Link Guest Orders to Customer Account

Product specification

Link Orders is a Magento 2 extension developed by PIT solutions which automatically assigns guest orders to the existing customer account with the same email address during customer registration from both frontend and backend.

Features

- During customer registration, it checks if any guest order exists with that email address and if exists then it assigns that to the customer account.

- Link the guest orders placed by registered customers also to customer account.

- Automatically set default shipping and billing addresses to customer.

- Allows configuring a follow-up email for guest orders which can ask customers to register.

- Enable/ Disable the extension.

- Enable/ Disable the follow-up email in extension.

- Access control for admin users.

- All guest orders created with the customer email will be mapped to the customer when creating customer from frontend OR backend.

Installation

To install the Link Guest Orders to Customer Account Extension for Magento 2, follow the steps below.

1) Download the extension.

2) Access your web server directories and unzip and upload the content of the zip file to *app/code/Pits/LinkOrders* directory.

3) Run the following commands from the SSH terminal of the server to complete the installation.

- Enable the module - *php bin/magento module:enable Pits_LinkOrders*
- Update the database schema - *php bin/magento setup:upgrade*
- Generate and pre-compile classes - *php bin/magento setup:di:compile*
- Deploy static files - *php bin/magento setup:static-content:deploy*
- Clear the cache – *php bin/magento cache:flush*

Screenshots / Video
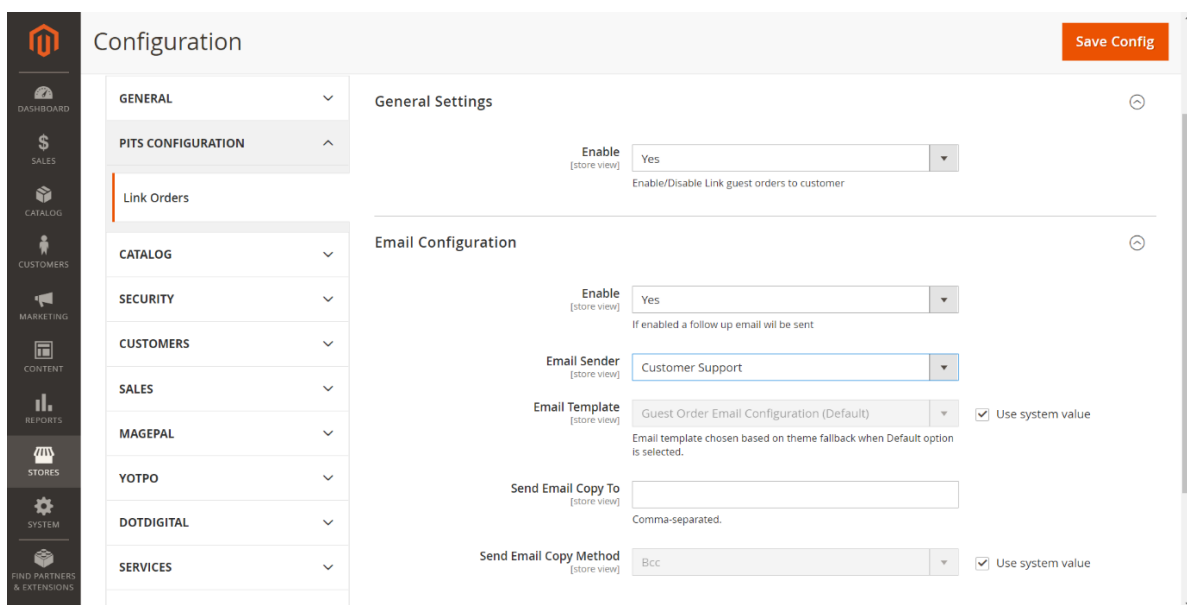
From the admin backend, go to **Stores** > **Configuration**>**PITS Configuration** > **LinkOrders**

Select **Yes** in the **Enable** dropdown option to enable the extension.

We can enable follow-up email for guest orders which asks customers to register. Select **Yes** to enable send follow-up email in the **Enable** dropdown option.

Select email sender from which follow-up emails needs to be sent from the **Email Sender** option.

Select email template for follow-up emails to be sent from the **Email Template** option.

Enter email address to which you want to send the copy of follow-up email from the **Send Email Copy To** option. In case there is more than one email, use comma to separate them.

Select copy email method from **Send Email Copy Method**. i.e. Bcc or separate email.

Click **Save Config** and clear the cache. That's it.
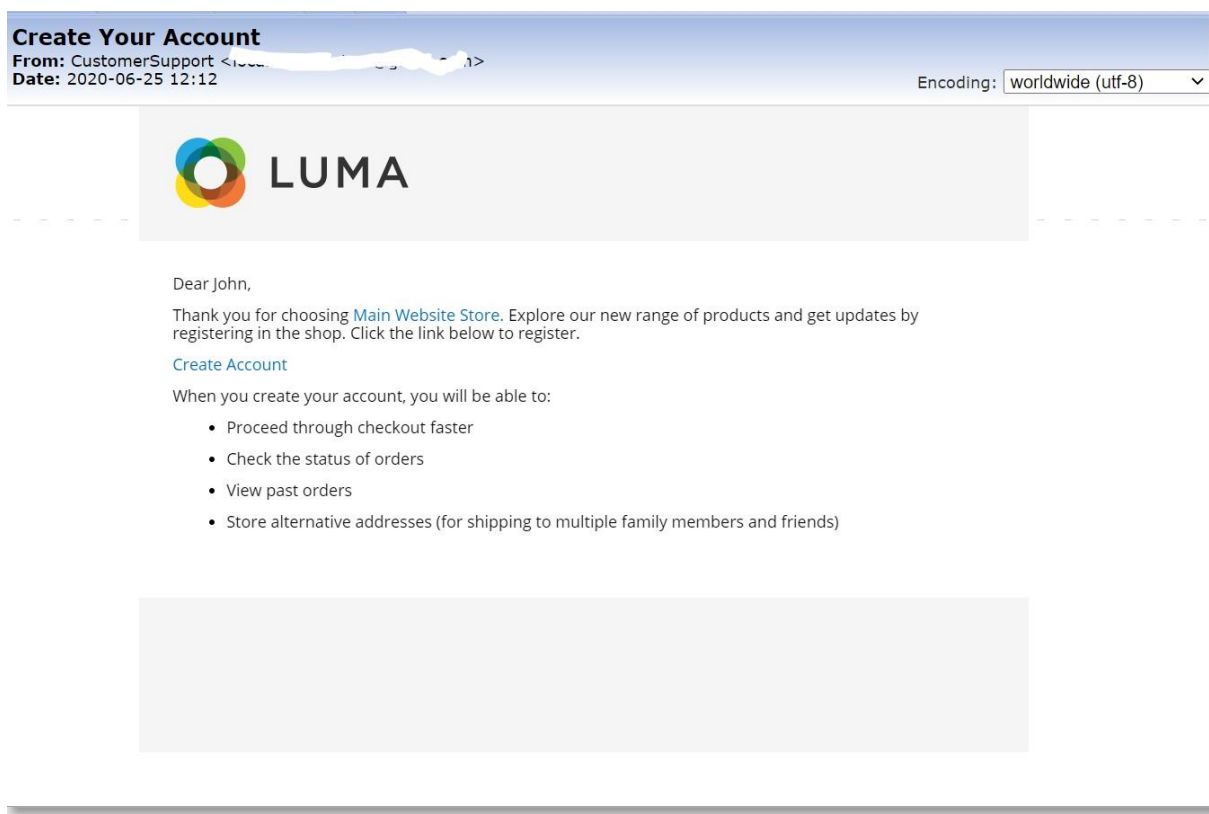
Create New Customer Account

Personal Information

First Name *

John

Last Name *

Doe

☐ Sign Up for Newsletter

Sign-in Information

Email *

johndoe@yopmail.com

Password *

Password Strength: No Password

Confirm Password *

* Required Fields

Create an Account

My Account
My Orders
My Downloadable Products
My Wish List

Address Book
Account Information
Stored Payment Methods
Billing Agreements

My Product Reviews
Newsletter Subscriptions

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

My Account

Account Information

Contact Information
John Doe
johndoe@yopmail.com
Edit | Change Password

Newsletters
You aren't subscribed to our newsletter.
Edit

Address Book   Manage Addresses

Default Billing Address
John Doe
My Company
Ivy Road
Houston, Texas, 78415
United States
T: 555-1234
Edit Address

Default Shipping Address
John Doe
My Company
Ivy Road
Houston, Texas, 78415
United States
T: 555-1234
Edit Address

Recent Orders   View All

Order #	Date	Ship To	Order Total	Status	Action
000000015	6/25/20	John Doe	$104.00	Pending	View Order	Reorder

All guest orders created with the customer email will be mapped to the customer when creating customer from frontend OR backend.

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Resource access control for admin users can be done for Link Order configuration.

Go to **Admin** > **System** > **User Roles**

Add a new role resource

Select **LinkOrders role** at Role Resources section.
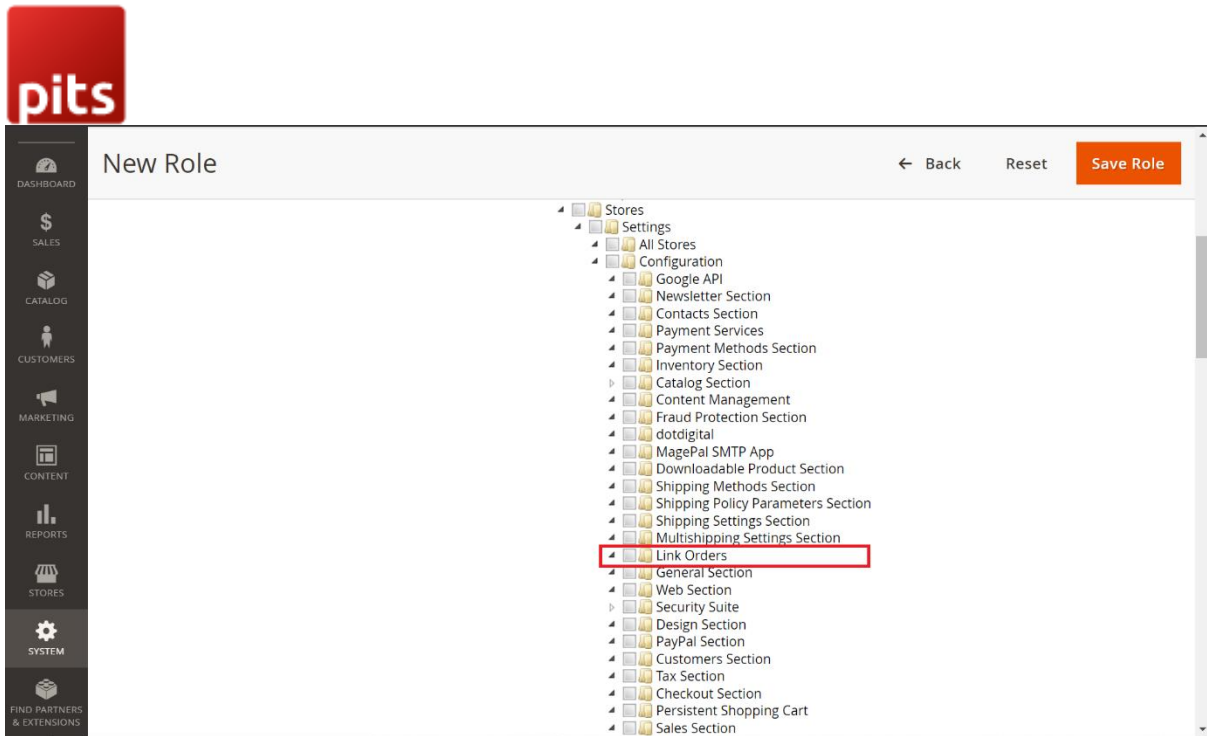
Set role users for admin accounts, thin click on Save Role to finish.

Technical Requirements / Compatible with:

Magento Open Source (CE) 2.4.x

Adobe Commerce (EE & Cloud) 2.4.x

Supported Languages

English, German and easily customizable for other Magento supported language packs.

Change Log / Release Notes

Version: 1.0.9: September 2025

- Enhancement: Added compatibility with Adobe Commerce (EE & Cloud) for version 2.4.x.

Version: 1.0.8: June 2025

- Compatible with Open Source (CE): 2.4.8

Version: 1.0.7: July 2024
- Compatible with Open Source (CE): 2.4.7-p1

Version: 1.0.6: April 2023

- Compatible with Open Source (CE): 2.4.6

Version: 1.0.5: January 2023

- Link orders to customer account while adding customer from backend

Version: 1.0.4: November 2022
- Compatible with Open Source (CE): 2.4.5
- Link the guest orders placed by registered customers also to customer account.

Version: 1.0.3: June 2022
- Compatible with Open Source (CE): 2.4.4

Version: 1.0.2: January 2022

- Compatible with Open Source (CE): 2.4.3.
- Bug Fix – Params of the link in the Follow-up email received during the guest order creation to create an account are encrypted.

Version: 1.0.1: January 2021

- Compatible with Open Source (CE): 2.4.x.

  Bug Fix - Follow-up email to create account is again sent for registered users when they place order as guest.

Version: 1.0.0: June 2020

- Added admin configuration option to enable or disable the module.
- Added auto assign past guest orders to customer during registration.
- Added email configuration for admin users.
- Added access control for admin users.

Support

If you have questions, use our contact form in <u>webshopextension.com</u>.