



User Manual

QuickBooks Connector Plugin for Odoo v18.0

Table of Contents

1.	Introduction	4
2.	Features	4
3.	QuickBooks Configuration	5
3.1	Sign Up and Setup	5
3.2	Testing with Sandbox	5
3.3	Configure QuickBooks in Odoo	6
a.	Installation and Module Selection	6
b.	Account Configuration	7
c.	Retrieving App Credentials	7
d.	Manual Data Sync and Cron Jobs	8
e.	Company-Specific Configuration.....	9
f.	Mapping Imported Records.....	9
g.	Record Update Permissions.....	11
h.	Max Limit Configuration.....	11
3.4	Configuration Tab Menus Partners (Customers/Vendors)	12
a.	QB Account Type	12
b.	QB Account Subtype	13
c.	QuickBooks Activity Log	14
3.5	Imported and Exported Records	14
a.	Chart of Accounts.....	14
b.	Taxes	17
c.	Payment Methods/Journals.....	19
d.	Payment Terms.....	20
e.	Customers.....	23
f.	Vendors.....	27
g.	Product Categories	31
h.	Products.....	32
i.	Inventory	36

j.	Purchase Order	37
k.	Vendor Bills	38
l.	Vendor Payments	39
m.	Journal Entries.....	41
n.	Employee.....	42
o.	Sale Orders:.....	45
p.	Customer Invoice.....	47
q.	Customer Payments	49
r.	Time Frame Sync.....	51
s.	Single export	53
4.	Technical Requirements / Compatibility	54
5.	Change Log / Release Notes	54
6.	Support.....	54

1. Introduction

The QuickBooks Connector plugin by PIT Solutions simplifies data migration between Odoo and QuickBooks, making it ideal for users transitioning between platforms or using both in parallel. With seamless import and export capabilities, it saves time, minimizes manual effort, and ensures data accuracy throughout the migration process.

2. Features

- **Efficient Data Migration:** Import/export data seamlessly between Odoo and QuickBooks, significantly reducing migration time and effort.
- **Historical Data Tracking:** Keep a record of historical data for better analysis and reference.
- **Individual Record Export:** Export specific records as needed for greater flexibility.
- **Reference Maintenance:** Maintain references to ensure data consistency and integrity.
- **Customizable Activity Control:** Select specific objects for import/export to tailor the process to your needs.
- **Error Logging:** Identify and resolve issues quickly with detailed error logs.
- **Record Linking:** Establish and maintain links between related records for better data management.
- **Scheduled Data Synchronization:** Automate data synchronization at predefined intervals for added convenience.
- **Timeframe Sync:** Synchronization operations for Import/export data from specific time periods

3. QuickBooks Configuration

3.1 Sign Up and Setup

- Create an **Intuit Developer Account** and register a new app.
- Configure the required data and set up the **Odoo QuickBooks Connector** with QuickBooks account credentials.

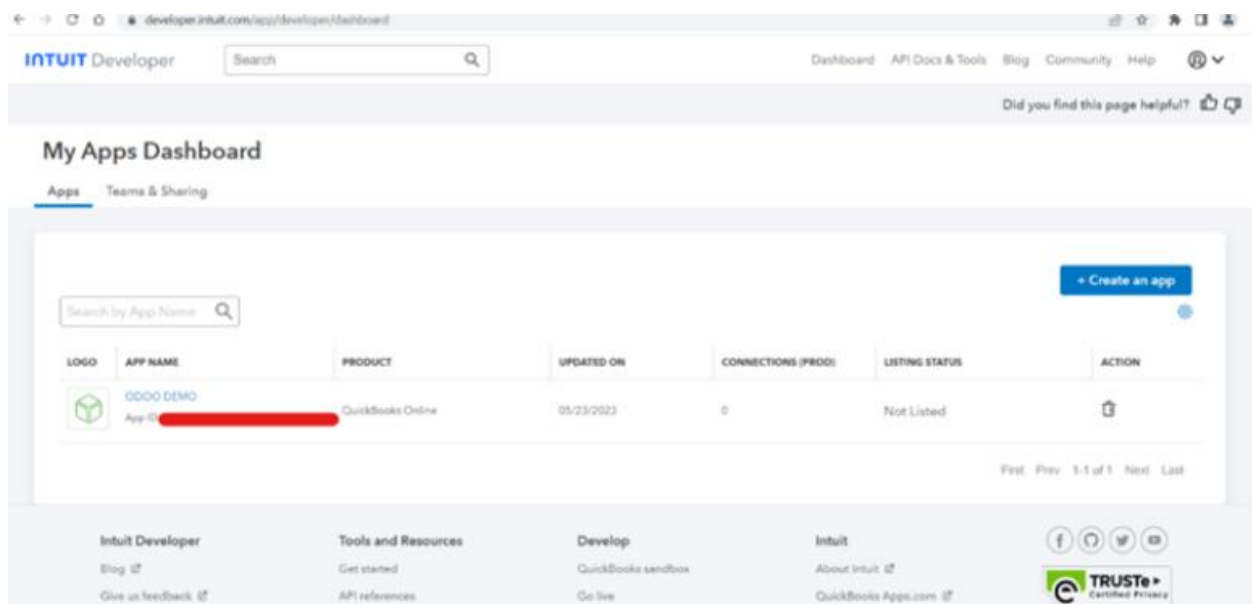


Figure 1: General Configuration

3.2 Testing with Sandbox

- Use a **Sandbox Company** for testing by navigating to **API Docs & Tools -> Sandbox**.
- Sandbox companies mimic real QuickBooks Online experiences with sample data and are region-specific.

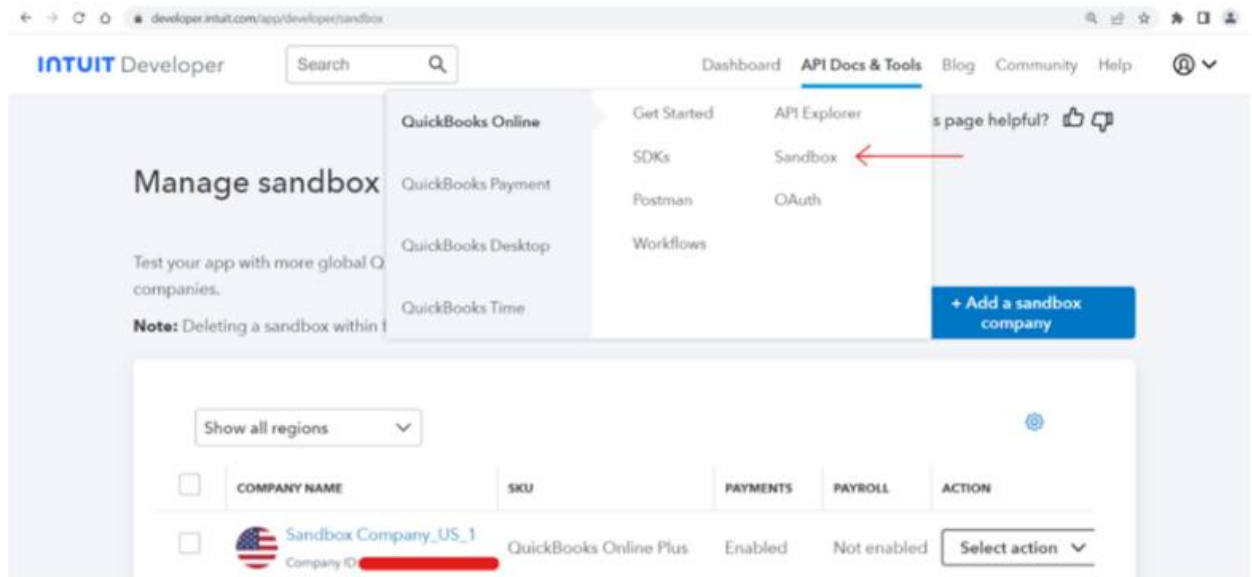


Figure 2: Retrieving QuickBooks Company details

3.3 Configure QuickBooks in Odoo

a. Installation and Module Selection

- Install the **QuickBooks Connector module** in Odoo.
- Select the QuickBooks module for configuration.

b. Account Configuration

- Configure QuickBooks account details such as **Client ID** and **Secret Key** for the desired company in the **Import/Export** section.

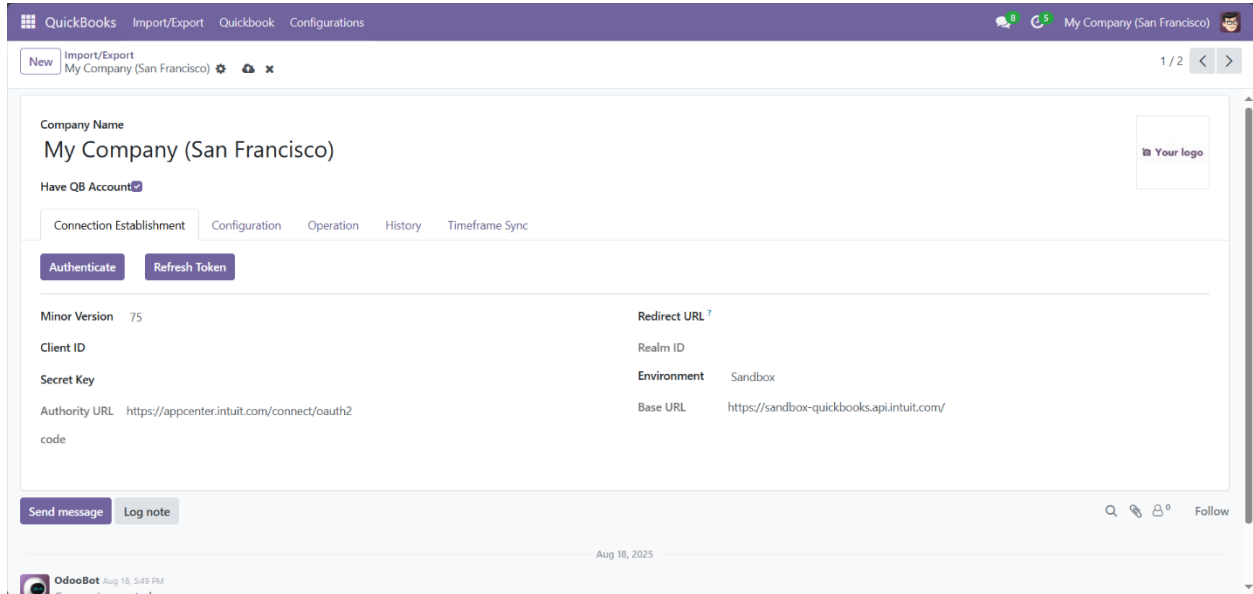


Figure 3: QuickBooks Account Configuration in Odoo

c. Retrieving App Credentials

- Obtain QuickBooks credentials (e.g., Client ID, Secret Key) from the '**Keys & Credentials**' section in your QuickBooks app.
- Choose between **Sandbox** or **Production** environments.
- Set the Redirect URI to: `[web.base.url]/callback/[company id]`

Example: `http://localhost:8069/callback/1` (for company ID 1)

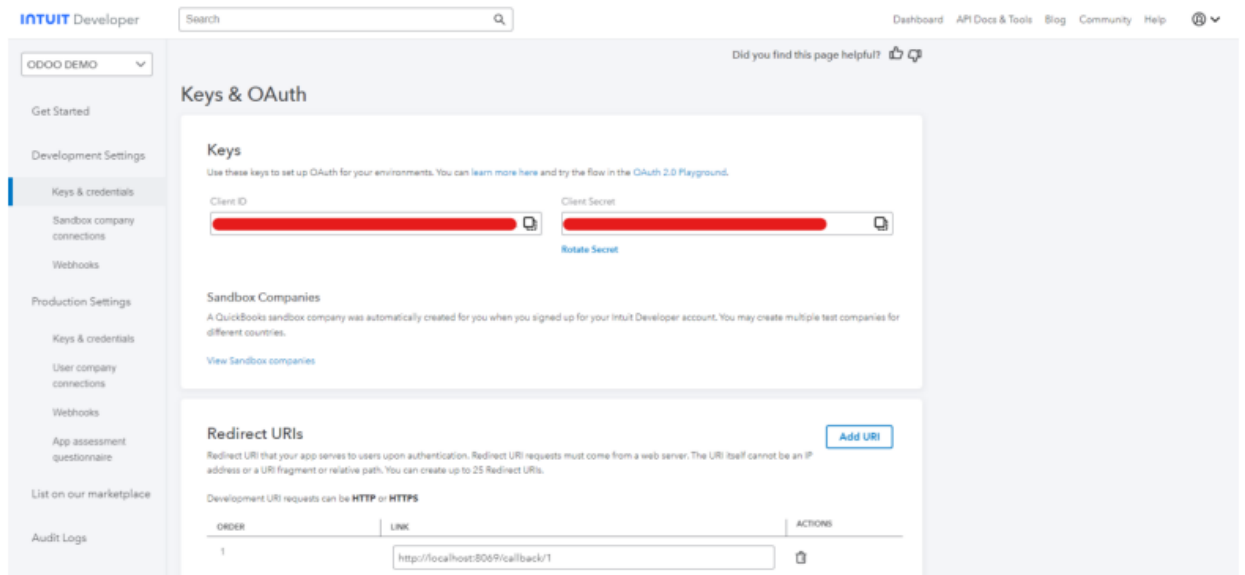


Figure 4: Retrieving Client ID and Client Secret

d. Manual Data Sync and Cron Jobs

- Use the '**Sync**' button to manually import or export data within specified limits.
- Activate the corresponding cron job (initially inactive) with the '**Activate Cron**' button.
- Enable the '**Blocked**' status for specific tables to manage and control synchronization.
- The following models support syncing of both **active** and **inactive (archived)** records [Payment Terms, Payment Methods, Employees, Customers, Vendors]
- When the scheduled cron job runs, it will import or export all records that have been updated within the past three days.

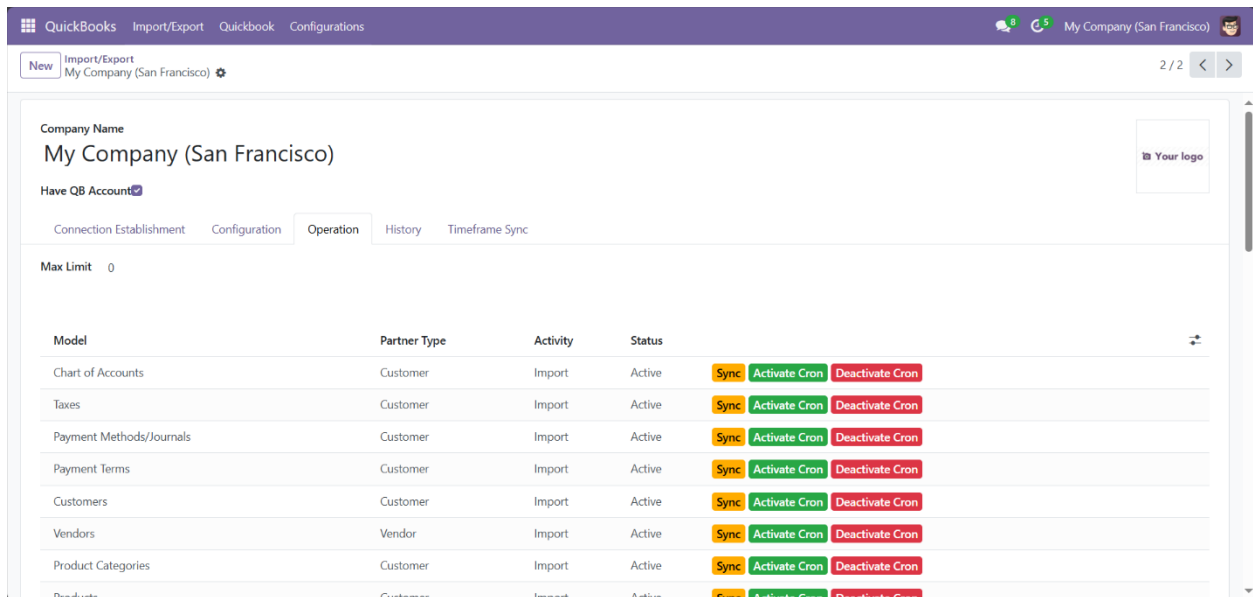


Figure 5: Sync and Cron Jobs

e. Company-Specific Configuration

- Switch the corresponding company in which the QuickBooks is configured before importing.

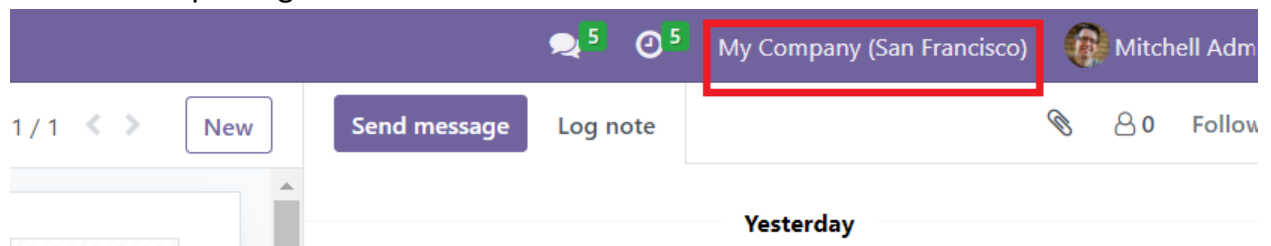
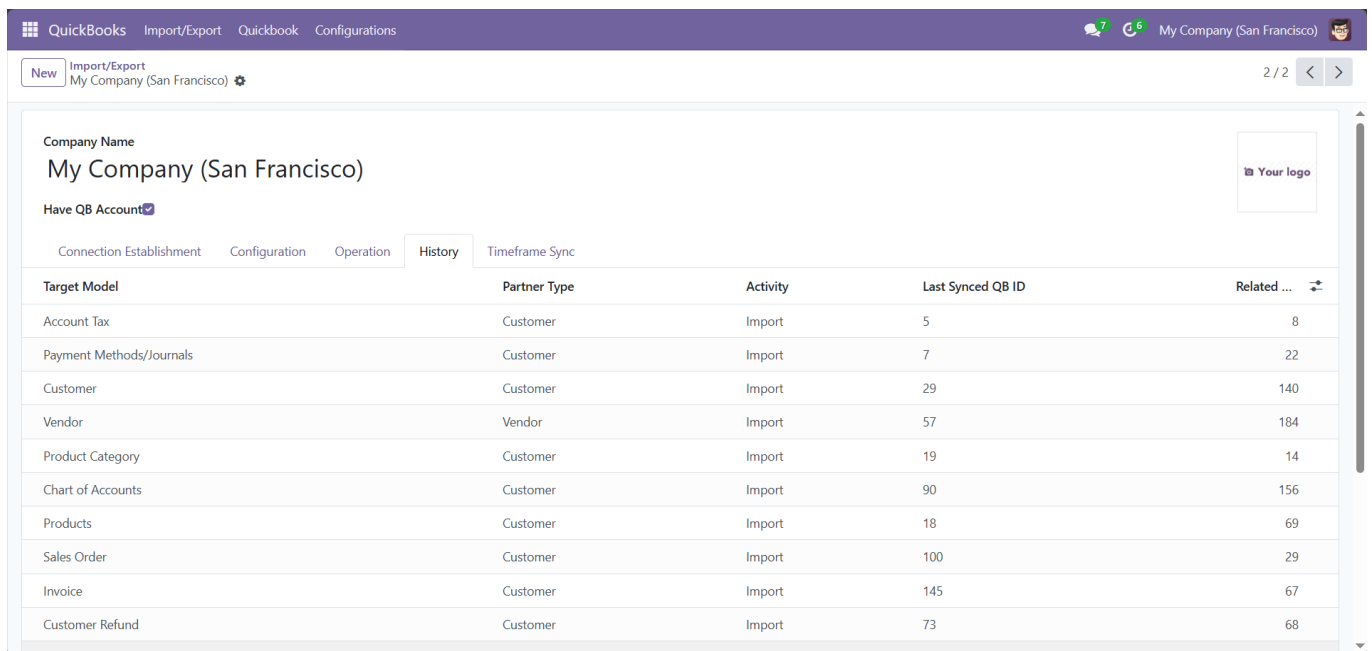


Figure 6: Company Specific Configuration

f. Mapping Imported Records

- View the **ID of the last imported records** along with the corresponding Odoo record ID, except for the Chart of Accounts (COA).
- For COA, the **Last Imported QB ID** is saved based on creation time, allowing easy reference for data mapping.

- When Full Sync is disabled, the synchronization process is based on the Last Synced QB ID. Only records with a QB ID greater than the last synced QB ID will be imported or exported. After the sync is completed, the Last Synced QB ID in the History tab will be updated to reflect the QB ID of the most recently synced record. However, if the records being synced already exist in both systems, the Last Exported QB ID field in the History tab will not be updated.



The screenshot shows the 'History' tab of the QuickBooks Connector Plugin for Odoo v18.0. The interface includes a header with navigation links (QuickBooks, Import/Export, Quickbook, Configurations) and a user profile section (My Company (San Francisco)). Below the header, there's a section for 'My Company (San Francisco)' with a 'Have QB Account?' link and a 'Your logo' placeholder. The main content area displays a table with columns: Target Model, Partner Type, Activity, Last Synced QB ID, and Related The table lists various accounting entries and their corresponding QB IDs.

Target Model	Partner Type	Activity	Last Synced QB ID	Related ...
Account Tax	Customer	Import	5	8
Payment Methods/Journals	Customer	Import	7	22
Customer	Customer	Import	29	140
Vendor	Vendor	Import	57	184
Product Category	Customer	Import	19	14
Chart of Accounts	Customer	Import	90	156
Products	Customer	Import	18	69
Sales Order	Customer	Import	100	29
Invoice	Customer	Import	145	67
Customer Refund	Customer	Import	73	68

Figure 7: Mapping Imported Records

g. Record Update Permissions

- Enable all fields in the **"Record Update Permissions"** section to allow updates to all imported records from QuickBooks.

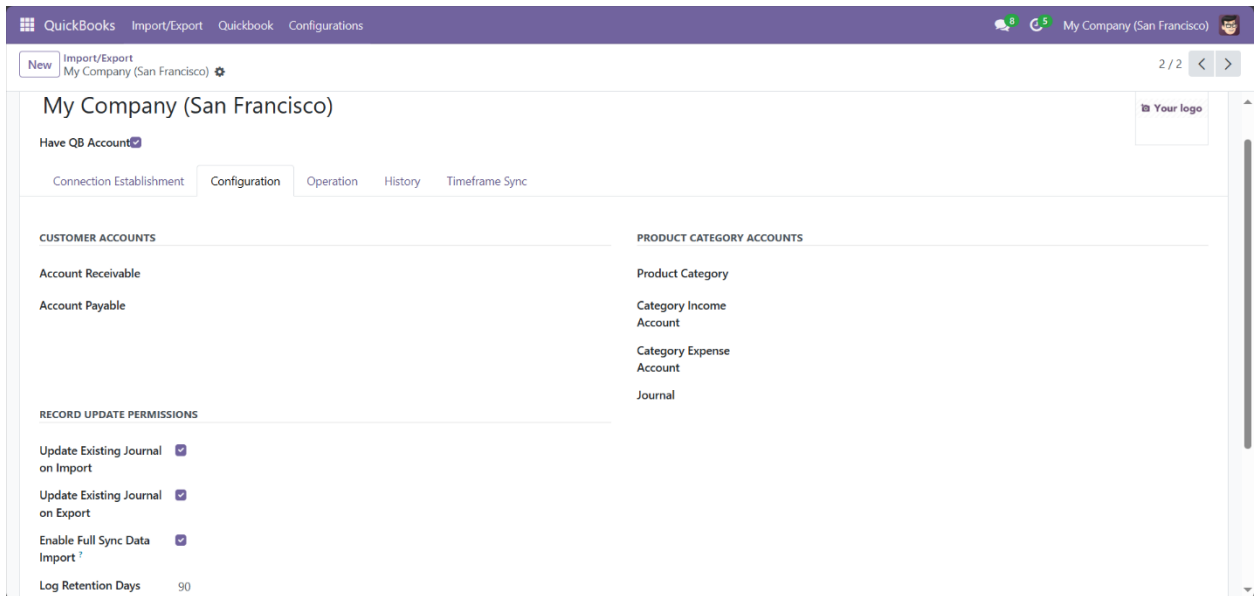
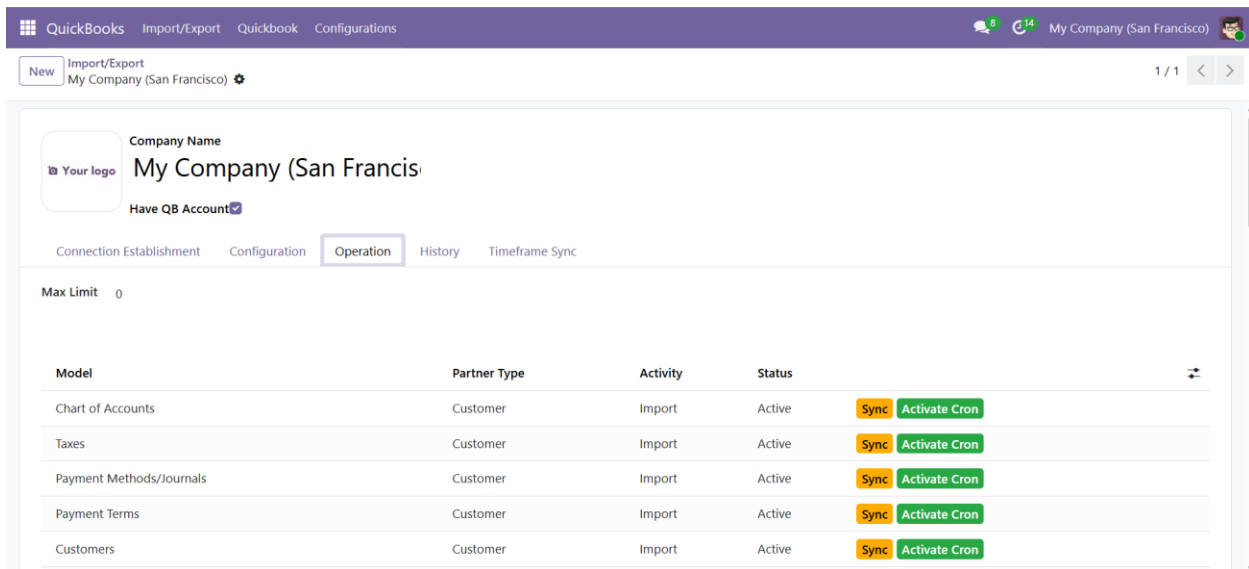


Figure 8: Record Update Permission

h. Max Limit Configuration

- Configure the Max Limit in the **Operation** tab. It defines the maximum number of records to fetch per request when importing data from QuickBooks or exporting to QuickBooks. It will be overridden by actual total count when full sync is enabled.



3.4 Configuration Tab Menus Partners (Customers/Vendors)

- Should be synced if referenced in Journal Entry lines

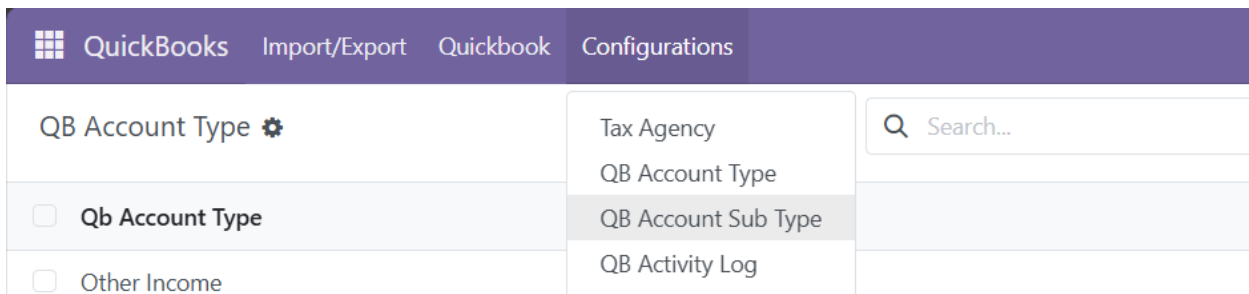


Figure 9: Configuration Tabs

a. QB Account Type

- Displays the QuickBooks account types linked to Odoo account types.

QB Account Type	
Qb Account Type	Mapped Account Type
<input type="checkbox"/> Other Income	Other Income
<input type="checkbox"/> Income	Income
<input type="checkbox"/> Other Current Liability	Current Liabilities
<input type="checkbox"/> Long Term Liability	Non-current Liabilities
<input type="checkbox"/> Credit Card	Credit Card
<input type="checkbox"/> Accounts Payable	Payable
<input type="checkbox"/> Cost of Goods Sold	Cost of Revenue
<input type="checkbox"/> Other Expense	Expenses
<input type="checkbox"/> Expense	Expenses
<input type="checkbox"/> Equity	Equity
<input type="checkbox"/> Accounts Receivable	Receivable
<input type="checkbox"/> Other Asset	Current Assets
<input type="checkbox"/> Fixed Asset	Fixed Assets
<input type="checkbox"/> Other Current Asset	Current Assets
<input type="checkbox"/> Bank	Bank and Cash

Figure 10: QB Account mapping to Odoo

b. QB Account Subtype

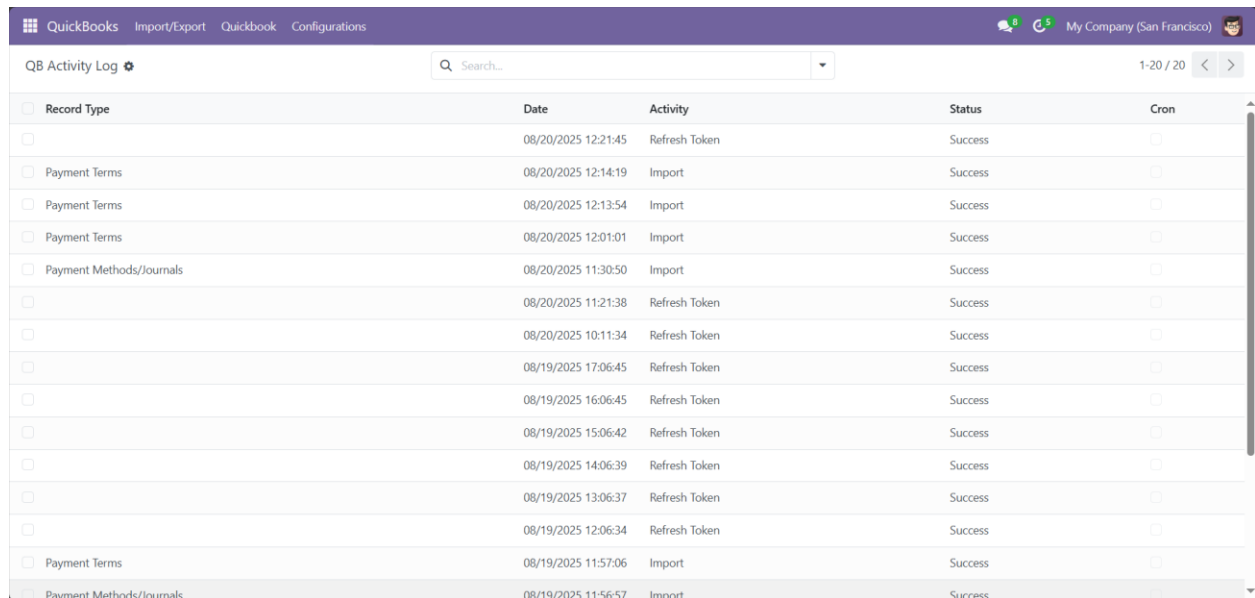
- Displays the QuickBooks account subtypes linked to Odoo account types.

QB Account Sub Type	
Account Type	QB Account Type
Other Income (5)	
<input type="checkbox"/> TaxExemptInterest	Other Income
<input type="checkbox"/> OtherMiscellaneousIncome	Other Income
<input type="checkbox"/> OtherInvestmentIncome	Other Income
<input type="checkbox"/> InterestEarned	Other Income
<input type="checkbox"/> DividendIncome	Other Income
Income (6)	
<input type="checkbox"/> UnappliedCashPaymentIncome	Income
<input type="checkbox"/> DiscountsRefundsGiven	Income
<input type="checkbox"/> ServiceFeeIncome	Income
<input type="checkbox"/> SalesOfProductIncome	Income
<input type="checkbox"/> OtherPrimaryIncome	Income
<input type="checkbox"/> NonProfitIncome	Income
Other Current Liability (15)	
Long Term Liability (3)	
Credit Card (1)	

Figure 11: QB Account Subtype linked with Odoo

c. QuickBooks Activity Log

- Provides a complete log history of QuickBooks activities.



Record Type	Date	Activity	Status	Cron
	08/20/2025 12:21:45	Refresh Token	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:14:19	Import	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:13:54	Import	Success	<input type="checkbox"/>
Payment Terms	08/20/2025 12:01:01	Import	Success	<input type="checkbox"/>
Payment Methods/Journals	08/20/2025 11:30:50	Import	Success	<input type="checkbox"/>
	08/20/2025 11:21:38	Refresh Token	Success	<input type="checkbox"/>
	08/20/2025 10:11:34	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 17:06:45	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 16:06:45	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 15:06:42	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 14:06:39	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 13:06:37	Refresh Token	Success	<input type="checkbox"/>
	08/19/2025 12:06:34	Refresh Token	Success	<input type="checkbox"/>
Payment Terms	08/19/2025 11:57:06	Import	Success	<input type="checkbox"/>
Payment Methods/Journals	08/19/2025 11:56:57	Import	Success	<input type="checkbox"/>

Figure 12: QuickBooks Activity Log

3.5 Imported and Exported Records

Sequential Import/Export Requirement:

For successful data synchronization, records must be imported/exported in the correct sequence. Many transactional records (such as Bills, Invoices, and Payments) depend on prerequisite master data—including Chart of Accounts, Taxes, Partners (Vendors/Customers), Products, and Payment Terms. If dependent records are imported/exported before their required masters, record creation may fail or result in incomplete or incorrect data. Users should always ensure that all prerequisite records are imported and synchronized before importing/exporting dependent transactions.

a. Chart of Accounts

- **Odoo Data:**
 - It shows how Odoo maps its chart of accounts.

- Opening balances in the Chart of Accounts must be created manually in Odoo, as QuickBooks does not provide journal item data of type Deposit in the API response for opening balances.

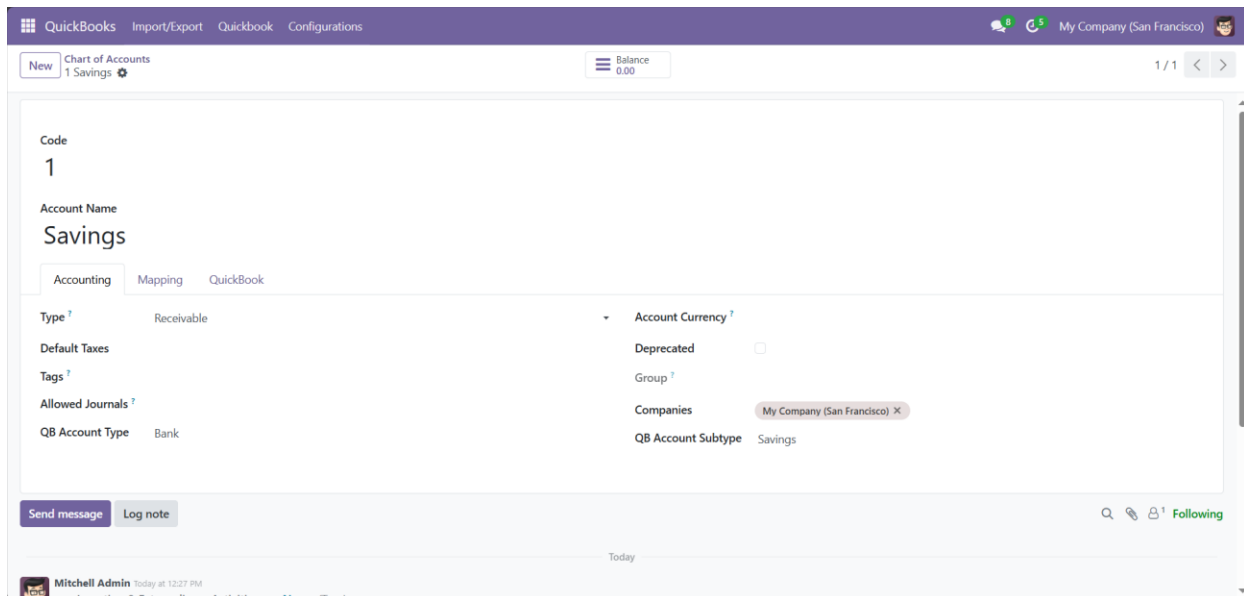


Figure 13: Chart of Account in Odoo

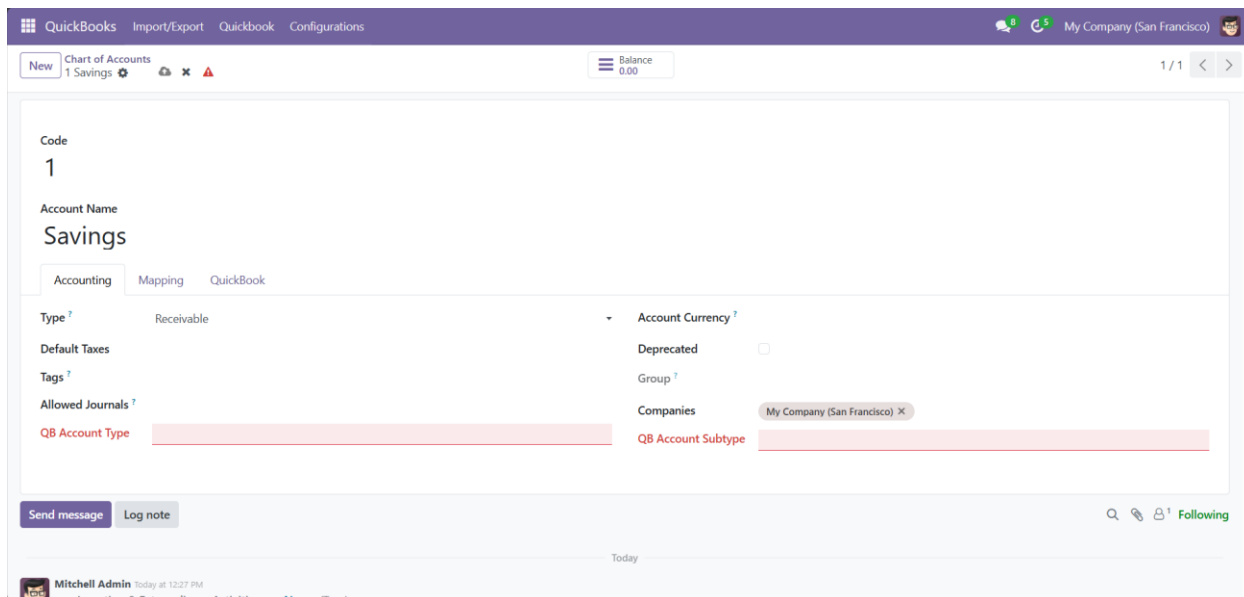


Figure 14: To export the Chart of Accounts, it is mandatory to provide both the QB Account Type and QB Account Subtype.

- **QuickBooks Data:** Displays the corresponding data from QuickBooks.

Edit Account

Account name*

Savings

Account number

1

Account type*

Bank

Detail type*

Savings

☐ Make this a subaccount

Description

Connected to at

☐ Disconnect this account on save

Balance:

\$800.00

Balance Sheet

Active accounts as of 01/09/2025

EDIT ACCOUNT PREVIEW

Figure 15: Chart of Account in QBO

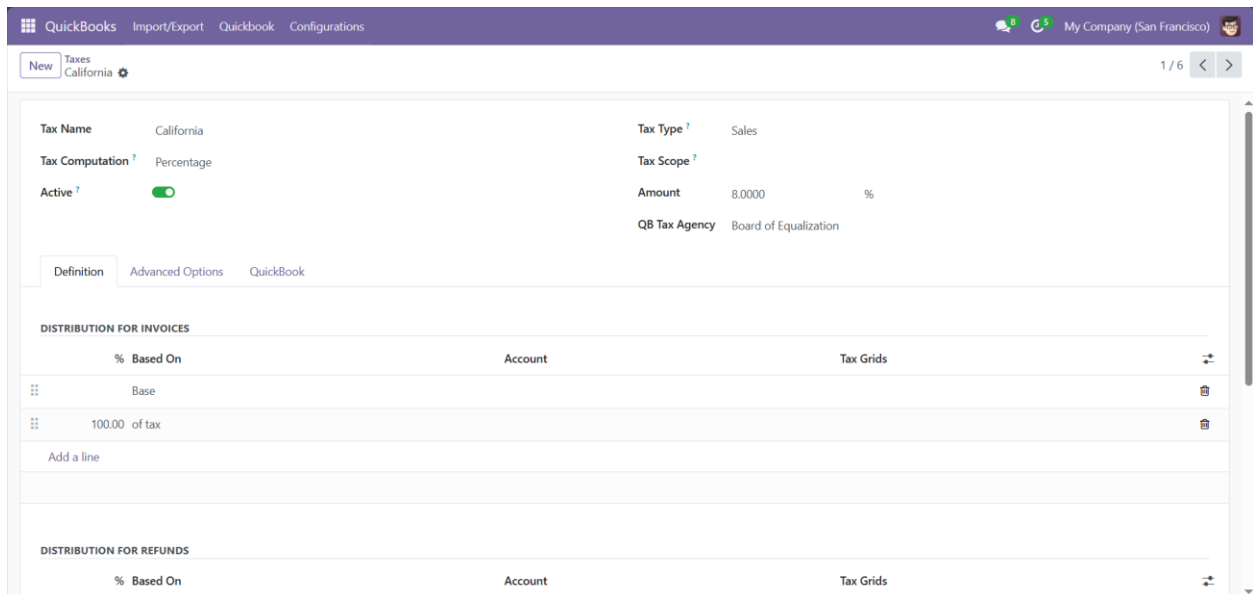
- **Limitations**

- Accounts with the same name are not supported.
- Before export the record should be mapped to a QB Account Type and QB Account Subtype.
- Max limit feature is not considered for Chart of Accounts import.

b. Taxes

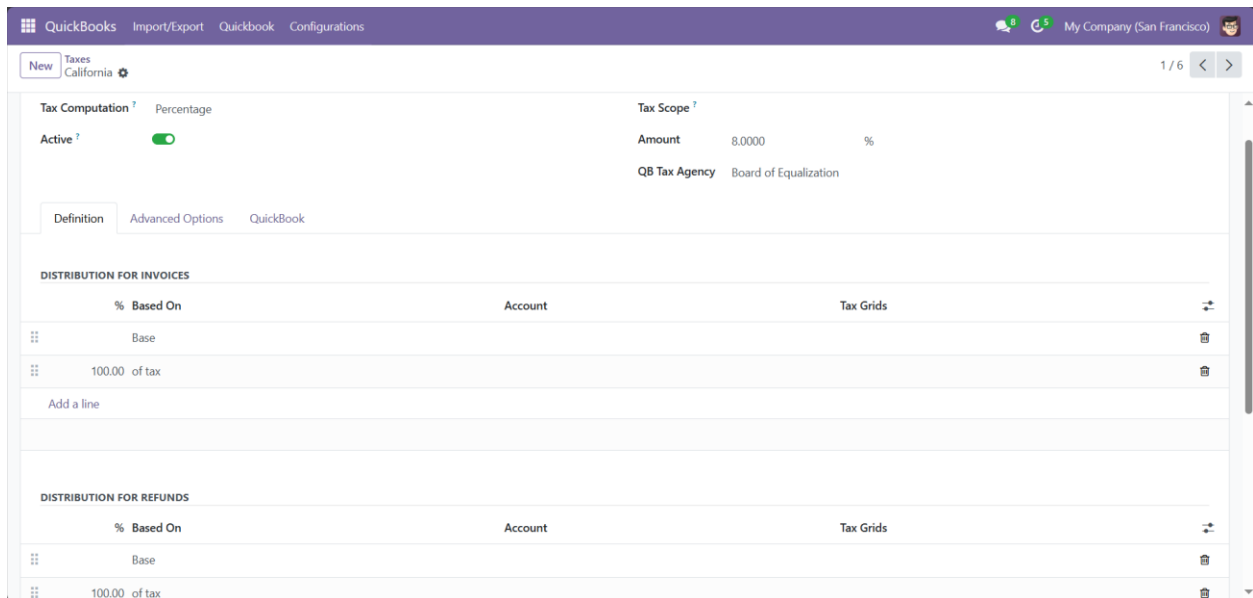
- **Odoo Data:**

- Taxes are saved in groups based on percentages.
- Imported taxes should not be edited. A new tax must be created for exports.
- Deactivated QuickBooks records remain inactive in Odoo upon re-import.



The screenshot shows the Odoo 'Taxes' configuration page for 'California'. The interface includes a top navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The main content area has tabs for 'Definition', 'Advanced Options', and 'QuickBook'. The 'Definition' tab is active, showing fields for 'Tax Name' (California), 'Tax Type' (Sales), 'Tax Computation' (Percentage), 'Tax Scope' (Sales), 'Active' (checked), 'Amount' (8.0000 %), and 'QB Tax Agency' (Board of Equalization). Below these fields are two sections: 'DISTRIBUTION FOR INVOICES' and 'DISTRIBUTION FOR REFUNDS'. Each section has a table with columns for '% Based On', 'Account', and 'Tax Grids'. The 'DISTRIBUTION FOR INVOICES' table has two rows: 'Base' and '100.00 of tax'. The 'DISTRIBUTION FOR REFUNDS' table is empty.

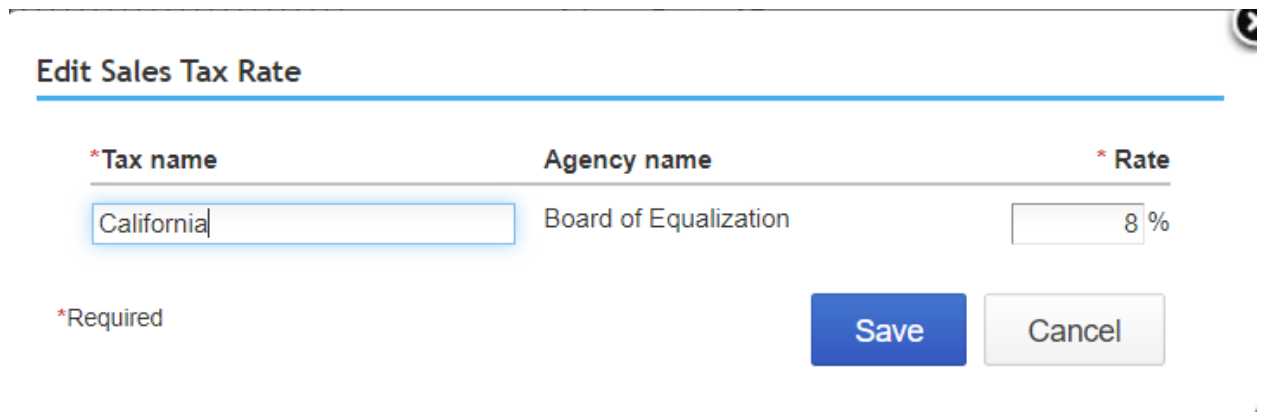
Figure 16: Group of tax in Odoo



The screenshot shows the Odoo Tax Configuration interface. At the top, there's a navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. Below this, a 'New' button is visible next to 'Taxes' and 'California'. The main content area is titled 'Tax Computation' and 'Percentage'. It includes a 'Tax Scope' section with 'Amount' set to '8.0000' and '%'. Below this, there's a 'QB Tax Agency' section with 'Board of Equalization'. The interface has three tabs: 'Definition', 'Advanced Options', and 'QuickBook'. The 'Definition' tab is active, showing a table for 'DISTRIBUTION FOR INVOICES' with columns for '% Based On', 'Account', and 'Tax Grids'. The table has two rows: 'Base' and '100.00 of tax'. Below this, there's a section for 'DISTRIBUTION FOR REFUNDS' with a similar table structure.

Figure 17: Percentage of tax in Odoo

- **QuickBooks Data:** Displays tax configurations.

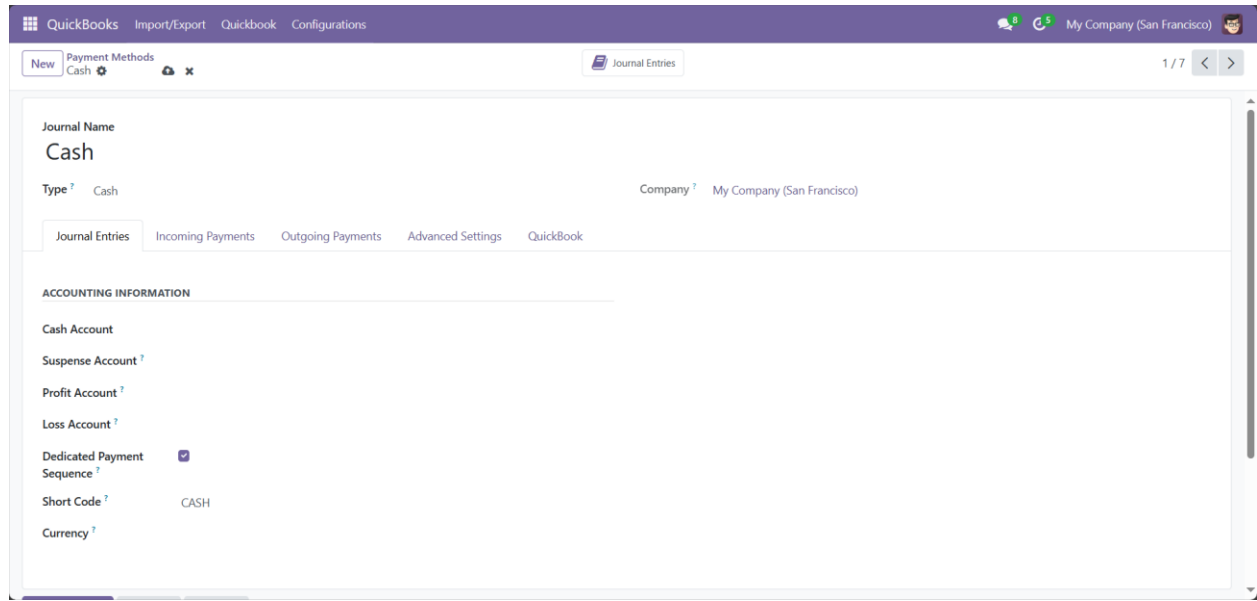


The screenshot shows the 'Edit Sales Tax Rate' form in QuickBooks Online. The form has three main fields: '*Tax name', 'Agency name', and '* Rate'. The '*Tax name' field contains 'California', the 'Agency name' field contains 'Board of Equalization', and the '* Rate' field contains '8 %'. Below these fields, there's a '*Required' label and two buttons: 'Save' and 'Cancel'.

Figure 17: Tax in QBO

c. Payment Methods/Journals

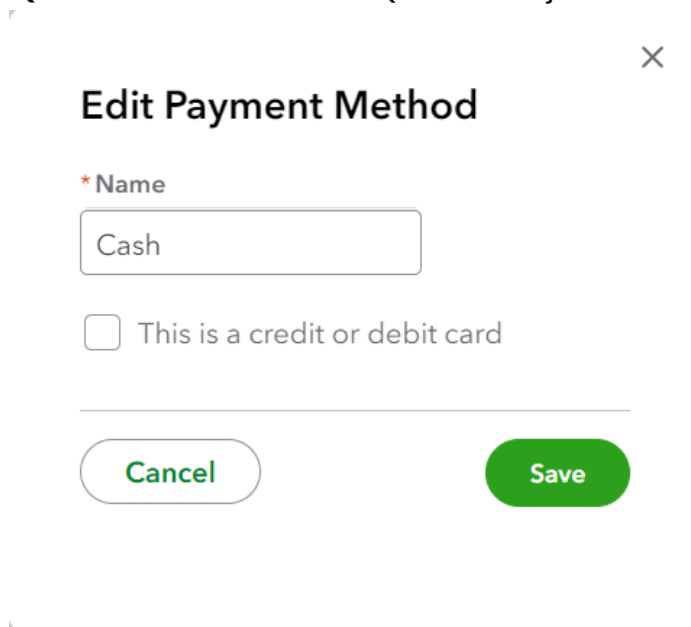
- **Odoo Data:** The journal's account type is derived from the linked chart of accounts.



The screenshot shows the Odoo interface for configuring a journal. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main content area is titled 'New' and 'Payment Methods' with a 'Cash' sub-header. Below this, the 'Journal Name' is 'Cash' and the 'Type' is 'Cash'. The 'Company' is 'My Company (San Francisco)'. There are tabs for 'Journal Entries', 'Incoming Payments', 'Outgoing Payments', 'Advanced Settings', and 'QuickBook'. The 'ACCOUNTING INFORMATION' section includes fields for 'Cash Account', 'Suspense Account', 'Profit Account', 'Loss Account', 'Dedicated Payment Sequence' (with a checkbox), 'Short Code' (set to 'CASH'), and 'Currency'.

Figure 18: Journal in Odoo

- **QuickBooks Data:** Shows QuickBooks journal details.



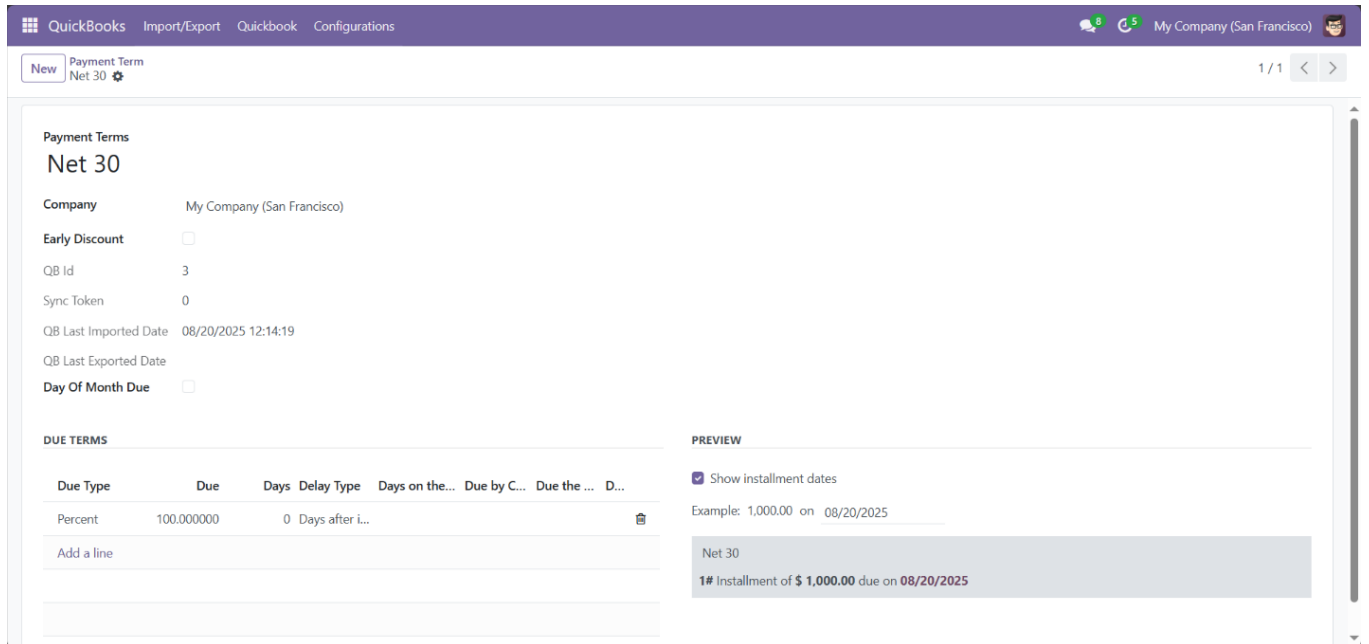
The screenshot shows a modal dialog box titled 'Edit Payment Method' with a close button (X) in the top right corner. The dialog has a field for 'Name' with the value 'Cash'. Below this is a checkbox labeled 'This is a credit or debit card' which is currently unchecked. At the bottom of the dialog are two buttons: 'Cancel' and 'Save'.

Figure 19: Payment method in QBO

d. Payment Terms

1. Due in Fixed Number of Days

- **Odoo Data:** Configures payment terms by days.



The screenshot shows the Odoo 'Payment Terms' configuration page for 'Net 30'. The interface includes a top navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations' tabs. The main content area is divided into two sections: 'Payment Terms' and 'DUE TERMS'.

Payment Terms Section:

- Company:** My Company (San Francisco)
- Early Discount:** ☐
- QB Id:** 3
- Sync Token:** 0
- QB Last Imported Date:** 08/20/2025 12:14:19
- QB Last Exported Date:**
- Day Of Month Due:** ☐

DUE TERMS Section:

Due Type	Due	Days	Delay Type	Days on the...	Due by C...	Due the ...	D...
Percent	100.000000	0	Days after i...				

Below the table is an 'Add a line' button.

PREVIEW Section:

- ☒ Show installment dates
- Example: 1,000.00 on 08/20/2025
- Net 30
- 1# Installment of \$ 1,000.00 due on 08/20/2025

Figure 20: Payment Term in Odoo

- **QuickBooks Data:** Displays corresponding payment terms.

Edit Term

* Name

☒ Due in fixed number of days

 days

☐ Due by certain day of the month

 day of month

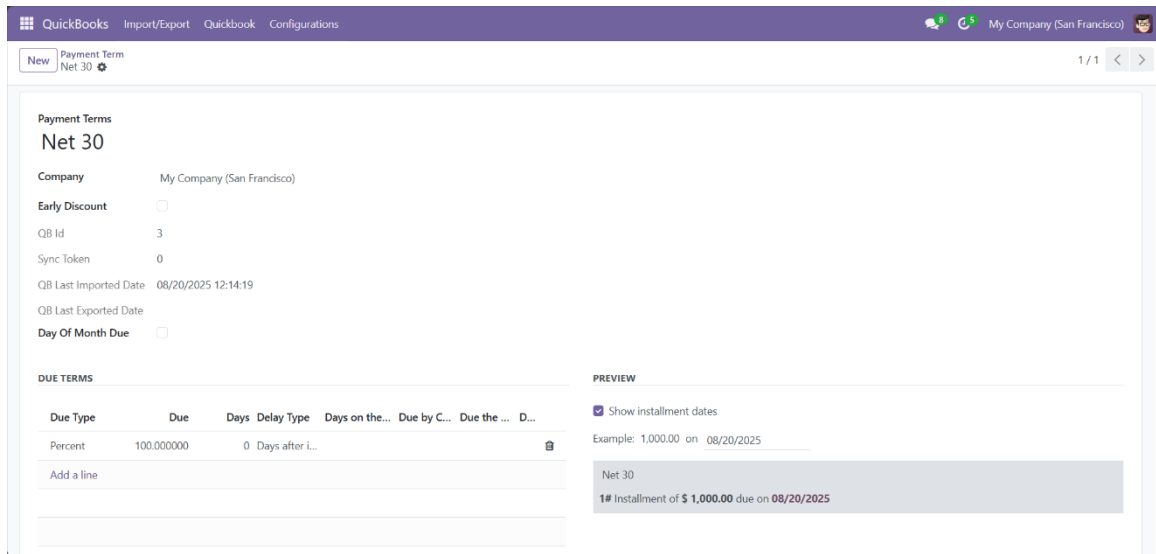
Due the next month if issued within

 days of due date

Figure 21: Payment Term in QBO

2. Due by Certain Day of the Month

- **Odoo Data:** Configures payment terms by the specific day of the month.



The screenshot shows the QuickBooks interface for configuring a payment term. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main section is titled 'Payment Terms' and shows the 'Net 30' term. The 'Company' is 'My Company (San Francisco)'. The 'Early Discount' is set to '0'. The 'QB Id' is '3' and the 'Sync Token' is '0'. The 'QB Last Imported Date' is '08/20/2025 12:14:19' and the 'QB Last Exported Date' is empty. The 'Day Of Month Due' is set to '0'. Below this, there is a table for 'DUE TERMS' with columns: 'Due Type', 'Due', 'Days', 'Delay Type', 'Days on the...', 'Due by C...', 'Due the ...', and 'D...'. The table has one row with 'Percent', '100.000000', '0', 'Days after L...', and an 'Add a line' button. To the right, there is a 'PREVIEW' section with a checkbox for 'Show installment dates' and an example: 'Example: 1,000.00 on 08/20/2025'. Below the example, it shows 'Net 30' and '1# Installment of \$ 1,000.00 due on 08/20/2025'.

Figure 22: Payment term configuration

- **QuickBooks Data:** Displays corresponding QuickBooks payment terms.

Edit Term

★ Name

Net 10

☐ Due in fixed number of days

days

☒ Due by certain day of the month

day of month

Due the next month if issued within

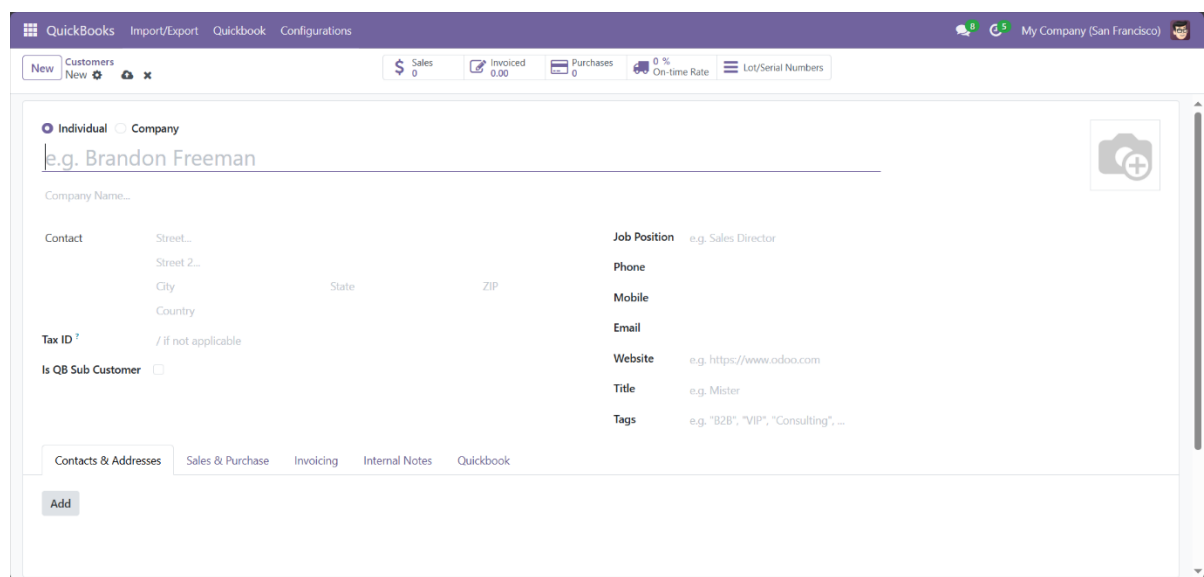
days of due date

Figure 23

e. Customers

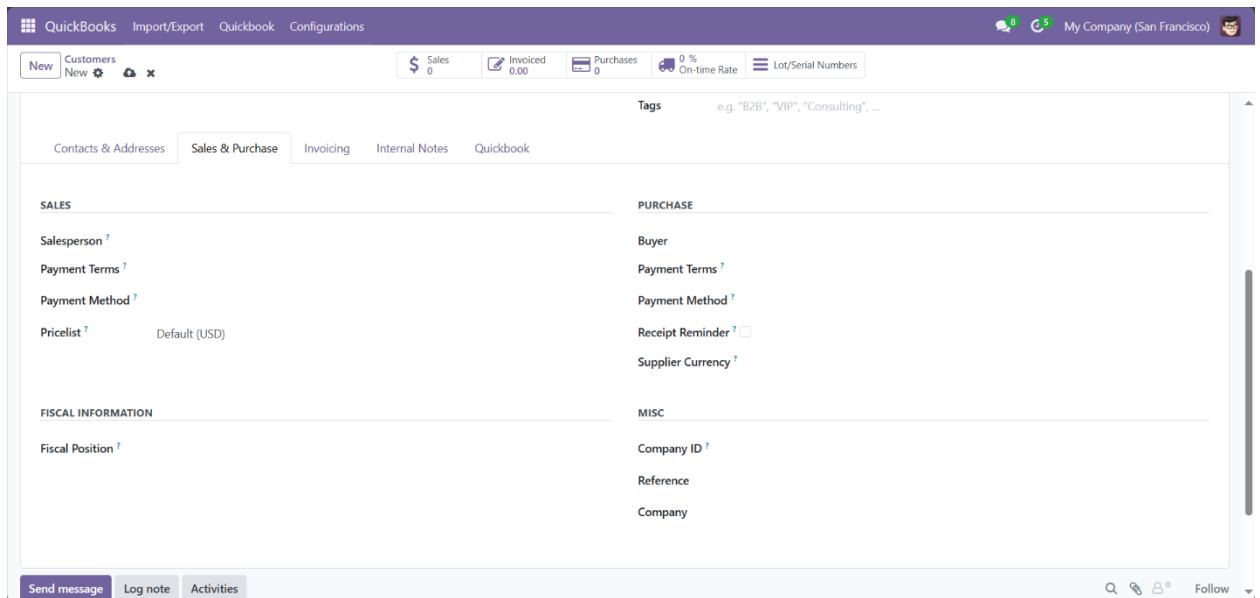
- Pre-Import Requirements:
 - Set up Account Receivable and Account Payable under the Configurations tab in Odoo.
 - While creating a customer, if the "Is QB Customer" option is checked, a parent customer must be selected, and the new customer will be created as a sub-customer under the selected parent customer.

Odoo Data:



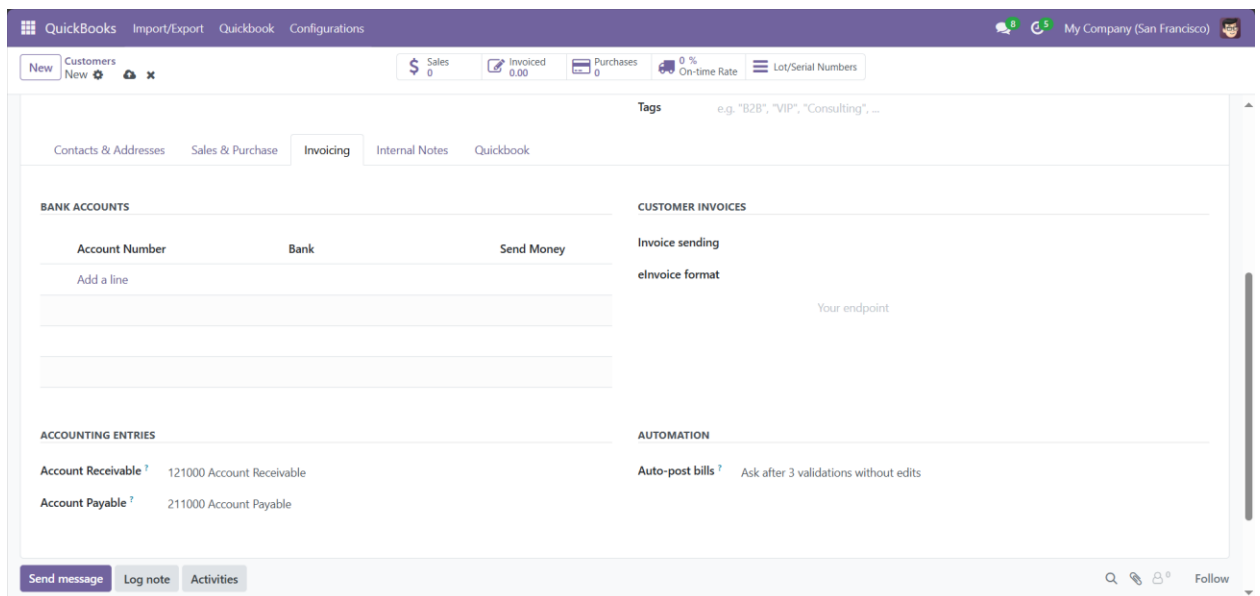
The screenshot shows the Odoo Customer record form. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The form is for a new customer, with tabs for 'Customers', 'New', 'Invoiced', 'Purchases', 'On-time Rate', and 'Lot/Serial Numbers'. The form is divided into two sections: 'Individual' (selected) and 'Company'. The 'Individual' section has a text input for 'e.g. Brandon Freeman' and a 'Company Name...' field. The 'Company' section has a 'Company Name...' field. The form includes fields for 'Contact' (Street, Street 2, City, State, Country, ZIP), 'Job Position' (e.g. Sales Director), 'Phone', 'Mobile', 'Email', 'Website' (e.g. https://www.odoo.com), 'Title' (e.g. Mister), and 'Tags' (e.g. 'B2B', 'VIP', 'Consulting', ...). There is a 'Tax ID' field with a note '/ if not applicable' and an 'Is QB Sub Customer' checkbox. The bottom of the form has tabs for 'Contacts & Addresses', 'Sales & Purchase', 'Invoicing', 'Internal Notes', and 'Quickbook'. An 'Add' button is located at the bottom left.

Figure 24: Customer record in Odoo



The screenshot shows the 'Sales & Purchase' tab in the Odoo interface. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main content area is divided into two columns: 'SALES' and 'PURCHASE'. The 'SALES' column contains fields for 'Salesperson', 'Payment Terms', 'Payment Method', 'Pricelist' (set to 'Default (USD)'), and 'FISCAL INFORMATION' (with 'Fiscal Position'). The 'PURCHASE' column contains fields for 'Buyer', 'Payment Terms', 'Payment Method', 'Receipt Reminder' (checkbox), 'Supplier Currency', 'Company ID', 'Reference', and 'Company'. A 'Tags' field at the top right shows 'e.g. "B2B", "VIP", "Consulting", ...'. At the bottom, there are buttons for 'Send message', 'Log note', and 'Activities', along with a search icon and a 'Follow' button.

Figure 25: Customer sales and purchase details in Odoo



The screenshot shows the 'Invoicing' tab in the Odoo interface. The top navigation bar is the same as in Figure 25. The main content area is divided into two columns: 'BANK ACCOUNTS' and 'CUSTOMER INVOICES'. The 'BANK ACCOUNTS' column has a table with columns 'Account Number', 'Bank', and 'Send Money'. It includes an 'Add a line' button and two empty rows. The 'CUSTOMER INVOICES' column has fields for 'Invoice sending' and 'einvoice format' (with a placeholder 'Your endpoint'). Below these, there is an 'AUTOMATION' section with 'Auto-post bills' (checkbox) and a note 'Ask after 3 validations without edits'. At the bottom, there are buttons for 'Send message', 'Log note', and 'Activities', along with a search icon and a 'Follow' button.

Figure 26: Customer Invoicing details in Odoo

Note:

QuickBooks system design does not allow a single contact to simultaneously represent both customer and vendor roles. QuickBooks requires separate entries for a Customer and a Vendor, even if they represent the same business or individual. If a contact must be used as both a Customer and a Vendor, create two separate contact records in Odoo

QuickBooks Data:

Customer

Name and contact

Title

Mr

First name

Dylan

Middle name

Last name

Sollfrank

Suffix

Company name

Customer display name *

Dylan Sollfrank

Email

Dylan@gmail.com

Phone number

123456789

Cc

Bcc

Mobile number

123456789

Fax

Other

Website






http://Dylan.com


Name to print on checks

Dylan Sollfrank

Figure 27: Customer record in QBO

Customer


Addresses

^

Billing address

Street address 1

12 Ocean Dr.

Street address 2

Half Moon

▼ Add lines

City

Half Moon Bay

State

California

ZIP code

94213

Country

united states

[Preview address](#)

Shipping address


☒ Same as billing address

Figure 28: Customer address details in QBO

Attachments

[Add attachment](#)
 Max file size: 20 MB

[Show existing attachments](#)


Payments

^

Primary payment method

Terms

Net 15

[Sales form delivery options](#)

Print later

Language to use when you send invoices

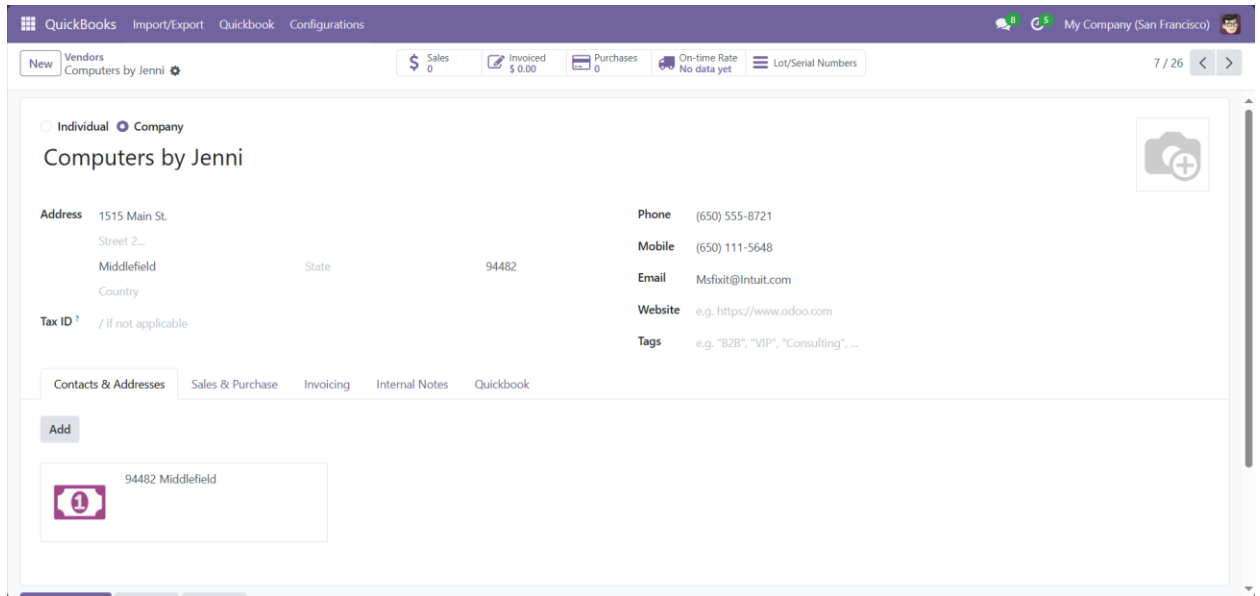
Italian

Credit Limit

Figure 29: Customer Payment details in QBO

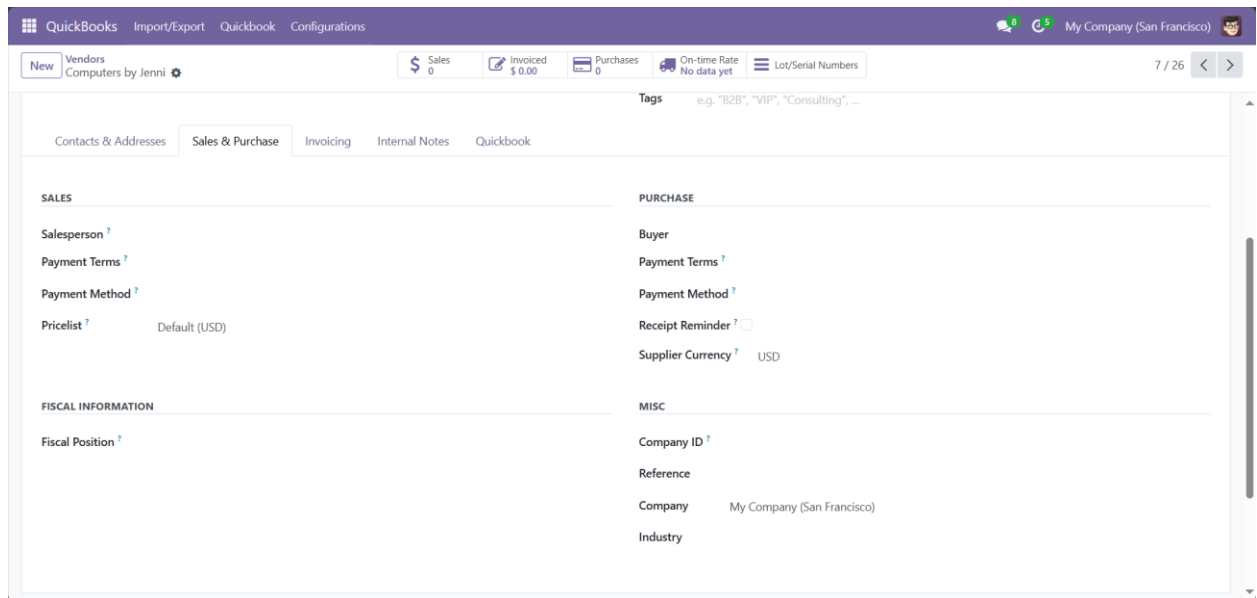
f. Vendors

Odoo Data: Displays vendor details imported into Odoo.



The screenshot shows the Odoo interface for a vendor record. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The main header shows 'New Vendors Computers by Jenni' with a gear icon. Below this, there are tabs for 'Sales', 'Invoiced', 'Purchases', 'On-time Rate', and 'Lot/Serial Numbers'. The 'Sales' tab is active, showing '0' sales and '\$ 0.00' invoiced. The 'Purchases' tab shows '0' purchases. The 'On-time Rate' tab shows 'No data yet'. The 'Lot/Serial Numbers' tab is also visible. The main content area is titled 'Computers by Jenni' and has a 'New' button. Below the title, there are tabs for 'Individual' and 'Company', with 'Company' selected. The 'Address' field is filled with '1515 Main St.', 'Middlefield', 'State', '94482', and 'Country'. The 'Phone' field is '(650) 555-8721', 'Mobile' is '(650) 111-5648', 'Email' is 'Msfixit@intuit.com', 'Website' is 'e.g. https://www.odoo.com', and 'Tags' are 'e.g. "B2B", "VIP", "Consulting", ...'. There are also tabs for 'Contacts & Addresses', 'Sales & Purchase', 'Invoicing', 'Internal Notes', and 'Quickbook'. The 'Contacts & Addresses' tab is active, showing a list of contacts with a '94482 Middlefield' entry.

Figure 30: Vendor record in Odoo



The screenshot shows the 'Sales & Purchase' tab of the 'Vendors' form in Odoo. The form is divided into two main sections: 'SALES' and 'PURCHASE'.

SALES Section:

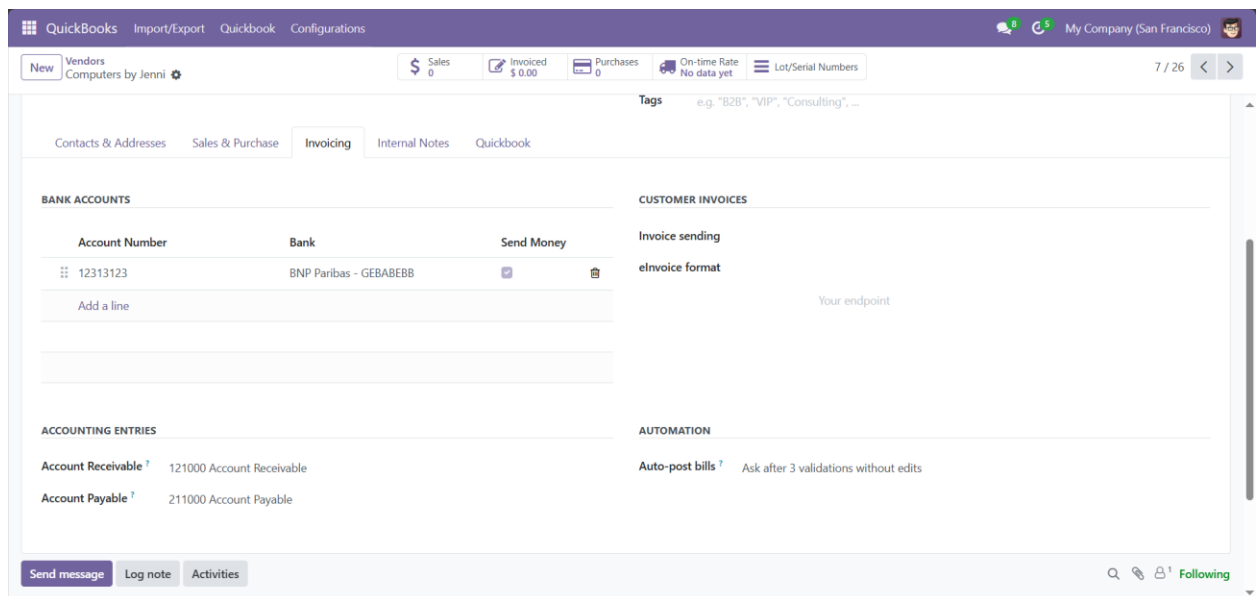
- Salesperson:** ?
- Payment Terms:** ?
- Payment Method:** ?
- Pricelist:** ? Default (USD)
- FISCAL INFORMATION:**
 - Fiscal Position:** ?

PURCHASE Section:

- Buyer:**
- Payment Terms:** ?
- Payment Method:** ?
- Receipt Reminder:** ? ☐
- Supplier Currency:** ? USD
- MISC:**
 - Company ID:** ?
 - Reference:**
 - Company:** My Company (San Francisco)
 - Industry:**

The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The right side shows 'My Company (San Francisco)' and a user profile icon. The bottom status bar shows '7 / 26' and navigation arrows.

Figure 31: Vendor Sales and Purchase details in Odoo



The screenshot shows the 'Invoicing' tab of the 'Vendors' form in Odoo. The form is divided into two main sections: 'BANK ACCOUNTS' and 'CUSTOMER INVOICES'.

BANK ACCOUNTS Section:

Account Number	Bank	Send Money
12313123	BNP Paribas - GEBABEBB	<input checked="" type="checkbox"/>
Add a line		

CUSTOMER INVOICES Section:

- Invoice sending:**
 - Invoice format:** Your endpoint
- AUTOMATION:**
 - Auto-post bills:** ? Ask after 3 validations without edits

The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The right side shows 'My Company (San Francisco)' and a user profile icon. The bottom status bar shows '7 / 26' and navigation arrows.






Figure 32: Vendor Invoicing details in Odoo


Note:

QuickBooks system design does not allow a single contact to simultaneously represent both customer and vendor roles. QuickBooks requires separate entries for a Customer and a Vendor, even if they represent the same business or individual. If a contact must be used as both a Customer and a Vendor, create two separate contact records in Odoo

QuickBooks Data: Displays corresponding vendor details.

Vendor


Name and contact

Company name

Computers by Jenni

Vendor display name *

Computers by Jenni

Title

Mr

First name

Jenni

Middle name

Last name

Winslow

Suffix

Email

Msfixit@Intuit.com

Phone number

(650) 555-8721

Mobile number

(650) 111-5648

Fax

(650) 999-2663

Other


Website

http://Jenni.com

Name to print on checks

Computers by Jenni

Figure 33: Vendor in QBO


Address
^

Street address 1

1515 Main St.

Street address 2

Middle

▼ Add lines

City

Middlefield

State

CA

ZIP code

94482

Country

united States

[Preview address](#)

Figure 34: Vendor address details in QBO

Expense rates

Billing rate (/hr)

Payments

Terms

Net 15

▼

Account no.

7898520123

Accounting

Default expense category

43 Advertising

▼

Opening balance
?

Opening balance

As of

01/10/2025

Figure 35: Vendor expense details in QBO

g. Product Categories

Pre-Import Requirements:

Configure following details under the Configurations tab.

- Category Income Account
- Category Expense Account
- Product category

Odoo Data:

Category ?		All/product	
Parent Category ?			
QUICKBOOKS			
QB Category Id ?	24	QB Last Imported Date ?	01/10/2025 11:39:30
Sync Token ?	0	QB Last Exported Date ?	
QB Company ?	My Company (Chicago)		
LOGISTICS		INVENTORY VALUATION	
Force Removal Strategy ?		Costing Method ?	Standard Price
		Inventory Valuation ?	Manual
ACCOUNT PROPERTIES			
Income Account ?	10 Checking		
Expense Account ?	11 Accounts Payable (A/P)		

Figure 36: Product Category record in Odoo

QuickBooks data:

Category information

Name *

☐ Is a sub-category

Figure 37: Product category record in QBO

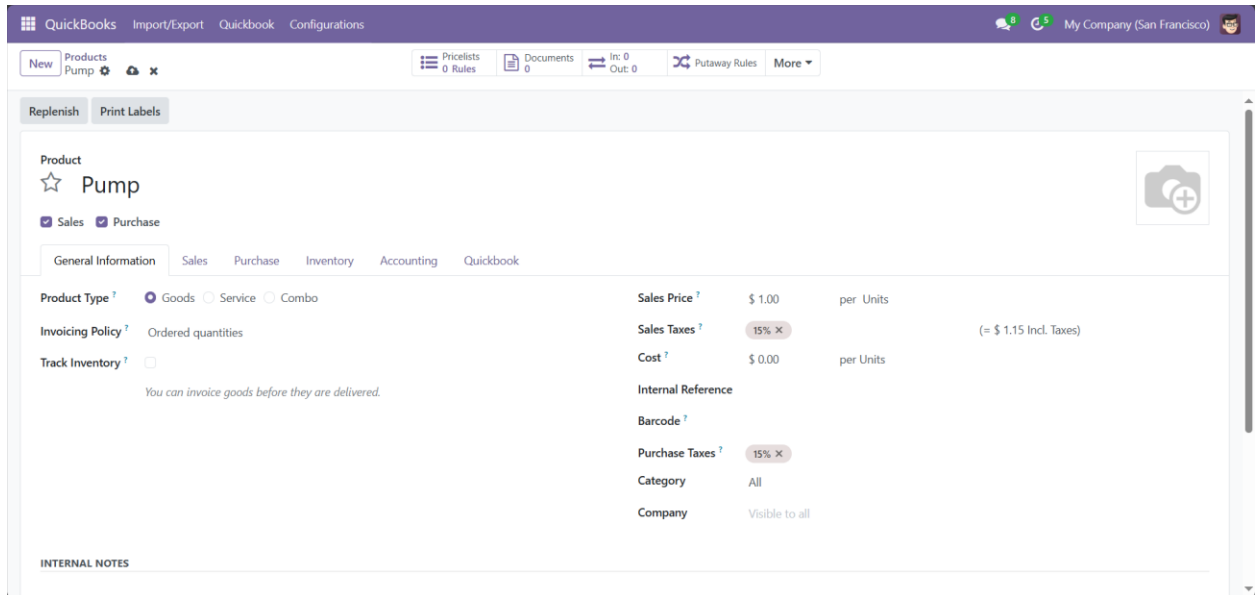
h. Products

There are 3 types of products.

Odoo	QuickBooks
Storable Product	Inventory
Consumable	Non-Inventory
Service	Service

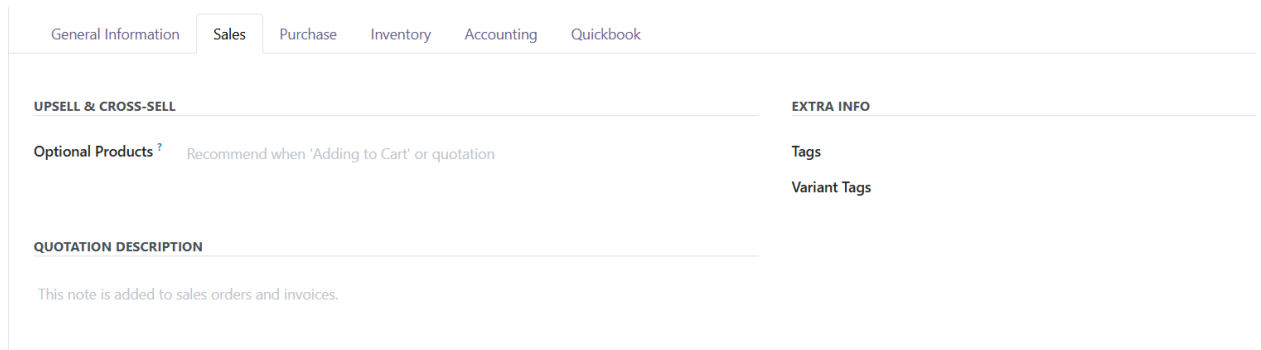
- For storable products, the Extra On hand Quantity and Minimum Quantity will be updated; all other details will remain the same for all product type.

Odoo Data:



The screenshot shows the Odoo Product record for 'Pump'. The interface includes a top navigation bar with 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. Below this is a sub-header with 'New', 'Products', and 'Pump'. The main content area is divided into tabs: 'General Information', 'Sales', 'Purchase', 'Inventory', 'Accounting', and 'Quickbook'. The 'General Information' tab is active, showing fields for 'Product Type' (Goods), 'Invoicing Policy' (Ordered quantities), 'Track Inventory' (unchecked), 'Sales Price' (\$ 1.00), 'Sales Taxes' (15% X), 'Cost' (\$ 0.00), 'Internal Reference', 'Barcode', 'Purchase Taxes' (15% X), 'Category' (All), and 'Company' (Visible to all). There is also a section for 'INTERNAL NOTES'.

Figure 38: Product record in Odoo



The screenshot shows the Odoo Product sales details. The interface includes a top navigation bar with 'General Information', 'Sales', 'Purchase', 'Inventory', 'Accounting', and 'Quickbook'. The 'Sales' tab is active, showing fields for 'UPSELL & CROSS-SELL', 'Optional Products' (Recommend when 'Adding to Cart' or quotation), 'QUOTATION DESCRIPTION', 'EXTRA INFO', 'Tags', and 'Variant Tags'. There is also a section for 'INTERNAL NOTES'.

Figure 39: Product sales details

General Information				Sales	Purchase	Inventory	Accounting	Quickbook
Vendor					Quantity	Price	Currency	Delivery ...
Add a line								
VENDOR BILLS					PURCHASE DESCRIPTION			
Purchase Unit ? Units					This note is added to purchase orders.			
Control Policy ?								
<input type="radio"/> On ordered quantities <input checked="" type="radio"/> On received quantities								

Figure 40: Product purchase details

General Information		Sales	Purchase	Inventory	Accounting	Quickbook
RECEIVABLES			PAYABLES			
Income Account ?			Expense Account ?			
			Asset Inventory Account			
			Price Difference Account ?			

Figure 41: Product Accounting details

QuickBooks Data:

Product/Service information

Inventory

Name*

Pump

SKU ⓘ

Category

All

Quantity on hand

25

Adjust: [Quantity](#) | [Starting value](#)

Reorder point

15

[What's the reorder point?](#)

Quantity on PO

0

Inventory asset account

3 Inventory Asset

Figure 42: Product record in QBO

Description

Fountain Pump

Sales price/rate

15

Income account

38 Sales of Product Income

Sales tax ⓘ

Taxable – standard rate

We'll apply sales tax based on location only.

Edit sales tax

Purchasing information

Fountain Pump

Cost

10

Expense account

42 Cost of Goods Sold

Preferred Vendor

Diego's Road Warrior Bodys

Figure 43: Product details in QBO

i. Inventory

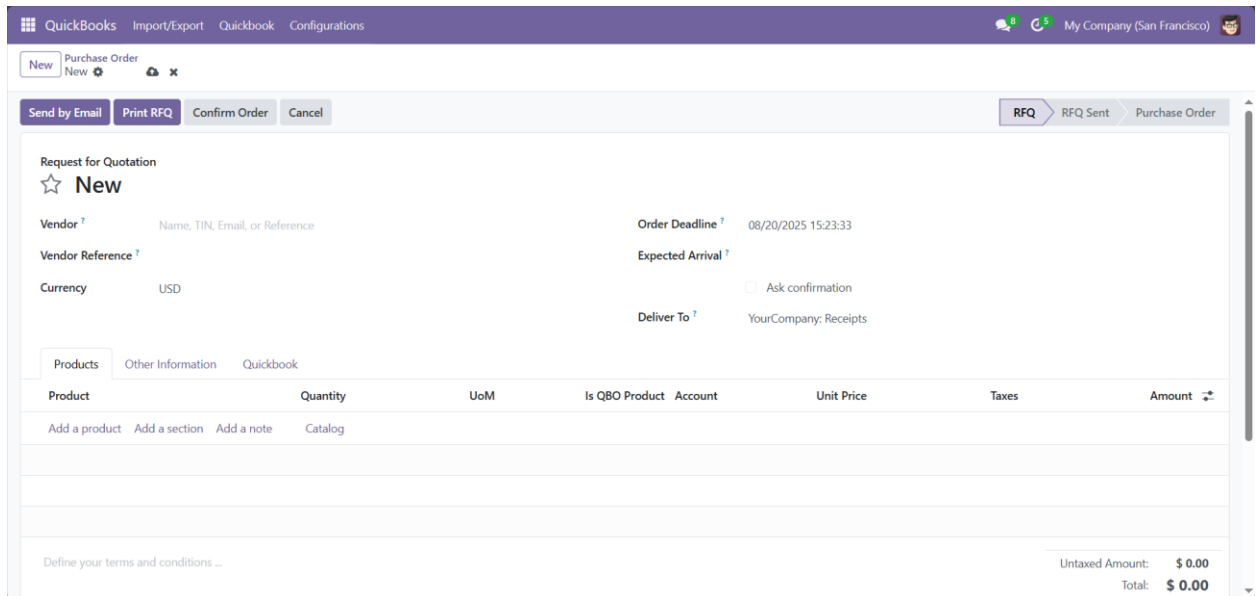
- This is used to update the **on-hand Quantity** of the products.

Limitation:

- Cron updates are not supported for the Inventory model.
- Import and export history for Inventory will not be displayed.
- Maximum limit and full sync are not supported for the Inventory model.

j. Purchase Order

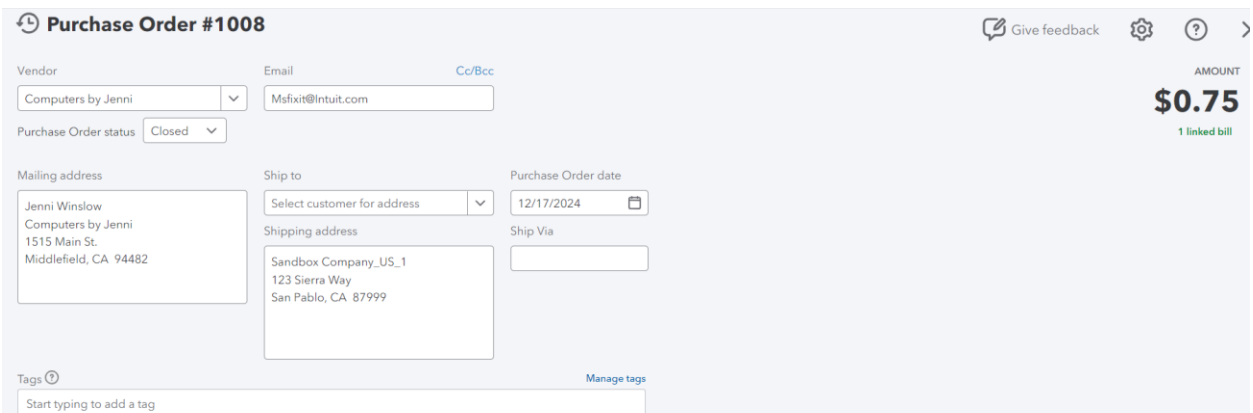
Odoo Data:



The screenshot shows the Odoo 'Request for Quotation' form. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The form has tabs for 'Send by Email', 'Print RFQ', 'Confirm Order', and 'Cancel'. The 'RFQ' tab is active, showing a 'New' Request for Quotation. The form includes fields for 'Vendor' (Name, TIN, Email, or Reference), 'Order Deadline' (08/20/2025 15:23:33), 'Vendor Reference', 'Expected Arrival', 'Currency' (USD), and 'Deliver To' (YourCompany: Receipts). There is a checkbox for 'Ask confirmation'. Below these fields is a table with columns: 'Product', 'Quantity', 'UoM', 'Is QBO Product', 'Account', 'Unit Price', 'Taxes', and 'Amount'. The table is currently empty. At the bottom right, the 'Untaxed Amount' is \$0.00 and the 'Total' is \$0.00.

Figure 44: Purchase order in Odoo

QuickBooks Data:



The screenshot shows the QuickBooks 'Purchase Order #1008' form. The top navigation bar includes 'Give feedback', 'Settings', and a question mark icon. The form has a 'Vendor' dropdown set to 'Computers by Jenni' and an 'Email' field set to 'Msfixit@intuit.com'. The 'Purchase Order status' is 'Closed'. The 'Mailing address' is 'Jenni Winslow, Computers by Jenni, 1515 Main St, Middlefield, CA 94482'. The 'Ship to' dropdown is set to 'Select customer for address'. The 'Shipping address' is 'Sandbox Company_US_1, 123 Sierra Way, San Pablo, CA 87999'. The 'Purchase Order date' is '12/17/2024'. The 'Ship Via' field is empty. At the bottom right, the 'AMOUNT' is '\$0.75' with a note '1 linked bill'. There is a 'Tags' section at the bottom left with a search bar and a 'Manage tags' link.

Figure 45: Exported purchase order in QBO

▼ Item details

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	CUSTOMER	RECEIVED	CLOSED
1	hfhfhfhfhfhf:Sprinkler Heads	Sprinkler Heads	1	0.75	\$0.75		1	<input checked="" type="checkbox"/>
2								<input type="checkbox"/>

[Add lines](#)
[Clear all lines](#)

Total \$0.75

(our message to vendor)
 Memo
 Attachments

[Add attachment](#)
 Max file size: 20 MB
[Show existing](#)

Figure 46: Purchase order item details in QBO

Limitation

- The export of purchase orders containing tax details is not supported.

k. Vendor Bills

Odoo Data:

QuickBooks Import/Export Quickbook Configurations

New Bills Draft Bill

Confirm Cancel Draft Posted

Send message Log note Activities

Today

Mitchell Admin today at 3:24 PM
Vendor Bill Created

Vendor Bill

Vendor Search a name or tax ID...

Total (Tax inc.) \$ 0.00

Bill Reference

Auto-Complete Select a purchase order or an old bill

Bill Date 08/20/2025

Accounting Date 08/20/2025

Payment Reference Use Bill Reference

Recipient Bank

Due Date 08/20/2025 or Payment Terms

Journal Vendor Bills in USD

Invoice Lines Journal Items Other Info QuickBook

Product	Account	Quantity	UoM	Price	Taxes	Amount
Add a line	Add a section	Add a note	Catalog			

Terms and Conditions

Untaxed Amount: \$ 0.00
Total: \$ 0.00

Figure 47: Vendor bill in Odoo

QuickBooks Data:

Vendor

Computers by Jenni

PAID
1 payment made (\$0.75)

Mailing address

Jenni Winslow
Computers by Jenni
1515 Main St.
Middlefield, CA 94482

Terms

Bill date

12/17/2024

Due date

12/17/2024

Bill no.

Tags

Start typing to add a tag

Manage tags

> Category details

< Item details

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	BILLABLE	TAX	CUSTOMER		
1	hfhfhfhfhfhf:Sprinkler Heads	Sprinkler Heads	1	0.75	\$0.75					

Figure 48: Vendor bill in QBO

I. Vendor Payments

Payments imported from QuickBooks into Odoo are automatically assigned to the appropriate journal based on the Payment Method. If the Payment Method or Deposit To fields are not explicitly mapped in QuickBooks, the system will use the value from the Deposit To field to determine the correct journal in Odoo. In cases where both fields are missing, the plugin will fall back to the default journal defined in the company's configuration settings in Odoo.

Limitations

1. Vendor Credit Linking

- In Odoo, applying a vendor credit to a bill does not create a payment record.
- In QuickBooks, applying a vendor credit to a bill requires payment to be created.
- Due to this difference in workflow, vendor credits cannot be directly linked to bills when exporting from Odoo to QuickBooks.

- As a result, vendor credit applications made in Odoo will not be reflected in payments in QuickBooks.

2. Credit Auto-Application Issues

- When exporting a bill from Odoo to QuickBooks, QuickBooks may automatically apply any existing vendor credit to that bill.
- If the vendor credit has not yet been exported from Odoo, QuickBooks may still apply available credits, potentially causing incorrect reconciliation.
- Later, when the credit is synced from Odoo, it may appear as unlinked, leading to mismatches between the two systems.
- Our plugin cannot prevent this automatic behavior, as credit application is managed internally by QuickBooks.

Recommended Solutions

To maintain accurate synchronization and reconciliation:

- **Export Order**
 - Always export vendor credits from Odoo before exporting the corresponding bills.
This ensures QuickBooks has the credit available before it attempts to auto-apply it.
- **Manual Adjustment (if needed)**
 - If QuickBooks auto-applies a credit before it is synced:
 - Open the Vendor Credit in QuickBooks.

- Unapply it from the bill.
- Re-apply it manually after syncing the credit from Odoo.
- **Optional QuickBooks Configuration**
 - Disable auto-application of credits in QuickBooks:
 - Go to Account and Settings > Advanced > Automation.
 - Turn off the setting: “Automatically apply credits”.
 - This ensures credits are applied only when explicitly instructed, helping to maintain consistency between Odoo and QuickBooks.

m. Journal Entries

Synchronizes Odoo Journal Entries with QuickBooks Journal Entries, supporting controlled, bi-directional data exchange.

Import (QuickBooks → Odoo):

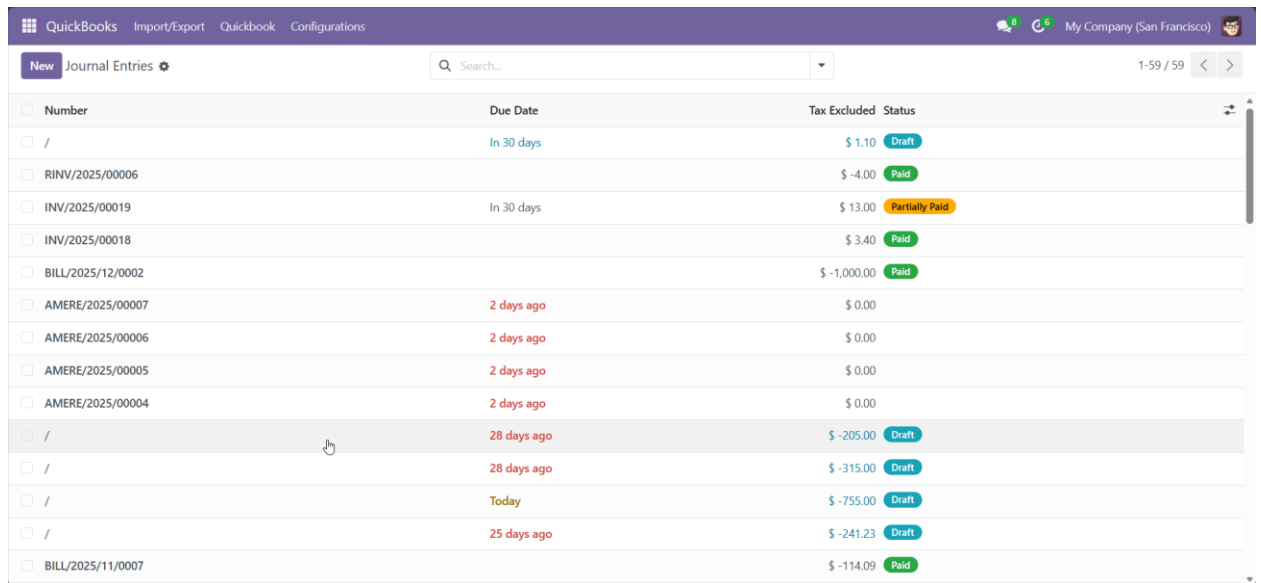
- Retrieves Journal Entries from QuickBooks and creates corresponding entries in Odoo

Export (Odoo → QuickBooks):

- Exports posted Journal Entries from Odoo to QuickBooks

Prerequisites:

- Chart of Accounts must be synchronized prior to importing or exporting Journal Entries
- A default Journal must be configured in the company’s QuickBooks settings (required for imports)
- Partners (Customers/Vendors) should be synced if referenced in Journal Entry lines

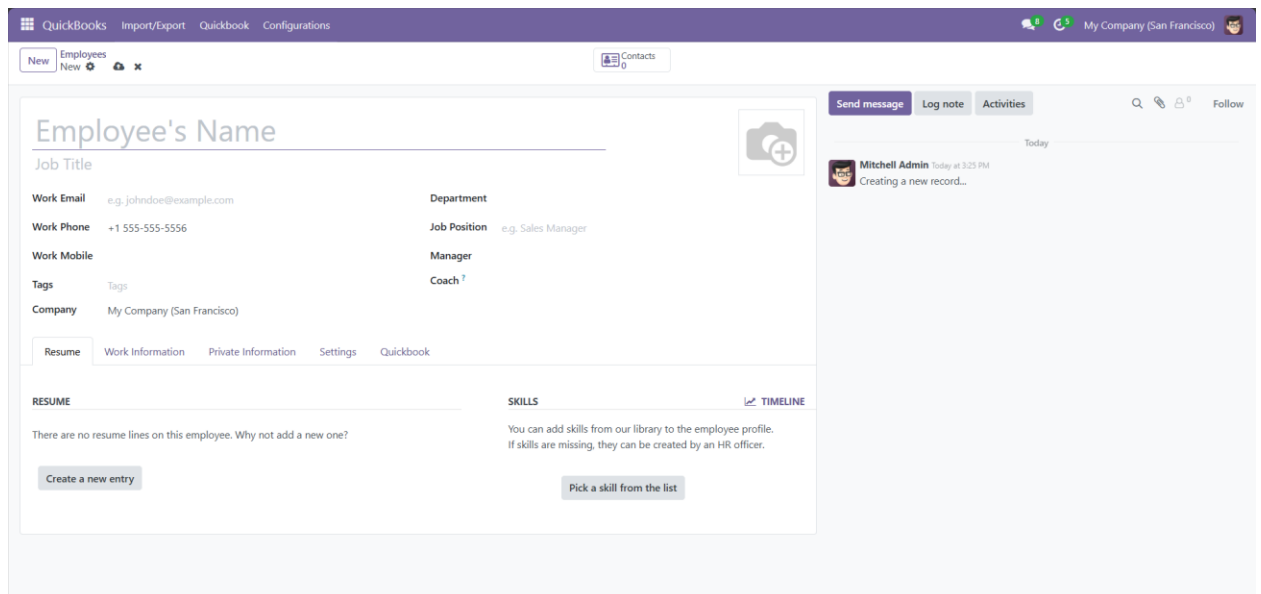


Number	Due Date	Tax Excluded	Status
/	In 30 days	\$ 1.10	Draft
RINV/2025/00006		\$ -4.00	Paid
INV/2025/00019	In 30 days	\$ 13.00	Partially Paid
INV/2025/00018		\$ 3.40	Paid
BILL/2025/12/0002		\$ -1,000.00	Paid
AMERE/2025/00007	2 days ago	\$ 0.00	
AMERE/2025/00006	2 days ago	\$ 0.00	
AMERE/2025/00005	2 days ago	\$ 0.00	
AMERE/2025/00004	2 days ago	\$ 0.00	
/	28 days ago	\$ -205.00	Draft
/	28 days ago	\$ -315.00	Draft
/	Today	\$ -755.00	Draft
/	25 days ago	\$ -241.23	Draft
BILL/2025/11/0007		\$ -114.09	Paid

Figure 49: Journal Entry Records

n. Employee

Odoo Data:



Employee's Name

Job Title

Work Email: e.g. johndoe@example.com

Work Phone: +1 555-555-5556

Work Mobile

Tags

Company: My Company (San Francisco)

Department

Job Position: e.g. Sales Manager

Manager

Coach ?

Resume

There are no resume lines on this employee. Why not add a new one?

Create a new entry

SKILLS

You can add skills from our library to the employee profile. If skills are missing, they can be created by an HR officer.

Pick a skill from the list

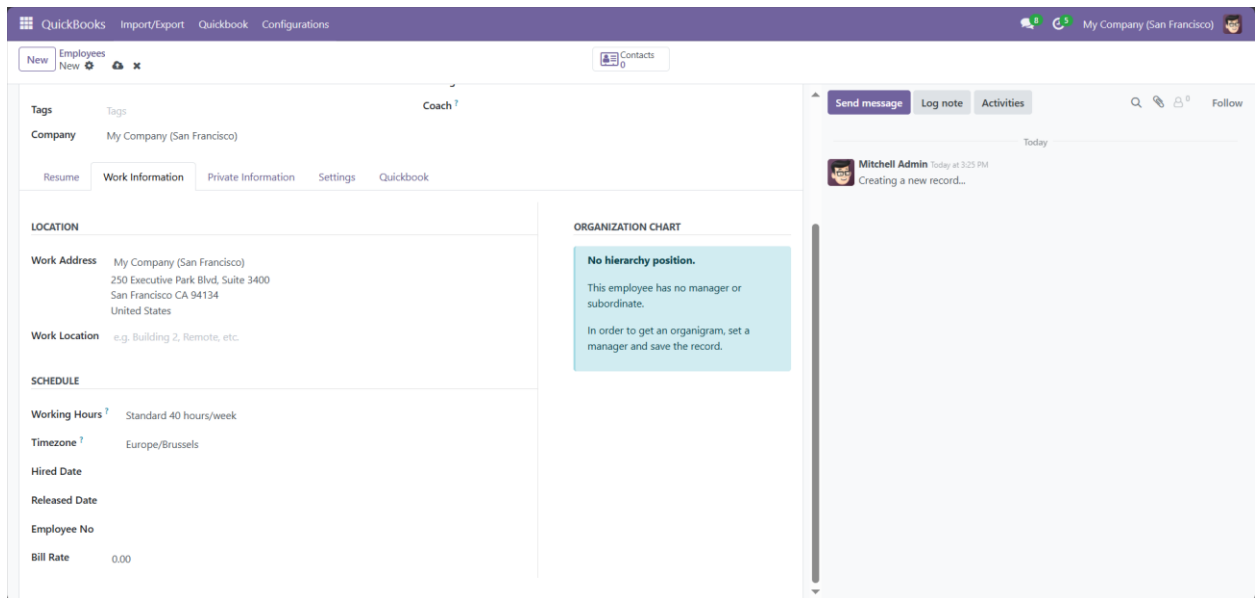
Send message Log note Activities

Today

Mitchell Admin today at 3:25 PM

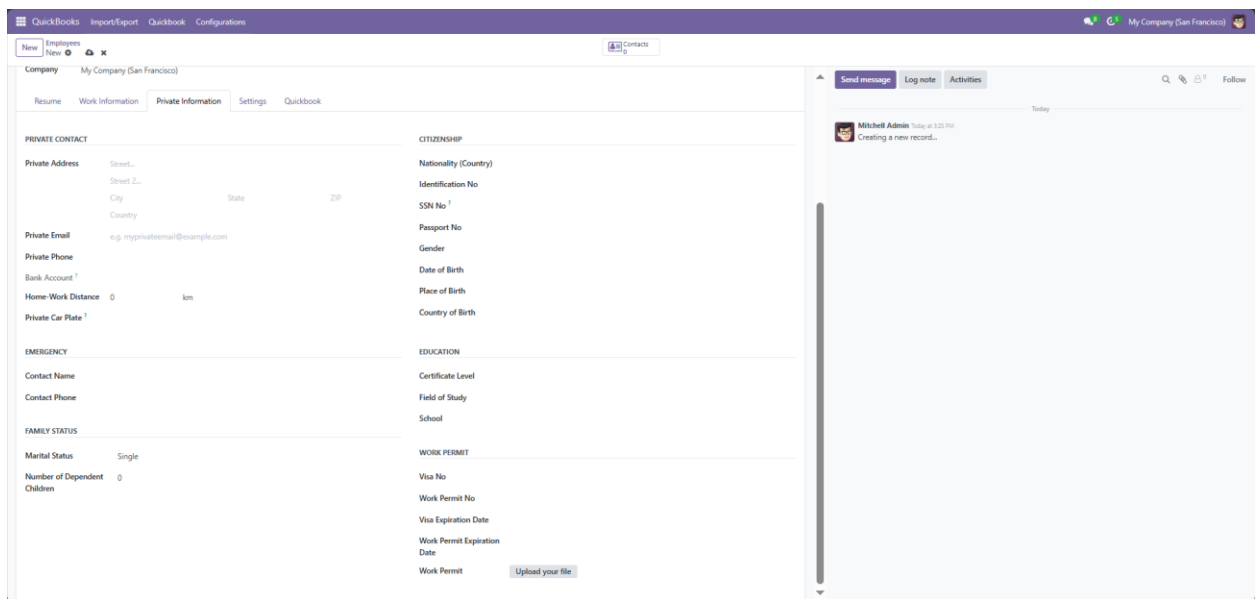
Creating a new record...

Figure 50: Employee record in Odoo



The screenshot shows the 'Employee Work Information' form in Odoo. The form is divided into several sections: 'LOCATION', 'SCHEDULE', and 'ORGANIZATION CHART'. The 'LOCATION' section includes fields for 'Work Address' (My Company (San Francisco), 250 Executive Park Blvd, Suite 3400, San Francisco CA 94134, United States) and 'Work Location' (e.g. Building 2, Remote, etc.). The 'SCHEDULE' section includes fields for 'Working Hours' (Standard 40 hours/week), 'Timezone' (Europe/Brussels), 'Hired Date', 'Released Date', 'Employee No', and 'Bill Rate' (0.00). The 'ORGANIZATION CHART' section displays a message: 'No hierarchy position. This employee has no manager or subordinate. In order to get an organigram, set a manager and save the record.' The right sidebar shows a chat window with 'Mitchell Admin' and a message: 'Creating a new record...'.


Figure 51: Employee work information in Odoo



The screenshot shows the 'Employee Private Information' form in Odoo. The form is divided into several sections: 'PRIVATE CONTACT', 'CITIZENSHIP', 'EMERGENCY', 'EDUCATION', 'FAMILY STATUS', and 'WORK PERMIT'. The 'PRIVATE CONTACT' section includes fields for 'Private Address' (Street, Street 2, City, State, ZIP, Country), 'Private Email' (e.g. myprivatemail@example.com), 'Private Phone', 'Bank Account', 'Home-Work Distance' (0 km), and 'Private Car Plate'. The 'CITIZENSHIP' section includes fields for 'Nationality (Country)', 'Identification No', 'SSN No', 'Passport No', 'Gender', 'Date of Birth', 'Place of Birth', and 'Country of Birth'. The 'EMERGENCY' section includes fields for 'Contact Name', 'Contact Phone', and 'School'. The 'EDUCATION' section includes fields for 'Certificate Level', 'Field of Study', and 'School'. The 'FAMILY STATUS' section includes fields for 'Marital Status' (Single) and 'Number of Dependent Children' (0). The 'WORK PERMIT' section includes fields for 'Visa No', 'Work Permit No', 'Visa Expiration Date', 'Work Permit Expiration Date', and 'Work Permit'. The right sidebar shows a chat window with 'Mitchell Admin' and a message: 'Creating a new record...'.

Figure 52: Employee private information in Odoo

QuickBooks Data:



John Johnson

Active

Actions ▼

Profile

Notes

Personal info

Edit

Legal name John Johnson	Preferred first name John	Email John@gmail.com
Phone number Home: 540-555-9645 Work: 123-456-7890 Mobile: 123-456-7890	Home address -	Mailing address -
Birth date 01/05/yyyy	Gender Male	Social Security number -

Figure 53: Employee Personal Data in QuickBooks

Employment details

Edit

Status Active	Hire date 09/24/2024	Manager Emily Platt
Department DEPT1	Job title manager	Employee ID 123456
Name to print on checks John Johnson	Billing rate -	

Figure 54: Employment Details

Limitations

- Inactive records in QuickBooks or Odoo will be skipped during the import/export process.
- Employee with the same name is not supported.

o. Sale Orders:

Odoo data:

QuickBooks

Import/Export

Quickbook

Configurations

New

Sales Orders

S00029

Delivery

1

Invoices

1

Send by Email

Preview

Cancel

Quotation

Quotation Sent

Sales Order

S00029

Customer

Sonnenschein Family Store

Order Date ?

12/23/2024 05:30:00

Quotation Template

Pricelist ?

Payment Terms

Immediate

Order Lines

Quote Builder

Other Info

Quickbook

Product	Quantity	Delivered	Invoiced	UoM	Unit Price	Taxes	Amount
Rock Fountain	1.00	0.00	1.00	Units	275.00	California	\$ 275.00
Pump Fountain	1.00	0.00	1.00	Units	12.75	California	\$ 12.75
Concrete for fountain installation	5.00	0.00	5.00	Units	9.50	California	\$ 47.50

Add a product

Add a section

Add a note

Catalog

Terms and conditions...

Untaxed Amount:

\$ 335.25

Tax 15%:

\$ 26.82

Total:

\$ 362.07

Figure 55: Sale order in Odoo

QuickBooks data:

Estimate #1008

Update layout

NEW

Help

Customer

Red Rock Diner

Email

qbwebsamplecompany@yahoo.com

Cc/Bcc

Create invoice

\$1,350.00

AMOUNT

Pending

Send later

Billing address

Stephanie Martini
Red Rock Diner
500 Red Rock Rd.
Bayshore, CA 94326

Estimate date

01/10/2025

Expiration date

Tags

Manage tags

Start typing to add a tag

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	TAX	
1	Rocks	Garden Rocks	1	500	500.00		
2	Sprinkler Heads	Sprinkler Heads	1	1,000	1,000.00		
3							

Add lines

Clear all lines

Add subtotal

Subtotal

\$1,500.00

Message displayed on estimate

Discount percent

10

Taxable subtotal

-\$150.00

Need help with sales tax?

Learn more

Select a sales tax rate

Total

\$1,350.00

Estimate Total

\$1,350.00

Message displayed on statement

If you convert an estimate into an invoice and send a statement, this will show up as the description for the invoice.

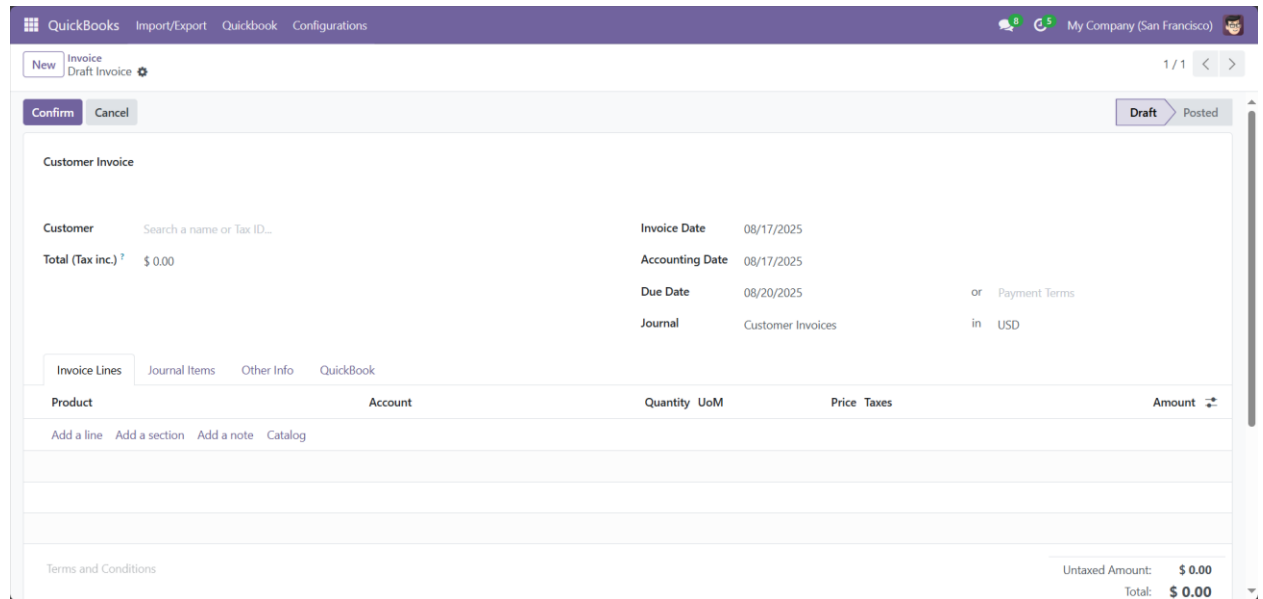
Figure 56: Sale order in QBO

Limitation

- **Multiple Tax and Discount**
 - If a record (such as a Sale Order, Invoice, Purchase Order, or Bill) contains multiple taxes or discounts applied across multiple product lines, it will not be considered for export.
 - Tax applied before discount not supported by Odoo in export operations.

p. Customer Invoice

Odoo data:



The screenshot shows the Odoo Customer Invoice form. The top navigation bar includes 'QuickBooks', 'Import/Export', 'Quickbook', and 'Configurations'. The user is logged in as 'My Company (San Francisco)'. The form is titled 'New Invoice' and 'Draft Invoice'. The 'Confirm' button is highlighted, and the 'Draft' button is also visible. The form fields include:

- Customer:** Search a name or Tax ID...
- Total (Tax inc.):** \$ 0.00
- Invoice Date:** 08/17/2025
- Accounting Date:** 08/17/2025
- Due Date:** 08/20/2025
- Journal:** Customer Invoices
- Payment Terms:** or Payment Terms
- in:** USD

The form also has tabs for 'Invoice Lines', 'Journal Items', 'Other Info', and 'QuickBook'. The 'Invoice Lines' tab is active, showing a table with columns: Product, Account, Quantity, UoM, Price, Taxes, and Amount. The table is currently empty, with links to 'Add a line', 'Add a section', 'Add a note', and 'Catalog'. At the bottom, there is a 'Terms and Conditions' field and a summary section showing 'Untaxed Amount: \$ 0.00' and 'Total: \$ 0.00'.

Figure 57: Customer Invoice in Odoo

QuickBooks Data:

Invoice #1038

[Update layout](#)
[NEW](#)
[Take a tour](#)
[Help](#)

Customer

Amy's Bird Sanctuary

Customer email

Birds@Intuit.com

☐ Send later

Billing address

Amy Lauterbach
Amy's Bird Sanctuary
4581 Finch St.
Bayshore, CA 94326

Terms

Net 30

Invoice date

07/18/2025

Due date

08/17/2025

[Create recurring invoice](#)

Reminders

1 reminder(s) on

BALANCE DUE

\$200.00

[Receive payment](#)

#	PRODUCT/SERVICE	DESCRIPTION	QTY	RATE	AMOUNT	TAX
1	All-Sprinkler Heads	Sprinkler Heads	1	200	200.00	
2						

Add lines
Clear all lines
Add subtotal

Subtotal
\$200.00

Message on invoice

Thank you for your business and have a great day!

Message on statement

If you send statements to customers, this will show up as the description for this invoice.

Discount percent
8%

Taxable subtotal
\$0.00

Need help with sales tax? [Learn more](#)

Discount percent
8%

Taxable subtotal
\$0.00

Need help with sales tax? [Learn more](#)

Discount percent
8%

Taxable subtotal
\$0.00

Need help with sales tax? [Learn more](#)

Balance due
\$200.00

Attachments
Maximum size: 20MB

Drag/Drop files here or click the icon

[Show existing](#)

[Privacy](#)

Cancel
Print or Preview
Make recurring
Customize
More

Save
Save and send

Figure 58: Invoice Data in QuickBooks

q. Customer Payments

Payments from QuickBooks will be successfully imported into Odoo, and the journal in Odoo will be determined by the Payment Method. If the 'Payment Method' or 'Deposit To' fields are not mapped in QuickBooks, the 'Deposit To' field data will be used to map the journal in Odoo. If both the 'Payment Method' and 'Deposit To' fields are missing, the system will use the default journal defined in the company's configuration.

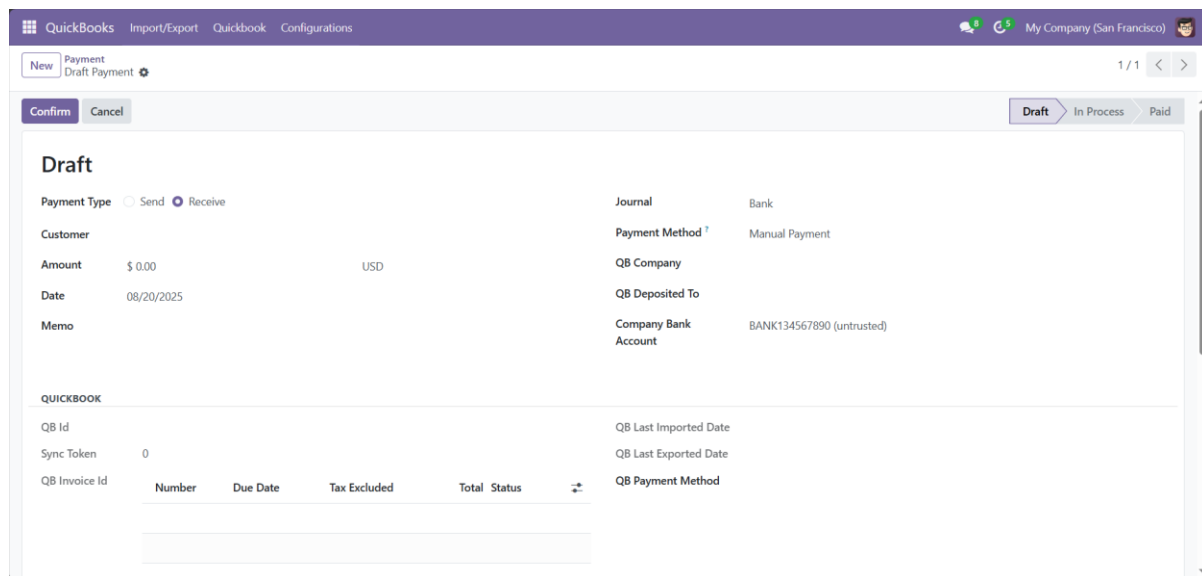


Figure 59: Customer Payment Odoo

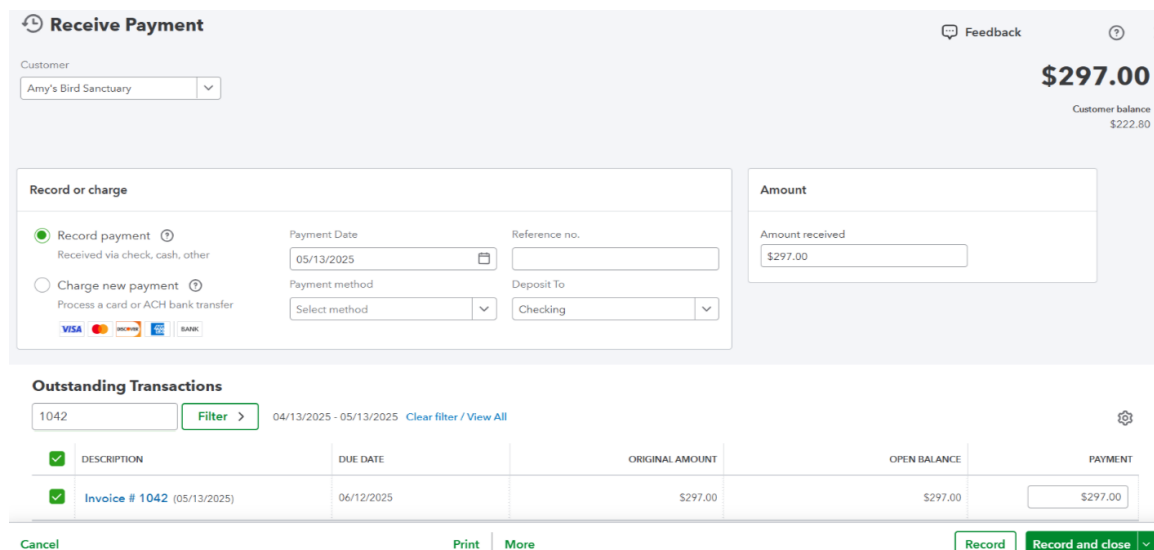


Figure 60: Customer Payment QBO

Limitations

- **Credit Note Linking**
 - We can only link payments to invoices; **credit notes cannot be directly linked to invoices** during export.
 - In **Odoo**, applying a credit note to an invoice **does not create a payment record**.
 - In contrast, **QuickBooks** requires payment to be created when a credit note is applied to an invoice.
 - Due to this fundamental difference in workflows, **credit notes applied in Odoo will not be reflected as linked in QuickBooks** upon export.
- **Automatic Credit Application by QuickBooks**
 - When exporting an invoice from Odoo to QuickBooks, QuickBooks may **automatically apply any existing credit** (credit memo or vendor credit) for that customer or vendor.
 - If the corresponding credit has **not yet been exported from Odoo**, QuickBooks may still apply available credits, potentially leading to **incorrect reconciliation**.
 - When the credit is eventually synced, it may appear **unlinked**, resulting in mismatches between the two systems.
 - Unfortunately, our plugin **cannot override or control QuickBooks' auto-application behavior**.

Suggested Solution

To maintain consistency between Odoo and QuickBooks and avoid reconciliation issues:

Recommended Export Order

- **Export all credit memos or vendor credits from Odoo before exporting the corresponding invoices or bills.**
 - This ensures QuickBooks has the necessary credit available before attempting to apply it.

Manual Correction (if needed)

- If QuickBooks prematurely auto-applies a credit:
 - Open the relevant **credit memo** in QuickBooks.
 - **Unapply** it from the invoice.
 - **Reapply** it manually after the credit has been synced from Odoo.

Optional Configuration in QuickBooks

- **Disable the “Auto-apply credits” setting** to prevent premature application:
 - Navigate to **Account and Settings > Advanced > Automation**.
 - Turn off **“Automatically apply credits”**.
- This ensures that credits are only applied when explicitly instructed, helping maintain synchronization integrity.

r. Time Frame Sync

The Timeframe Sync functionality in the QuickBooks Connector module provides a specific data model between Odoo and QuickBooks within a defined date range. This feature is designed for targeted synchronization operations and is particularly useful for Import/export data from specific period.

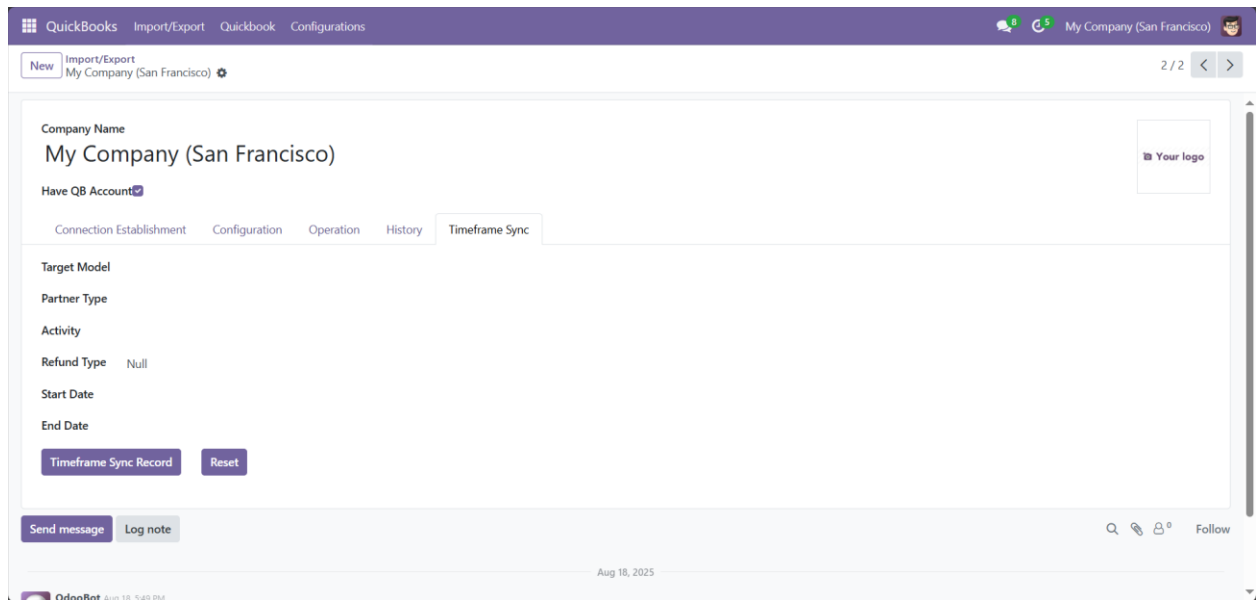


Figure 61: Time frame sync

Navigate to **QuickBooks** → **Import/Export** → **Company** → **Timeframe Sync** tab

- **Target Model:** Select the Odoo model you want to synchronize with QuickBooks
- **Partner Type:** Specify whether to sync customers or vendors
Required for: Partner, Account Move, Payment, Sale order, Purchase order
- **Activity:** Choose the synchronization direction
Import - Import data from QuickBooks to Odoo
Export - Export data from Odoo to QuickBooks
- **Refund Type:** Specify the refund type for invoice synchronization
Required: Conditional (Only for Invoice/Bill model)
- **Start Date & End Date:** The beginning date of the synchronization timeframe
The ending date of the synchronization timeframe.

s. Single export

The Single Export feature allows users to export one specific record at a time from Odoo to QuickBooks Online.

- Navigate to the record or select the record.
- Click the Gear Icon and Click the **Export to QuickBook** Button.

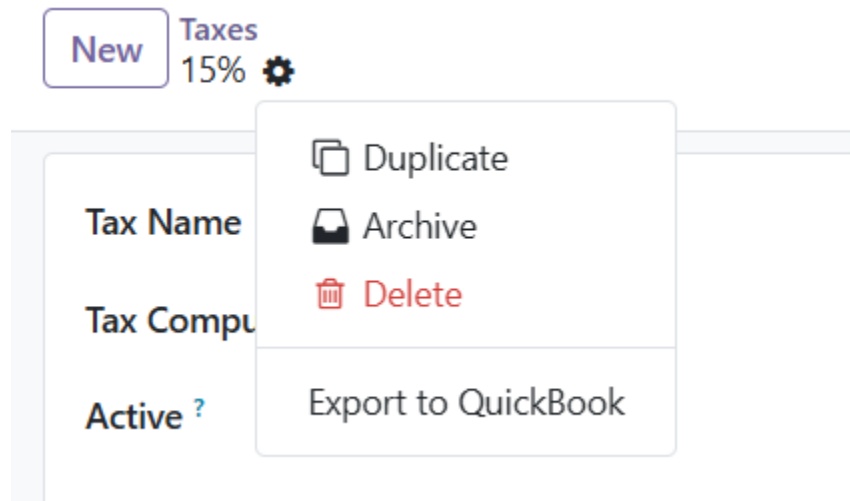


Figure 62: Single Export

Note:

When a record is exported using Single Export, the Last synced QB ID will not be updated in the History tab.

4. Technical Requirements / Compatibility

- Compatible with **Odoo Community Edition v18.0**
- Supports **QuickBooks Online (QBO)** only
- Designed exclusively for **QuickBooks Online – United States (US)** region
- Not compatible with non-US QuickBooks editions (e.g., UK, CA, AU)

5. Change Log / Release Notes

- Version 1.0.0: December 2025
 - Initial release

6. Support

If you have questions, use our contact form at webshopextension.com or email at support@webshopextension.com.