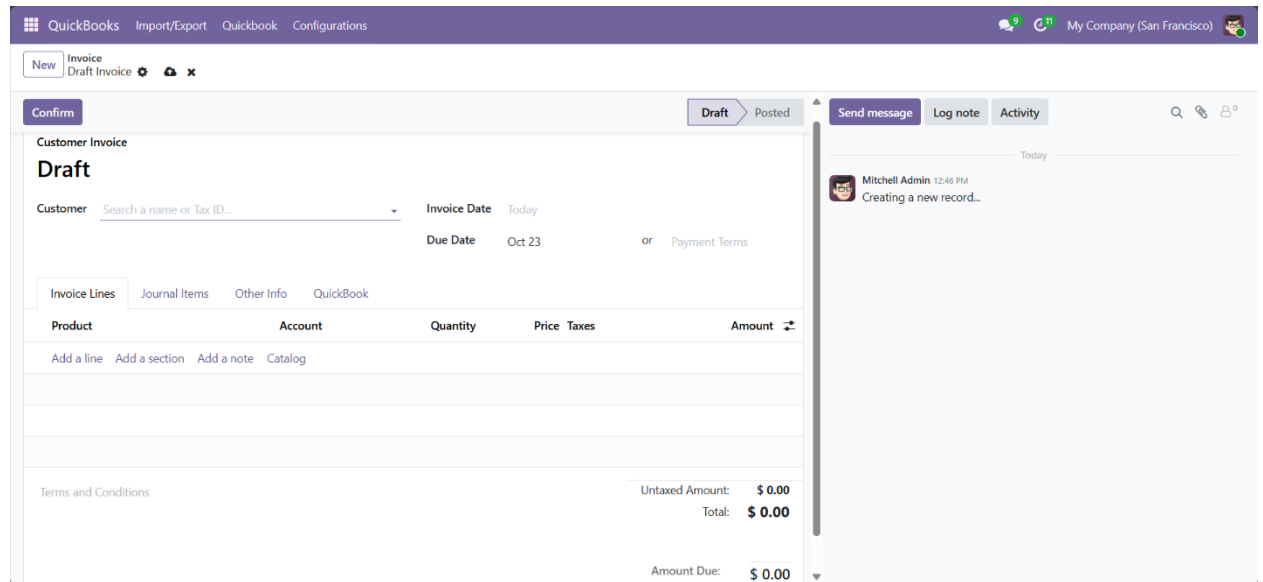
Figure 56: Sale order in QBO

## Limitation

- **Multiple Tax and Discount**
  - If a record (such as a Sale Order, Invoice, Purchase Order, or Bill) contains multiple taxes or discounts applied across multiple product lines, it will not be considered for export.
  - Tax applied before discount not supported by Odoo in export operations.

## p. Customer Invoice

### Odoo data:



QuickBooks Import/Export Quickbook Configurations

My Company (San Francisco)

New Invoice Draft Invoice

Confirm Draft Posted

Send message Log note Activity

Customer Invoice

**Draft**

Customer

Invoice Date Today

Due Date Oct 23 or Payment Terms

Invoice Lines Journal Items Other Info QuickBook

Product	Account	Quantity	Price	Taxes	Amount
<a href="#">Add a line</a>	<a href="#">Add a section</a>	<a href="#">Add a note</a>	<a href="#">Catalog</a>		

Terms and Conditions

Untaxed Amount: \$ 0.00

Total: \$ 0.00

Amount Due: \$ 0.00

Today

Mitchell Admin 12:46 PM

Creating a new record...

Figure 57: Customer Invoice in Odoo

## QuickBooks Data:

Invoice #1038

Update layout

NEW

Take a tour

Help

Customer

Amy's Bird Sanctuary

Customer email

Birds@intuit.com

Send later

Billing address

Amy Lauterbach  
Amy's Bird Sanctuary  
4581 Finch St.  
Bayshore, CA 94326

Terms

Net 30

Invoice date

07/18/2025

Due date

08/17/2025

Reminders

Edit

1 reminder(s) on

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	TAX
1	All:Sprinkler Heads	Sprinkler Heads	1	200	200.00	
2						

Add lines

Clear all lines

Add subtotal

Subtotal

\$200.00

Message on invoice

Thank you for your business and have a great day!

Message on statement

Message on statement

If you send statements to customers, this will show up as the description for this invoice.

Attachments

Maximum size: 20MB

Drag/Drop files here or click the icon

Show existing

Discount percent

taxable subtotal

Need help with sales tax?

Learn more

California

8%

Total

\$200.00

\$0.00

Discount percent

taxable subtotal

Need help with sales tax?

Learn more

California

8%

Total

\$200.00

\$0.00

Balance due

\$200.00

Receive payment

Privacy

Cancel

Print or Preview

Make recurring

Customize

More

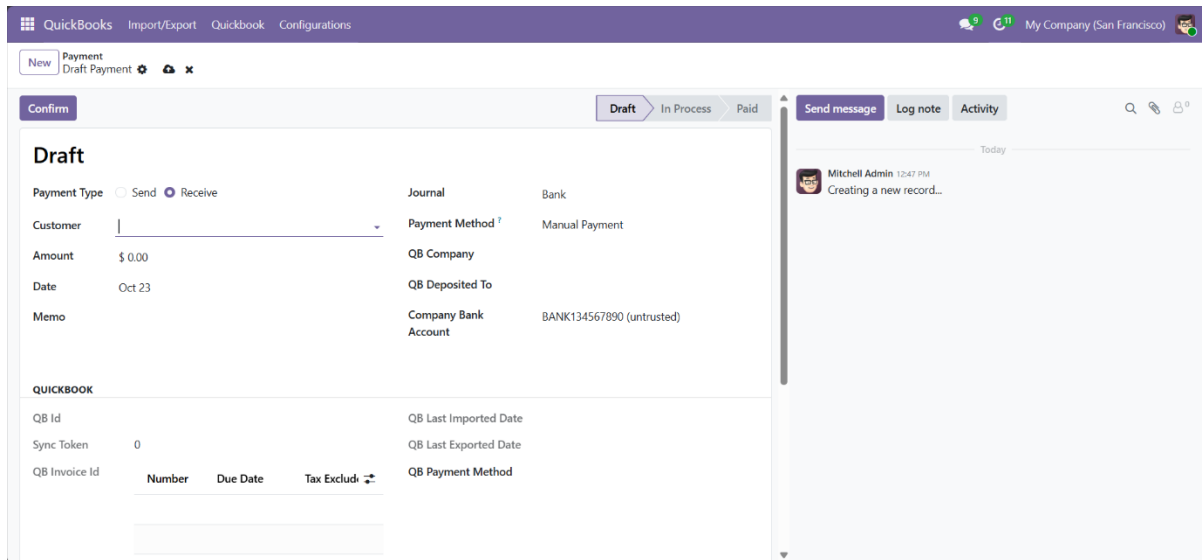
Save

Save and send

*Figure 58: Invoice Data in QuickBooks*

## q. Customer Payments

Payments from QuickBooks will be successfully imported into Odoo, and the journal in Odoo will be determined by the Payment Method. If the 'Payment Method' or 'Deposit To' fields are not mapped in QuickBooks, the 'Deposit To' field data will be used to map the journal in Odoo. If both the 'Payment Method' and 'Deposit To' fields are missing, the system will use the default journal defined in the company's configuration.

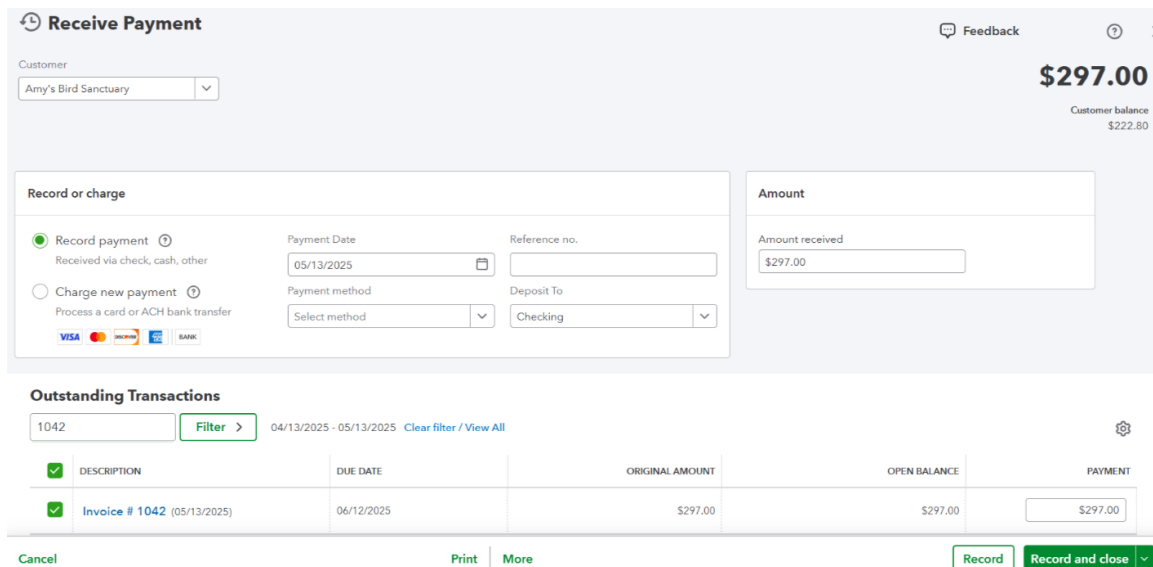


The screenshot shows the QuickBooks 'Draft' form for a customer payment. The form is divided into several sections:

- Payment Type:** Radio buttons for 'Send' and 'Receive' (selected).
- Customer:** A dropdown menu.
- Amount:** \$ 0.00
- Date:** Oct 23
- Memo:** A text area.
- Journal:** A dropdown menu.
- Bank:** A dropdown menu.
- Payment Method:** Manual Payment
- QB Company:** A dropdown menu.
- QB Deposited To:** A dropdown menu.
- Company Bank Account:** BANK134567890 (untrusted)
- QUICKBOOKS:** A section with fields for QB Id, Sync Token, QB Invoice Id, QB Last Imported Date, QB Last Exported Date, and QB Payment Method.

On the right side, there is an 'Activity' tab showing a message from Mitchell Admin: 'Creating a new record...'.

Figure 59: Customer Payment Odoo



The screenshot shows the QuickBooks 'Receive Payment' form. The form is divided into several sections:

- Customer:** Amy's Bird Sanctuary
- Amount:** \$297.00
- Customer balance:** \$222.80
- Record or charge:** Radio buttons for 'Record payment' (selected) and 'Charge new payment'.
- Payment Date:** 05/13/2025
- Reference no.:** A text field.
- Payment method:** Select method
- Deposit To:** Checking
- Amount received:** \$297.00
- Outstanding Transactions:** A table showing the transaction details.

✓	DESCRIPTION	DUE DATE	ORIGINAL AMOUNT	OPEN BALANCE	PAYMENT
✓	Invoice # 1042 (05/13/2025)	06/12/2025	\$297.00	\$297.00	\$297.00

At the bottom, there are buttons for 'Cancel', 'Print', 'More', 'Record', and 'Record and close'.

Figure 60: Customer Payment QBO



## Limitations

- **Credit Note Linking**
  - We can only link payments to invoices; **credit notes cannot be directly linked to invoices** during export.
  - In **Odoo**, applying a credit note to an invoice **does not create a payment record**.
  - In contrast, **QuickBooks** requires payment to be created when a credit note is applied to an invoice.
  - Due to this fundamental difference in workflows, **credit notes applied in Odoo will not be reflected as linked in QuickBooks** upon export.
- **Automatic Credit Application by QuickBooks**
  - When exporting an invoice from Odoo to QuickBooks, QuickBooks may **automatically apply any existing credit** (credit memo or vendor credit) for that customer or vendor.
  - If the corresponding credit has **not yet been exported from Odoo**, QuickBooks may still apply available credits, potentially leading to **incorrect reconciliation**.
  - When the credit is eventually synced, it may appear **unlinked**, resulting in mismatches between the two systems.
  - Unfortunately, our plugin **cannot override or control QuickBooks' auto-application behavior**.

### Suggested Solution

To maintain consistency between Odoo and QuickBooks and avoid reconciliation issues:

#### Recommended Export Order

- **Export all credit memos or vendor credits from Odoo before exporting the corresponding invoices or bills.**
  - This ensures QuickBooks has the necessary credit available before attempting to apply it.

#### Manual Correction (if needed)

- If QuickBooks prematurely auto-applies a credit:
  - Open the relevant **credit memo** in QuickBooks.
  - **Unapply** it from the invoice.
  - **Reapply** it manually after the credit has been synced from Odoo.

#### Optional Configuration in QuickBooks

- **Disable the “Auto-apply credits” setting** to prevent premature application:
  - Navigate to **Account and Settings > Advanced > Automation**.
  - Turn off **“Automatically apply credits”**.
- This ensures that credits are only applied when explicitly instructed, helping maintain synchronization integrity.

#### r. Time Frame Sync

The Timeframe Sync functionality in the QuickBooks Connector module provides a specific data model between Odoo and QuickBooks within a defined date range. This feature is designed for targeted synchronization operations and is particularly useful for Import/export data from specific period.

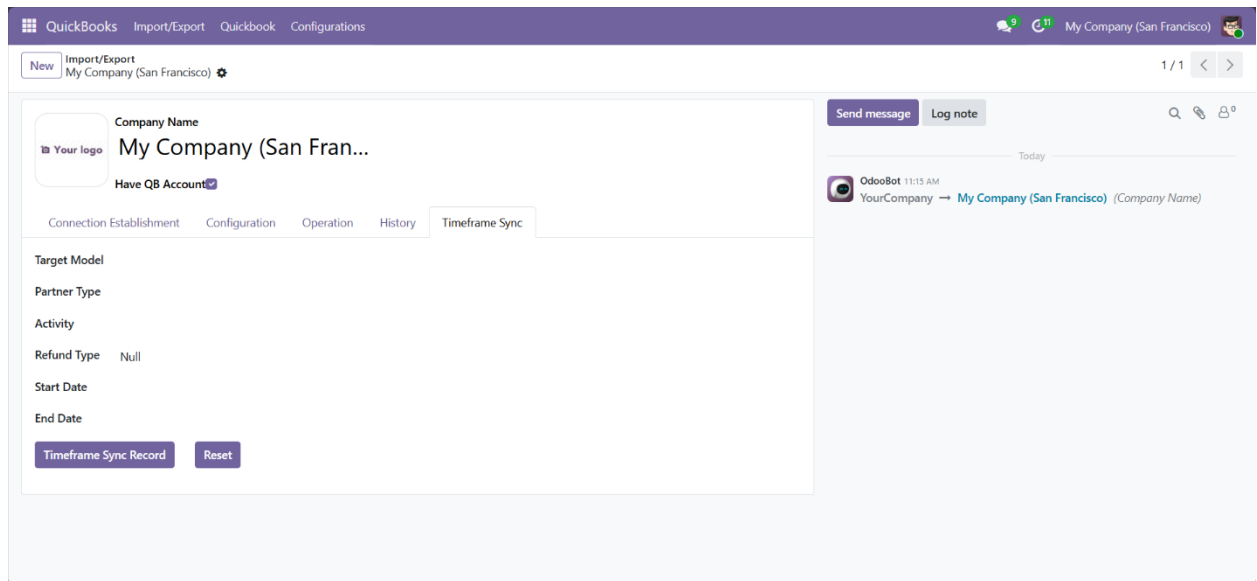


Figure 61: Time frame sync

- Navigate to QuickBooks → Import/Export → Company → Timeframe Sync tab
- Target Model: Select the Odoo model you want to synchronize with QuickBooks
  - Partner Type: Specify whether to sync customers or vendors  
**Required for:** Partner, Account Move, Payment, Sale order, Purchase order
  - Activity: Choose the synchronization direction  
**Import** - Import data from QuickBooks to Odoo  
**Export** - Export data from Odoo to QuickBooks
  - Refund Type: Specify the refund type for invoice synchronization  
**Required:** Conditional (Only for Invoice/Bill model)
  - Start Date & End Date: The beginning date of the synchronization timeframe  
The ending date of the synchronization timeframe.

### s. Single Export

The Single Export feature allows users to export one specific record at a time from Odoo to QuickBooks Online

- Navigate to the record or select the record.
- Click the Gear Icon and Click the Export to QuickBook Button.

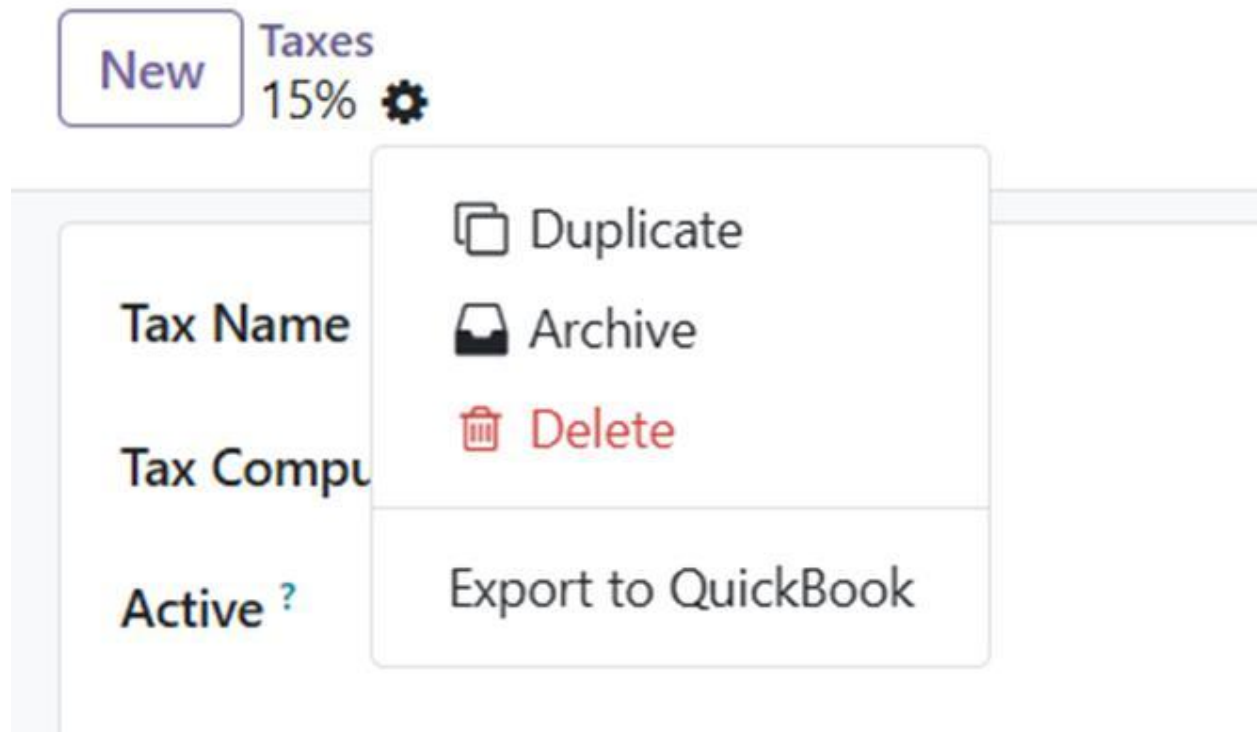


Figure 49: Single Export

#### 4. Technical Requirements / Compatibility

- Compatible with **Odoo Community Edition v19.0**
- Supports **QuickBooks Online (QBO) only**
- Designed exclusively for **QuickBooks Online – United States (US) region**
- Not compatible with non-US QuickBooks editions (e.g., UK, CA, AU)

#### 5. Change Log / Release Notes

- Version 1.0.0: December 2025
  - Initial release

#### 6. Support

If you have questions, use our contact form at [webshopextension.com](https://webshopextension.com) or email at [support@webshopextension.com](mailto:support@webshopextension.com).