



Link Guest Orders to Customer Account

Product specification

Link Orders is a Magento 2 extension developed by PIT solutions which automatically assigns guest orders to the existing customer account with the same email address during customer registration from both frontend and backend.

Features

- During customer registration, it checks if any guest order exists with that email address and if exists then it assigns that to the customer account.
- Link the guest orders placed by registered customers also to customer account.
- Automatically set default shipping and billing addresses to customer.
- Allows configuring a follow-up email for guest orders which can ask customers to register.
- Enable/ Disable the extension.
- Enable/ Disable the follow-up email in extension.
- Access control for admin users.
- All guest orders created with the customer email will be mapped to the customer when creating customer from frontend OR backend.



Screenshots / Video

The screenshot displays the PITS Configuration interface. On the left is a vertical sidebar with navigation icons for Dashboard, Sales, Catalog, Customers, Marketing, Content, Reports, Stores, System, and Find Partners & Extensions. The main content area is titled 'Configuration' and features a 'Save Config' button in the top right corner. The configuration is organized into sections: 'GENERAL' (selected), 'PITS CONFIGURATION', 'Link Orders', 'CATALOG', 'SECURITY', 'CUSTOMERS', 'SALES', 'MAGEPAL', 'YOTPO', 'DOTDIGITAL', 'SERVICES', and 'ADVANCED'. The 'General Settings' section includes an 'Enable' dropdown set to 'Yes' with the description 'Enable/Disable Link guest orders to customer'. The 'Email Configuration' section includes an 'Enable' dropdown set to 'Yes' with the description 'If enabled a follow up email will be sent', an 'Email Sender' dropdown set to 'Customer Support', an 'Email Template' dropdown set to 'Guest Order Email Configuration (Default)' with a checked 'Use system value' option and the note 'Email template chosen based on theme fallback when Default option is selected.', a 'Send Email Copy To' text field with the note 'Comma-separated.', and a 'Send Email Copy Method' dropdown set to 'Bcc' with a checked 'Use system value' option.

The screenshot shows an email template for account creation. The header includes the subject 'Create Your Account', the sender 'From: CustomerSupport', the date 'Date: 2020-06-25 12:12', and the encoding 'Encoding: worldwide (utf-8)'. The main content area features the LUMA logo, a greeting 'Dear John,', a thank you message for choosing 'Main Website Store', and a link to 'Create Account'. Below this, it states 'When you create your account, you will be able to:' followed by a bulleted list of benefits: 'Proceed through checkout faster', 'Check the status of orders', 'View past orders', and 'Store alternative addresses (for shipping to multiple family members and friends)'. A large grey rectangular area is present at the bottom of the email content.



Create New Customer Account

Personal Information

First Name *

John

Last Name *

Doe

Sign Up for Newsletter

Sign-in Information

Email *

johndoe@yopmail.com

Password *

Password Strength: No Password

Confirm Password *

* Required Fields

Create an Account

My Account

My Orders

My Downloadable Products

My Wish List

Address Book

Account Information

Stored Payment Methods

Billing Agreements

My Product Reviews

Newsletter Subscriptions

Compare Products

You have no items to compare.

My Wish List

You have no items in your wish list.

My Account

Account Information

Contact Information

John Doe
johndoe@yopmail.com
[Edit](#) | [Change Password](#)

Newsletters

You aren't subscribed to our newsletter.
[Edit](#)

Address Book [Manage Addresses](#)

Default Billing Address

John Doe
My Company
Ivy Road
Houston, Texas, 78415
United States
T: 555-1234
[Edit Address](#)

Default Shipping Address

John Doe
My Company
Ivy Road
Houston, Texas, 78415
United States
T: 555-1234
[Edit Address](#)

Recent Orders [View All](#)

Order #	Date	Ship To	Order Total	Status	Action
000000015	6/25/20	John Doe	\$104.00	Pending	View Order Reorder

Technical Requirements / Compatible with:

Magento Community 2.0.x, 2.1.x, 2.2.x, 2.3.x, 2.4.x



Supported Languages

English, German and easily customizable for other Magento supported language pack.

Change Log / Release Notes

Version: 1.0.5: January 11, 2023

- Link orders to customer account while adding customer from backend

Version: 1.0.4: November 3, 2022

- Compatible with Open Source (CE): 2.4.5
- Link the guest orders placed by registered customers also to customer account.

Version: 1.0.3: June 8, 2022

- Compatible with Open Source (CE): 2.4.4

Version: 1.0.2: January 12, 2022

- Compatible with Open Source (CE) : 2.4.3.
- Bug Fix – Params of the link in the Follow-up email received during the guest order creation to create an account are encrypted.

Version: 1.0.1: January 22, 2021

- Compatible with Open Source (CE) : 2.4.x.

Bug Fix - Follow-up email to create account is again sent for registered users when they place order as guest.

Version: 1.0.0: June 25, 2020

- Added admin configuration option to enable or disable the module.
- Added auto assign past guest orders to customer during registration.
- Added email configuration for admin users.
- Added access control for admin users.

Support

If you have questions use our contact form in webshopextension.com.