



# Link Guest Orders to Customer Account

## Product specification

Link Orders is a Magento 2 extension developed by PIT solutions which automatically assigns guest orders to the existing customer account with the same email address during customer registration from both frontend and backend.

## Features

- During customer registration, it checks if any guest order exists with that email address and if exists then it assigns that to the customer account.
- Link the guest orders placed by registered customers also to customer account.
- Automatically set default shipping and billing addresses to customer.
- Allows configuring a follow-up email for guest orders which can ask customers to register.
- Enable/ Disable the extension.
- Enable/ Disable the follow-up email in extension.
- Access control for admin users.
- All guest orders created with the customer email will be mapped to the customer when creating customer from frontend OR backend.

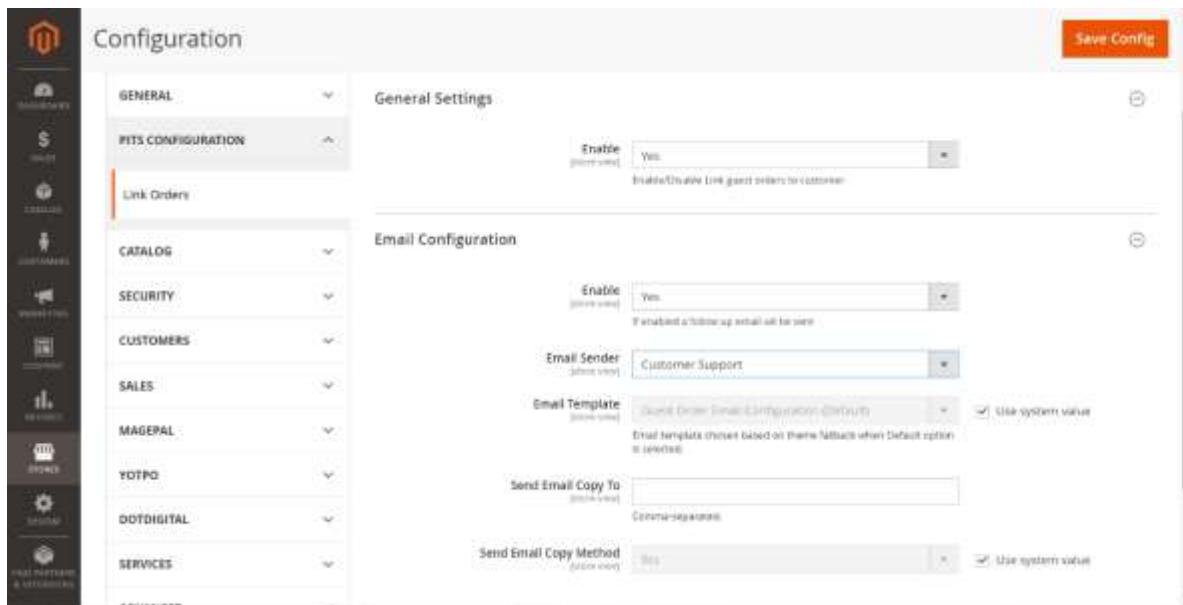


## Installation

To install the Link Guest Orders to Customer Account Extension for Magento 2, follow the steps below.

- 1) Download the extension.
- 2) Access your web server directories and unzip and upload the content of the zip file to `app/code/Pits/LinkOrders` directory.
- 3) Run the following commands from the SSH terminal of the server to complete the installation.
  - Enable the module - `php bin/magento module:enable Pits_LinkOrders`
  - Update the database schema - `php bin/magento setup:upgrade`
  - Generate and pre-compile classes - `php bin/magento setup:di:compile`
  - Deploy static files - `php bin/magento setup:static-content:deploy`
  - Clear the cache – `php bin/magento cache:flush`

## Screenshots / Video



From the admin backend, go to **Stores > Configuration>PITS Configuration > LinkOrders**



Select **Yes** in the **Enable** dropdown option to enable the extension.

We can enable follow-up email for guest orders which asks customers to register. Select **Yes** to enable send follow-up email in the **Enable** dropdown option.

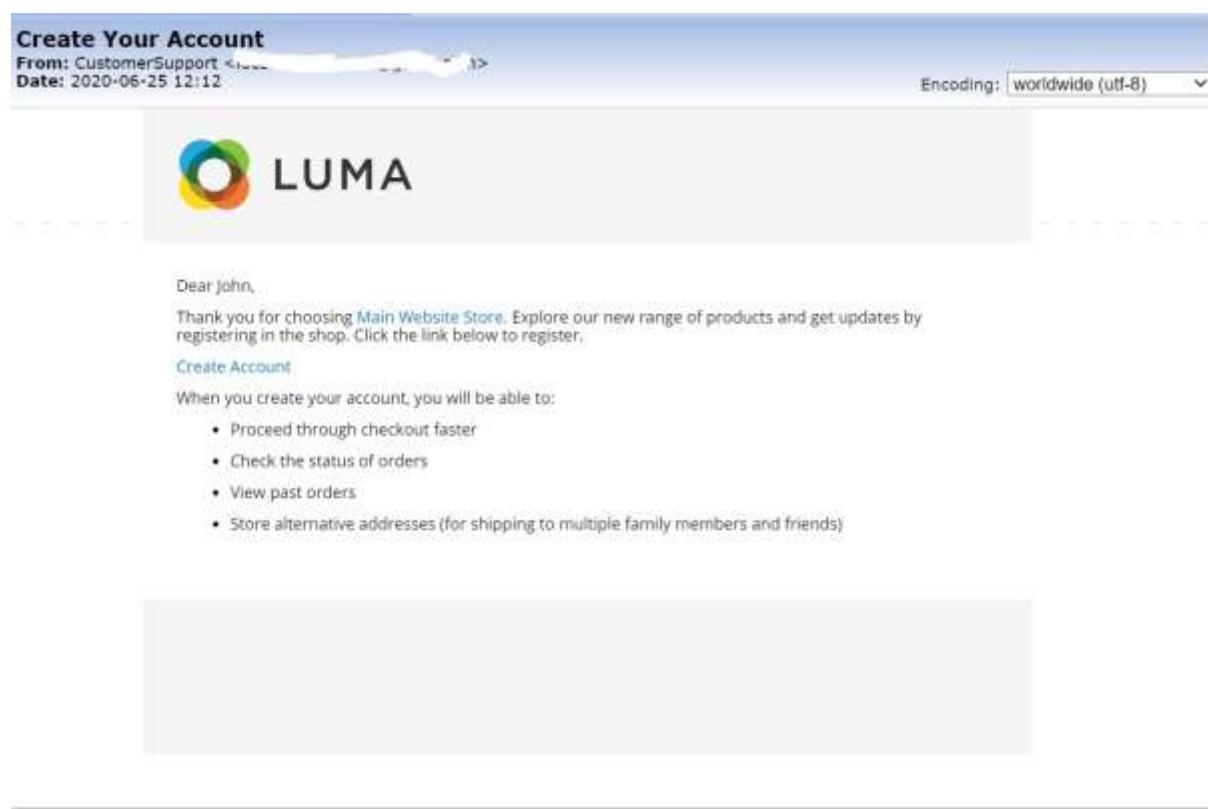
Select email sender from which follow-up emails needs to be sent from the **Email Sender** option.

Select email template for follow-up emails to be sent from the **Email Template** option.

Enter email address to which you want to send the copy of follow-up email from the **Send Email Copy To** option. In case there is more than one email, use comma to separate them.

Select copy email method from **Send Email Copy Method**. i.e. Bcc or separate email.

Click **Save Config** and clear the cache. That's it.



## Create New Customer Account

### Personal Information

First Name \*

John

Last Name \*

Doe

Sign Up for Newsletter

### Sign-in Information

Email \*

john.doe@gmail.com

Password \*

password123

Password Strength: Medium

Confirm Password \*

password123

\* Required Fields

[Create an Account](#)

### My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Shipping Payment Methods

Billing Agreements

My Product Reviews

Newsletter Subscriptions

### Compare Products

You have no items to compare.

### My Wish List

You have no items in your wish list.

## My Account

### Account Information

#### Contact Information

John Doe

john.doe@gmail.com

[Edit](#) | [Change Password](#)

#### Newsletters

You aren't subscribed to our newsletter.

[Edit](#)

#### Address Book [Manage Addresses](#)

#### Default Billing Address

John Doe

My Company

123 Main St

Houston, Texas, 77015

United States

T: 555-1234

[Edit Address](#)

#### Default Shipping Address

John Doe

My Company

123 Main St

Houston, Texas, 77015

United States

T: 555-1234

[Edit Address](#)

#### Recent Orders [View All](#)

Order #	Date	Ship To	Order Total	Status	Action
000000015	6/25/20	John Doe	\$100.00	Pending	<a href="#">View Order</a>   <a href="#">Edit Order</a>

All guest orders created with the customer email will be mapped to the customer when creating customer from frontend OR backend.

← Back    Login as Customer    Delete Customer    Reset    Create Order    Reset Password    Force Sign-In    Save and Continue Edit    **Save Customer**

**CUSTOMER INFORMATION**

Customer View

Account Information

Addresses

Orders

Shopping cart

Newsletter

Billing Agreements

Product Reviews

Wish List

**Account Information**

Associate to Website:

Group:

Disable Automatic Group Change Based on VAT ID

Name Prefix:

First Name:

Middle Name/Initial:

Last Name:

Name Suffix:

**Email:**   

Allow remote shopping assistance:  Main

Date of Birth:

Tax/VAT Number:

Gender:

Send Welcome Email From:

**CUSTOMER INFORMATION**

← Back    Login as Customer    Delete Customer    Reset    Create Order    Reset Password    Force Sign-In    Save and Continue Edit    **Save Customer**

**Customer View**

Search:  Reset Filter:  2 records found

Order #	Purchased	Bill to Name	Ship to Name	Order Total	Purchase Point	Action
000000008	08.07.2023, 05:21:38	<input type="text"/>	<input type="text"/>	50,00 \$	Main Website Main Website Store Default Store View	<input type="button" value="Delete"/>
000000007	08.07.2023, 05:06:47	<input type="text"/>	<input type="text"/>	30,00 \$	Main Website Main Website Store Default Store View	<input type="button" value="Delete"/>

All guest orders created with the custom email will be mapped to the customer when creating customer from frontend CR Backend

**Resource access control for admin users can be done for Link Order configuration.**



Go to Admin > System > User Roles

System

Data Transfer

Import

Export

Import/Export Tax Rates

Report History

Extensions

Integrations

Tools

Cache Management

Backup

Index Management

Web Setup Wizard

Permissions

All Users

Locked Users

User Roles

Action Logs

Bulk Actions

Other Settings

Notifications

Custom Variables

Manage Encryption Key

Go to Advanced Reporting

New

Tax

Shipping

Quantity

sellers

Most Viewed Products

New Customers

Customers

Copyright © 2020 Magento Commerce Inc. All rights reserved.

Magento ver. 2.3.2

Report generated

Add a new role resource

New Role

Role Information

Role Name: admin

Role Resources

Current User Identity Verification

Your Password: \*\*\*\*\*

Select **LinkOrders** role at Role Resources section.



New Role

← Back Reset **Save Role**

Stores

- Settings
- At Stores
- Configuration
  - Google API
  - Newsletter Section
  - Contacts Section
  - Payment Services
  - Payment Methods Section
- Inventory Section
  - Catalog Section
  - Content Management
  - Fraud Protection Section
  - dotdigital
  - MagePal SMTP App
  - Downloadable Product Section
  - Shipping Methods Section
  - Shipping Policy Parameters Section
  - Shipping Settings Section
  - Multishipping Settings Section
- Link Orders
- General Section
- Web Section
- Security Suite
- Design Section
- PayPal Section
- Customers Section
- Tax Section
- Checkout Section
- Persistent Shopping Cart
- Sales Section

Set role users for admin accounts, then click on Save Role to finish.

## Technical Requirements / Compatible with:

Magento Open Source (CE) 2.4.4 to 2.4.8

Adobe Commerce (EE & Cloud) 2.4.4 to 2.4.8

## Supported Languages

English, German and easily customizable for other Magento supported language packs.

## Change Log / Release Notes

Version: 1.1.0: February 2026

- Compatible with Hyva theme 1.4.x
- Compatible with Magento 2.4.4 to 2.4.8



Version: 1.0.9: September 2025

- Enhancement: Added compatibility with Adobe Commerce (EE & Cloud) for version 2.4.x.

Version: 1.0.8: June 2025

- Compatible with Open Source (CE): 2.4.4 - 2.4.8

Version: 1.0.7: July 2024

- Compatible with Open Source (CE): 2.4.7-p1

Version: 1.0.6: April 2023

- Compatible with Open Source (CE): 2.4.6

Version: 1.0.5: January 2023

- Link orders to customer account while adding customer from backend

Version: 1.0.4: November 2022

- Compatible with Open Source (CE): 2.4.5
- Link the guest orders placed by registered customers also to customer account.

Version: 1.0.3: June 2022

- Compatible with Open Source (CE): 2.4.4

Version: 1.0.2: January 2022

- Compatible with Open Source (CE): 2.4.3.
- Bug Fix – Params of the link in the Follow-up email received during the guest order creation to create an account are encrypted.

Version: 1.0.1: January 2021

- Compatible with Open Source (CE): 2.4.x.

Bug Fix - Follow-up email to create account is again sent for registered users when they place order as guest.

Version: 1.0.0: June 2020



- Added admin configuration option to enable or disable the module.
- Added auto assign past guest orders to customer during registration.
- Added email configuration for admin users.
- Added access control for admin users.

## Support

If you have questions, use our contact form in [webshopextension.com](http://webshopextension.com).