



Implementation Guide
Datatrans Refund Plugin

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1.0 Introduction

The datatrans refund plugin facilitates the refunds to a customer's original form of payment quickly and easily.

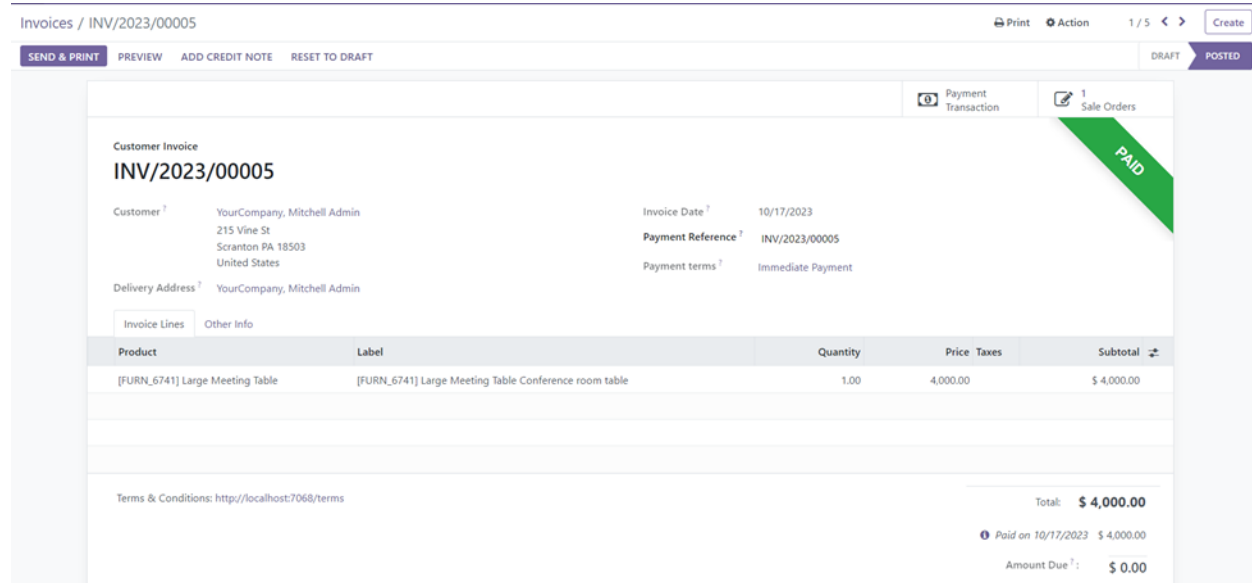
1.1 Features

Version: 16.0:

- Ability to pull up historical transactions.
- Make refunds to a customer's original form of payment quickly and easily.
- No manual data entry - no mistakes when it comes to customer account numbers or refund amounts.
- Integrated refunds.

1.2 Screenshots

Screenshot 1: Create Credit Note



The screenshot displays a web interface for a Customer Invoice. At the top, there are navigation buttons: SEND & PRINT, PREVIEW, ADD CREDIT NOTE, and RESET TO DRAFT. On the right, there are buttons for DRAFT and POSTED. The main content area shows the invoice details for INV/2023/00005. A green diagonal banner with the word 'PAID' is overlaid on the top right. The invoice includes customer information, invoice date (10/17/2023), payment reference (INV/2023/00005), and payment terms (Immediate Payment). Below this is a table of invoice lines with columns for Product, Label, Quantity, Price Taxes, and Subtotal. The table contains one line item: [FURN_6741] Large Meeting Table Conference room table, with a quantity of 1.00, a price of 4,000.00, and a subtotal of \$ 4,000.00. At the bottom right, a summary shows a Total of \$ 4,000.00, with a note 'Paid on 10/17/2023 \$ 4,000.00' and an Amount Due of \$ 0.00.

Product	Label	Quantity	Price Taxes	Subtotal
[FURN_6741] Large Meeting Table	[FURN_6741] Large Meeting Table Conference room table	1.00	4,000.00	\$ 4,000.00



Screenshot 2: Validate Credit Note

Confirm the Products and Quantities then Validate the Credit Note

Invoices / INV/2023/00005 / Draft Credit Note RINV/2023/00001 (Reversal of: INV/2023/00005, Refund) Print Action 1/1 < > Create

CONFIRM PREVIEW CANCEL **DRAFT** POSTED

1 Sale Orders

Customer Credit Note
RINV/2023/00001

Customer [?] YourCompany, Mitchell Admin
215 Vine St
Scranton PA 18503
United States

Invoice Date [?] 10/18/2023

Payment Reference [?]

Delivery Address [?] YourCompany, Mitchell Admin

Due Date [?] 10/18/2023 of Terms

Invoice Lines Other Info

Product	Label	Quantity	Price Taxes	Subtotal
[FURN_6741] Large Meeting Table	[FURN_6741] Large Meeting Table Conference room table	1.00	4,000.00	\$ 4,000.00

Add a line Add a section Add a note

Terms & Conditions: <http://localhost:7068/terms> Total: **\$ 4,000.00**

Screenshot 3: Register Payment

Invoicing Customers Vendors Mitchell Admin (da)

Invoices / INV/2023/00005 / RINV/2023/00001 SEND & PRINT REGISTER PAYMENT Action 1/1 < > DRAFT

Register Payment X

is Datatrans Refund

CREATE PAYMENT CANCEL

Customer Credit Note
RINV/2023/00001

Customer [?] YourCompany, Mitchell Admin
215 Vine St
Scranton PA 18503
United States

Invoice Date [?] 10/18/2023

Payment Reference [?]

Delivery Address [?] YourCompany, Mitchell Admin

Due Date [?] 10/18/2023

Invoice Lines Other Info

Product	Label	Quantity	Price Taxes	Subtotal
[FURN_6741] Large Meeting Table	[FURN_6741] Large Meeting Table Conference room table	1.00	4,000.00	\$ 4,000.00

Terms & Conditions: <http://localhost:7068/terms> Total: **\$ 4,000.00**

Amount Due [?]: **\$ 4,000.00**



Screenshot 4: Datatrans back office

Group transactions - Selected transaction(s) Show errors only Search for specific transactions

2 Transaction(s) found Pages 1 | 1 Export to Excel file

Date Time	Settl. date	Merchant-ID	Card brand	Card no	Amount	Currency	Reference no	Authorisation code	Status	3D	Note	Source
18.10.23 05:45:44	18.10.23	1100027935	Visa	411111xxxxxx1111	-4000.00	USD	S00037-1	644460425	Settled credit			X
17.10.23 16:15:57	17.10.23	1100027935	Visa	411111xxxxxx1111	4000.00	USD	S00037-1	616472533	Transmitted + credited			R

3D Legend: ✔ = Successful ✘ = Failed 🛑 = Card is not 3D enrolled ⚠ = Merchant 3D no liability shift 🛑 = 3D attempt with liability shift

Screenshot 5: Datatrans back office Odoo Refund

Payment Transactions / RINV/2023/00001 Action 1 / 3

DRAFT PENDING AUTHORIZED **CONFIRMED** CANCELED ERROR

1 Invoice(S)

Reference [?] RINV/2023/00001	Customer [?] YourCompany, Mitchell Admin
Payment [?] PBNK1/2023/00002	Address [?] 215 Vine St Scranton Pennsylvania (US) 18503 United States
Amount [?] \$ -4,000.00	Email [?] admin@yourcompany.example.com
Provider [?] Datatrans	Phone [?] +1 555-555-5555 SMS
Provider Reference [?] 054644	Language [?] English (US)
Created on [?] 10/18/2023 09:16:38	
Last State Change Date [?] 10/18/2023 09:16:44	

DATATRANS INFO

Datatrans State [?] credit succeeded	Merchant ID [?] 1100027935
Response Code [?] 1	Transaction Id [?]
Payment Method [?]	Source Transaction Id [?] 231017161557822485
Request Type [?]	Authorization Code (Provider) [?] 054644
	Authorization Code [?] 644460425

Screenshot 6: Automatic Reconciliation

Invoices / INV/2023/00005 / RINV/2023/00001 (Reversal of: INV/2023/00005, Refund) Print Action 1 / 1 Create

SEND & PRINT PREVIEW RESET TO DRAFT DRAFT **POSTED**

1 Payment Transaction 1 Sale Orders

PAID

Customer Credit Note
RINV/2023/00001

Customer [?] YourCompany, Mitchell Admin 215 Vine St Scranton PA 18503 United States	Invoice Date [?] 10/18/2023
Delivery Address [?] YourCompany, Mitchell Admin	Payment Reference [?]
	Due Date [?] 10/18/2023

Invoice Lines Other info

Product	Label	Quantity	Price	Taxes	Subtotal
[FURN_6741] Large Meeting Table	[FURN_6741] Large Meeting Table Conference room table	1.00	4,000.00		\$ 4,000.00

Terms & Conditions: <http://localhost:7068/terms>

Total: **\$ 4,000.00**

1 Paid on 10/18/2023 \$ 4,000.00

Amount Due [?]: **\$ 0.00**

1.3 Technical Requirements / Compatible With:

Technical Requirements: Datatrans payment provider, Account Module

Compatible with ODOO version 16

1.4 Release Note:

Module for Odoo version 16