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User guide Saferpay Plugin for WooCommerce

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ABOUT DOCUMENT

Version No.	Prepared by	Version Changes	Date
V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08-2020
V1.0.2	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards.	28-10-2020
V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12-2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save	11-01-2021

	PG, PIT Solutions Pvt Ltd	card in checkout using Saferpay Fields.	
V1.0.5	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status.	01-04-2021
V1.0.6	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated.	08-06-2021
V1.0.7	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.2 and WooCommerce 5.3 compatible version updated.	15-06-2021
V1.0.8	Hakkim P Ahammed, Sherin Mathew	*WooCommerce 5.3.1 compatible version updated. * WL Crypto payments. * New countries for Klarna Payments	09-08-2021

	&Aswathy PG, PIT Solutions Pvt Ltd	 * New currencies for SOFORT * EPS Refund support * Removed Bonus card * Saferpay Fields Access Token generation via REST API 	
V1.0.9	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	 WordPress 5.8.1 and WooCommerce Subscription 3.1.3 compatible version updated. Soft decline mail on checkout Bug regarding unit price calculation in Klarna 3DS popup window for save card via my-account. 	16-09-2021
V1.1.0	Saferpay Integration team & Sherin Mathew	User manual template and logo updated.	22-10-2021

ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and the comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

7. JCB

- 8. SEPA ELV
- 9. MYONE
- 10. MASTERPASS
- **11.UNIONPAY**
- 12. PAYPAL
- 13. TWINT
- 14. PAYDIREKT
- 15. IDEAL
- 16.EPRZELEWY
- 17. POSTFINANCECARD
- 18. POSTFINANCE EFINANCE
- 19. APPLEPAY
- 20. CREDITCARD (SAFERPAY FIELDS)
- 21. KLARNA PAYMENTS
- 22.EPS
- 23. SOFORT
- 24. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (5.0 to 5.8.1) and WooCommerce (tested 3.9 to 5.3.1) plugin.
- License for Saferpay.

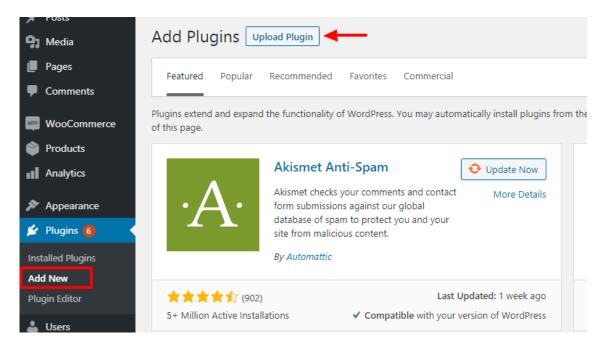
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

Add Plugins Upload Plugin			
lf you h	ave a plugin in a .zip format, you ma	ay install it by uploadin	g it here.
	Choose File No file chosen	Install Now	

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

ォ	Posts				
9 3	Media	Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip			
۲	Pages Unpacking the package				
•	Comments Installing the plugin				
WDD	WooCommerce Plugin installed successfully. Products Activate Plugin				
ul /	Analytics	U	Increase Maximum Opioad File Size Settings Deactivate	increase maximum upload tile size with one click. Version 2.0.4 By Imagify View details Support	Enable auto-updates
	Marketing Appearance		Saferpay Woocommerce Gateway Activate Delete	Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site	_
	Plugins 👩 🔸		Saferpay Woocommerce Gateway Settings User Guide Deactivate	Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site	
ام ام ا	N.L.	_			

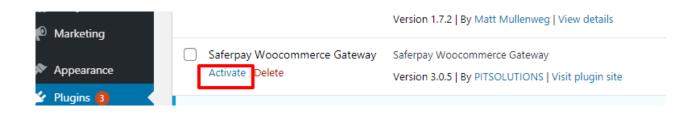
Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

2 Dashboard	Add Plugins Upload Plugin 2	Help 🔻
📌 Posts		
😋 Media		
📕 Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
Comments 111		
wooCommerce	Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword V Search plugins	
💅 Plugins 👩 🛛 📢	Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in .zip format by clicking the button at the top of this page.	
Installed Plugins		
Add New 1	Classic Editor Install Now Akismet Spam Protection 💽 Update	e Now
Plugin Editor	Enables the previous "classic" editor and the old-style Edit More Details Post screen with TirryMCE, Meta Boxes, etc. Supports all More Details and spam in a contact form. The most trusted antispam More	e Details

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

_	Comments .			
-	Comments 1141	Unpacking the package		
WSO	WooCommerce	Installing the plugin		
	Products	Destination folder already exists. /var/www/html/SFWP_NEW/wp-		
al	Analytics	content/plugins/saferpay_woocommerce_gateway/		
P	Marketing	This plugin is already installed.		
R	Appearance		Current	Uploaded
s ie	Plugins 👩 🛛 🔍	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway
Inst	talled Plugins	Version	2.1.3	2.1.4
Ad	d New	Author	PITSOLUTIONS	PITSOLUTIONS
Plu	gin Editor	Required WordPress version	4.4	4.4
•	Users	Required PHP version		
ىكى	Tools	Required PHP Version		
5	Settings	You are updating a plugin. Be sur	e to <u>back up your database and fi</u>	les first.
₽4	WP Mail SMTP	Replace current with uploaded	Cancel and go back	

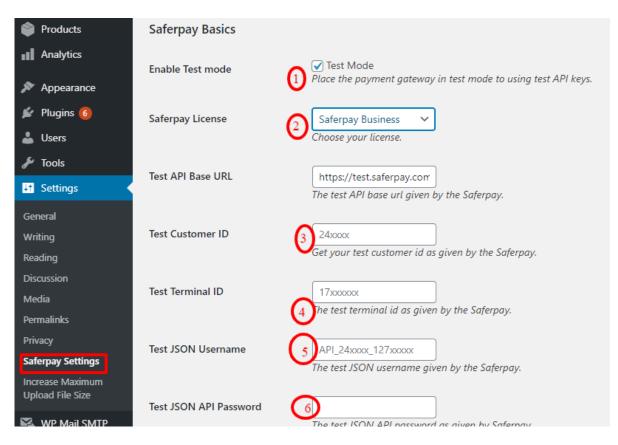
SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-developer/testaccount.html

Test mode configuration



We need to enter the provided test credentials into Saferpay settings:

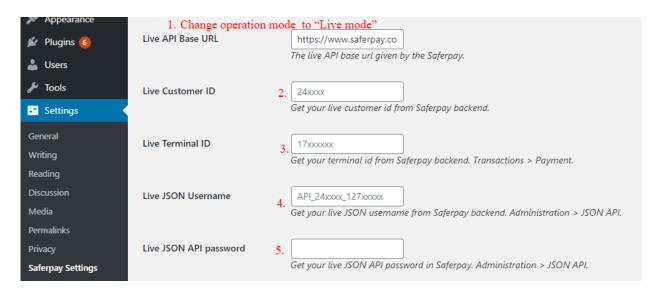
$\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

Home > Saferpay Checkout		
Saferpay Checkou	t	
▲ Please do not refresh or close the w	indow.	
Pay with a card		
Card number *		
Valid until *	This input is required.	
Owner name *		
Card verification code	?	
	Cancel	BUY

CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

SAFERPAY GENERAL SETTINGS

9 Media	Saferpay Settings	
Pages	WPML All Import requires WP Al	l Import P <u>ro</u> or <u>Free</u> and <u>WPML Multilingual CMS.</u>
Comments	Saferpay Basics	
📟 WooCommerce		
Products	Enable Test mode	✓ Test Mode Place the payment gateway in test mode to using test API keys.
Analytics		
🖗 Marketing	Saferpay License	Saferpay Business
🔊 Appearance		Choose your license.
🖆 Plugins 🖪	Test API Base URL	https://test.saferpay.coi
👗 Users		The test API base url given by the Saferpay.
🖋 Tools	Test Customer ID	247112
All-in-One WP Migration		Get your test customer id as given by the Saferpay.
🕂 Settings	Test Terminal ID	17955047
General	1	he test terminal id as given by the Saferpay.
Writing	Test JSON Username	APL_247112_1372979€
Reading	resci 5014 Osemanie	The test JSON username given by the Saferpay.
Discussion		
Media	Test JSON API Password	Preethisasankanal 14
Permalinks		The test JSON API password as given by Saferpay.
Privacy	E-Mails	
Saferpay Settings	E-WIGHS	Saferpay will send an email to this address. You can add multiple emails separated by a comma.
Increase Maximum		

Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. **Enable Test Mode**: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. **Saferpay Licence**: Choose the Saferpay licence you own. Saferpay has two licenses:
 - Saferpay eCommerce
 Access to: Payment Page Interface
 - Saferpay Business
 Access to: Payment Page Interface
 Transaction Interface

Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. **Test API Base URL**: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- 7. Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

🔞 🔏 Saferpay V2 🔸	😌 9 🏓 0 🕂 New 🗮 English	0	Howdy, sfwpadmin 📃 🔷
🖫 Media			
Pages	Live API Base URL	https://www.saferpay.α	
Comments		The live API base url given by the Saferpay.	
	Live Customer ID	24xxxx	
Products		Get your live customer id from Saferpay backend.	
Analytics	the Temple ITD		
🜓 Marketing	Live Terminal ID	17xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	
🖌 Plugins 🙆	Live JSON Username	API_24000x_1270000x	
		Get your live JSON username from Saferpay backend. Administration > JSON API.	
🚢 Users	Live JSON API password		
Jools 🎜	circ is site in a passivoru	Get your live JSON API password in Saferpay. Administration > JSON API.	
All-in-One WP			

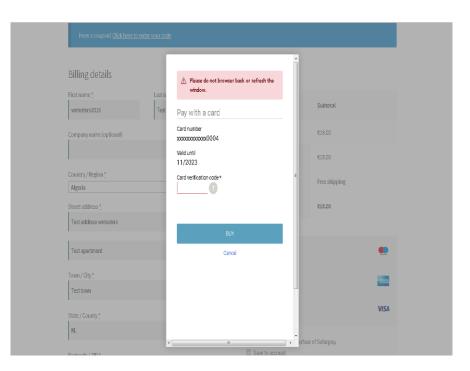
14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to <u>request</u> an offer here. To get access information to live account please follow this <u>link</u>.

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme

👗 Users		
🖉 Tools	Payment Page Theme	Default lightweight responsive theme The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed
🕂 Settings		control over the layout of the payment page.
General	Allow save card in user profile	No V
Writing	Allow save card in user prome	This allows merchant to enable/disable save card option in user profile.
Reading		
Discussion	Force access token generation	Generate access token automatically
Media		By enabling this option "Access-token" is generated automatically. Also, you need the CustomerId and TerminalId to be configured for this to work. The generated token will overwrites the current token (if present), for the given environment configured.
Permalinks		
Privacy	Is User required to re-enter his	Vec. Re-enter CV/C
Saferpay Settings	CVC, when using a saved card	Yes, Re-enter CVC V
Increase Maximum Upload File Size	My account add card template	Sample2 ~
🖏 WP Mail SMTP	,	
💼 Wordfence 2	Save Changes	

- 16. **Allow save card in user profile**: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments.
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and TerminalId to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.html for more information.

								English +
			_					
	Batch Processing	Transactions	Risk Management	Secure Card Da	ta Settings	Online Support		F
ttin	gs	JS	ON API basic at	uthentication				
	fications							
	ninals	Cust	tomer ID: 401844					
_	saction points	ation	The entry has bee	n saved successfull	ly.			×
-	nent Page configurat		HTTP Header:					After saving the settir
	ermissions		Authorization:	Basic QVBJXzQwM	ITg0NF8wNTU3MD)	/1Mjphc2Rhc2RhZHdlVXN	kMSFkZmZzZnNEZ3Nm	 base 64 encoded creater will appear here (oncome)
		Maxi	The password is no lo imum 10 logins can be name	created.	saving. Please n 44_28401787	ote the password and keep	p it in a safe place.	
		Pass	sword 🕲					efine a new password
		Desc	ription					
				Save		ick to save settings		
			Create date Usern	ame	Description			e settings, the basic
				01844_05570652	Webshop 1			dentials will appear here.

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment *methods*.

🔞 🏠 Saferpay test instan	nce 🔂 7 📮	0 🕂 New	💥 English	0								Howd	y, svadmin
Dashboard	WooCommer	r <u>ce</u> / <u>Settings</u> /	Payments						nbox	D rders	E Stock	★ Reviews	Notices
📌 Posts													Help 🔻
93 Media													
 Pages Comments 	General	Products	Shipping	Payments	Accounts & Privacy	Emails /	Advanced						
	Payment me	thods											
WooCommerce <	Installed paymen	nt methods are l	listed below a	and can be sort	ed to control their display	order on the fro	ontend.						
Dashboard Orders (521)		Method				Enabled	Description						
Coupons Reports	= ~ ~	Direct ban	nk transfer				Take payments in perso transfer	on via BACS. More co	ommonly	known as di	rect bank/wire	e s	iet up
Settings Status Extensions	= ^ ~	Check pay	ments				Take payments in perso test purchases.	on via checks. This of	ffline gat	eway can also	be useful to	S	Set up
WooCommerce Multilingual	= ^ ~	Cash on de	elivery				Have your customers pa	ay with cash (or by c	other me	ans) upon del	ivery.	S	Set up
 Products Analytics 	= ^ V	PayPal					PayPal Standard redired information.	cts customers to Pay	Pal to en	ter their payr	nent	S	Set up
AppearancePlugins 6	= ^ ~	Saferpay I	Maestro – M	laestro			Pay with Maestro over t	the interface of Safe	rpay.!!!ee	errr		Ma	anage
👗 Users	≡ ^ ∨	Saferpay A	American Ex	press – Ameri	ican Express English		Pay with over the interf	ace of Saferpay.				Ma	anage
 F Tools Settings 	= ^ ~	Saferpay \	VISA – VISA	test			Pay with VISA over the	interface of Saferpay	y. 1			Ma	anage

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

🚳 Dashboard	WooCommerce / Settings / Payments		inbox Orders Stock	Reviews Notice
🖈 Posts				Help 🔻
🗣 J Media				
Pages	General Products Shipping Payments Accounts & Privacy	Emails Ac	lvanced	
Comments	Payment methods			
👐 WooCommerce	Installed payment methods are listed below and can be sorted to control their display of	order on the fron	tend.	
Dashboard	Method	Enabled	Description	
Orders 521 Coupons				
Reports	≡ ∧ ∨ Direct bank transfer		Take payments in person via BACS. More commonly known as direct bank/wii transfer	re Set up
Settings		_		
Status Extensions	E A V Check payments		Take payments in person via checks. This offline gateway can also be useful to test purchases.	Set up
WooCommerce		_		
Multilingual	≡ ∧ ∨ Cash on delivery		Have your customers pay with cash (or by other means) upon delivery.	Set up
Products	≡ ∧ ∨ PayPal		PayPal Standard redirects customers to PayPal to enter their payment	Set up
Analytics			information.	
Appearance	😑 🔨 🖌 Saferpay Maestro – Maestro		Pay with Maestro over the interface of Saferpay.!!!eerrr	Manage
🖌 Plugins 🌀		_		
よ Users 🗲 Tools	Saferpay American Express – American Express English		Pay with over the interface of Saferpay.	Manage
F Tools	😑 🔨 💙 Saferpay VISA – VISA test		Pay with VISA over the interface of Saferpay. 1	Manage
- bettingb				

PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. **Enable/Disable**: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- 5. **Maximal Order Total:** Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🛞 🔏 Saferpay V2 📢	🚱 9 🛡 0 🕂 New 🗮 English 🛛		Howdy, s								
🍪 Dashboard	WooCommerce / Settings / Paym	ents	Inbox								
📌 Posts											
9) Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced									
📕 Pages	WDML All Import requires WR All It	VIDUA All frances and provide VID All frances from and VIDUA ALL Normal CARC									
Comments		WPML All Import requires WP All Import Pro or Free and WPML Multilingual CMS.									
	Saferpay Maestro <u></u>	Saferpay Maestro ≟									
Home	Pay with Maestro over the interface of Saferpay test.										
Orders 288	Enable/Disable	✓ Enable Maestro									
Customers											
Coupons Reports	Title	Maestro									
Settings		This controls the title which the user sees during checkout.									
Status		🖀 English 🔹									
Extensions											
WooCommerce Multilingual	Description	Pay with Maestro over the interface of Saferpay test.									
Products		This controls the description which the user sees during checkout.									
Analytics		English									
Marketing											
	Minimal Order Total	0									
Appearance		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.									
🖆 Plugins 🖪											
🛓 Users	Maximal Order Total	0									
Je Tools		Sat have the maximal ender total for which this mamont method is available. If it is not to more, it is shown mailable									

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- 9. **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

	🕒 9 🛡 0 🕂 New 💥 English 🛛		Howdy, sfwp
🔋 Media	WooCommerce / Settings / Paymer		G
📕 Pages		jer nere me maximai uruer tutari ur wintir uns paginent meuruu is availaule. Iritis set tu zeru, itis always availaule.	inbox St
Comments		energene une mainmai energen terren entre paymente menarens aranaente nere secto de la serente in arrays aranaente	
WooCommerce Home Orders (233) Customers Coupons	Allowed countries	Select Aland Islands Afdhanistan Albania Algeria American Samoa Andorra Angola	
Reports Settings Status Extensions		Anguila Antarctica Select payment allowed countries if any specification else leave it free	
WooCommerce Multilingual	Allowed currency	Select * Swiss find (CHF) * Euror (EUR) *	
 Products Analytics 		Pound stering (GBP) United States dollar (USD)	
🗬 Marketing			
🔊 Appearance		v v	
🖆 Plugins 🔕		Select allowed currency if any specification else leave it free	
🛓 Users			
🖋 Tools	Customer Address	Send delivery address	
All-in-One WP Migration		Should the customer address be sent to Saferpay?	
5 Settings	Pre-Authorizations	Yes 🗸	

10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. *Note: Auto Capture is not possible if Pre-Authorizations is set to* **YES**

🛞 🖀 Saferpay V2 🕯	🕒 9 📮 0 🕂 New 💥 English 🥹		Howdy,	sfwpadmin 📘
Home	WooCommerce / Settings / Payme	ints	Inbox	O Store Setup
Orders 288		it exterios the validity of an authorization to up to 50 days.	TIDOX	Store Setup
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Should Saferpay display a field requesting the card holder name on their page?		
WooCommerce Multilingual		unouru uaeriyay uspiay a neu requesuny ine caru noiner name on men pager		
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🐢 Marketing				
🔊 Appearance	Authorization Method	Widget Authorization Select the authorization method to use for processing this payment method.		
🖆 Plugins 🖪				

- 13. **Authorization Method**: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

Have a coupon? <u>Click here to</u>	enter your code	2			
Billing details	Last n	Please do not browser back or refresh the window.	Î		
wetesters2016	Test	Pay with a card		Subtotal	
Company name (optional)		Card number *		€18.00	
		L This input is required. Valid until *		€18.00	
Country / Region <u>*</u> Algeria		Owner name *	E	Free shipping	
Street address *		Card verification code		€18.00	
Test apartment		0			•
Town / City *		BUY			alasta
Test town		Cancel			
State / County *			- 8		VISA
KL			-	ace of Saferpay.	
Bostendo / ZID *		Save to accou			

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

🔊 Appearance	Card Form - Holder Name	Mandatory	~
📥 Users		Should Saferpay display a field requesti	ing the card holder name on their page?
🖋 Tools			
🖽 Settings	Authorization Method	Widget Authorization	~
🕰 WP Mail SMTP		Select the authorization method to use	for processing this payment method.
 WP Security Translations 	Is Save Card Available?	Active The alias manager allows the customer	v to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Q WPML			
Collapse menu	Save changes		

SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

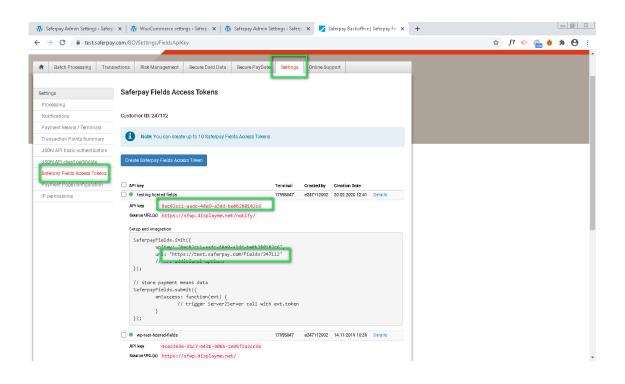
Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.

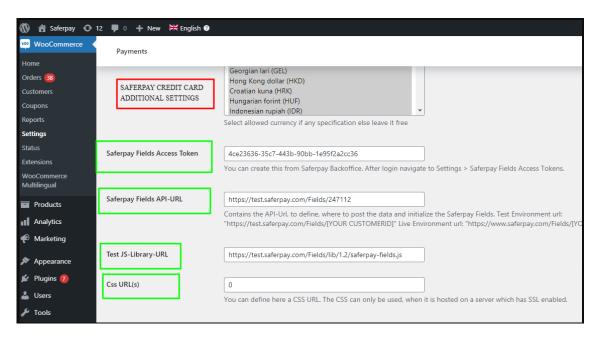


Note: From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer

https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information



Credit Card Theme: Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

E Casiloard	www.winneree / <u>wearing</u> / rajini	(adaī
🖈 Posts	Allowed payment methods	Select A
, 🎝 Media		Visa MasterCard
		Maestro
📕 Pages		American Express Diners Club
루 Comments		Bancontact
🥯 WooCommerce		JCB
woocommerce		*
Home		Select allowed payment methods if any specification else leave it free
Orders 📴		
Customers	Customer Address	No
Coupons		
Reports		Should the customer address be sent to Saferpay?
Settings		
Status	Capturing	Manual Capture
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual		
Products	Authorization Method	Widget Authorization Y
Analytics	Credit Card Theme	Sample 4
🐢 Marketing	cical cara mane	· · · · · · · · · · · · · · · · · · ·
•		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration the detailed control over the layout of the credit card field.
🔊 Appearance		
🖆 Plugins 🙆	Is Save Card Available?	
🚢 Users	15 Sure Card Availables	Active
🖉 Tools	Windows Explorer	The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	nts			L. Inbox	O Store Setup
Orders (285)		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons Reports		=	bung	BUNQNL2A		
Settings		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
🔊 Appearance		=	Van Lanschot	FVLBNL22		
		+ Ad	d account Remove selected account(s)			
🖆 Plugins 🚳						
📥 Users						
🖉 Tools	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
Settings		=	Test Bank 2	0092		
🖏 WP Mail SMTP		+ Ad	d account Remove selected account(s)			

Saferpay iDeal additional settings.

SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self servi	ce			
	Provider	Pa	ayment Page	
∉ Pay	Apple Pay		Enabled	
Klarna.	Klarna		Disabled	Configure
Klarna.	Klarna Simulator		Disabled	Configure

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

Klarna: Configure		×
Pay now. Pay later. Financing.		
User	YOUR KLARNA USER	
Password	•••••	
Environment	Testing	
Countries	🗹 Austria	
	Belgium	
	Denmark	
	Finland	
	Germany	
	Netherlands	
	Norway	
	🗹 Spain	
	Sweden	
	Switzerland	
	✓ United Kingdom	
Saferpay Integration Guide Klarna		
	Sav	/e

Home	WooCommerce / Settings / Paym	ents	Inbox	Store Setup
Orders (283) Customers Coupons	Description	Pay with Klarna over the interface of Saferpay.		
Reports		This controls the description which the user sees during checkout.		
Settings Status		English Tansiations		
Extensions WooCommerce Multilingual	Minimal Order Total	0 Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.		
 Products Analytics Marketing 	Maximal Order Total	0 Set here the maximal order total for which this payment method is available. If it is set to zero, it is always available.		
 Appearance Plugins (a) Users Tools All-in-One WP Migration Settings 	Allowed countries	Austria Denmark Finland Germany Netherlands Norway Sweden Switzerland United Kingdom Belgium Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display		
WP Mail SMTP @ WPML O Collapse menu	Customer Address	Send both billing and shipping		

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard
- o https://docs.saferpay.com/home/integration-guide/payment-methods/maestro
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/american-express</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/jcb</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- Masterpass Refer Masterpass is a Wallet-Solution introduced by Mastercard.
 Please refer https://docs.saferpay.com/home/integration-guide/payment-methods/masterpass
- **TWINT** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/twint</u>

- **PayPal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/paypal</u>
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna</u>
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- **eps** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-</u> methods/eps
- paydirekt Refer https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt
- iDeal Refer https://docs.saferpay.com/home/integration-guide/payment-methods/ideal
- SEPA ELV Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit</u>
- ePrzelewy Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact
- Apple Pay Refer https://docs.saferpay.com/home/integration-guide/payment-methods/applepay
- Crypto Payments Refer https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling-options can be used over following methods.
 - Payment page

- Transaction Interface
- Alias Insert

Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

- 2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.

🔞 🔏 Saferpay test inst	tance 📀 7	🖊 루 0 🕂 New											Howdy	y, svadmin 🖡
🙆 Dashboard	WooCo	ommerce / Orders								Inbox	Orders	Stock	Reviews	Notices
🖈 Posts												Screen Opt	ions 🔻	Help 🔻
91 Media	Order	S Add order												
Pages	All (1,605)	Processing (522) 0	On hold (338)	Completed (5)	Cancel	led (416)	Refunded (203)	Failed	d (121)				Sea	rch orders
Comments	Bulk Acti	ons	Apply	All dates	-	Show all	currencies	•	Filter by registered customer	▼ Filter	1,605 items	; « (1 of 8:	1 > >
WooCommerce		Order					Date		Status					Total
Orders 522 Coupons		#6493 Madhav Tes	t			•	2 hours ago		On hold					CHF18.00
Reports Settings		#6491 Madhav Tes	t			•	2 hours ago		Cancelled					CHF18.00
Status Extensions		#6485 Madhav Tes	t			•	4 hours ago		Processing					CHF45.00
WooCommerce Multilingual		#6482 Madhav Tes	t			•	4 hours ago		Cancelled					CHF45.00
Products		#6379 Madhav Tes	t			•	Dec 13, 2019		On hold					CHF55.00
Analytics		#6376 Madhav Tes	t			•	Dec 13, 2019		Cancelled					CHF55.00
 Appearance Plugins 6 		#6374 Madhav Tes	t			•	Dec 13, 2019		Cancelled					CHF55.00
🕹 Users 🖋 Tools		#6337 Madhav Tes	t			•	Dec 12, 2019		On hold					CHF55.00
Settings		#6301 Dinner Test				•	Dec 11, 2019		Processing					CHF45.00

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details Under each order, transaction details are displayed in transaction tab

Posts Vledia	WooCommerce / Orders	/ Edit Order		In
viedia Pages	Transaction Tab			
-	Customer ID :	6		
Comments	Saferpay Token :		Capture Cancel	
	1.4	rpm6904y01hslz1kjnpd6ew95		
VooCommerce	Saferpay Customer ID :	247112		
board	Transaction Type :	PAYMENT		
	Authorisation Method :	WidgetAuthorization		
rs 522	Live Mode :	No		
ons	Language Code :	en		
rts	Payment Method :	spgw_visa		
	Authorization Amount :	18		
gs	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A		
5	Currency Code :	CHF		
sions	Acquirer Name :	VISA Saferpay Test		
	Acquirer Reference :	52671009931		
Commerce	Six Transaction Reference :	0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A		
lingual	Approval Code :	207757		
roducts	Saferpay Payment Method	: VISA		
roducis	Payment Details :	xxxxxxxxxxxxx0004		
nalytics	Saferpay Expiry Year :	2031		
	Saferpay Expiry Month :	2		
ppearance	Saferpay Card Country :	DE		
	Saferpay Holder Name :	sfs		
lugins 🜀	Alias Registered :	No		
sers	Liability Shift Status :	Yes		
	Liable Entity :	ThreeDs		
ools	3DS Liability Shift :	Yes		
ettings	DCC Status :	No		
ettings	Transaction paid :	No		
/P Mail SMTP	Transaction authorized :	Yes		

TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", merchant don't need to do anything from WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", merchant will have the option to Capture or Cancel transactions. If we click Capture, transaction will be captured.

For orders containing only digital products if payment is successful then status of that order will be "Completed"

CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of an order prevents any future change from being made to it. If we click CANCEL, transaction will be cancelled.

s	WooCommerce / Orders	/ Edit Order	
lia			
es	Transaction Tab		
nments	Customer ID :	6	Capture Cancel
interno	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	Capture
Commerce	Saferpay Customer ID :	247112	-
ocommerce	Transaction Type :	PAYMENT	
ird	Authorisation Method :	WidgetAuthorization	
522	Live Mode :	No	
2429	Language Code :	en	
	Payment Method :	spgw_visa	
	Authorization Amount :	18	
	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
	Currency Code :	CHF	
	Acquirer Name :	VISA Saferpay Test	
s	Acquirer Reference :	52671009931	
merce		0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
ial	Approval Code :	207757	
	Saferpay Payment Method	: VISA	
ucts	Payment Details :	xxxxxxxxxxxxx0004	
rtics	Saferpay Expiry Year :	2031	
	Saferpay Expiry Month :	2	
arance	Saferpay Card Country :	PE	
arance	Saferpay Holder Name :	sfs	
ns 🙆	Alias Registered :	No	
;	Liability Shift Status :	Yes	
,	Liable Entity :	ThreeDs	
	3DS Liability Shift :	Yes	
	DCC Status :	No	
ngs	Transaction paid :	No	
Aail SMTP	Transaction paid : Transaction authorized :	Yes	
	Active :	Yes	

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

🚯 🖀 Saferpay test instan	ce 😌 7 👎 0 🕂 Ne	н						Howdy, sv
Comments	WooCommerce / Orders	/ Edit Order		Inb		Drders	Stock	* Reviews
🤎 WooCommerce	Saferpay Card Country :	DE						
	Saferpay Holder Name :	sfs						
Dashboard	Alias Registered :	No						
Orders 523	Liability Shift Status :	Yes						
Coupons	Liable Entity :	ThreeDs						
Reports	3DS Liability Shift : DCC Status :	Yes						
Settings	Transaction paid :	Yes						
-	Transaction paid : Transaction authorized :	Yes						
Status	Active :	Yes						
Extensions	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A						
WooCommerce	Captured Amount :	18						
Multilingual								
Products								
· ·	History Tab				•			
Analytics	# Transaction Status Tra	nsaction Date						
~ .		-12-16 09:09:20						
🔊 Appearance	2 AUTHORIZED 2019	-12-16 09:10:16						
😰 Plugins 🙆	3 CAPTURED 2019	-12-16 12:15:37						
🕹 Users								
🖋 Tools	Downloadable product p	ermissions 🛛					•	
ET Settings								
-	Search for a downloadabl	e product Gi	rant access					
WP Mail SMTP								
🖾 WP Mail Log	Payment Gateway Respo	ise						
Q WPML	Array (
Collapse menu	(IFRAMEINITIALIZE) =>	lrray						
	ResponseReade	-1 => Arrau						

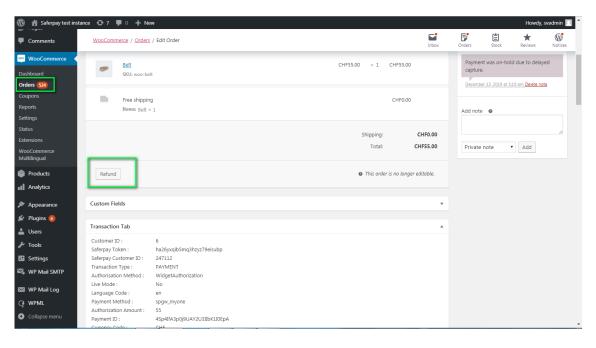
TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button



SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ce 😋 7 🕊 0 🕂 New						Howdy, sv	/admin 🔃
93 Media	WooCommerce / Orders / Edit Order				F	(Î)	*	Ŵ
Pages				Inbox	Orders	Stock	Reviews	Notices
Comments		Phone: 7853732837253				atus changed to On hold.	from Pending	
WooCommerce					December	16, 2019 at 1:4	0.pm <u>Delete note</u>	
Dashboard Orders (524) Coupons	Item	Click on item to be refunded	Cost Qty	Total	Stock lev beanie) 4		Beanie (woo-	
Reports Settings	Beanie SKU: woo-beanie		CHF18.00 × 1	CHF18.00 18			<u>9 pm Delete note</u>	- 1
Status Extensions	Free shipping			CHF0.00	capture.		due to delaye	
WooCommerce Multilingual	Items: Beanie × 1			0			<u>y pm Delete note</u>	
Products			Restock refunded items:	\checkmark	Add note	0		
Analytics			Amount already refunded:	-CHF0.00				//
Appearance		Refund amount displayed	Total available to refund: Refund amount:	CHF18.00 18.00	Private n	iote 🔻	Add	
🖆 Plugins 🜀			eason for refund (optional):					
👗 Users								
🖋 Tools	Cancel	Refund CHF18.00 m	Refund CHF18.00	0 via Saferpay VISA				
5 Settings								
WP Mail SMTP	Custom Fields			•				
🔛 WP Mail Log	Transaction Tab							
Q WPML	Customer ID : 6							

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

🛞 📸 Saferpay test instan	ce 😋 7 🗭 0 🕂 New	sfwp.dev.displayme.net says			Howdy,	svadmin 📃 🥤
Comments	<u>WooCommerce</u> / <u>Orders</u> / Edit Order	Are you sure you wish to process this refund? This action cannot be undone.	In iox	Orders	Stock Reviews	Notices
🔤 WooCommerce 🧹	Item	OK Cancel	Total		els reduced: Beanie (woo	
Dashboard Orders 524 Coupons	Beanie SKU: woo-beanie	CHF18.00 × 1	CHF18.00 18		16, 2019 at 1:40 pm <u>Delete no</u>	- 11
Reports Settings Status	Free shipping Items: Beanie × 1		CHF0.00 0	capture.	was on-hold due to delaj 16, 2019 at 1:40 pm <mark>Delete no</mark>	
Extensions WooCommerce Multilingual		Restock refunded item: Amount already refundec		Add note	0	
Products		Total available to refund	CHF18.00			
Analytics		Refund amount	t: 18.00	Private n	ote 🔻 Add	
🔊 Appearance		Reason for refund (optional)	:			
🖋 Plugins 🌀	Cancel	Refund CHF18.00 manually Refund CHF18	.00 via Saferpay VISA			
🖋 Tools	Custom Fields	While clicking Refund CHF		•		
Settings		Saferpay VISA ,confirmatic displayed.	on pop up			
🕰 WP Mail SMTP	Transaction Tab			▲		
WP Mail Log WPML Collapse menu	Customer ID : 6 Saferpay Token : rpm6904y01hsl; Saferpay Customer ID : 247112 Transaction Type : PAYMENT Authorisation Method : WidgetAuthoriz					

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🔞 🍘 Saferpay test instance	e 🖸 7 🛡 0 🕂 New						Howdy, s	wadmin 📘
🚳 Dashboard	WooCommerce / Orders / Edit Order			Inbox	Orders	Stock	* Reviews	Notices
Posts P	Date created: 2019-12-16 13 : 39 Status: Refunded Customer: Profile Yiew other orders madhav (#6 - madhav@yopmail.com) × *	Madhav Test dsd dsdd gightjuhj gooda Citive For Email address: madhav@yopmail.com Phone: 2853732837253	Madhav Test Test House Test apartment Test Green Ship add changed 90000 Greenland		Refund Resemb Item #3	tatus change ed. er 18. 2019 at 1 .7 stock incre	d from Process 1:09 am Delete no ased from 40 to 1:09 am Delete no	<u>te</u> 0 41.
Reports Settings Status Extensions WooCommerce Multilingual	Item Beanie SKU: woo-beanie		Cost Qty Total CHF18.00 × 1 CHF18.00 5 .1 5 -CHF18.00		83Ir5fA Refund Reason Ressemb	ed: 18 CHF for refund:	13fA6d5AWQb 1:09.am <mark>Delete no</mark>	
 Products Analytics Appearance 	Free shipping Rems: Beanie × 1		CHF0.00		Order s Process	tatus change iing.	d from On hold	
 Appealance Plugins 6 Users Tools Settings 	Refund #6581 - December 18, 2019,	11:09 am by <u>sxadmin</u>	Total: CHE1800 C	:HF0.00 <u>'HF0.00</u> IF18.00	paymer Decemb	nt to On hold er 16. 2019 at 1:	d from Pendin <u>o</u> 49 pm <mark>Delete not</mark> : Beanie (woo-	

Order notes are available on right side for each order. From here admin can track order details.

🖰 🔒 sfwp.d	displayme.net/notify/wp-admin/post.php?post=2	064&action=edit		🖈 f? 🗰 💠 🏭 😓 🗄
ipe Test O 5	0 + New Date created:	John Pay	Fiza H	Howdy, admin 🌅
	2020-01-16 © 02 : 49 Status:	Test dgdfgdf hfghfghgf	Test Test app1 Town test	Order notes
nts	Refunded Customer: Profile - View other orders -	676576 Åland Islands Email address:	yuyu 546546 American Samoa	Order status changed from Processing to Refunded. January 16, 2020 at 9:30 pm <u>Delete note</u>
g	Union Pay (#19 – union@yopmail.com) × 🔻	union@yopmail.com		
mmerce 🔸		<u>65785685687</u>	Order notes	Saferpay Refund ID Gv03CSAp46l0tAE6AM2AbjxUnvUA – Refunded: 360 CHF Reason for refund:
	Item		Cost Qty Total	January 16, 2020 at 9:30 pm Delete note
	Beanie SKU: woo-beanie		CHF180.00 × 2 CHF360.00 5 -2 5 -CHF360.00	Payment received from saferpay. Order status changed from On hold to Processing.
rce	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 nm Delete note Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020, 9	:30 pm by <u>admin</u>	-CHF360.00	January 16, 2020 at 3:36 am Delete note
•			Shipping: CHF0.0 Total: CHF360.09 Refunded: -CHF360.00	Payment authorization rejected by saferpay. Order status changed from Pending payment to On hold. January 16, 2020 at 2:50 am <u>Delete note</u>
menu			This order is no longer editable	Add pote . 9

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card**

Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

🔞 Checkout – Saferpay test instan 🗙	+				_		×
(←) → ℃ 🏠	🛛 🔒 https://sfwp.displayme.net/checkout/		E … ⊠ ☆		III\ 🗊	۲	_ @
		Subtotal	€36.00				*
	ntry / Region *	Shipping	Free shipping				
Indi	ia 🔹 👻	omphilip	riccompping				
Stree	at address 📩	Total	€36.00				
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test	t	Maestro		•••			
Town 123	n / City *	American Express		-			
State	:/County*	• VISA		VISA			
	nataka 🔹 👻	Pay with VISA over the interface	of Saferpay.				
121		Save to account You can choose from saved care -Select card-	ds				
Phon	ne <u>*</u>	-Select Card-					
121:	3232442	MasterCard		-			
	il address 🕺	Diners Club		200220			
UES L	(wyopman.com	Bancontact					
Shi	ip to a different address?						Ŧ

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

Dashboard	Ø	Add Card					Search
Orders	ŵ	Card Number					
		0000 0000 0000 0000					Q Search
Downloads	S.	Holder Name		Expiration		Cvc	
Addresses		Cardholders		MM/YYYY		000	Recent Posts
Account detail Saved Cards	s 💄	Add Card					Helloworldt Recent Comments
Logout	Đ	Saved Cards					<u>A WordPress Commenter on Hell</u>
		Card Number	Card Type	•	Action	15	world!
		XXXX XXXX XXXX 0004	VISA				Archives

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number – Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

A Saferpay test instal Comments	nce 👎 0 🕂 New		F	owdy, Shop I	Manager 📃 🕇
WooCommerce	WooCommerce / Orders / Edit Order	Inbox	Orders	Stock	* Reviews
Dashboard	Active : No				
Orders (112)	History Tab				
Coupons Customers Reports	# Transaction Status Transaction Date 1 NNTIALIZE 2020-08-14 11:28:21 2 FAILED 2020-08-14 11:28:49				
Settings Status Extensions	Error Response Tab				
WooCommerce Multilingual	Error Code: 1051 Saferpay Response error code: 402 error message: Payment Required				
 Products Analytics 	API Error Response: 3DS_AUTHENTICATION_FALED API Error Message : 3D-Secure authentication failed				
Appearance	Downloadable product permissions 🛛				
🕹 Users	Search for a downloadable product Grant access				
5 Settings	Payment Gateway Response				
🖏 WP Mail SMTP	heray (
WP Security	(ITSAMEINTIALIE) => Arcay ((Responselikades) => Arcay				
Q Translations Q WPML	([19p=cUcesion] ⇒> 1.16 [RequestId] ⇒> 0=37b4fe==6849=42cd=027f=Z=017f250a2a]				
Collapse menu	[Token] => evel/7es2j0xq7940930184050 [Engisentim] => 1020-08-12714194.40.267402.00				-

RECURRING PAYMENT MODULE

COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription plugin version **3.1.3**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed in the checkout page for subscription orders.

CONFIGURATIONS FOR RECURRING MODULE

ToolsSettings	Recurring payment settings	;
General Writing	Recurring SCA challenge for PSD2 Compliance	Yes 🗸 We highly recommend you to force SCA during an initial transaction, for Recurring Payments.
Reading	Downing over to do over the	
Discussion Media	Recurring supported payment methods	MasterCard American Express
Permalinks		JCB MyOne
Privacy Saferpay Settings	1	SÉPA ELV PostFinance Card
Increase Maximum Upload File Size	2	Twint Apple Pay Credit Card
🕰 WP Mail SMTP		Clear Colu
💷 Wordfence 2	Save Changes	

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available

11. POSTFINANCE CARD - Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

WooCommerce	Search for a download	able product	Grant access		
ubscriptions	Related Orders				~ ~ *
ustomers	Order Number	Relationship	Date	Status	Total
Coupons	#3836	Renewal Order	.1.day.ago	Processing	CHF21.40
eports ettings	<u>#3611</u>	Renewal Order	2.days.ago	Processing	CHF21.40
atus	#3458	Renewal Order	2.days.ago	Processing	CHF21.40
ktensions /ooCommerce	<u>#3457</u>	Subscription	2.days.ago	Active	CHF21.40 / day
Iultilingual	#3456	Parent Order	2.days.ago	Processing	CHF21.40

LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself. 4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

SAFERPAY PAYMENT API SPEC VERSION UPDATES

1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API