WORLDLINE MM



User guide Saferpay Plugin for WooCommerce

Status

Released

Author:

Document date: Classification: Version: PIT Solutions and Worldline 17 December 2021

Public 1.1.1

Table of contents

ABOUT DOCUMENT	3
ABOUT SAFERPAY	6
ABOUT WORDPRESS PLUGIN	6
REQUIRMENTS	7
INSTALLATION	8
SAFERPAY TEST ACCOUNT	11
CONFIGURATION	14
JSON API USERNAME AND PASSWORD GENERATION	19
PAYMENT METHOD SPECIFIC CONFIGURATION	20
SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)	26
SAFERPAY KLARNA PAYMENTS	30
SAFERPAY FEATURES	34
DESIGN CUSTOMIZATION	34
ORDER MANAGEMENT	35
CAPTURE PAYMENT	
CANCEL PAYMENT	
REFUND PAYMENT	
ALIAS MANAGER	41
ERROR LOGS	
RECURRING PAYMENT MODULE	44
COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN	
CONFIGURATIONS FOR RECURRING MODULE	45
LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE	
STRING TRANSLATION USING WPML	48
API SPEC VERSION UPDATES	

ABOUT DOCUMENT

Version No.	Prepared by	Version Changes	Date
V1.0.0	Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	Prepared initial document version	18.08.2020
V1.0.1	Hakkim P Ahammed, PIT Solutions Pvt Ltd	Reviewed and updated	19-08-2020
V1.0.2	Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards.	28-10-2020
V1.0.3	Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd	WordPress compatible version updated	14-12-2020
V1.0.4	Preethi S, Hakkim P Ahammed & Aswathy	Added Klarna payment method.Ideal pre-select bank listing on checkout page.Save	11-01-2021

	PG, PIT Solutions Pvt Ltd	card in checkout using Saferpay Fields.		
V1.0.5	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status.	01-04-2021	
V1.0.6	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.1 and WooCommerce 5.2.2 compatible version updated.	08-06-2021	
V1.0.7	Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.7.2 and WooCommerce 5.3 compatible version updated.	15-06-2021	
V1.0.8	Hakkim P Ahammed, Sherin Mathew	*WooCommerce 5.3.1 compatible version updated. * WL Crypto payments.	09-08-2021	

	&Aswathy PG, PIT Solutions Pvt Ltd	 * New countries for Klarna Payments * New currencies for SOFORT * EPS Refund support * Removed Bonus card * Saferpay Fields Access 	
V1.0.9	Hakkim P Ahammed, Sherin Mathew &	Token generation via REST API WordPress 5.8.1 and WooCommerce Subscription 3.1.3 compatible version	16-09-2021
	Aswathy PG, PIT Solutions Pvt Ltd	updated. Soft decline mail on checkout Bug regarding unit price calculation in Klarna 3DS popup window for save card via my-account.	
V1.1.0	Saferpay Integration team & Sherin Mathew	User manual template and logo updated.	22-10-2021
V1.1.1	Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd	WordPress 5.8.2, WooCommerce 5.9.0 ans WooCommerce Subscription 3.1.6 compatible version updated. Multisite compatibility. JSON API 1.25 Spec version	17-12-2021

ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and the comprehensive e-payment solution from SIX Payment Services for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

SIX Payment Services has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from SIX Payment Services include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- 10. MASTERPASS
- 11. UNIONPAY
- 12. PAYPAL
- 13. TWINT
- 14. PAYDIREKT
- 15. IDEAL
- 16.EPRZELEWY
- 17. POSTFINANCECARD
- **18. POSTFINANCE EFINANCE**
- 19. APPLEPAY
- 20. CREDITCARD (SAFERPAY FIELDS)
- 21. KLARNA PAYMENTS
- 22.EPS
- 23. SOFORT
- 24. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (5.0 to 5.8.2) and WooCommerce (tested 3.9 to 5.9.0) plugin.
- License for Saferpay.

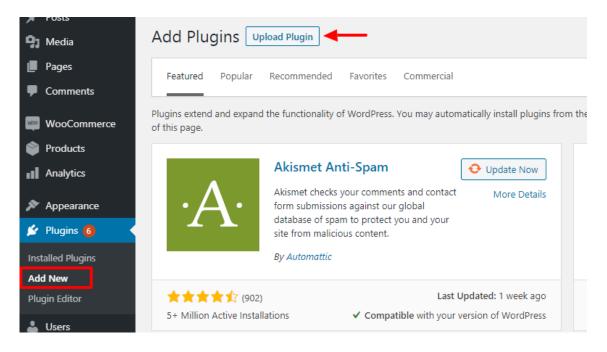
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

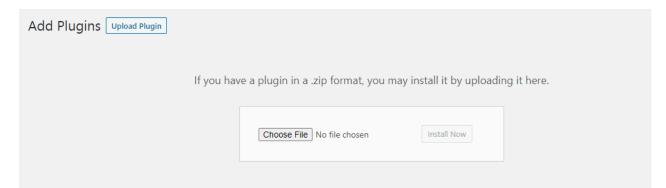
Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.



Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

*	Posts		· · · · · · · · · · · · · · · · · · ·		
ġ,	Media		Installing Plu	gin from uploaded file: saferp	pay_woocommerce_gateway.zip
	Pages		Unpacking the package	2	
•	Comments		Installing the plugin		
wpo \$	WooCommerc Products	e	Plugin installed success Activate Plugin B	sfully. eturn to Plugin Installer	
ul -	Analytics	U	Increase waximum Opioad File Size Settings Deactivate	increase maximum upioad file size with one click. Version 2.0.4 By Imagify View details Support	Enable auto-updates
	Marketing Appearance		Saferpay Woocommerce Gateway Activate Delete	Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site	
	Plugins 🖪 🛛 🖌		Saferpay Woocommerce Gateway Settings User Guide Deactivate	Saferpay Woocommerce Gateway Version 2.0.0 [By PITSOLUTIONS Visit plugin site	

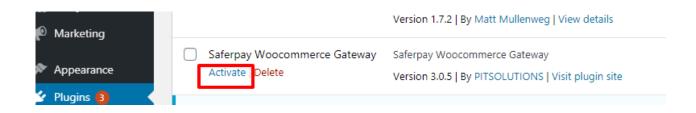
Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

Dashboard	Add Plugins Upload Plugin 2	Help 🔻
📌 Posts		
93 Media		
📕 Pages	If you have a plugin in a .zip format, you may install or update it by uploading it here.	
Comments 111		
wooCommerce	Choose File saferpay_wgateway.zip Install Now 3	
Products		
Analytics		
🖗 Marketing		
🔊 Appearance	Featured Popular Recommended Favorites Commercial Keyword 💙 Search plugins	
🖆 Plugins 👩 🔷 📢	Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in zip format by clicking the button at the top of this page.	
Installed Plugins		
Add New 1	Classic Editor Install Now Akismet Spam Protection 📀 Updat	te Now
Plugin Editor	Enables the previous "classic" editor and the old-style Edit More Details Post screen with TinyMCE, Meta Boxes, etc. Supports all More Details and spam in a contact form. The most trusted antispam More	re Details

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

-	Comments 11	-			_			
-	Comments 141 Unpacking the package							
WSO	WooCommerce	Installing the plugin						
	Products	Destination folder already exists. /	/var/www/html/SFWP_NEW/wp-					
al,	Analytics	content/plugins/saferpay_woocor	nmerce_gateway/					
P	Marketing	This plugin is already installed.						
R	Appearance		Current	Uploaded				
s ie	Plugins 👩 🛛 🔍	Plugin name	Saferpay Woocommerce Gateway	Saferpay Woocommerce Gateway				
Inst	talled Plugins	Version	2.1.3	2.1.4				
Ade	d New	Author	PITSOLUTIONS	PITSOLUTIONS				
Plu	gin Editor	Required WordPress version	4.4	4.4				
÷	Users	Required PHP version						
ىتكى	Tools							
41	Settings	You are updating a plugin. Be sur	e to <u>back up your database and fil</u>	<u>es</u> first.				
7	WP Mail SMTP	Replace current with uploaded	Cancel and go back					

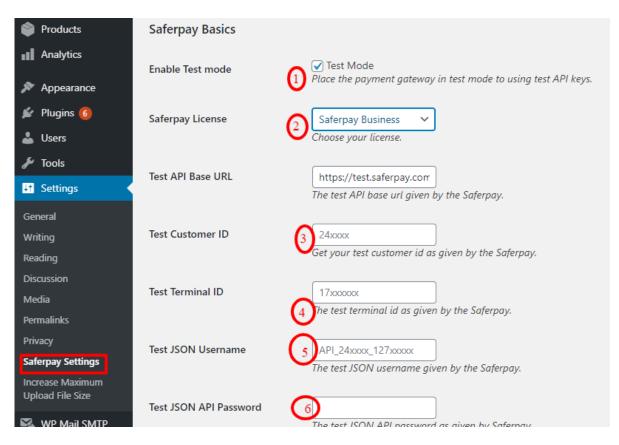
SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://www.six-payment-services.com/en/site/e-commerce-developer/testaccount.html

Test mode configuration



We need to enter the provided test credentials into Saferpay settings:

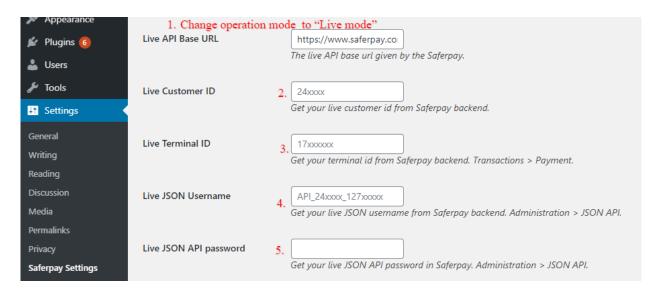
$\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

☆ Home > Saferpay Checkout		
Saferpay Checkou	t	
▲ Please do not refresh or close the w	indow.	
Pay with a card		
Card number *		
Valid until *	This input is required.	
Owner name *		
Card verification code	?	
	Cancel	BUY

CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

SAFERPAY GENERAL SETTINGS

Saferpay Settings		
WPML All Import requires WP All Import <u>Pro</u> or <u>Free</u> and <u>WPML Multilingual CMS</u> .		
Saferpay Basics		
Enable Test mode	✓ Test Mode Place the payment gateway in test mode to using test API keys.	
Saferpay License	Saferpay Business 🗸 🗸	
	Choose your license.	
Test API Base URL	https://test.saferpay.coi	
	The test API base url given by the Saferpay.	
Test Customer ID	247112 Get your test customer id as aiven by the Saferpay.	
	Get your test tustomer ta as given oy the sulerpay.	
Test Terminal ID	17955047	
	he test terminal id as given by the Saferpay.	
Test ICON Harmony	ADI 017350 1070070	
Test JSON Osemanie	API_247112_13729794 The test JSON username given by the Saferpay.	
Test JSON API Password	Preethisasankanal14	
	The test JSON API password as given by Saferpay.	
E-Mails		
	Saferpay will send an email to this address. You can add multiple emails separated by a comma.	
	WPML All Import requires WP All Saferpay Basics Enable Test mode Salerpay License Test API Base URL Test Customer ID Test Terminal ID Test JSON Username	

Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. **Enable Test Mode**: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
 - Saferpay eCommerce
 Access to: Payment Page Interface
 - Saferpay Business
 Access to: Payment Page Interface
 Transaction Interface

Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

Test API Base URL: These fields already have default values of API base URL.
 E.g.: https://test.saferpay.com/api. Note: Recommended not to change it in ideal case.

Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- 7. Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.htmland https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. **Liability Shift Behavior**: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. **Payment Page CSS URL**: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- 13. Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

\square		🔂 9 📮 0 🕂 New 💥 English ·	0	Howdy, sfwpadmin 🖂 🍵
93	Media			
	Pages	Live API Base URL	https://www.saferpay.cr	
	Comments		The live API base url given by the Saferpay.	
_				
-	WooCommerce	Live Customer ID	24xxxx	
۲	Products		Get your live customer id from Saferpay backend.	
лI	Analytics	the Translast III		
	Marketing	Live Terminal ID	17xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	
Ľ.			Get your terminul la from suferpuy ouckend. Hunsactions » Eugmend.	
×	* Appearance	Live JSON Username	API_24xxxx.127xxxxx	
ŵ	Plugins 🙆		Get your live JSON username from Saferpay backend. Administration > JSON API.	
4	Users			
		Live JSON API password		
	' Tools		Get your live JSON API password in Saferpay. Administration > JSON API.	
0	All-in-One WP			

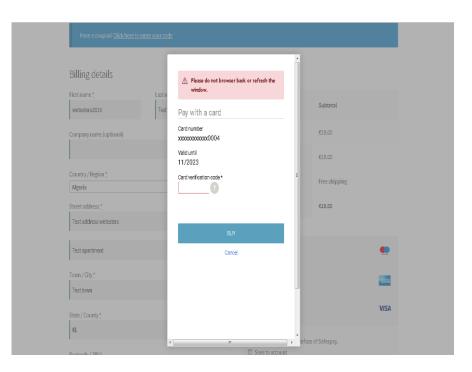
14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSON API password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to <u>request</u> an offer here. To get access information to live account please follow this <u>link.</u>

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme

👗 Users						
🖋 Tools	Payment Page Theme	Default lightweight responsive theme V The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed				
🔄 Settings 🔷		The backena of saterpay allows the beginition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the betailed control over the layout of the payment page.				
General	Allow save card in user profile	No V				
Writing	viton save card in user prome	This allows merchant to enable/disable save card option in user profile.				
Reading						
Discussion	Force access token generation	Generate access token automatically				
Media		By enabling this option "Access-token" is generated automatically. Also, you need the CustomerId and TerminalId to be configured for this to work. The generated token will overwrites the current token (if present), for the given environment configured.				
Permalinks						
Privacy	Is User required to re-enter his	Vac Re-enter CVC				
Saferpay Settings	CVC, when using a saved card	Yes, Re-enter CVC 💙				
Increase Maximum Upload File Size	My account add card template	Sample2 V				
🗠 WP Mail SMTP						
💼 Wordfence 2	Save Changes					

- 16. **Allow save card in user profile**: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments.
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and TerminalId to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

JSON API USERNAME AND PASSWORD GENERATION

To create JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://www.six-payment-services.com/en/site/e-commerce-developer/integration.html for more information.

			_					English 👻
ft I	Batch Processing	Transactions	Risk Management	Secure Card Da	a Settings	Online Support		+
Settings	sations	JSC	N API basic au	thentication				
Termir		Custo	omer ID: 401844					
Transa	action points							
JSON	API basic authentic	ation	The entry has been	saved successfull	У			×
Payme	ent Page configurati	on	HTTP Header:	Rasic OVRIXTOWN		(1Minhc 2Rhc 2Rh7Hd) VXI	WSEk7m7z7nNE73Nm	After saving the settings, base 64 encoded credent
IP permissions				- Four control of	in procession and the		will appear here (once on	
			The password is no lon num 10 logins can be c		saving. Please n	ote the password and kee	p it in a safe place.	
		Usern	iame	API_4018	44_28401787			
		Passy	word 🕲				\rightarrow	Define a new password
		Descr	iption					
				Save]→ c	ick to save settings		
		🗖 ci	reate date Userna	me	Description			the settings, the basic
		E	5.04.2018 17:18 API_40	1044 05570652	Webshop 1		authentication c	redentials will appear here.

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment methods.

🔞 🔏 Saferpay test instar	nce 🚯 7 🛡 (0 🕂 New 🇮 English	n @							Howdy	y, svadmin 🛛
ashboard	WooCommerce	<u>e</u> / <u>Settings</u> / Payments					Inbox	D rders	E Stock	* Reviews	Notices
🖈 Posts											Help 🔻
😋 Media 🔲 Pages	General P	roducts Shipping	Payments	Accounts & Privacy	Emails Ac	vanced					
Comments	Payment met	hods									
🐖 WooCommerce (Installed payment	methods are listed below	and can be sorted	I to control their display	order on the fron	end.					
Dashboard Orders 521		Method			Enabled	Description					
Coupons Reports Settings	= ^ ¥	Direct bank transfer				Take payments in person via BACS. Mo transfer	re common	ly known as di	rect bank/win	e s	et up
Status Extensions	= ^ V	Check payments				Take payments in person via checks. Th test purchases.	is offline ga	teway can also	be useful to	s	et up
WooCommerce Multilingual	= ^ ~	Cash on delivery				Have your customers pay with cash (or	by other m	eans) upon de	livery.	s	et up
 Products Analytics 	= ^ V	PayPal				PayPal Standard redirects customers to information.	PayPal to e	nter their payr	nent	S	et up
 Appearance Plugins 6 	= ^ V	Saferpay Maestro – N	Naestro			Pay with Maestro over the interface of	Saferpay.!!!e	errr		Ма	inage
👗 Users 🥢 Kools	= ^ ~	Saferpay American E	xpress – America	an Express English		Pay with over the interface of Saferpay.				Ma	inage
Settings	= ^ V	Saferpay VISA – VISA	test			Pay with VISA over the interface of Safe	erpay. 1			Ma	inage

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

Dashboard	WooCommerce / Settings / Payments		Inbox Orders Stock	Reviews Notic
🖈 Posts				Help 🔻
🞝 Media				
Pages	General Products Shipping Payments Accounts & Privacy	Emails Ac	vanced	
Comments	Payment methods			
WooCommerce	- Installed payment methods are listed below and can be sorted to control their display or	der on the fron	end.	
Dashboard	Method	Enabled	Description	
Orders 521 Coupons				
Reports	≡ ∧ ♥ Direct bank transfer		Take payments in person via BACS. More commonly known as direct bank/wi transfer	re Set up
Settings				
Status Extensions	E A Y Check payments		Take payments in person via checks. This offline gateway can also be useful to test purchases.	D Set up
WooCommerce Multilingual	$\equiv \land \lor$ Cash on delivery		Have your customers pay with cash (or by other means) upon delivery.	Cature
Products			have your customers pay with cash (or by other means) upon derivery.	Set up
Analytics	≡ ∧ ∨ PayPal		PayPal Standard redirects customers to PayPal to enter their payment information.	Set up
Appearance	= 🔨 🛩 Saferpay Maestro – Maestro		Pay with Maestro over the interface of Saferpay.Illeerrr	
🖆 Plugins 🙆	= X • Saterpay maestro - Maestro		ray with Maestro over the Interface of Salerpayeen	Manage
🕹 Users	= 🔨 💙 Saferpay American Express – American Express English		Pay with over the interface of Saferpay.	Manage
🗲 Tools			Denvice MCA and the interference of Conference 1	
Settings	Saferpay VISA – VISA test		Pay with VISA over the interface of Saferpay. 1	Manage

PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. **Enable/Disable**: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- 5. **Maximal Order Total:** Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

🚯 🖀 Saferpay V2 🧲	🕽 9 📮 0 🕂 New 💥 English 🥹		Howdy, s
🍪 Dashboard	WooCommerce / Settings / Paym	ents	L. Inbox
✤ Posts ♣ Media	General Products Tax	Shipping Payments Accounts & Privacy Emails Integration Advanced	
Pages Comments	WPML All Import requires WP All Im	nport P <u>ro</u> or <u>Free</u> and <u>WPML Multilingual CMS.</u>	
WooCommerce	Saferpay Maestro Pay with Maestro over the interface of	Saferpay test	
Orders (288)	Enable/Disable	✓ Enable Maestro	
Customers Coupons Reports	Title	Maestro This controls the title which the user sees during checkout.	
Settings Status Extensions		English ranslations	
WooCommerce Multilingual	Description	Pay with Maestro over the interface of Saferpay test.	
Products		This controls the description which the user sees during checkout.	
Analytics		English ranslations	
 Marketing Appearance Division 	Minimal Order Total	0 Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.	
🖌 Plugins 🕢 🕹 Users 🖉	Maximal Order Total	0 Set been the maximal order total for which this nament method is wellable. If it is not to some it is shown available	

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpay If it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- 9. **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

	🕒 9 📮 0 🕂 New 💥 English 🛛		Howdy, sfwp
🞝 Media			L.
📕 Pages	WooCommerce / Settings / Paymer		Inbox St
Comments		рестиете и на пладинатотиет сосаттот winich uns payment methoù is avanable, u n'ns sec co zero, n'ns aiways avanable.	
🐖 WooCommerce 📢	Allowed countries	Select	
	1	Aland Islands Afghanistan	
Home		Alganistan Albania	
Orders 288		Algeria	
Customers		American Samoa	
Coupons		Andorra	
		Angola	
Reports		Anguilla	
Settings		Antarctica	
Status		Select payment allowed countries if any specification else leave it free	
Extensions			
WooCommerce	Allowed currency	Select	
Multilingual	· · · · · · · · · · · · · · · · · · ·	Swiss franc (CHF)	
		Euro (EUR)	
Products		Pound sterling (GBP)	
Analytics		United States dollar (USD)	
🐢 Marketing			
🔊 Appearance		v	
🖆 Plugins 🚯		Select allowed currency if any specification else leave it free	
👗 Users			
🖋 Tools	Customer Address	Send delivery address V	
👌 All-in-One WP Migration		Should the customer address be sent to Saferpay?	
Settings	Pre-Authorizations	Yes 🗸	

10. **Customer Confirmation Email**: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. **Card Form Holder Name**: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12. Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. *Note: Auto Capture is not possible if Pre-Authorizations is set to* YES

🚯 🗥 Saferpay V2 🚽	🚱 9 📮 0 🕂 New 🇮 English 🥹		Howdy, :	sfwpadmin 📃
Home	WooCommerce / Settings / Payme	nts	Inbox	O Store Setup
Orders 288		ri exterios trie validity di ari autrorization to up to 50 days.		
Customers				
Coupons	Customer confirmation email	Yes 🗸		
Reports		Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.)		
Settings				
Status	Card Form - Holder Name	Mandatory		
Extensions				
WooCommerce Multilingual		Should Saferpay display a field requesting the card holder name on their page?		
Products	Capturing	Manual Capture 🗸		
Analytics		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?		
🐢 Marketing				
* • • • • • • • • • • • • • • • • • • •	Authorization Method	Widget Authorization		
Appearance		Select the authorization method to use for processing this payment method.		
🖆 Plugins 🙆				

- 13. **Authorization Method**: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

Have a coupon? <u>Click here to</u>	enter your cod	<u>e</u>			
Billing details	Lastn	Please do not browser back or refresh the window.			
wetesters2016	Test	Pay with a card		Subtotal	
Company name (optional)		Card number *		€18.00	
		 This input is required. Valid until *		€18.00	
Country / Region <u>*</u> Algeria		Owner name *	Е	Free shipping	
Street address <u>*</u> Test address wetesters		Card verification code		€18.00	
Test apartment		0			•
Town / City *		BUY			
Test town		Cancel			_
State / County *			- 11		VISA
KL		r	- erfa	ce of Saferpay.	
Portcodo / ZID *		Save to accou			

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

🔊 Appearance	Card Form - Holder Name	Mandatory ~	
📥 Users		Should Saferpay display a field requesting the card holder name on their page?	
🖋 Tools			
🖬 Settings	Authorization Method	Widget Authorization V	
🖏 WP Mail SMTP		Select the authorization method to use for processing this payment method.	
 WP Security Translations 	Is Save Card Available?	Active V The alias manager allows the customer to select from a credit card previously stored. Th	he sensitive data is stored by Saferpay.
Q WPML			
Collapse menu	Save changes		

SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

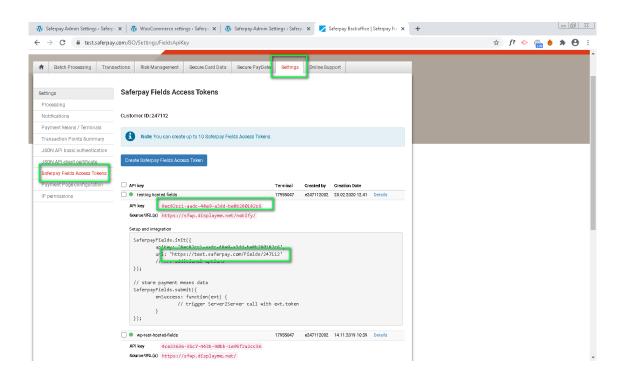
Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.

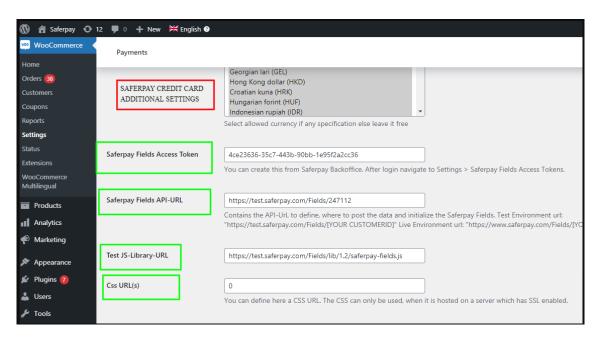


Note: From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer

https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information



Credit Card Theme: Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

	www.winnerse./ essenge//og/in	rodnī
🖈 Posts	Allowed payment methods	Select
, 91 Media		Visa MasterCard
		Maestro
📕 Pages		American Express Diners Club
루 Comments		Bancontact
		JCB
🥮 WooCommerce		
Home		Select allowed payment methods if any specification else leave it free
Orders 📴		
Customers	Customer Address	
Coupons	Customer Address	No
Reports		Should the customer address be sent to Saferpay?
Settings		
Status	Capturing	Manual Capture 🗸
Extensions		Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ?
WooCommerce Multilingual		
Products	Authorization Method	Widget Authorization
Ť		
Analytics	Credit Card Theme	Sample 4 v
🌪 Marketing		The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configuration
🔊 Appearance		the detailed control over the layout of the credit card field.
🖆 Plugins 🙆	Is Save Card Available?	Active
🛓 Users	15 Sure Card Availables	
🖉 Tools	Windows Explorer	The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay.

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

Home	WooCommerce / Settings / Paymer	nts			L Inbox	O Store Setup
Orders 285		=	ABN AMRO	ABNANL2A		
Customers		=	ASN Bank	ASNBNL21		
Coupons Reports		=	bung	BUNQNL2A		
Settings		=	Handelsbanken	HANDNL2A		
Status		=	ING	INGBNL2A		
Extensions		=	Knab	KNABNL2H		
WooCommerce		=	Moneyou	MOYONL21		
Multilingual		=	Rabobank	RABONL2U		
Products		=	RegioBank	RBRBNL21		
Analytics		=	SNS	SNSBNL2A		
🐢 Marketing		=	Triodos Bank	TRIONL2U		
🔊 Appearance		=	Van Lanschot	FVLBNL22		
		+ Ad	faccount Remove selected account(s)			
🖆 Plugins 🙆						
👗 Users						
🖉 Tools	Test Account details:		Bank name	IssserID		
All-in-One WP Migration		=	Test Bank 1	0091		
Settings		=	Test Bank 2	0092		
🕰 WP Mail SMTP		+ Ad	account Remove selected account(s)			

Saferpay iDeal additional settings.

SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

Self servi	Self service						
	Provider		Pay	yment Page			
∉ Pay	Apple Pay			Enabled			
Klarna.	Klarna			Disabled	Configure		
Klarna.	Klarna Simulator			Disabled	Configure		

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

Klarna: Configure		×
Pay now. Pay later. Financing.		
User	YOUR KLARNA USER	
Password	•••••	
Environment	Testing	
Countries	🗹 Austria	
	Belgium	
	Denmark	
	Finland	
	Germany	
	Netherlands	
	Norway	
	Spain	
	Sweden	
	Switzerland	
	✓ United Kingdom	
Saferpay Integration Guide Klarna		
	Sa	ve

Home	WooCommerce / Settings / Payn	nents	Inbox	Store Setup
Orders (283) Customers Coupons	Description	Pay with Klarna over the interface of Saferpay.		
Reports		This controls the description which the user sees during checkout.		
Settings		🗱 English 🔹 translations		
Status Extensions WooCommerce Multilingual	Minimal Order Total	0 Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available.		
 Products Analytics Marketing 	Maximal Order Total	0 Set here the maximal order total for which this payment method is available. If it is set to zero, it is always available.		
Marketing Appearance Plugins Users Joers Tools Migration Settings Suppose Wings (SMTP	Allowed countries	Austria Denmark Finland Germary Netherlands Norway Sweden Swtzerland Uhited Kingdom Belgium		
WP Mail SMTP WPML Collapse menu	Customer Address	Send both billing and shipping Should the customer address be sent to Saferpay?		

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

Ø	🏤 My Sites 🛛 😭	SFWP201-php8 📀 2 📮 0 🕂	New	Q							
&	Dashboard	Tax options Standard rates My new tax class rates Reduced rate rates Zero rate rates									
*	Posts	Tax options									
91	Media										
	Pages	Prices entered with tax	0	Yes, I will enter prices inclusive of tax							
-	Comments		L	No, I will enter prices exclusive of tax							
\bowtie	Email Log										
Woo	WooCommerce	Calculate tax based on	Ø	Customer shipping address							
Но		Shipping tax class	Ø	Shipping tax class based on cart items							
Ord	lers 614										
		Rounding		Round tax at subtotal level, instead of rounding per line							
	stomers upons										
	ports	Additional tax classes	0	My new tax class Reduced rate							
Set	tings			Zero rate							
Stat		Display prices in the shop		Excluding tax							
		Display prices in the shop									
	oCommerce Itilingual	Display prices during cart and		Excluding tax V							
	Products	checkout									
al	Analytics	Price display suffix	0	N/A							
P	Marketing										
*	Appearance	Display tax totals		Itemized V							
\$	Plugins	Save changes									
-	Users	Jave changes									

WooCommerce Tax settings should be like this for Klarna.

Attention: We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/maestro</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/american-express</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/jcb</u>
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- Masterpass Refer Masterpass is a Wallet-Solution introduced by Mastercard.
 Please refer https://docs.saferpay.com/home/integration-guide/payment-methods/masterpass
- **TWINT** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/twint</u>
- **PayPal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-</u> methods/paypal
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna</u>
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- **eps** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-</u> <u>methods/eps</u>
- **paydirekt** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt</u>
- iDeal Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/ideal</u>
- SEPA ELV Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit

- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact
- Apple Pay Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/applepay</u>
- Crypto Payments Refer https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling-options can be used over following methods.
 - Payment page
 - Transaction Interface
 - Alias Insert

Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.

 Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.

🔞 🏠 Saferpay test inst	tance 📀 7	🖊 🗭 0 🕂 New									Howdy,	. svadmin 🖡
🖚 Dashboard	WooCo	ommerce / Orders						Inbox	Orders	Stock	* Reviews	Notices
 ≁ Posts ➔ Media ■ Pages 		S Add order								Screen Opti		Help 🔻
Comments	All (1,605) Bulk Acti	Processing (522)	Apply	All dates		(6) Refunded (203) all currencies	Failed (121) Filter by registered customer	• Filter	1,605 items	« <		> »
WooCommerce		Order				Date	Status					Total
Orders 522 Coupons		#6493 Madhav Te	st		•	2 hours ago	On hold				c	CHF18.00
Reports Settings		#6491 Madhav Te	st		•	2 hours ago	Cancelled				c	CHF18.00
Status Extensions		#6485 Madhav Te	st		•	4 hours ago	Processing				C	CHF45.00
WooCommerce Multilingual		#6482 Madhav Te	st		•	4 hours ago	Cancelled				C	CHF45.00
Products		#6379 Madhav Te	st		•	Dec 13, 2019	On hold				c	CHF55.00
Analytics		#6376 Madhav Te	st		•	Dec 13, 2019	Cancelled				c	CHF55.00
Appearance Plugins 6		#6374 Madhav Te	st		•	Dec 13, 2019	Cancelled				c	CHF55.00
👗 Users 🎤 Tools		#6337 Madhav Te	st		•	Dec 12, 2019	On hold				c	CHF55.00
Settings		#6301 Dinner Test			•	Dec 11, 2019	Processing				c	CHF45.00

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details

Under each order, transaction details are displayed in transaction tab

WooCommerce / Ord	ers / Edit Order	
Transaction Tab		
ents Customer ID :	6	Capture Cancel
Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	Capture
Saferpay Customer ID :	247112	
Transaction Type :	PAYMENT	
Authorisation Method :	WidgetAuthorization	
Live Mode :	No	
Language Code :	en	
Payment Method :	spgw_visa	
Authorization Amount :	18	
Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
Currency Code :	CHF	
Acquirer Name :	VISA Saferpay Test	
Acquirer Reference :	52671009931	
ce Six Transaction Referen	ce : 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
Approval Code :	207757	
Saferpay Payment Meth	od : VISA	
Payment Details :	xxxxxxxxxxx0004	
Saferpay Expiry Year :	2031	
Saferpay Expiry Month	: 2	
ce Saferpay Card Country		
Saferpay Holder Name		
Alias Registered :	No	
Liability Shift Status :	Yes	
Liable Entity :	ThreeDs	
3DS Liability Shift :	Yes	
DCC Status :	No	
Transaction paid :	No	
SMTP Transaction authorized		
Active :	Yes	

TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", merchant don't need to do anything from WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", merchant will have the option to Capture or Cancel transactions. If we click Capture, transaction will be captured.

For orders containing only digital products if payment is successful then status of that order will be "Completed"

CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of an order prevents any future change from being made to it. If we click CANCEL, transaction will be cancelled.

ts	WooCommerce / Orders	/ Edit Order	
dia			
jes	Transaction Tab		
nments	Customer ID :	6	Capture Cancel
mients	Saferpay Token :	rpm6904y01hslz1kjnpd6ew95	Capture
oCommerce	Saferpay Customer ID :	247112	
Commerce	Transaction Type :	PAYMENT	
rd	Authorisation Method :	WidgetAuthorization	
522	Live Mode :	No	
	Language Code :	en	
	Payment Method :	spgw_visa	
	Authorization Amount :	18	
	Payment ID :	d461hbA8K2KOSAEztEh3b03C5W5A	
	Currency Code :	CHF	
	Acquirer Name :	VISA Saferpay Test	
	Acquirer Reference :	52671009931	
nmerce		: 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A	
ual	Approval Code :	207757	
	Saferpay Payment Method		
lucts	Payment Details :	xxxxxxxxxxxxxxxxxxx0004	
ytics	Saferpay Expiry Year :	2031	
ytics	Saferpay Expiry Month :	2	
arance	Saferpay Card Country :	DE	
carance	Saferpay Holder Name :	sfs	
ins 🜀	Alias Registered :	No	
s	Liability Shift Status :	Yes	
5	Liable Entity :	ThreeDs	
	3DS Liability Shift :	Yes	
	DCC Status :	No	
ngs	Transaction paid :	No	
Mail SMTP	Transaction paid : Transaction authorized :	Yes	
	Active :	Yes	

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

🚯 🖀 Saferpay test instan	ce 😌 7 👎 0 🕂 Ne	w					Howdy, sv
Comments	WooCommerce / Orders	/ Edit Order		Inbox	Orders	Stock	* Reviews
wooCommerce	Saferpay Card Country :	DE					
Dashboard	Saferpay Holder Name :	sfs					
	Alias Registered :	No					
Orders 523	Liability Shift Status : Liable Entity :	Yes ThreeDs					
Coupons	3DS Liability Shift :	Yes					
Reports	DCC Status :	No					
Settings	Transaction paid :	Yes					
Status	Transaction authorized :	Yes					
Extensions	Active :	Yes					
	Capture Id :	d461hbA8K2KOSAEztEh3b03C5W5A					
WooCommerce Multilingual	Captured Amount :	18					
Products	History Tab						
Analytics	-						
	# Transaction Status Tra						
🔊 Appearance		9-12-16 09:09:20					
😰 Plugins 🜀		9-12-16 09:10:16 9-12-16 12:15:37					
	5 CAPTORED 2019	-12-10 12:13:37					
🕹 Users				_			
🖋 Tools	Downloadable product p	ermissions 🔞				-	
It Settings							
	Search for a downloadabl	le product	Grant access				
WP Mail SMTP							
🖾 WP Mail Log	Payment Gateway Respo	nse					
Q WPML	Array (
Collapse menu	(IFRAMEINITIALIZE) =>	Array					
	ResponseReade	+1 => X++=+					

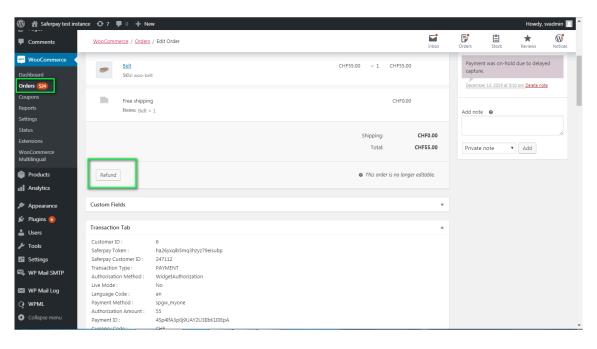
TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button



SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

	ice 😋 7 📕 0 🕂 New				Howdy, sv	admin 📃
93 Media	WooCommerce / Orders / Edit Order				≜ ★	Ŵ
Pages			Inbox	Orders	Stock Reviews	Notices
Comments WooCommerce		Phone: 7853732837253		payment to		
Dashboard Orders 523 Coupons Reports	Item Beanie	Click on item to be refunded CHF18.00 × 3	1 CHF18.00	Stock levels beanie) 41–	2019 at 1:40 pm Delete note reduced: Beanie (woo- •40 2019 at 1:40 pm Delete note	
Settings Status Extensions WooCommerce	SKU: woo-beanie		€ 18 CHF0.00 0	capture.	as on-hold due to delayer	ł
WooLommerce Multilingual		Restock refunded iten	ns:	Add note)	
 Analytics Appearance 		Amount already refunde Refund amount displayed Total available to refund	nd: CHF18.00		-	li
🖌 Plugins 🜀		Return amount Reason for refund (optional		Private note	e 🔻 Add	
👗 Users 🖋 Tools	Cancel		8.00 via Saferpay VISA			
Settings WP Mail SMTP	Custom Fields		*			
🖾 WP Mail Log Q WPML	Transaction Tab		*			

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

🔞 🗥 Saferpay test instan	ce 🚱 7 🕊 0 🕂 New	sfwp.dev.displayme.net says			Howdy,	svadmin 📃
Comments	<u>WooCommerce</u> / <u>Orders</u> / Edit Order	Are you sure you wish to process this refund? This action cannot be undone.	Luliox	Orders	Stock Reviews	Notices
🔤 WooCommerce 🧹	Item	OK Cancel	Total		els reduced: Beanie (woo-	
Dashboard Orders 524 Coupons	Beanie SKU: woo-beanie	CHF18.00 × 1 1	CHF18.00 18		16, 2019 at 1:40 pm <mark>Delete no</mark>	
Reports Settings Status	Free shipping Items: Beanie × 1		CHF0.00 0	capture.	was on-hold due to delay	
Extensions WooCommerce Multilingual		Restock refunded items: Amount already refunded:	-CHF0.00	Add note	0	
Products		Total available to refund:	CHF18.00			
Analytics		Refund amount:	18.00	Private no	ote 🔻 Add	
🔊 Appearance		Reason for refund (optional):				
💉 Plugins 🜀 🚢 Users	Cancel	Refund CHF18.00 manually Refund CHF18.0	0 via Saferpay VISA			
🖋 Tools	Custom Fields	While clicking Refund CHF				
Settings		Saferpay VISA ,confirmation displayed.	n pop up			
🗠 WP Mail SMTP	Transaction Tab		A			
WP Mail Log Q WPML Collapse menu	Customer ID: 6 Saferpay Token: rpm6904y01hslz1kippo Saferpay Customer ID: 247112 Transaction Type: PAYMENT Authorisation Method: WidgetAuthorization	l6ew95				

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

🚯 🗥 Saferpay test instance	e 🕀 7 🗭 0 🕂 New						Howdy, s	vadmin 🗾
🖚 Dashboard	WooCommerce / Orders / Edit Order			Inbox	Orders	Stock	* Reviews	Notices
Posts Posts Pages Comments Overommerce Overommerce Componet SS3 Coupons	Date created: 2019-12-16 13 : 39 Sierus: Refunded Costomer: Profile - View other orders - madhav (#6 - madhav@yopmail.com) ×	Machav Test dsd dsdd oson yru giphi hi gogodo Citue Tar Email address: machav@yopmail.com Phone: 7853732837253	Madhav Test Test House Test apartment Test Green Ship add changed 990900 Greenland		Refund Decemb Item #1	tatus changed ed. er 18, 2019 at 11 .7 stock incres	d from Processi 109 am <u>Delete nor</u> ased from 40 to 109 am <u>Delete nor</u>	<u>te</u> 0 41.
Reports Settings Status Extensions WooCommerce Multilingual Products	Item Beanie SKU: woo-beanie Free shipping		Cost Qty Total CHF18.00 × 1 CHF18.00 5 - 1 5 - CHF18.00 CHF0.00		83Ir5fA Refund Reason Decemb Paymer	ed: 18 CHF for refund: er 18, 2019 at 11 nt received fro tatus changed	L3fA6d5AWQb 109 am <u>Delete no</u> om saferpay. d from On hold	<u>te</u>
III Analytics Appearance Plugins 6 Users Tools Settings	Items: Boanie × 1	1:09 am by <u>svadmin</u>	Total: CHEARON C	HF0.00 HF0.00	Order s paymer Resemb	tatus change nt to On hold. er 16. 2019 at 1:	45 pm <u>Peicte notr</u> d from Pending 40 pm <u>Peicte notr</u> : Beanie (woo-	1

Order notes are available on right side for each order. From here admin can track order details.

C 🔒 sfwp	displayme.net/notify/wp-admin/post.php?post=200	54&action=edit		🖈 f? 🗰 🔶 🎆 💩 🛛 🔂 🗄
ipe Test 🛛 🕄	5 0 + New Date created:	John Pay	Fiza H	Howdy, admin 📃
	2020-01-16 @ 02 : 49 Status:	Test dgdfgdf hfghfghgf	Test Test app1 Town test	Order notes
nts	Refunded Customer: Profile View other orders	676576 Åland Islands Email address:	yuyu 546546 American Samoa	Order status changed from Processing to Refunded.
og mmerce	Union Pay (≇19 – union@yopmail.com) × ▼	union@yopmail.com Phone: <u>65785685687</u>	Order notes	January 16, 2020 at 930 pm Decte note Saferpay Refund ID Gv03CSAp46l0tAE6AM2AbjxUnvUA – Refunded: 30 CHF Reason for refund:
	Item		Cost Qty Total	January 16, 2020 at 9:30 pm Delete note
	Beanie SKU: woo-beanie		CHF180.00 × 2 CHF360.00 5 -2 5 -CHF360.00	Payment received from saferpay. Order status changed from On hold to Processing.
rce	Flat rate Items: Beanie × 2		CHF0.00	January 16, 2020 at 9:30 pm <u>Delete note</u> Payment was on-hold due to delayed capture.
ance	Refund #2080 - January 16, 2020, 9:3	0 pm by <u>admin</u>	-CHF360.00	January 16, 2020 at 3:36 am Delete note
•			Shipping: CHF0.(Total: CHF360.09 <u>CHF0.(</u> Refunded: -CHF360.0	payment to On hold.
menu			This order is no longer editable	Add pote . 0

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card**

Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

🔞 Checkout – Saferpay test in	tan X +			
(←) → C' @	🛛 🔒 https://sfwp.displayme.net/checkout/		▣ … 🖂 ☆	li\ ⊡ ® =
		Subtotal	€36.00	A
	Country / Region *	Shipping	Free shipping	
	Street address *	Total	€36.00	
	test			
	test	Maestro	-	
	Town / City	American Express		в
	State / County <u>*</u>	• VISA	VISA	
	Karnataka * Postcode / ZIP *	Pay with VISA over the interfac	ce of Saferpay.	1 1
	12133	Save to account You can choose from saved ca -Select card-	ards	
	Phone *			
	1213232442	MasterCard	-	
	Email address <u>*</u> test@yopmail.com	Diners Club	200 Double	
		Bancontact	-	
	Ship to a different address?			-

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

Dashboard	Ø	Add Card					Search
Orders	-	Card Number					
		0000 0000 0000 0000					Q Search
Downloads	5	Holder Name	Ð	piration		Cvc	
Addresses	龠	Cardholders		MM/YYYY		000	Recent Posts
Saved Cards	B	Add Card					Recent Comments
Logout	•	Saved Cards					<u>A WordPress Commenter on Hell</u> world!
		Card Number	Card Type		Actio	ns	WOITU:
			VISA				Archives

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number – Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

🔏 Saferpay test insta	ice 🏓 0 🕂 New		H	lowdy, Shop I	Manager 🔝
Comments WooCommerce	WooCommerce / Orders / Edit Order	Inbox	Orders	Stock	* Reviews
	Active : No				
Dashboard Orders (112)					
Coupons	History Tab				
Customers	# Transaction Status Transaction Date 1 INITIALIZE 2020-08-14 11:28:21				
Reports	1 INITIALIZE 2020-08-14 11:28:21 2 FAILED 2020-08-14 11:28:49				
Settings					
Status Extensions	Error Response Tab				
WooCommerce Multilingual	Error Code: 1051 Safregay Response error code : 402 error message: Payment Required				
Products	API Error Response: 3DS_AUTHENTICATION_FAILED API Error Message : 3D-Secure authentication failed				
Analytics					
Appearance	Downloadable product permissions 🛛				
🔓 Users	Search for a downloadable product Grant access				
を Tools					
Settings	Payment Gateway Response				
🖏 WP Mail SMTP	heray				
WP Security	([ITEAMEINTIALIEE] => Array (
Q Translations	[ResponseHeader] => Array				
Q WPML	[3pecVersisn] ⇒ 1.16 [Request14] ⇒ 0e3Tb44e=e444-42c4=0276250a2a]				
Collapse menu	[Taken] => evadTed2junqPyhT0j31e4aFa [Enginamian] => 2020-00-14T24.04.40.25*02:00				

RECURRING PAYMENT MODULE

COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription plugin version **3.1.3**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed in the checkout page for subscription orders.

CONFIGURATIONS FOR RECURRING MODULE

ToolsSettings	Recurring payment settings	
General	Recurring SCA challenge for	Yes 🗸
Writing	PSD2 Compliance	We highly recommend you to force SCA during an initial transaction, for Recurring Payments.
Reading		
Discussion	Recurring supported payment methods	MasterCard
Media	metrous	American Express Diners Club
Permalinks		JCB
Privacy	_	MyOne SEPA ELV
Saferpay Settings		PostFinance Card
Increase Maximum	J	Twint Apple Pay
Upload File Size		Credit Card 👻
🖏 WP Mail SMTP		
🍿 Wordfence 2	Save Changes	

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available

11. POSTFINANCE CARD - Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

WooCommerce	Search for a downloada	ble product	Grant access		
ers 1. 98	Related Orders				~ ¥ .
criptions	Order Number	Relationship	Date	Status	Total
omers					
pons	<u>#3836</u>	Renewal Order	.1.day.ago	Processing	CHF21.40
orts	<u>#3611</u>	Renewal Order	2.days.ago	Processing	CHF21.40
ngs					
is nsions	<u>#3458</u>	Renewal Order	2.days.ago	Processing	CHF21.40
Commerce	<u>#3457</u>	Subscription	2.days.ago	Active	CHF21.40 / day
ilingual	<u>#3456</u>	Parent Order	2.days.ago	Processing	CHF21.40

LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself.

4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under "saferpay_woocommerce_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

🝈 🗥 My Sites 🕋 :	SFWP201-php8 😋 2 🗭 0 🕂 New 🧟	· тарону скронеро	owdy, sfwpad
🖂 Email Log	WPML can keep track of where strings are used on the public pages. Activating this feature will enable the 'view	Import	
WooCommerce	in page' functionality and make translation easier.		
Products	Track where strings appear on the site Performance considerations >	.po file: Choose File Woocommeerpay-de.po	
Analytics	Highlight color for strings	✓ Also create translations according to the .po file German ✓	
🕐 Marketing	Select Color	Select what the strings are for: Woocommerce-gateway-saferpay V	
🔊 Appearance	Apply	Submit	
😰 Plugins		Export strings into .po/.pot file	
📥 Users	✓ Remove strings by domain	Select domain: Woocommerce-gateway-saferpay (477) 🗸	
🗲 Tools	· Nerrove strings by domain	Also include translations	
ET Settings	Clean up the String Translation table by removing untranslated strings by domain.	Submit	
🕰 WP Mail SMTP	Remove strings		
Q WPML 📢			
Translation Management	✓ Auto register strings for translation	✓ More options	
Languages	Look for strings while pages are rendered	Translating users of types: none edit	
Theme and plugins localization	* This feature is only intended for sites that are in development. It will significantly slow down the site, but help you find strings that WPML cannot detect in the PHP code.	Apply	
Translations			
Media Translation			
WP Menus Sync			
String Translation	Translate texts in admin screens »		

SAFERPAY PAYMENT API SPEC VERSION UPDATES

1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API

1.24 to 1.25

- Pre-authorizations for additional brands(amex,diners,jcb)
- SuccessNotifyUrl and FailNotifyUrl in PaymentPage/Initialize.
- WL Crypto Payments refund.
- Added notification URLs in Transaction/Initialize.
- Update Saferpay fields JS url.
- Klarna Payments: Support for Extended Merchant Data.
- Management API:

• Only those paymentmethods that are enabled in Saferpay backoffice are available at webshop backend.

• New payment logos.