



User Manual

Website Country Restriction Plugin for Odoo v17.0

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1. Introduction

The **Website Country Restriction** plugin enables precise control over the countries available for selection in all address forms on your Odoo website—including billing, shipping, and customer profile forms. This is especially useful for businesses that operate in specific regions, helping to prevent users from entering unsupported countries during checkout or while updating their account information.

Intended Users:

- Website Managers
- E-commerce Administrators
- Store Owners

2. Key Features

- **Restrict Available Countries**
 - Restrict country selection across all website address forms—including billing, shipping, and account-related addresses—to ensure customers can only enter addresses from supported regions. This helps prevent delivery issues and minimizes invalid or unsupported entries.
- **Set a Default Country**
 - Set a default country to be preselected in the country dropdown across all website address forms. This enhances user experience by reducing input effort and guiding users toward the most used or valid option.

3. Installation

To install the Website Country Restriction plugin:

1. Upload the Plugin to the Addons Path

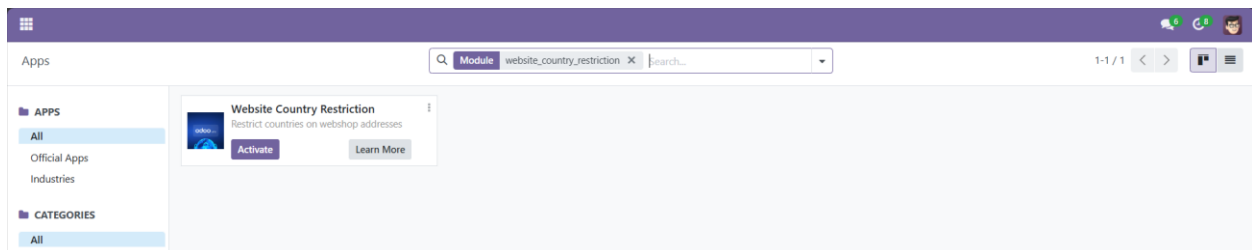
- Extract the plugin ZIP file.
- Copy the extracted folder to your Odoo custom **addons** directory.
- Ensure the directory has the correct permissions.

2. Update the App List

- In Odoo, go to **Apps**.
- Click the “**Update App List**” from the menu (you may need to enable Developer Mode to see this option).
- Confirm the update.

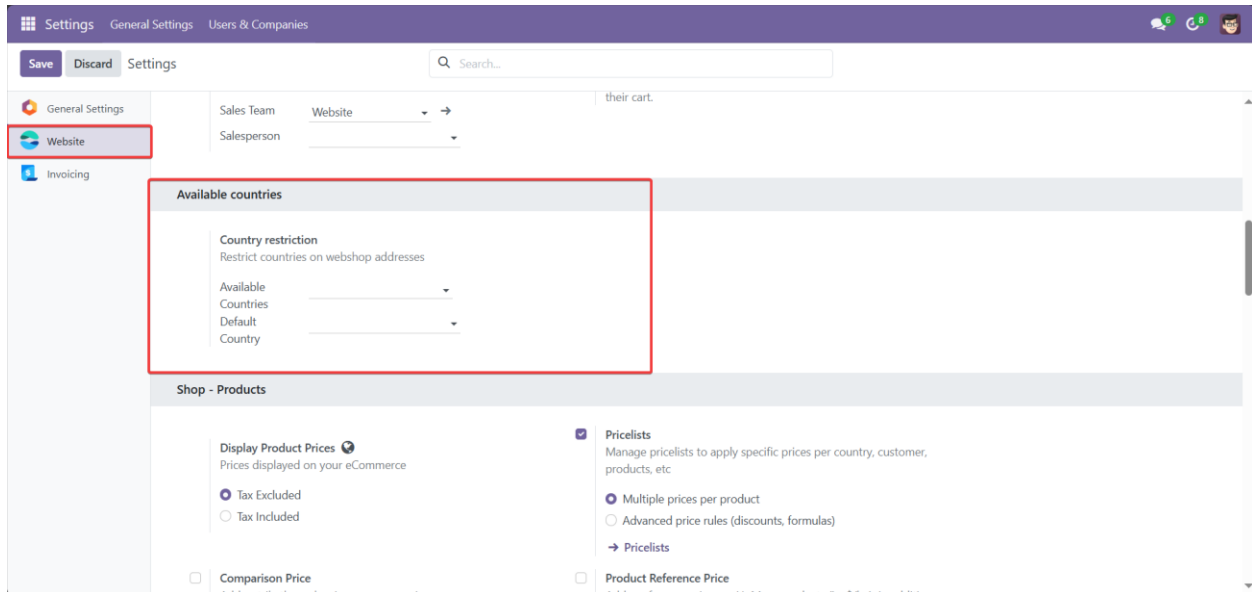
3. Install the Plugin

- Use the search bar to find “**Website Country Restriction.**”
- Click the “Install” button to activate the plugin.

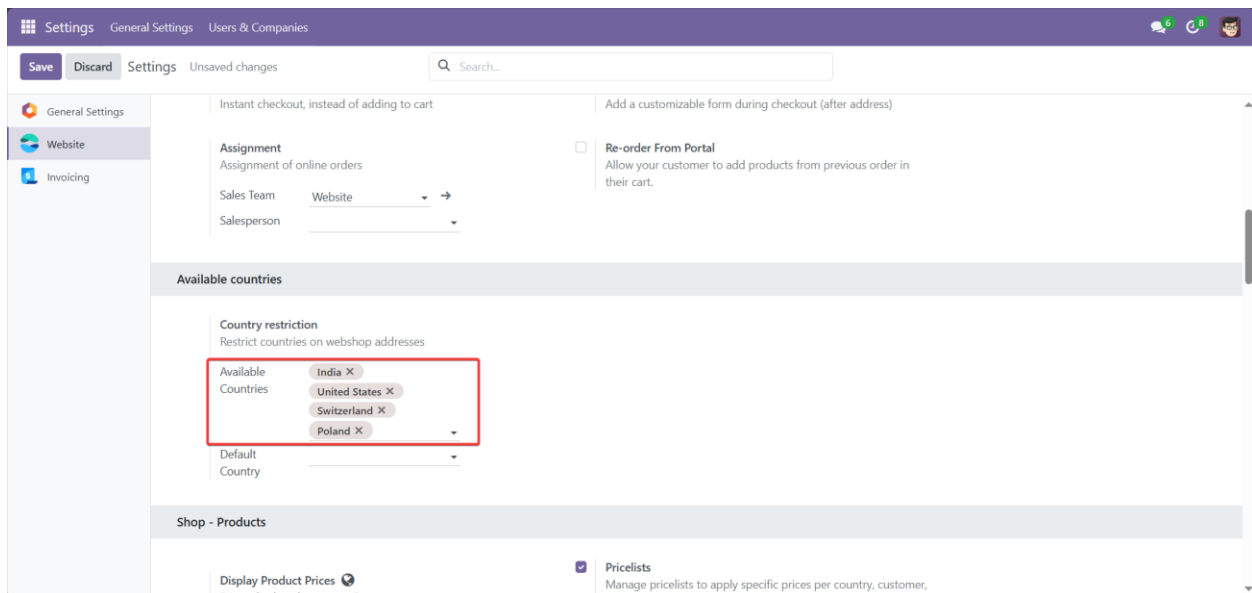


4. Configuring Countries

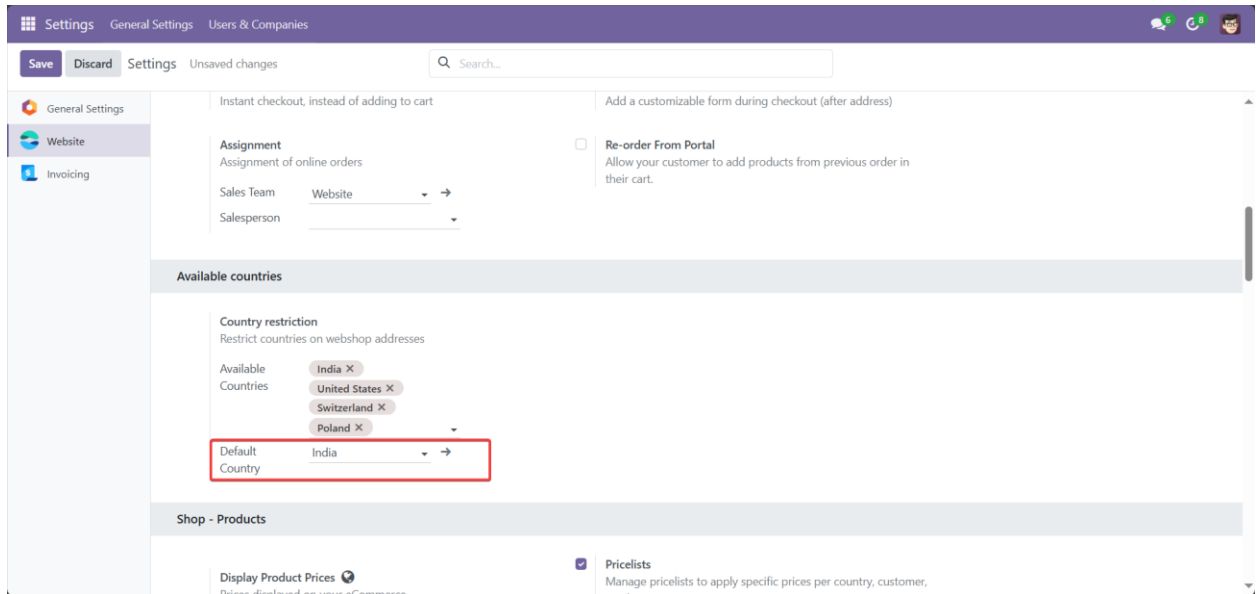
- Navigate to **Settings > Website > Available Countries > Country Restrictions**



- Click on the 'Available Countries' drop down and select the countries that need to be available for billing in Website.



- Click on the 'Default Country' drop down and select the country that need to be preselected as default country in checkout for billing in Website.




The screenshot shows the Odoo Website settings page. The left sidebar has 'Website' selected. The main content area is divided into sections. The 'Available countries' section is highlighted, showing a list of countries: India, United States, Switzerland, and Poland. The 'Default Country' dropdown is highlighted with a red box and set to 'India'.


- Save Changes

Note: Existing customer records will not be affected — only future entries will follow the restrictions.

5. Country Restriction Inside Website

- Navigate to Website Module > Shop Menu.
- Select a Product and Add to Cart.
- Proceed to Checkout > Checkout
- On the Confirm Order Page, click on Edit pen icon on the Billing & Shipping Address.


[Home](#)
[Shop](#)
[Contact us](#)

 2

[Review Order](#) >
[Shipping](#) >
Payment

Confirm order

Billing & Shipping: 215 Vine St, Scranton PA 18503, United States

Edit

CHOOSE A DELIVERY METHOD

☒ Standard delivery

Free

No suitable payment option could be found.

ACTIVATE STRIPE

→ View alternatives

- Click on Add address.
- Navigate to bottom to view the Country selection dropdown.
- We can see that the Default country selected in configurations will be preselected here.

[Review Order](#) >
[Shipping](#) >
Payment

Billing address

Full name

Email

Phone
+91

Street and Number

Apartment, suite, etc.

City

Zip Code

Country
India

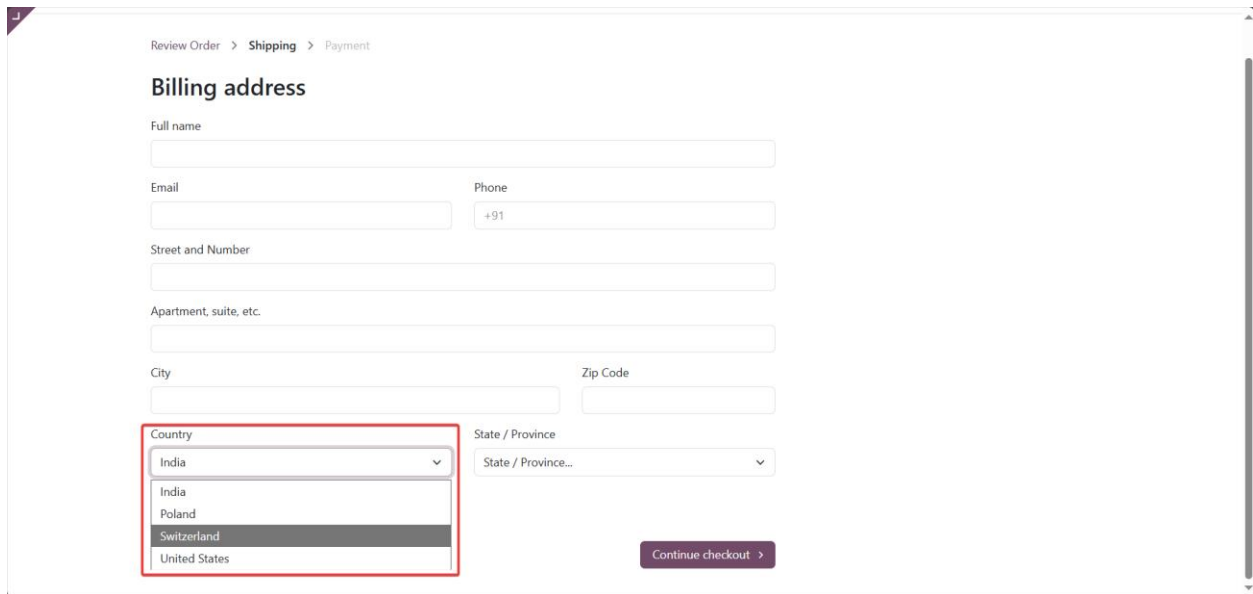
State / Province
State / Province...

☒ Ship to the same address

< Discard

Continue checkout >

- Click on the Country dropdown, only the available countries selected will be listed here.



Review Order > Shipping > Payment

Billing address

Full name

Email

Phone

Street and Number

Apartment, suite, etc.

City

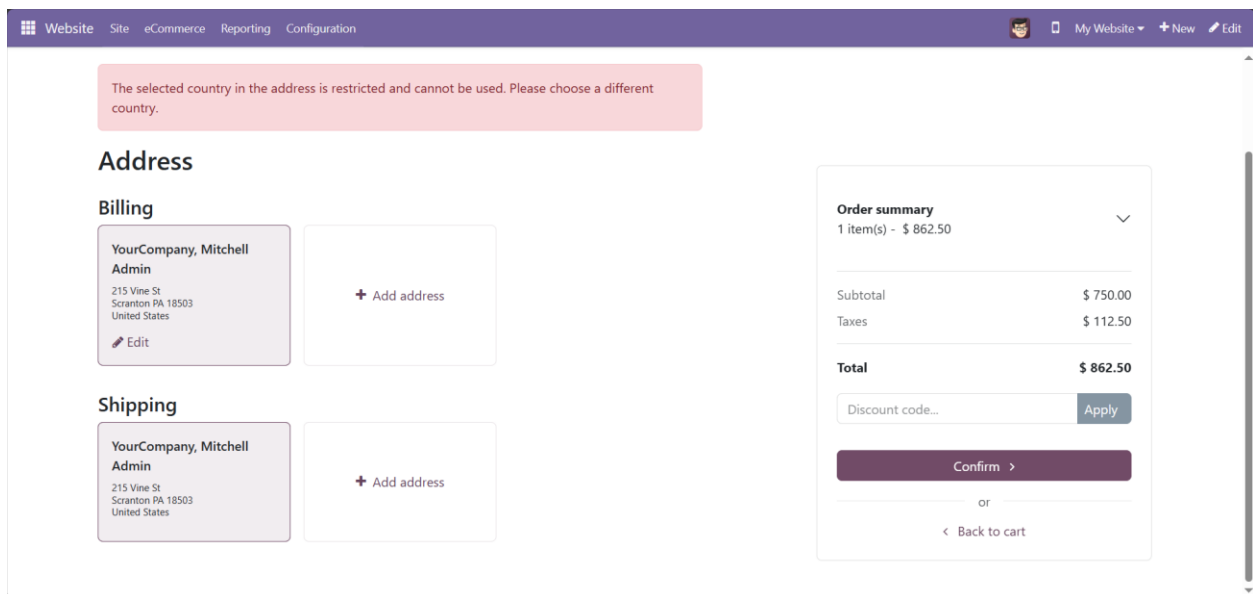
Zip Code

Country

State / Province

Continue checkout >

- If a user selects an address for billing or shipping with a country that is not in the list of **available countries** and attempts to proceed, an error message should be displayed to prevent submission.



Website Site eCommerce Reporting Configuration

My Website + New Edit

The selected country in the address is restricted and cannot be used. Please choose a different country.

Address

Billing

YourCompany, Mitchell Admin
 215 Vine St
 Scranton PA 18503
 United States
 Edit

+ Add address

Shipping

YourCompany, Mitchell Admin
 215 Vine St
 Scranton PA 18503
 United States
 Edit

+ Add address

Order summary

1 item(s) - \$ 862.50

Subtotal	\$ 750.00
Taxes	\$ 112.50
Total	\$ 862.50

Discount code... Apply

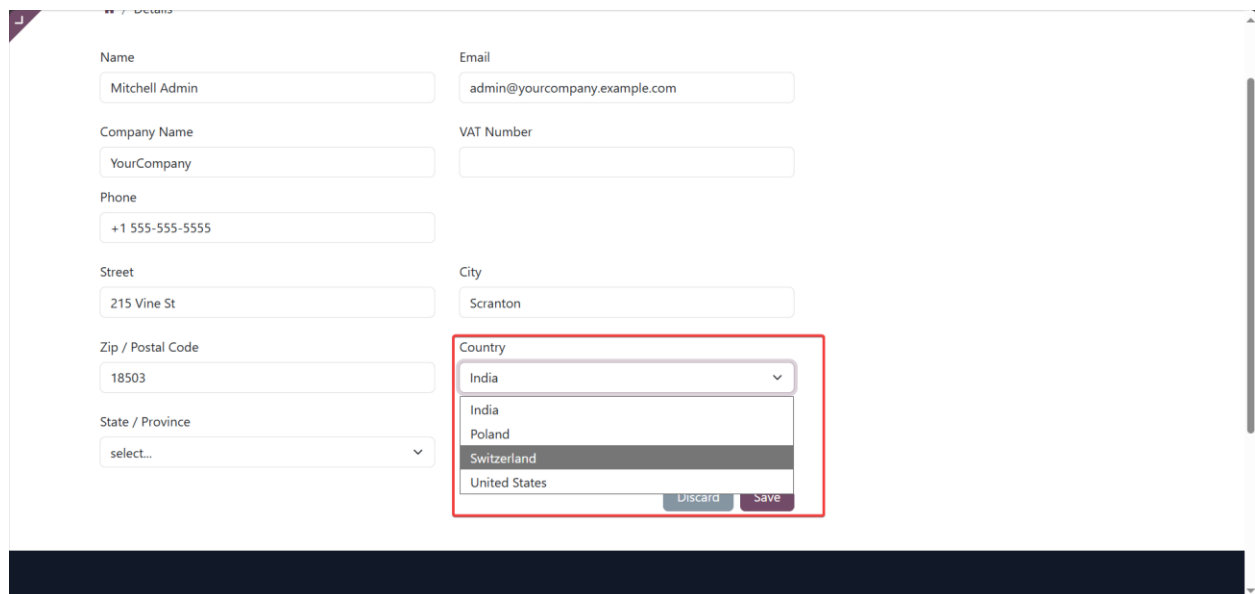
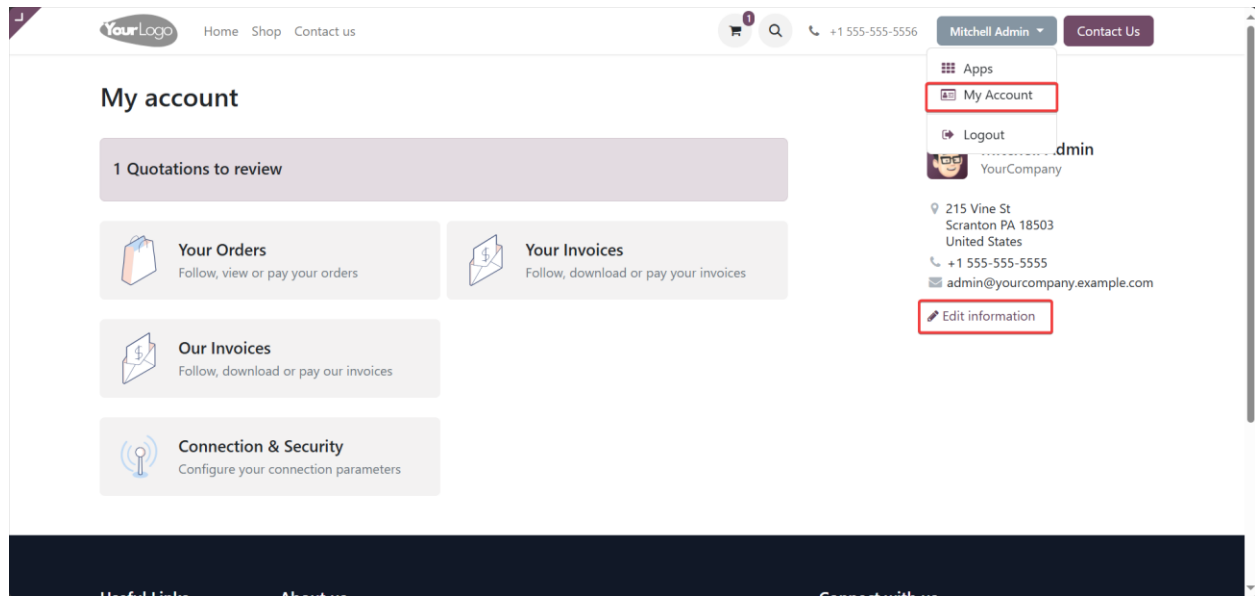
Confirm >

or

< Back to cart

Note: If you edit an existing address, the country dropdown will reflect only the available countries. However, this selection will not affect the actual address data unless the changes are saved.

- The country restriction is also applicable in customer profile addresses also. For viewing that, navigate to My Account > Edit Information



6. Technical Requirements / Compatible With:

- **Technical Requirements:**
 - Odoo Module: website_sale (must be installed and configured)
- **Compatible With:**
 - Odoo Community Edition v17.0
 - Odoo Enterprise Edition v17.0

7. Changes Log / Release Notes

- Version 1.0.0: August 2025
 - Initial release.

8. Support

If you have questions, use our contact form at webshopextension.com or email at support@webshopextension.com.