

User Manual

Datatrans Payment Provider Plugin for Odoo v17.0



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1. Introduction

The Datatrans Payment Provider Plugin integrates seamlessly into your Odoo Webshop as an additional payment module. As Switzerland's leading Payment Service Provider, Datatrans supports a broad spectrum of payment methods, including card payments, digital wallets, and other alternative methods. The plugin operates in redirect mode, directing customers to the Datatrans Payment Page, which offers access to all payment methods supported by the configured merchant through a single integration. This approach ensures fast, secure, and straightforward payments, ultimately leading to increased turnover.

2. Features

- **Basic Payment Transaction Workflow**: Handles standard payment transactions efficiently.
- **Payment Method-Specific Configurations**: Allows for customization based on different payment methods.
- **Customer Customization**: Provides options to tailor the payment experience to customer preferences.
- **Supported Payment Methods**: Includes major cards such as American Express, Diners Club, Discover, Mastercard, Visa, and PostFinance Card.
- **Easy Configuration**: Facilitates the addition of other payment methods supported by Datatrans.
- Transparent Log History: Maintains a clear and detailed record of all transactions.
- Sale Order Payments: Supports payment processing directly through sale orders.
- Invoice Payments: Enables payment for invoices.
- **Multi-Website Compatibility**: Functions across multiple websites, making it suitable for businesses with various online presences.

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3. Configuration

To configure your payment integration correctly, you need your **Datatrans Merchant ID**. This ID is available within the Datatrans Webadmin Tool (Backoffice) under the UPP settings section. Follow the steps below to locate it:

- Go to the Datatrans Webadmin Tool: Open your browser and visit https://admin.datatrans.com/
- Log in with your Datatrans credentials.
- Once logged in, navigate to the "UPP Administration" section.
- Under "UPP Administration", click on "UPP Data".
- In the **UPP Data** screen, you will find the **Merchant ID** listed. This is a unique identifier required for payment integration and configuration.

·datatrans.

Transactions	Reports	Process UF	PP Administration	User Administration	
UPP Data Pay	yment Methods	UPP Designer	Security Fraud Ri	sk Management	
UPP data					
	Merchant-ID:				
	Merchant-ID:				

Screenshot 1: Datatrans Webadmin Tool - Merchant ID.

The **API Password** is required to authenticate API requests between your system and Datatrans. It is securely managed within the Datatrans Webadmin Tool. Follow the steps below to access or set your API Password:

• Navigate to **UPP Administration** > **Security** menu.



• In the **Security** section, locate the **API Password** field. If it's not already set, you can generate a new password here.

Transactions	Reports Process	UPP Administration	User Administration		ा 🖙 Logou
UPP Data Payme	ent Methods PSD Exe	emptions UPP Designer	Security Fraud Risk Management	AVS Setup	? Help
Server-to-Serv	ver services secu	Jrity → Security sig	gnature		
	Protect server-to-serv	ver services with password:			
	Username:]	
	Password:		٤]	
			Generate new passwo	rd	
	Enable IP whitelist pro	otection (legacy APIs):			
	Permitted IP address (To separate IP addre list permits all IPs)	es: ssses, please add IP address p	er line, emtpy		
	Update				

Screenshot 2: Datatrans Webadmin Tool - API Password.

The **Security Signature** (also known as the HMAC key) is used to ensure secure communication between your system and Datatrans by validating the integrity of API requests. You can find or configure this key in the Security section of the Webadmin Tool.

- In the Datatrans Webadmin Tool, go to **UPP Administration** > **Security**.
- Click on the **Security Signature** section.

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• Here, you'll see the existing HMAC key or have the option to generate a new one. If you generate a new key, make sure to save it securely.



IPP Data	a Payment N	Nethods PSD Exemptions UPP Designer Security Fraud Risk Management
Secur	ity signatu	IFE → Server-to-Server services security
If you a	are using our JS	SON APIs, only use this page for Webhook signing (sign).
→ http	s://docs.datatra	ans.ch/docs/additional-security
If you a	are not yet using	g our JSON APIs, you are required to implement one of the measures which are described here to
→ http	s://docs.datatra	ans.ch/v1.0.1/docs/security-validation
0	No addition	al security element will be send with payment messages
0	An addition	al Merchant-IDentification will be send with payment messages
		The parameter sign with following value must be sent with every authorisation message
		sign =
۲	Important p	arameters will be digitally signed (HMAC-SHA256) and sent with payment messages
		The parameter sign must be sent with every authorisation message. It contains a digital signature (an encrypted HashCode HMAC-SHA256 in hexadecimal form Signed are parameters aliasCC (optional), Merchantld, Amount, Currency and Reference n Use the aliasCC value noAlias if the authorisation message must not use aliasCC.
		Your HMAC key (in hexadecimal format):
		Use another key for sign2 generation
		settings for the following APIs: settlement, credit, cancel (deprecated, please use "Server-to- ices security")

Screenshot 3: Datatrans Webadmin Tool - Security Signature.

After collecting the required credentials from the Datatrans Backoffice, configure the payment provider settings in Odoo as follows:

Please make sure that you have completed the following configurations:

• Merchant ID: Found at the top-right corner after logging in, or under UPP Administration → UPP Data.



- API Password: Located in UPP Administration → Security, under the Password field.
- Sign (Security Signature): Available in UPP Administration → Security, under the Security Signature section.
- **Password**: This is your Datatrans account login password used to access <u>https://admin.datatrans.com</u>.
- **Enable Dynamic Signature**: Ensure this option is enabled to allow secure, real-time signature validation for transactions.

Once these details are entered into the Odoo backend provider configuration, save the settings to complete the integration.



Screenshot 4: Datatrans Provider Configuration: Enable Dynamic Signature.



Invoicing Customers Vendors Reporting Co	nfiguration		👟 ده 🗃
Payment Providers	Q þearch	•	1-18 / 18 < >
Datatrans 1 vdototrons. Test Mode Published	Datatrans 2 rdatatrans. Test Mode Published	Datatrans 3 vdatatrans. Test Mode Published	Stripe
SEPA Direct Debit	Wire Transfer	Demo	[™] Adyen adyen Install
Amazon Payment Services	asia pay	Install	Buckaroo
Flutterwave	Mercado Pago	install	PayPal

Screenshot 5: Payment Providers Listing.

Invoicing Customers Vendors Reporting Configuration	🤹 C. 👼
New Payment Providers Obtatrans 1 &	ad 🧿 Log History 1/18 < >
Datatrans 1 Code ⁷ Datatrans State ⁷ Disabled enabled • Test Mode Website My Website 2 Configuration Messages	Jesi Agge
Payment Form Payment Methods Datatrans American Express Datatrans Diners Datatrans Discover Datatrans Maestro Datatrans Mastercard Datatrans Visa PostFinance Card → Enable Payment Methods	AVAILABILITY Maximum Amount ⁷ \$ 0.00 Currencies ⁷ Select currencies. Leave empty not to restrict any. Countries ⁷ Select countries. Leave empty to make available everywhere.
Payment Journal ⁷ Bank	
Datatrans Config Datatrans Provider Configuration Payment Mode 7 Lightbox Mode	

Screenshot 6: Provider Detail Page.



YourLogo Home Shop Contact us	R Q (+1 (650)	555-0111 Mitchell Admin 👻	Contact Us	
Review Order > Shipping > Payment				
Confirm order	Ly .	2 x Customizable Desk (Steel, White)	CHF 1,962.90	
Billing & Shipping: 215 Vine St, Scranton PA 18503, United States	L			
	Deliv		CHF 0.00 CHF 1,962.90	
Choose a delivery method	Taxes		CHF 294.44	
Standard delivery Free				
Pay with	Tota Dis	l scount code	CHF 2,257.34	
CHOOSE A PAYMENT METHOD		Pay now		
O Datatrans American Express 🔺		or		
O Datatrans Diners A		< Back to cart		
O Datatrans Discover A				
O Datatrans Maestro 🔺				
O Datatrans Mastercard A				
O Datatrans Visa 🔺 🛛 Visa				
O PostFinance Card A				

Screenshot 7: Ecommerce Pay Now Page.

Card number (American Express)
Expiration date CVV
Pay USD 2587.50
Secure payment by Datatrans

Screenshot 8: Datatrans Payment Detail Page.



Order S00039 Confirmed

Thank you for your order.

Payment Information:

 Datatrans
 Total:
 \$ 3,000.00

 Your payment has been successfully processed. Thank you!

 Billing & Shipping: 215 Vine St, Scranton PA 18503, United States

Screenshot 9: Payment Confirmed.

Order S00064

Payment Information:

Datatrans

Total: \$1,500.00

Datatrans: Declined - card blocked

Billing & Shipping: 215 Vine St, Scranton PA 18503, United States

Screenshot 10: Payment Failed.



Datatrans Provider Configuration Datatrans Log History 🏶		Q \$earch		•	1-80 / 137 < >
Created on	Result	Description	Origin	Payment Method	
08/20/2024 17:40:41	Cancel	S00121-1	datatrans	Datatrans American Express	
08/09/2024 13:00:27	Cancel	S00121	datatrans	Datatrans American Express	
08/09/2024 12:37:21	Success	S00120	datatrans	Datatrans Visa	
08/09/2024 11:58:47	Success	INV/2024/00025	datatrans	Datatrans Diners	
08/09/2024 11:57:57	Success	S00119 INV/2024/00025	datatrans	Datatrans Visa	
08/09/2024 11:57:52	Success	INV/2024/00024	datatrans	Datatrans American Express	
08/09/2024 11:57:13	Success	S00118	datatrans	Datatrans Visa	
08/09/2024 11:37:34	Success	S00116	datatrans	Datatrans American Express	
08/09/2024 11:26:38	Success	S00115	datatrans	Datatrans Visa	
08/09/2024 11:23:58	Success	S00114	datatrans	Datatrans Visa	

Screenshot 11: Datatrans Log History.

4. Datatrans Multi-website Backend Configuration

For multi-website support, you must create separate Datatrans payment providers by duplicating the existing one. Each provider should be mapped to its respective website with the correct Datatrans credentials

Invoicing Customers Vendors Reporting Configuration	🛃 👶
New Payment Providers Datatrans - datatrans-test1.dev.displayme.net - WEBSI 🔹	2 Log History 2 / 18 🔇
Code ? Datatrans State ? Disabled © Test Mode Website Configuration	n existing datatrans provider
PAYMENT FORM	AVAILABILITY
Payment Methods Airplus Datatrans American Express Datatrans Diners Datatrans Discover Datatrans Maestro Datatrans Mastercard Datatrans Pavoal Datatrans UnionPay Datatrans Via Girosolution EPS JCB Migros Bank E-Pays PostFinance Card Powerpay Authorization Sofort SwissPass Twint myOne Card	Maximum Amount ? \$ 0.00 Currencies ? CHF × EUR × USD × Countries ? Select countries. Leave empty to make available everywhere.
Payment FollowUP Payment Journal ⁷ Bank	

Screenshot 12: Multiple Datatrans payment Provider by duplicating the existing Datatrans payment Provider.



Invoicing Customers Vendors Reporting Configuration				💐 C ⁸ (
New Datatrans (2) 🏘	Published	Log History		1 / 18 🔨
Datatrans (2) Code ² Datatrans State ² Disabled Enabled Test Mode Website My Website 2 Configuration Messages				TEST MODE
PAYMENT FORM		AVAILABILITY		
Payment Methods Airplus Datatrans American Express Datatrans Diners Datatrans Discover		Maximum Amount ?	\$ 0.00	
Datatrans Maestro Datatrans Mastercard Datatrans Pavpal Datatrans Unioni Datatrans Visa Girosolution EPS JCB Migros Bank E-Pays PostFinance Ca		Currencies ?	Select currencies. Leave empty not to restrict any.	
Powerpay Authorization Sofort SwissPass Twint myOne Card		Countries ?	Select countries. Leave empty to make available everywhere.	
→ Enable Payment Methods				
PAYMENT FOLLOWUP				
Payment Journal [?] Bank				

Screenshot 13: Map the respective website and add the Datatrans credentials.

Website Site eCommerce Reporting	Configuration				چې و	ی 🕫
New Websites 🌣		Q Search	-]	1-3 / 3	< >
Website Name	Website Domain			Default Language	Theme	
D II My Website	https://datatrans-text%.de	-displayment		English (US)		
D III My Website 3				English (US)		
O III My Website 2	https://dome.mpile.org/	074		English (US)		
	•					
	Map domains to websites					

Screenshot 14: For multi-website functioning, it is necessary to set the domain for the websites.



1 Invoicing Custome	rs Vendors Reporting Configuration		* 剩 🧭	9 🛃 Mitchell Admin		
New Datatrans Provid	ler Configuration 🌣	onment Providers DLogging		1/1 < 2		
Datatrans	Provider Configuration					
Datatrans Test URL ?	https://pay.sandbox.datatrans.com					
Datatrans API Test	https://api.sandbox.datatrans.com					
Merchant ID ?	1 i					
API Password ?	*****					
Enable Dynamic Signature ?						
Sign ?	••••••					
Password ?	*****					
Language ?	English					
TURNE CONFICUR						
THEME CONFIGURATION Brand Color ⁷ #001925 Logo Border Color ⁷ #cccccc						
		Logo Border Color ?	#ccccc			
Text Color [?] White		Brand Button ?	True			
Logo Type ? Rectangl	e	Logo File Name ?	company-logo.svg			

Screenshot 15: Datatrans theme configuration

The **Theme Configuration** section in the Datatrans Provider configuration allows you to customize the payment page's appearance to align with your brand identity. Below is a description of each field:

- **Brand Colour**: Specify the primary colour for your brand in hexadecimal format (e.g., #89b70d). This colour will be used to customize the overall theme of the payment interface.
- **Text Colour**: Define the colour of the text displayed on the payment page. For example, setting it to White ensures high contrast with the background for better readability.
- **Logo Type**: Choose the display style of your logo on the payment page. Options include Circle and Rectangle, depending on your preference and logo design.
- Logo Border Colour: Input a hexadecimal code to customize the border colour around the logo. For example, #89b70d matches the brand colour and creates a unified visual theme.
- **Brand Button**: Customize the colour of buttons displayed on the payment page. For instance, #DFBC2F can be used for a vibrant and eye-catching button colour.



• Logo Name: Enter the name of the logo file to be displayed on the payment page (e.g., logo_file.svg). Ensure the file is uploaded to the Datatrans administration panel for it to appear correctly.

Current theme Lightbox/Redirect Mode ▼ Brand color #RRGGBB JSON: brandColor. Main theme color. #RRGGBB JSON: brandColor. Default value: while: Text color for the buttons. Text color Logo type rectangle ▼ JSON: brandColor. Default value: while: Text color for the payment page header. Preview Lightbox Mode Logo border color. #RRGGBB JSON: boxpBcr: The SVG life name for the logo. The logo must be uploaded into your merchanization. JSON: boxpBcr: The SVG life name for the logo. The logo must be uploaded into your merchanization. Logo accelerate-sugreporcon.svg → Upload SVG logo JSON: boxpBcr: The SVG life name for the logo. The logo must be uploaded into your merchanization. Yew style mcc (default is)	ransactions Re	ports Process UPP Administration User Adminis	tration pit.solutionsag	🛶 Logo	
Current theme Lightbox/Redirect Mode Current theme Lightbox/Redirect Mode First GGGBB Solution color First GGGBB First Color First GGGBB First Color First GGGBB First Color First Co	PP Data Payment	Methods PSD Exemptions UPP Designer Security Fraud	Risk Management AVS Setup	(2) Help	
Brand color HIRRGGBB JSON: brandColor. Main theme color. Button color HIRRGGBB JSON: brandButton. If not specified, the brand color is used. Button text color JGON: payButtonTextColor. Default value: while. Text color for the buttons. Logo type Tectangle ∨ JSON: payButtonTextColor. Default value: while. Text color for the buttons. Logo type Tectangle ∨ JSON: payButtonTextColor. Default value: back. Text color for the payment page header. Logo border color HIRRGGBB JSON: logoBorderColor. Optimal border color for the circle or rectangle logo type. Logo merchant account. View style Inone (default value: lof. The logo must be uploaded into your merchant account. View style Inone (default value: lof. The initial view style used for payment method selection is either a laft of inne stwith logo and label or a compact grid schowing apprent method logos only.	IPP Designer			→ Manage CSS	
Brand color InterColor JSON brandColor. Main theme color. Button color IfBRGGBB JSON brandColor. If not specified, the brand color is used. Button text color Gefault v JSON brandColor. Default value: while. Text color for the buttons. Logo type IfBRGGBB JSON brandColor. Default value: while. Text color for the buttons. Logo type IfBRGGBB JSON brandColor. Default value: black. Text color for the payment page header. Logo border color IfBRGGBB JSON brandColor. Optional border color for the circle or rectangle logo type. Logo isopscherele-svgrepo-com svg · Upload SVG logo JSON brandColor. Default value: black. Text color for the payment page header. Logo isopscherele-svgrepo-com svg · Upload SVG logo JSON brandColor. Default value: black. Text color for the circle or rectangle logo type. Logo isopscherele-svgrepo-com svg · Upload SVG logo JSON logoSin: The SVG lie name for the logo. The logo must be uploaded into your merchant account. View style Incone (default ist) · J JSON. high/leve. Default value: log: The logo and label or a compact grid showing apprint method logos only.	Current theme Light	xx/Redirect Mode 🗸			
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Button color IFRAGGBB JSON: brandButton. If not specified, the brand color is used. Button text color JSON: payButtonTextColor. Default value: while. Text color for the buttons. Logo type TextEngle → JSON: payButtonTextColor. Default value: inst. Defines the type of logo to be displayed in the headler: color and interfactings types require an SVO logo. Text color InterColor. Default value: black. Text color for the payment page header. Logo border color InterColor. Default value: black. Text color for the payment page header. Logo border color InterColor. Default value: black. Text color for the circle or rectangle logo type. Logo Colorer color InterColor. Default value: black. Text color for the circle or rectangle logo type. Logo Colorer color InterColor. Default value: black. Text color for the logo must be uploaded into your merchand account. View style Incode (default is) → JSON: inplaYber. The SVO is no and label or a compact grid showing payment method logos only.		JSON: brandColor. Main theme color.			
Button text color Gefault ▼ JSCN: payButtonTextColor: Default value: while. Text color for the buttons. Image: Color Structure Logo type Image: Color Structure Image: Color Structure JSCN: logo: Type: Default value: itext color for the payment page header: Image: Color Structure Image: Color Structure Text color Image: Color Color Default value: black: Text color for the payment page header: Image: Color Color Color Default value: black: Text color for the payment page header: Image: Color Color Color Color Color Structure Logo Image: Color Color Color Color Color Structure Image: Color Color Color Color Structure Image: Color Color Color Color Structure Logo Image: Color Color Color Color Structure Image: Color Color Color Color Structure Image: Color Color Color Structure Image: Color Color Color Structure View style Image: Color Color Color Color Structure Image: Structure Image: Structure Image: Structure View style Image: Color	Button color	#RRGGBB	<pre>"logoSrc": "accelerate }</pre>		
JSON: payButtonTestColor: Default value: white. Test color for the buttons. Logo type Incetangle → JSON: logoType: Default value: fort. Defines the type of logo to be displayed in the hander: color and interfacting/it types require an SVO logo. Text color Infender: color color. Default value: black: Text color for the payment page header. Logo border color InfERGGBB JSON: logoEnderColor. Optional border color for the circle or rectangle logo type. Logo Inceterate Sugrego-com.svg → Upload SVG logo JSON: logoEnderColor. Define the logo. The logo must be uploaded into your merchant account. View style Inone (default value: log: The initial view style used for payment method selection is eller a laf of time swith logo and label or a compact grid showing payment method logos only.		JSON: brandButton. If not specified, the brand color is used.			
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JSON: test/Color. Default value: black. Test color for the payment page header. Logo border color /#RRGGBB JSON: logoBorderColor. Optional border color for the circle or rectangle logo type. Logo accelerate-svgrepo-com svg → Upload SVG logo JSON: logoScier. The SVG life name for the logo. The logo must be uploaded into your mechania count. View style rone (default list) → JSON: nitiat/New. Default value: list. The initial view style used for payment method selection is either a lat of line fams with logo and label or a compact grid showing payment method logos only.	Logo type	JSON: logoType. Default value: text. Defines the type of logo to be dis	played in the Preview Ligthb	ox Mode	
JSON: logoBorderColor: Optional border calor for the circle or rectangle logo type. Logo accelerate-sygrepo-com sign → Upload SVG logo JSON: logoSrc. The SVG file name for the logo. The logo must be uploaded into your merchant account. View style Inone (default list) → JSON: initial/kew. Default value: list. The initial view style used for payment method selection is either a laf of the lenses with logo and label or a compact grid showing payment method logos only.	Text color		header.		
Logo Inconference svgrepo-com svg v) → Upload SVG logo JSON: logoSic: The SVG file name for the logo. The logo must be uploaded into your merchant account. View style Incone (default list) v JSON: ninta/New. Default value: for The initial view style used for payment method selection is either a far of time tens with logo and label or a compact grid showing payment method logos only.	Logo border color	#RRGGBB			
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Inner (dafault list) JSON: initial/iew, befault value; list. The initial view style used for payment method selection is either a list of line items with logo and label or a compact gnd showing payment method logos only.	Logo	accelerate-svgrepo-com.svg ✓ → Upload SVG logo			
JSON: initia/New. Default value: list. The initial view style used for payment method selection is either a list of line items with logo and label or a compact and showing payment method logos only.			paded into your		
	View style	JSON: initialView. Default value: <i>list</i> . The initial view style used for pay selection is either a <i>list</i> of line items with logo and label or a compact (ment method nid showing		
Save theme configuration		Save theme configuration			

Screenshot 16: Logo configuration in Datatrans back office

5. Brief Description

To ensure the Datatrans Payment Provider Plugin functions smoothly, follow these configuration steps:

Initial Setup:

- 1. Configure Datatrans Provider: Begin by entering your Merchant ID, API Password, Login Password and Dynamic Sign from the Datatrans web administration tool into the Odoo backend.
- 2. Activate Provider: Once configured, the Datatrans payment acquirer will be available by default. Activate the provider to make it visible on the shop's payment page.



Step-by-Step Configuration:

Prerequisites:

• Ensure you have access to the Datatrans web administration tool to verify and process transactions. You will need the **Merchant ID** and **Dynamic Sign** for backend configuration.

Steps:

1. Datatrans Configuration:

- Access the Odoo backend and configure the Datatrans Provider with your Merchant ID, API Password, Login Password and Dynamic Sign.
- 2. Activate Datatrans Payment Provider:
 - Publish or enable the Datatrans payment provider in your Odoo backend to make it available for use.

3. Enter Credentials:

• In the Datatrans Provider Configuration record in Odoo, add the Datatrans credentials: Merchant ID, API Password, Login Password, Dynamic Sign, and enable Dynamic Signature if required.

4. Test Checkout Process:

• Navigate to your e-commerce website, add products to the cart, and proceed to checkout.

5. Select Payment Method:

• Choose the Datatrans payment method at checkout and proceed with the payment.

6. Complete Transaction:

- On the Datatrans Payment Page, enter the required details to complete the transaction.
- 7. Order Confirmation:
 - After a successful payment, the order will be placed, and you will be redirected back to your Odoo Webshop.



8. Multi-Website Configuration:

- To set up Datatrans for multiple websites, duplicate the Datatrans Provider configuration using the **Duplicate** button.
- 9. Map and Configure Multiple Websites:
 - Map the duplicated Datatrans Provider to the respective websites and enter the appropriate credentials for each.

10.Set Domain for Websites:

• Ensure each website's domain is correctly set up in Odoo for proper multiwebsite functionality.

By following these steps, you can effectively configure and utilize the Datatrans Payment Provider Plugin within your Odoo Webshop.

6. Technical Requirements / Compatible With:

- Technical Requirements: Odoo Sales, Payment, Contact, Invoicing and Website Module.
- Odoo Community and Enterprise Edition: v17.0

7. Datatrans Payment Page Supported Languages:

• German, English, French, Italian, Spanish, Greek, Norwegian, Danish, Polish, Portuguese.

8. Changes Log / Release Notes

Version 1.3.0: June 2025

• Improved configuration options for the Datatrans payment page appearance.



Version 1.2.0: April 2025

• Improved transaction status update handling for better accuracy and synchronization.

Version 1.1.0: August 2024

• Added support for multi-website compatibility in Odoo.

Version 1.0.0: April 2022

• Initial version.

9. Support

If you have questions, use our contact form at <u>webshopextension.com</u> or email at <u>support@webshopextension.com</u>.