

Payment Services



USER GUIDE SAFERPAY PLUGIN FOR WOOCOMMERCE

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ABOUT DOCUMENT

Version No.	Prepared by	Version Changes	Date
V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08- 2020
V1.0.2	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards.	28-10- 2020
V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12- 2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save card in checkout using Saferpay Fields.	11-01- 2021





V1.0.5	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status.	01-04- 2021
V1.0.6	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated.	08-06- 2021
V1.0.7	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.2 and WooCommerce 5.3 compatible version updated.	15-06- 2021
V1.0.8	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	*WooCommerce 5.3,1 compatible version updated. * WL Crypto payments. * New countries for Klarna Payments * New currencies for SOFORT * EPS Refund support * Removed Bonus card	09-08- 2021









ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and the comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.





ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER
- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- **10.MASTERPASS**
- **11.UNIONPAY**
- 12. PAYPAL
- 13. TWINT
- 14. PAYDIREKT
- 15. IDEAL
- 16. EPRZELEWY
- **17. POSTFINANCECARD**
- **18. POSTFINANCE EFINANCE**
- **19. APPLEPAY**
- 20. CREDITCARD (SAFERPAY FIELDS)
- 21. KLARNA PAYMENTS
- 22.EPS
- 23. SOFORT
- 24. WL CRYPTO PAYMENTS





This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (5.0 to 5.7.2) and WooCommerce (tested 3.9 to 5.3.1) plugin.
- License for Saferpay. •
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods. •

INSTALLATION

To install Saferpay Plugin, follow the steps below.

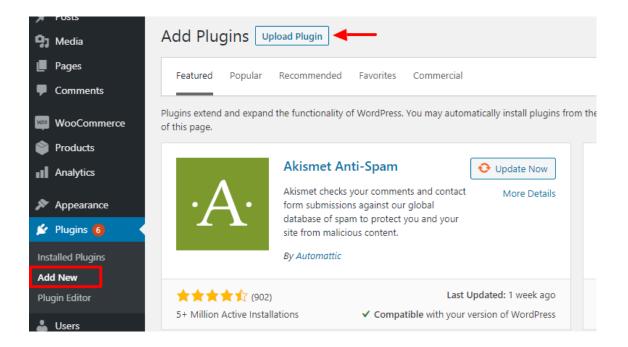
Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



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Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

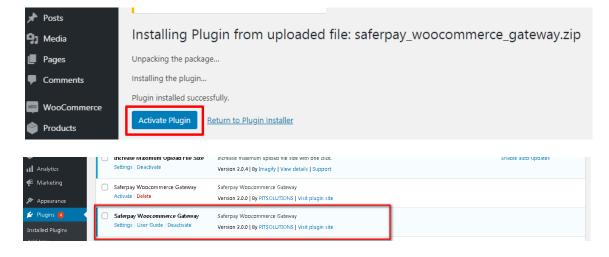
Add Plugins Upload Plugin		
	lf you have a plugin in a .zip format, you may in	stall it by uploading it here.
	Choose File No file chosen	Install Now

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.



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Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode





Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

② Dashboard	Add Plugins Upload Plugin 2	Help 🔻
📌 Posts		
9] Media		
Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
Comments 141		
WooCommerce	Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword V Search plugins	
😰 Plugins 👩 🔹 🤇	Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in .zip format by clicking the button at the top of this page.	
Installed Plugins		
Add New 1	Classic Editor Install Now Akismet Spam Protection 💽 Update	e Now
Plugin Editor	Enables the previous "classic" editor and the old-style Edit More Details Active and spam in a contact form. The most trusted antispam More and spam in a contact form. The most trusted antispam	e Details

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

	Comments (141) WooCommerce Products Analytics Marketing	Unpacking the package Installing the plugin Destination folder already exists. / content/plugins/saferpay_woocon This plugin is already installed.			
R	Appearance		Current	Uploaded	
<u>k</u> e	Plugins 👩 🛛 🗸	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway	
Inst	talled Plugins	Version	2.1.3	2.1.4	
Ad	d New	Author	PITSOLUTIONS	PITSOLUTIONS	
Plu	gin Editor	Required WordPress	4.4	4.4	
*	Users	version			
ىتحر	Tools	Required PHP version	•	•	
5	Settings	You are updating a plugin. Be sure	e to <u>back up your database and f</u>	il <u>es</u> first.	
7	WP Mail SMTP	Replace current with uploaded	Cancel and go back		

SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.





The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commercedeveloper/testaccount.html

Products	Saferpay Basics	
AnalyticsAppearance	Enable Test mode	Test Mode Place the payment gateway in test mode to using test API keys.
💉 Plugins 🙃 🕹 Users	Saferpay License	Saferpay Business Choose your license.
 Tools Settings 	Test API Base URL	https://test.saferpay.com The test API base url given by the Saferpay.
General Writing Reading	Test Customer ID	3 24xxxx Get your test customer id as given by the Saferpay.
Discussion Media Permalinks	Test Terminal ID	17xxxxxx 4 The test terminal id as given by the Saferpay.
Privacy Saferpay Settings	Test JSON Username	API_24xxxx_127xxxx The test JSON username given by the Saferpay.
Increase Maximum Upload File Size	Test JSON API Password	The test ISON API nassword as aiven by Safernay

Test mode configuration

We need to enter the provided test credentials into Saferpay settings:

Menu → Settings →Saferpay Settings

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.





• Test JSON API password.

Live mode configuration

Appearance		mode to "Live mode"
🖆 Plugins 🜀	Live API Base URL	https://www.saferpay.coi
👗 Users		The live API base url given by the Saferpay.
🖋 Tools	Live Customer ID	2. 24xxxx
↓† Settings		Get your live customer id from Saferpay backend.
General Writing	Live Terminal ID	3. 17xxxxxx Get your terminal id from Saferpay backend. Transactions > Payment.
Reading		Get your terminal ta poin superpay backena. Transactions > Fayment.
D ii	Live JSON Username	4 API_24xxxxx_127xxxxxx
Media		Get your live JSON username from Saferpay backend. Administration > JSON API.
Permalinks		
Privacy	Live JSON API password	5.
Saferpay Settings		Get your live JSON API password in Saferpay. Administration > JSON API.

Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below





🖀 Home > Saferpay Checkout

Saferpay Checkout

A Please do not refresh or close the window.		
Pay with a card		
Card number *	This input is required.	
Valid until *		
Owner name *		
Card verification code	?	
	Cancel	BUY

CONFIGURATION

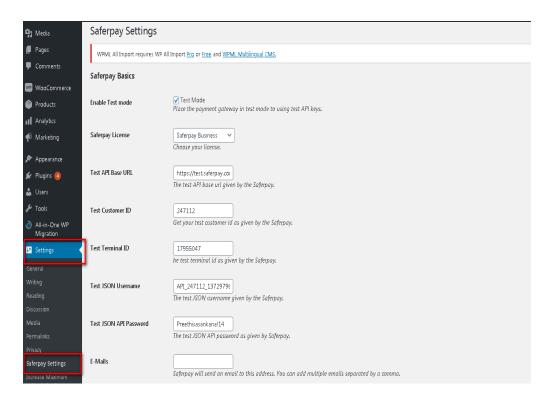
Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings





SAFERPAY GENERAL SETTINGS



Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. Enable Test Mode: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
 - Saferpay eCommerce Access to: Payment Page Interface
 - Saferpay Business

Access to: Payment Page Interface Transaction Interface Saferpay Fields and more





In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: https://test.saferpay.com/api. Note: Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. **Test Terminal ID:** Enter your test terminal id given by the Saferpay.
- 6. **Test JSON Username**: Enter test JSON username given by the Saferpay
- 7. Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/ecommerce-developer/integration.htmland

https://saferpay.github.io/sndbx/index.html#terms for more information.

- 8. E-Mails: Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field.
- 9. Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:
 - Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order





placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.

- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: https://merchanthost/merchant.css. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. Description of the order: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

🔞 🖄 Saferpay V2 🔸	C>9 🛡 0 🕂 New 🗮 English	• Howdy, shupadmin
Pages	Live API Base URL	https://www.saferpay.cl
Comments		The live API base url given by the Saferpay.
Products	Live Customer ID	24xxxx Get your live customer id from Saferpay backend.
II Analytics	Live Terminal ID	17xxxxx
 Marketing Appearance 		Get your terminal id from Saferpay backend. Transactions > Payment.
Appearance Plugins	Live JSON Username	API_240000_1270000X Get your live JSON username from Saferpay backend. Administration > JSON API.
👗 Users	Live JSON API password	
🖋 Tools		Get your live JSON API password in Saferpay. Administration > JSON API.

14. If you are using live mode enter **Live Customer ID**, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to request an offer here. To get access information to live account please follow this link.





- 15. Payment Page Theme: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme

🍰 Users				
🖋 Tools	Payment Page Theme	Default lightweight responsive theme 🗸		
📑 Settings 📢		The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed control over the layout of the payment page.		
General	-			
Writing	Allow save card in user profile	No This allows merchant to enable/disable save card option in user profile.		
Reading		тих илини инстрански концинульний сили коли органи и инстрацика		
Discussion	Force access token generation	Generate access token automatically		
Media		By enabling this option "Access-token" is generated automatically. Also, you need the CustomerId and TerminalId to be configured for this to work. The generated token will overwrites the current token (if present), for the given environment configured.		
Permalinks				
Privacy	Is User required to re-enter his	Ves. Re-enter CVC		
Saferpay Settings	CVC, when using a saved card	rea, ne enner CPC		
Increase Maximum Upload File Size	My account add card template	Sample2 V		
🗠 WP Mail SMTP				
💼 Wordfence 📀	Save Changes			

- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments.
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and Terminalld to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.





If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.

Have a coupon? <u>Click here to enter</u>	yourcore		
Billing details	Please do not browser back or refresh the window.	Î	
wetesters2016	Test Pay with a card	Subtotal	
Company name (optional)	Card number xxxxxxxxxxxxxxxxxx00004	€18.00	
	Valid until 11/2023	€18.00	
Country/Region * Algeria	Card verification code*	E Free shippin	g
Street address *		€18.00	
Test address wetesters	BUY		
Test apartment	Cancel		
Town / City *			
Test town			_
State / County *			VISA
KL			

Screenshot: User prompted to enter CVC again during checkout when "Yes, Re-enter CVC "option selected in Saferpay Settings

19. My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commercedeveloper/integration.html for more information.

Worldlin	e //X	Payment Services	pit	PIT Solutions Software • Web • Mobile
	int Services	1 Testuser Username (o4	101844001)	ۥLogout English +
Reaction Processing Transaction	tions Risk Management Secure Card Da	3 Settings Online Support		Ŧ
Settings Notifications Terminals Transaction points JSON API basic authentication Payment Page configuration	JSON API basic authentication Customer ID: 401844 The entry has been saved successful HTTP Header:	ły		x ifter saving the settings, the lase 64 encoded credentials
IP permissions	Note The password is no longer displayed after Maximum 10 logins can be created. Username	rtgewFewrtu3H0rLHjphc2Rhc2Rh2Rh2H1Y0Niot saving. Please note the password and keep it 44_28401787	in a safe place.	vill appear here (once only). ne a new
	Password Description	Click to save settings	pās	sword
	Create date Username 05.04.2018 17:18 API_401844_05570652	Description Webshop 1	After saving the se authentication credent	

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment methods.

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 M Saferpay test inst Dashboard 	ance ◆ 7 ♥ 0 + New ¥English ●			F	Ê	Howdy, svadn
 ✤ Posts ✿ Media 			Inbox	Orders	Stock	Reviews Ne Help
Pages Comments WooCommerce	General Products Shipping Payments Accounts & Privacy Payment methods	Emails Advanced				
Dashboard Orders (521)	Installed payment methods are listed below and can be sorted to control their display of Method	rder on the trontend. Enabled Description				
Coupons Reports Settings	≡ ∧ ✓ Direct bank transfer	Take payments in person via transfer	BACS. More commonl	y known as dir	ect bank/wir	e Set up
Status Extensions WooCommerce	≡ ∧ ∨ Check payments	Take payments in person via test purchases.	checks. This offline ga	teway can also	be useful to	Set up
Multilingual Products	E ∧ Y Cash on delivery E ∧ Y PayPal	Have your customers pay wi PayPal Standard redirects cu				Set up
Analytics	E A V Saferpay Maestro - Maestro	information. Pay with Maestro over the in	iterface of Saferpay.!!!e	errr		Manage
 Plugins 6 Users Tools 	E A Y Saferpay American Express – American Express English	Pay with over the interface of	f Saferpay.			Manage
Settings	= 🔨 🛩 Saferpay VISA – VISA test	Pay with VISA over the inter	face of Saferpay. 1			Manage

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

Dashboard	WooCommerce / Settings / Payments			Inbox	D rders	Stock	* Reviews	Notice:
📌 Posts								Help 🔻
93 Media								
📕 Pages	General Products Shipping Payments Accounts & Privacy	Emails Ad	vanced					
Comments	Payment methods							
WooCommerce	Installed payment methods are listed below and can be sorted to control their display	order on the from	end.					
Dashboard	Method	Enabled	Description					
Orders 521 Coupons	≡ ∧ ∨ Direct bank transfer		T					
Reports	= A V Direct bank transfer		Take payments in person via BACS. More o transfer	commonly	known as di	rect bank/wir	e s	iet up
Settings Status Extensions	= A Y Check payments		Take payments in person via checks. This o test purchases.	offline gate	eway can also	be useful to	S	iet up
WooCommerce Multilingual	\equiv \land \checkmark Cash on delivery		Have your customers pay with cash (or by	other mea	ins) upon de	livery.	5	iet up
 Products Analytics 	= ^ ~ PayPal		PayPal Standard redirects customers to Pa information.	yPal to en	ter their payı	nent	S	iet up
 Appearance Plugins 6 	= 🔨 💙 Saferpay Maestro – Maestro		Pay with Maestro over the interface of Safe	erpay.IIIee	m		Ma	anage
👗 Users	= A V Saferpay American Express – American Express English		Pay with over the interface of Saferpay.				Ma	anage
ToolsSettings	= 🔨 🌱 Saferpay VISA – VISA test		Pay with VISA over the interface of Saferpa	ay. 1			Ma	anage





PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. Enable/Disable: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. Minimal Order Total: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- 5. Maximal Order Total: Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🚯 🖀 Saferpay V2 🕤	😔 9 📮 0 🕂 New 🗮 English	0	Howdy, s
🍪 Dashboard	WooCommerce / Settings / Pa	syments	Landox
📌 Pasts			
9 Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced	
📕 Pages			
Comments	WPML All Import requires WP A	Il Import <u>Pro</u> or <u>Free</u> and <u>WPML Multilingual CMS.</u>	
WooCommerce	Saferpay Maestro 🖻		
Wool ommerce	Pay with Maestro over the interface	e of Saferpay test.	
Orders 288 Customers	Enable/Disable	✓ Enable Maestro	
	Title	Maestro	
Settings		This controls the title which the user sees during checkout.	
Status		🗱 English 🔹 🔹	
WooCommerce	Description	Pay with Maestro over the interface of Saferpay test.	
Multilingual			
Products		This controls the description which the user sees during checkout.	
Analytics		English *	
🗬 Marketing			
🔊 Appearance	Minimal Order Total	0	
		Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.	
🖆 Plugins 🚯			
📥 Users	Maximal Order Total	0	
🖉 Tools		Set here the maximal order total for which this payment method is available. If it is get to zero, it is always available	

6. Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.

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- 7. Allowed currency: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. **Customer Address**: Here you can set customer address sent to Saferpay If it is set to **No**, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- 9. Pre-Authorizations: It extends the validity of an authorization up to 30 days. If it is set to **YES**, only Manual Capture option will be possible under Capturing settings.

	9 📮 0 🕂 New 💥 English 🧿		Howdy, s	fwp
🖫 Media			L.	_
📕 Pages	WooCommerce / Settings / Paymer	nts	Inbox	St
Comments		per nere une maximai order total for which uns payment meditoris available. In this sec to zero, it is always available.		
7 comments				
🐖 WooCommerce 🛛 📢	Allowed countries	Select		
		Åland Islands Afghanistan		
Home		Albania		
Orders 288		Algeria		
Customers		American Samoa		
Coupons		Andorra		
Reports		Angola Anguilla		
		Antarctica 👻		
Settings		Select payment allowed countries if any specification else leave it free		
Status		belee poyment on one of our stream of the reader of the		
Extensions				
WooCommerce	Allowed currency	Select		
Multilingual		Swiss franc (CHF) Euro (EUR)		
A		Euro (EOR) Pound sterling (GBP)		
Products		United States dollar (USD)		
Analytics				
🐢 Marketing				
🔊 Appearance		v v		
		Select allowed currency if any specification else leave it free		
🖆 Plugins 🚯				
👗 Users				
	Customer Address	Send delivery address		
🖋 Tools		Should the customer address be sent to Saferpay?		
All-in-One WP Migration		anomo une castomer avantes de sens la avatespag.		
5 Settings	Pre-Authorizations	Yes v		

- 10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.
- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it





is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.

12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

🛞 🗥 Saferpay V2 🔹	🕒 9 🏓 0 🕂 New 💥 English 📀		Howdy, s	fwpadmin 📘
Home	WooCommerce / Settings / Payme	ints	L. Inbox	O Store Setup
Orders 288		it exterios the validity of an automization to up to ou days.	111000	Store Setup
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions		Should Saferpay display a field requesting the card holder name on their page?		
WooCommerce Multilingual				
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually?		
🖗 Marketing				
. .	Authorization Method	Widget Authorization V		
🔊 Appearance		Select the authorization method to use for processing this payment method.		
🖆 Plugins 🚳				

- 13. Authorization Method: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. **Payment Page** During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the Hosted Entry Form (HEF) to





process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

Have a coupon? <u>Click here to enter your o</u>		
Billing details Firstname <u>*</u> Last	Please do not browser back or refresh the window	
wetesters2016 Tes	t Pay with a card	Subtotal
Company name (optional)	Card number *	€18.00
	This input is required. Valid until *	€18.00
Country / Region *		Ξ
Algeria	Owner name *	Free shipping
Street address *	Card verification code	€18.00
Test address wetesters	0	
Test apartment		
Town / City *	BUY	
Test town	Cancel	
State / County *		VISA
KL		
	Im Save to account	erface of Saferpay.

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

🔊 Appearance	Card Form - Holder Name	Mandatory ~
🛓 Users		Should Saferpay display a field requesting the card holder name on their page?
🖋 Tools		
Settings	Authorization Method	Widget Authorization V
🕰 WP Mail SMTP		Select the authorization method to use for processing this payment method.
 WP Security Translations 	Is Save Card Available?	Active The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.
Q WPML		
Collapse menu	Save changes	





SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.

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🚯 Saferpay Admin Settings - Saferp:	🗙 🛛 🚯 WooCommerce settings (Saferp) 🗙 🗍 🚯 Saferpay)	Admin Settings « Saferp : 🗙 🔽 Saferpay Back	office Saferpay Fie 🗙 🕂	
\leftrightarrow \rightarrow C $$ test.saferpay.	.com/BO/Settings/FieldsApiKey			🖈 f? 🔶 📸 🌢 🗯 😝 🗄
Batch Processing Transa Settings	actions Risk Management Secure Card Data Secure F Saferpay Fields Access Tokens	PayGate Settings Dnline Support		
Processing Notifications Payment Means / Terminals Transaction Points Summary	Customer ID:247112	i Tokens.	_	
JSON API basic authentication JSON API client certificate Saferpay Fields Access Tokens	Create Saferpay Fields Access Token			
Payment Page configuration	API key esting hosted fields	Terminal Created by Creation Dat 17955047 e247112002 20.02.2020 1		
	API koy Ecc2ccl_aadc_45e0*a3dd_be0b20083 Source VRL(2) https://sfw.displayme.net/notify. Setup and integration safetypayFields.init({ apidewimercipayEccl_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_aadc_45e0*a3dd_be0 upiters_asset_adc_45e0*a3dd_be0 upiters_as	/ skogolacys', lds/247112'		
	wp-test-hosted-fields	17955047 e247112002 14.11.2019 1	10:39 Details	
	API key 4cc23636-35c7-443b-98bb-1e95f2a2cc Source URL(\$) https://sfwp.displayme.net/	c36		

Note: From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring CustomerId and TerminalId (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information





🕅 🕋 Saferpay 😋	12 🛡 0 🕂 New 💥 English 🕄	
👐 WooCommerce	Payments	
Home		
Orders 🔒		Georgian lari (GEL) Hong Kong dollar (HKD)
Customers	SAFERPAY CREDIT CARD ADDITIONAL SETTINGS	Croatian kuna (HRK)
Coupons		Hungarian forint (HUF) Indonesian rupiah (IDR)
Reports		Select allowed currency if any specification else leave it free
Settings		
Status	Saferpay Fields Access Token	4ce23636-35c7-443b-90bb-1e95f2a2cc36
Extensions WooCommerce		You can create this from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.
Multilingual		
Products	Saferpay Fields API-URL	https://test.saferpay.com/Fields/247112
Analytics		Contains the API-Url, to define, where to post the data and initialize the Saferpay Fields. Test Environment url: "https://test.saferpay.com/Fields/[YOUR CUSTOMERID]" Live Environment url: "https://www.saferpay.com/Fields/[YO
🐢 Marketing		
Appearance	Test JS-Library-URL	https://test.saferpay.com/Fields/lib/1.2/saferpay-fields.js
🖆 Plugins 👩	Css URL(s)	0
🕹 Users		You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled.
🖋 Tools		, , , , , , , , , , , , , , , , , , , ,

Credit Card Theme: Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.





www.bashboard	Housemmerce / stange / rayin	Indo
🖈 Posts	Allowed payment methods	Select A
😋 Media		visa MasterCard
📕 Pages		Maestro American Express
Comments		Diners Club Bancontact
🥮 WooCommerce 📢		JCB
Home		Select allowed payment methods if any specification else leave it free
Orders (285)		
Customers	Customer Address	No
Coupons		Should the customer address be sent to Saferpay?
Reports Settings		
Status	Capturing	Manual Capture
Extensions	espisiting.	Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual		snoulu pre annount pe captured actomatically alter the order or should the annount only be reserved and capture manually :
Products	Authorization Method	Widget Authorization
Analytics	Credit Card Theme	Sample 4 v
📌 Marketing		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configur
🔊 Appearance		the detailed control over the layout of the credit card field.
🖆 Plugins 🙆	Is Save Card Available?	Active
👗 Users		The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.
F Tools	Windows Explorer	The amas manager anows are costoffier to select from a creat card previously stored. The sensitive data is stored by Salerpay.

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	nts			Inbox	O Store Setup
Orders (285)		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons Reports		=	bung	BUNQNL2A		
Settings		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products 😜		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
🔊 Appearance		=	Van Lanschot	FVLBNL22		
🖉 Plugins 🚯		+ Ad	d account Remove selected account(s)			
👗 Users						
🖉 Tools	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
Settings		=	Test Bank 2	0092		
🖏 WP Mail SMTP		+ Ad	d account Remove selected account(s)			

Saferpay iDeal additional settings.





SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self servi	ce	
	Provider	Payment Page
€ Pay	Apple Pay	Enabled
Klarna.	Klarna	Disabled Configure
Klarna.	Klarna Simulator	Disabled Configure

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.





Klarna: Configure		×
Pay now. Pay later. Financing.		
User	YOUR KLARNA USER	
Password	•••••	
Environment	Testing	
Countries	Austria	
	Belgium	
	Denmark	
	Finland	
	Germany	
	Netherlands	
	Norway	
	Spain	
	Sweden	
	Switzerland	
	✓ United Kingdom	
Saferpay Integration Guide Klarna		
	Sa	ive





Home	WooCommerce / Settings / Payl	nents	Inbox	Store Setup
Orders 283 Customers Coupons	Description	Pay with Klama over the interface of Saferpay.		
Reports Settings Status		This controls the description which the user sees during checkout. Image: sees during checkout ranslations		
Status Extensions WooCommerce Multilingual	Minimal Order Total	0 Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.		
 Products Analytics Marketing 	Maximal Order Total	0 Set here the maximal order total for which this payment method is available. If it is set to zero, it is always available.		
 Appearance Plugins (4) 	Allowed countries	Austria Denmark Finland Germany		
≗ Users ≁ Tools ⓒ All-in-One WP		Netherlands Norway Sweden Switzerland		
Migration		United Kingdom Belgium Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klama wont display		
WPML Collapse menu	Customer Address	Send both billing and shipping		

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting

EUR as your currency, will cause Klarna to not be displayed!

The following links are helpful while configuring each payment methods

Credit Cards - Refer https://saferpay.github.io/sndbx/creditcards.html

Masterpass - Refer Masterpass is a Wallet-Solution introduced by Mastercard. Please refer https://saferpay.github.io/sndbx/Masterpass.html

TWINT – Refer https://saferpay.github.io/sndbx/Twint.html

PayPal - Refer https://saferpay.github.io/sndbx/PayPal.html

SOFORT - SOFORT is a third party means of payment by Klarna Group. Refer https://saferpay.github.io/sndbx/sofort.html

Klarna Payments - Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer https://saferpay.github.io/sndbx/KlarnaPayments.html

eps - Refer https://saferpay.github.io/sndbx/eps.html

paydirekt - Refer https://saferpay.github.io/sndbx/paydirekt.html

iDeal - Refer https://saferpay.github.io/sndbx/ideal.html

SEPA ELV - Refer https://saferpay.github.io/sndbx/sepa.html





ePrzelewy - Refer https://saferpay.github.io/sndbx/eprzelewy.md.html Bancontact - Refer https://saferpay.github.io/sndbx/bancontact.html Apple Pay - Refer https://saferpay.github.io/sndbx/applepay.html Crypto Payments – Refer https://saferpay.github.io/sndbx/crypto.html

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling-options can be used over following methods.
 - Payment page
 - Transaction Interface
 - Alias Insert

Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information.

- 2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- 3. Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".





Note: If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.

🔞 🖀 Saferpay test ins	stance 🛛 😔 7	🗭 0 🕂 New							Howdy,	svadmin 📕
🚳 Dashboard	WooCo	mmerce / Orders				Inbox	Orders	E Stock	* Reviews	Notices
🖈 Posts								Screen Option	s 🔻	Help 🔻
🤧 Media	Orders	5 Add order								
Pages Comments	All (1,605)	Processing (522) On hold (338) Com	pleted (5) Cancelled (416)	Refunded (203) Fi	ailed (121)				Searc	h orders
Comments	Bulk Actio	ons Apply All c	lates 🔽 Show all	currencies	Filter by registered customer	• Filter	1,605 items	« < 1	of 81	> >
WooCommerce		Order		Date	Status					Total
Orders 522 Coupons		#6493 Madhav Test	•	2 hours ago	On hold				С	HF18.00
Reports Settings		#6491 Madhav Test	•	2 hours ago	Cancelled				C	HF18.00
Status Extensions		#6485 Madhav Test	•	4 hours ago	Processing				С	HF45.00
WooCommerce Multilingual		#6482 Madhav Test	•	4 hours ago	Cancelled				C	HF45.00
Products		#6379 Madhav Test	•	Dec 13, 2019	On hold				с	HF55.00
Analytics		#6376 Madhav Test	•	Dec 13, 2019	Cancelled				C	HF55.00
 Appearance Plugins 6 		#6374 Madhav Test	•	Dec 13, 2019	Cancelled				С	HF55.00
🕹 Users 🎤 Tools		#6337 Madhav Test	•	Dec 12, 2019	On hold				C	HF55.00
Settings		#6301 Dinner Test	•	Dec 11, 2019	Processing				С	HF45.00

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details

Under each order, transaction details are displayed in transaction tab



Payment Services



Posts	WooCommerce / Orders	/ Edit Order		In
Media				IUI
Pages	Transaction Tab			
Comments	Customer ID :	6	Capture Cancel	
comments	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	Capture	
WooCommerce	Saferpay Customer ID :	247112		
Woocommerce	Transaction Type :	PAYMENT		
shboard	Authorisation Method :	WidgetAuthorization		
ders 522	Live Mode :	No		
	Language Code :	en		
upons	Payment Method :	spgw_visa		
ports	Authorization Amount :	18		
ttings	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A		
atus	Currency Code :	CHF		
	Acquirer Name :	VISA Saferpay Test		
tensions	Acquirer Reference :	52671009931		
ooCommerce	Six Transaction Reference	: 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A		
ultilingual	Approval Code :	207757		
	Saferpay Payment Method	I : VISA		
Products	Payment Details :	xxxxxxxxxxx0004		
Analytics	Saferpay Expiry Year :	2031		
	Saferpay Expiry Month :	2		
Appearance	Saferpay Card Country :	DE		
	Saferpay Holder Name :	sfs		
Plugins 🜀	Alias Registered :	No		
Users	Liability Shift Status :	Yes		
	Liable Entity :	ThreeDs		
Tools	3DS Liability Shift :	Yes		
Settings	DCC Status :	No		
	Transaction paid :	No		
WP Mail SMTP	Transaction authorized :	Yes		

TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", merchant don't need to do anything from WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", merchant will have the option to Capture or Cancel transactions. If we click Capture, transaction will be captured.

For orders containing only digital products if payment is successful then status of that order will be "Completed"

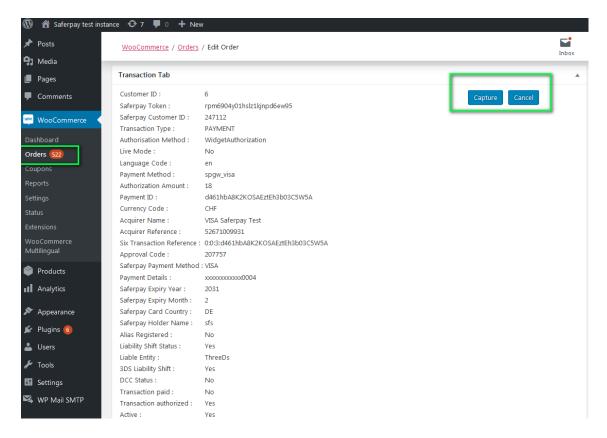
CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of an order prevents any future change from being made to it. If we click CANCEL, transaction will be cancelled.

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Payment Services





Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

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🔞 🖀 Saferpay test instar	nce 😌 7 👎 0 🕂 Ne	w					Howdy, sv
Comments	WooCommerce / Orders	/ Edit Order		Inbox	F Orders) Stock	Reviews
🔤 WooCommerce 🧹	Saferpay Card Country :	DE					
	Saferpay Holder Name :	sfs					
Dashboard	Alias Registered :	No					
Orders 523	Liability Shift Status :	Yes					
Coupons	Liable Entity :	ThreeDs					
Reports	3DS Liability Shift :	Yes					
Settings	DCC Status :	No					
-	Transaction paid : Transaction authorized :	Yes					
Status	Active :	Yes Yes					
Extensions	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A					
WooCommerce	Captured Amount :	18					
Multilingual							
Products							
Ť	History Tab						
Analytics	# Transaction Status Tra	ansaction Date					
A .		9-12-16 09:09:20					
🔊 Appearance		9-12-16 09:10:16					
🖆 Plugins 👩		9-12-16 12:15:37					
💄 Users							
🖋 Tools	Downloadable product p	ermissions 🔞					
Settings							
-	Search for a downloadabl	le product	Grant access				
🖏 WP Mail SMTP							
🐱 WP Mail Log	Payment Gateway Respo	nse					
Q WPML							
-	Array (
Collapse menu	[IFRAMEINITIALIZE] =>	Array					
	(Response/Feade	el => Xeese					

TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

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🚳 📸 Saferpay test insta	ince 😋 7 루 0 🕂 Ner	N							Howdy, s	wadmin 🔃 🕯
Comments	WooCommerce / Orders	/ Edit Order				Inbox	Orders	Stock Stock	Reviews	Notices
WooCommerce Dashboard Orders 524	SKU: woo-bel			CHF55.00 × 1	CHF55.00		capture	2.	d due to delaye	
Coupons Reports Settings	Free shipping Items: Belt ×				CHF0.00		Add not		initinit.	
Status Extensions WooCommerce				Shipping: Total:		CHF0.00 CHF55.00	Private	note	Add	
Multilingual Products Analytics	Refund			This order	r is no longer	editable.				
🔊 Appearance	Custom Fields									
🖌 Plugins 🌀	Transaction Tab					*				
 Tools Settings WP Mail SMTP 	Customer ID : Saferpay Token : Saferpay Customer ID : Transaction Type : Authorisation Method :	6 ha26yxqib5mq3hzyz79eisubp 247112 PAYMENT WidgetAuthorization								
₩ WP Mail Log @ WPML	Live Mode : Language Code : Payment Method : Authorization Amount :	No en spgw_myone 55								
Collapse menu	Payment ID :	4Sp4IfA3p0j9UAY2U3IIbK1I0EpA								-

SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ce 🚱 7 🛡 0 🕂 New						Howdy, sv	admin 📃
 Media Pages 	WooCommerce / Orders / Edit Order			Inbox	D rders	Stock	* Reviews	Notices
Comments		Phone: 7853732837253				atus changed t to On hold.	from Pending	
WooCommerce Cashboard					Pecember	16, 2019 at 1:4	0.pm <u>Delete note</u>	
Orders (524) Coupons	Item	Click on item to be refunded	Cost Qty	Total	Stock lev beanie) 4	vels reduced: I 41→40	Beanie (woo-	
Reports Settings	Beanie SKU: woo-beanie		CHF18.00 × 1	CHF18.00 18	December	r 16, 2019 at 1:4	0.pm <u>Delete note</u>	
Status Extensions WooCommerce Multilingual	Free shipping Items: Beanie × 1			CHF0.00	capture.		due to delayer	F
Products			Restock refunded items: Amount already refunded:	-CHF0.00	Add note	0		
 Analytics Appearance 		Refund amount displayed	Total available to refund:	CHF18.00	Private r	ote 🔻	Add	li
🖆 Plugins 🜀			eason for refund (optional):	18.00		iote ·	Huu	
👗 Users 🎤 Tools	Cancel	Refund CHF18.00 ma	nually Refund CHF18.0	0 via Saferpay VISA				
 Settings WP Mail SMTP 	Custom Fields			•				
WP Mail Log	Transaction Tab			*				
Q WPML	Customer ID : 6							

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.





 Saferpay test inst Comments 	tance 😯 7 📮 0 🕂 New <u>WooCommerce</u> / <u>Orders</u> / Edit Order	sfwp.dev.displayme.net says Are you sure you wish to process this refund? This action cannot be undone.	En lox	Orders Stock	Howdy, svadmin 🔲 🔺
WooCommerce Cashboard Orders 524 Coupons	Rem Beanie SKU: woo-beanie	OK Cancel CHF18.00 × 1 1	Total CHF18.00 18	Stock levels reduce beanie) 41-+40 December 16, 2019 at	1:40.pm Delete note
Reports Settings Status Extensions	Free shipping Items: Beanie × 1		CHF0.00 0	Payment was on-he capture. December 16, 2019 at	
WooCommerce Multilingual		Restock refunded items: Amount already refunded: Total available to refund:	-CHF0.00 CHF18.00	Add note 🛛	li.
AnalyticsAppearance		Refund amount: Resson for refund (optional):	18.00	Private note	▼ Add
 Plugins 6 Users Tools 	Cancel	Refund CHF18.00 manually Refund CHF18.00 While clicking Refund CHF 1	0 via Saferpay VISA		
Settings WP Mail SMTP	Custom Fields Transaction Tab	Saferpay VISA, confirmation displayed.			
WP Mail Log @ WPML Collapse menu	Customer ID : 6 Saferpay Token : rpm6904y01hsiz1kjnpi Saferpay Customer ID : 247112 Transaction Type : PAYMENT Authorisation Method : WidgetAuthorization	JGew95			

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🔞 📸 Saferpay test instanc	xe 😳 7 🕊 0 🕂 New						Howdy, s	wadmin 🖡
🚳 Dashboard	WooCommerce / Orders / Edit Order			Inbox	Orders	E Stock	* Reviews	Notices
Posts Media Pages Comments Orashboard Orders 523 Coupons	Date created: 2019-12-16 13:39 Status: Refunded Customer: Profile = View other orders = madhav (#6 - madhav@yopmail.com) * *	Madhav Test dsd dsdd by ny pu gighigh) obodo Chodfar Email address: madhav@yopmail.com Phone: 7853722837253	Madhav Test Test House Test apartment Test Green Ship add changed 909090 Greenland		Refunde Recembro Item #1	atus changed ed. r 18. 2019 at 11 7 stock increa	I from Processi 09 am <u>Peiete no</u> sed from 40 to 09 am <u>Peiete no</u>	ie 0 41.
Reports Settings Status Extensions WooCommerce Multilingual	Item Reanie Reanie Reani		Cost Qty Total CHF18.00 × 1 CHF18.00 ๖ - 1 ๖ - CHF18.00		83Ir5fAG Refunde Reason Dessembe Paymen Order st Processi	ed: 18 CHF for refund: r 18, 2019 at 11 t received fro tatus changed ing.	l from On hold	ie I to
 ✗ Appearance ✗ Plugins (i) ▲ Users ✗ Tools ☑ Settings 	Refund #6581 - December 18, 2019.	11:09 am by <u>svadmin</u>	Total: CHE1800 C	HF0.00 HF0.00	Order st paymen Decembe	atus changed t to On hold. r.16.2019.at 1:4 vels reduced:	<u>15 pm Delete not</u> 1 from Pending <u>10 pm Delete not</u> Beanie (woo-	I

Order notes are available on right side for each order. From here admin can track order details.

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sfwp.display	yme.net/notify/wp-admin/post.php?post=206	4&action=edit		🖈 f? 🗰 🔶 👸 🕹 🛛 😫
t 🔂 5 📮				Howdy, admin
s	Date created: 2020-01-16 @ 02 : 49 status: Refunded	John Pay Test dgdfgdf hfghfghgf 676576 Åland Islands	Fiza H Test Test app1 Town test yuyu S46546	Order notes
	Customer: <u>Profile → View other orders →</u> Union Pay (#19 – union@yopmail.com) × ▼	Email address: union@yopmail.com Phone:	American Samoa	January 16, 2020 at 9:30 nm Delete note
		<u>65785685687</u>	Order notes	Gv03CSAp46l0tAE6AMZAbjxUnvUA – Refunded: 360 CHF Reason for refund:
It	item		Cost Qty Total	January 16, 2020 at 9:30 pm Delete note
	Beanie SKU: woo-beanie		CHF180.00 × 2 CHF360.00 5 -2 5 -CHF360.00	Payment received from saferpay. Order status changed from On hold to Processing.
	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 pm Delete note Payment was on-hold due to delayed capture.
	Refund #2080 - January 16, 2020, 9:30	pm by <u>admin</u>	-CHF360.00	January <u>16, 2020 at 3:36 am Delete note</u>
			Total: CHF360.00 C	Payment authorization rejected by saferpay. Order status changed from Pending payment to On hold. P360.0 January 16, 2020 at 250 am <u>Deiste note</u>
			This order is no longer ed	fitable Add pote O

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings 'Is Save Card Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

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			Subtotal	€36.00			
	Country / Region *						
	India	v	Shipping	Free shipping			
	Street address *		Total	€36.00			
	test						
	test		Maestro		•••		
	Town / City <u>*</u>		American Express				
	1234		VISA		VISA		
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	Karnataka	•					
	Postcode / ZIP *		Pay with VISA over the interface	ce of Saferpay.			
	12133		You can choose from saved ca	ards			
	Phone <u>*</u>		Sciececord				
	1213232442		MasterCard		•		
	Email address *		Diners Club		Provide-		
	test@yopmail.com		Differs Club				
			Bancontact		Name and Address of Ad		
	Ship to a different address?						

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

World	lin	e / / IX	Payment	Services	pit	PIT Solutions Software • Web • Mobile
Му асс	oun	t				English v
Dashboard	Ð	Add Card				Search
Orders	ŵ	Card Number				Q Search
Downloads	and a second	0000 0000 0000 0000 Holder Name	Expiratio	on	Cvc	·
Addresses	*	Cardholders	MM/Y	YYY	000	Recent Posts
Account details		Add Card				Hello world!
Saved Cards	6	Saved Cards				Recent Comments
						A WordPress Commenter on Hello world!
		Card Number	Card Type	Act	ions	
		20000 20000 20000 0004	VISA	Delete	Edit	Archives
						April 2020

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number – Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

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					Howdy, Shop Manager 📃 🥤				
WooCommerce	WooCommerce / Orders / Edit Order		Inbox	D rders	E Stock	* Reviews			
Dashboard	Active : No								
Orders (112) Coupons	History Tab	*							
Customers Reports Settings	# Transaction Status Transaction Date 1 NRITALIZE 2020-08-14 11:28:21 2 FAILED 2020-08-14 11:28:49								
Status Extensions	Error Response Tab	*							
WooCommerce Multilingual	Error Code: 1851 Saferpay Response error code : 402 error message : Payment Required								
 Products Analytics 	API Error Response: 3DS_AUTHENTICATION_FALED API Error Message : 3D-Secure authentication failed								
🔊 Appearance	Downloadable product permissions 🛛	*							
🕹 Users	Search for a downloadable product								
Settings	Payment Gateway Response	*							
🖏 WP Mail SMTP	hrray								
 WP Security Translations 	([ITMMEINTIALIE] => Aeray ([Respondentialex] => Array ([Respondentialex] => Array								
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Collapse menu	[Token] => emek?ee2jouq?yN0j01e4uJu [Dayizasion] => 2020-00-14T14:34:40.267+02:00					*			

API SPEC VERSION UPDATES

1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page .
- Added Klarna Payments support for Italy and France .
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- **EPS** Refunds supported
- **Removed Bonus Card payment** •
- Saferpay Fields Access Token generation via REST API •