



User guide Saferpay Plugin for WooCommerce

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ABOUT DOCUMENT

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| V1.0.1 | Hakkim P Ahammed, PIT Solutions Pvt Ltd | Reviewed and updated | 19-08-2020 |
| V1.0.2 | Preethi S, Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd | Updated with new features 3DS popup for iFrame and Saferpay (Hosted) Fields, iDeal Pre-selection for bank account, My Account Add card section modification, CVC modification for saved cards. | 28-10-2020 |
| V1.0.3 | Hakkim P Ahammed & Aswathy PG, PIT Solutions Pvt Ltd | WordPress compatible version updated | 14-12-2020 |
| V1.0.4 | Preethi S, Hakkim P Ahammed & Aswathy | Added Klarna payment method.ldeal pre-select bank listing on checkout page.Save | 11-01-2021 |

| | PG, PIT Solutions Pvt Ltd | card in checkout using Saferpay Fields. | | |
|--------|---|---|------------|--|
| V1.0.5 | Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd | WordPress and WooCommerce compatible version updated. Order status of digital products to "Completed" if payment is successful. "Refund" functionality to orders with "Completed" status. | 01-04-2021 | |
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| V1.0.7 | Hakkim P Ahammed, Sherin Mathew &Aswathy PG, PIT Solutions Pvt Ltd | WordPress 5.7.2 and WooCommerce 5.3 compatible version updated. | 15-06-2021 | |
| V1.0.8 | Hakkim P Ahammed, Sherin Mathew | *WooCommerce 5.3.1 compatible version updated. * WL Crypto payments. | 09-08-2021 | |

| | &Aswathy PG, PIT Solutions Pvt Ltd | * New countries for Klarna Payments | |
|--------|--|---|------------|
| | | * New currencies for SOFORT | |
| | | * EPS Refund support | |
| | | * Removed Bonus card | |
| | | * Saferpay Fields Access Token generation via REST API | |
| V1.0.9 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT | WordPress 5.8.1 and WooCommerce Subscription 3.1.3 compatible version updated. | 16-09-2021 |
| | Solutions Pvt Ltd | Soft decline mail on checkout | |
| | | Bug regarding unit price calculation in Klarna | |
| | | 3DS popup window for save card via my-account. | |
| V1.1.0 | Saferpay Integration team & Sherin Mathew | User manual template and logo updated. | 22-10-2021 |
| V1.1.1 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd | WordPress 5.8.2, WooCommerce 5.9.0 and WooCommerce Subscription 3.1.6 compatible version updated. | 17-12-2021 |
| | | PHP 8 compatibility. | |
| | | Multisite compatibility. | |
| | | JSON API 1.25 Spec version update. | |

| V1.1.2 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd | WooCommerce 6.0.0 compatible version updated. Plugin auto update notification link. Fraud intelligence business support. | 31-12-2021 |
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| V1.1.4 | Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd | Wordpress 5.9.3 WooCommerce 6.3.1 compatible version updated. Fixed a script error. Updated description for merchant notification email. | 12-04-2022 |
| V1.1.5 | Hakkim P Ahammed, Sherin Mathew & Revathy S, PIT Solutions Pvt Ltd | Wordpress 6.0 WooCommerce 6.5.1 compatible version updated. Fixed a script error. Fixed CSS issues in the popup display Hided Saved Cards menu in My Account page if "Allow save card in user profile" is set to No Added support for French translation(wpml) | 20-06-2022 t |

| V1.1.6 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd | Wordpress 6.0.1 WooCommerce 6.7.0 and WooCommerce Subscription 4.4.0 compatible version updated. | 12-08-2022 |
|---------|---|---|------------|
| V1.1.7 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd | Removed Masterpass payment. | 28-09-2022 |
| V1.1.8 | Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd | Wordpress 6.0.3 WooCommerce 7.0.0 WooCommerce Subscription 4.7.0 and WPML compatible version updated. | 10-01-2023 |
| V1.1.9 | Hakkim P Ahammed, Sherin Mathew, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd | Fixed a payment image missing error. | 22-02-2023 |
| V1.1.10 | Hakkim P Ahammed, Sherin Mathew & Aswathy PG, PIT Solutions Pvt Ltd | WordPress 6.2.0 and WooCommerce 7.5.1 compatible version updated. PHP 8.2.4 compatibility. | 17-04-2023 |
| | | | |

| V1.2.0 | Hakkim P Ahammed, Revathy S & Aswathy PG, PIT Solutions Pvt Ltd | WordPress 6.2.0 and WooCommerce 7.6.0 compatible version updated. | 27-04-2023 |
|--------|---|--|------------|
| V1.2.1 | Hakkim P Ahammed, Revathy S & Sherin Mathew, PIT Solutions Pvt Ltd | User guide update. | 03-07-2023 |

ABOUT SAFERPAY

Saferpay is the easy, flexible, secure and comprehensive e-payment solution from Worldline for easier and more secure payment in your online shop.

Worldline [Euronext: WLN] is the European leader in the payments and transactional services industry and #4 player worldwide. With its global reach and its commitment to innovation, Worldline is the technology partner of choice for merchants, banks and third-party acquirers as well as public transport operators, government agencies and industrial companies in all sectors. Powered by over 20,000 employees in more than 50 countries, Worldline provides its clients with sustainable, trusted and secure solutions across the payment value chain, fostering their business growth wherever they are

Worldline has been part of Worldline since the end of 2018, making it Europe's largest technology partner for banks and merchants. The tailor-made solutions from Worldline include a broad portfolio of payment terminals and the acceptance and processing of national and international payments with credit, debit and prepaid cards as well as the smartphone.

ABOUT WORDPRESS PLUGIN

This plugin is implemented to integrate Saferpay Payment methods in WooCommerce. It supports the following payment methods of Saferpay to work with WooCommerce plugin.

- 1. VISA
- 2. MASTERCARD
- 3. MAESTRO
- 4. AMERICAN EXPRESS
- 5. BANCONTACT
- 6. DINERS/DISCOVER

- 7. JCB
- 8. SEPA ELV
- 9. MYONE
- 10. UNIONPAY
- 11. PAYPAL
- 12. TWINT
- 13. PAYDIREKT
- 14. IDEAL
- 15. EPRZELEWY
- 16. POSTFINANCECARD
- 17. POSTFINANCE EFINANCE
- 18. APPLEPAY
- 19. ALIPAY
- 20. CREDITCARD (SAFERPAY FIELDS)
- 21. KLARNA PAYMENTS
- 22. EPS
- 23. SOFORT
- 24. WL CRYPTO PAYMENTS

This plugin supports all the features of online payment methods like payment capturing, refunding & cancellation. All these payment operations are done in the WooCommerce backend & will be synced to Saferpay account also.

REQUIRMENTS

To install and configure Saferpay plugin in WordPress, the following is required:

- WordPress (upto 6.2.0) and WooCommerce (upto 7.5.1) plugin.
- License for Saferpay.

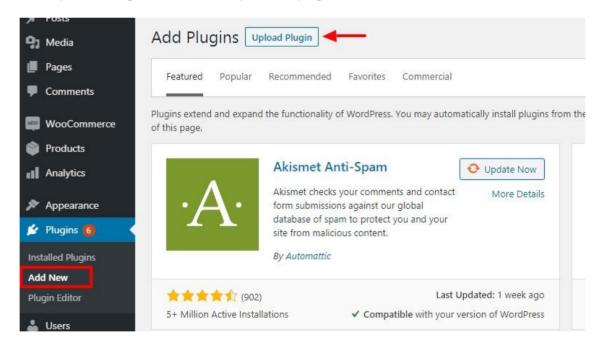
- A valid Saferpay account with at least one active Saferpay terminal through which payments can be carried out.
- API credentials like Terminal ID, Customer ID, JSON Username and JSON Password for the Saferpay Live- and/or Test environment.
- Valid acceptance agreement for payment methods.

INSTALLATION

To install Saferpay Plugin, follow the steps below.

Step 1: Download Saferpay plugin ZIP package.

Step 2: Go to WordPress admin dashboard and visit Plugins » Add New. After that, click on the 'Upload Plugin' button on top of the page.



Step 3: Then a plugin upload form will appear. Here you need to click on the 'Choose File' button and select the plugin file you downloaded earlier.

Step 4: After you have selected the file, you need to click on the 'Install Now' button.

WordPress will now upload the plugin file from your computer and install it for you. You will see a success message after the installation is finished.

| Add Plugins Upload Plugin | | | | |
|---------------------------|-------------------------------------|--------------------------------|-----------------|--|
| | If you have a plugin in a .zip forr | nat, you may install it by upl | oading it here. | |
| | Choose File No file c | hosen Install Now | | |
| | | | | |

Step 5: Once installed, you need to click on the Activate Plugin link to start using the plugin.

| * | Posts | | | | | |
|---|--|---|--|---|---------------------|--|
| 9] | Media Installing Plugin from uploaded file: saferpay_woocommerce_gateway.zip | | | | | |
| | Pages | | Unpacking the packag | Unpacking the package | | |
| | Comments | | Installing the plugin | Installing the plugin | | |
| () () () () () () () () () () () () () (| WooCommero Products | œ | Plugin installed succes | sfully. Return to Plugin Installer | | |
| • 11 / | Analytics | U | Increase maximum opioad rije size Settings Deactivate | increase maximum upload tile size with one dick. Version 2.0.4 By Imagify View details Support | Enable auto-uppates | |
| | Marketing Appearance | 0 | Saferpay Woocommerce Gateway Activate Delete | Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site | | |
| | Plugins 🔞 🔸 | | Saferpay Woocommerce Gateway Settings User Guide Deactivate | Saferpay Woocommerce Gateway Version 2.0.0 By PITSOLUTIONS Visit plugin site | | |
| | | | | | | |

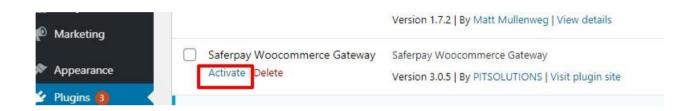
Manual installation via FTP

In rare cases, your WordPress hosting provider may have file restrictions that could prevent you to install a plugin from the admin area. In this situation, best way is to install the plugin manually using FTP.

First you will need to download the plugin's source as zip file. Next, you need to extract the zip file on your computer. Open the FTP client on your computer and connect to your

website using the login credentials provided by your web host. Once connected, you need to go to the /wp-content/plugins/ folder on your website, and then upload the extracted plugin folder to that path.

After uploading the files, you need to visit the WordPress admin area and click on the Plugins link in the admin menu. You'll see Saferpay plugin successfully installed on the plugins page. You need to click on the Activate link below the plugin to start using it.



After successfully installing the plugin, you can either enable test mode or live mode

Plugin update

To update the plugin, you have to follow up to step 4 from the Installation process described above.

| Dashboard | Add Plugins Upload Plugin 2 | Help 🔻 |
|-------------------|---|-----------|
| 📌 Posts | | |
| 93 Media | | |
| 📕 Pages | If you have a plugin in a .zip format, you may install or update it by uploading it here. | |
| Comments (10) | | |
| 📖 WooCommerce | Choose File saferpay_wgateway.zip Install Now 3 | |
| Products | | |
| Analytics | | |
| 🖗 Marketing | | |
| 🔊 Appearance | Featured Popular Recommended Favorites Commercial Keyword V Search plugins | |
| 😰 Plugins 🧿 🔹 📢 | Plugins extend and expand the functionality of WordPress. You may automatically install plugins from the WordPress Plugin Directory or upload a plugin in .zip format by clicking the button at the top of this page. | |
| Installed Plugins | | |
| Add New 1 | Classic Editor Install Now Akismet Spam Protection 💽 Update | e Now |
| Plugin Editor | | e Details |
| 💄 Users | Post screen with TinyMCE, Meta Boxes, etc. Supports all and spam in a contact form. The most trusted antispam | |

Step 5: After installation you will redirect to a page like below. From that you have to click "Replace current with uploaded" button.

| 루 Comments 🚺 | Unpacking the package | | | | | |
|-------------------|--------------------------------------|---|---------------------------------|--|--|--|
| 💭 WooCommerc | | | | | | |
| Products | Destination folder already exists. / | Destination folder already exists. /var/www/html/SFWP_NEW/wp- | | | | |
| Analytics | content/plugins/saferpay_woocor | mmerce_gateway/ | | | | |
| 🖗 Marketing | This plugin is already installed. | | | | | |
| 🔊 Appearance | | Current | Uploaded | | | |
| 🖉 Plugins 🧑 | Plugin name | Saferpay Woocommerce Gateway | Saferpay Woocommerce Gateway | | | |
| Installed Plugins | Version | 2.1.3 | 2.1.4 | | | |
| Add New | Author | PITSOLUTIONS | PITSOLUTIONS | | | |
| Plugin Editor | Required WordPress version | 4.4 | 4.4 | | | |
| 📥 Users | Required PHP version | | | | | |
| 🖋 Tools | | | | | | |
| 50 Settings | You are updating a plugin. Be sur | e to <u>back up your database and file</u> | s first. | | | |
| 🕰 🛛 WP Mail SMTP | Replace current with uploaded | Cancel and go back | | | | |

From version 2.4.1 onwards, Saferpay WooCommerce Gateway will show the default plugin update notification from WordPress, so we can update it like any other plugins used in WordPress.

| ana Shes ▲ Users ≫ Themes ∳ Plugins <mark>4</mark> | Saferpay Woocommerce Gateway Network Deactivate There is a new version of Saferpay | Saferpay Woocommerce Gateway Version 2.4.0 By PITSOLUTIONS View details Check for updates Visit Webshop y Woocommerce Gateway available View version 2.4.1 details or update now. |
|---|---|---|
| Installed Plugins | WooCommerce | An eCommerce toolkit that helps you sell anything. Beautifully. |
| Add New | Network Deactivate | Version 6.0.0 By Automattic View details Docs API docs Community support |

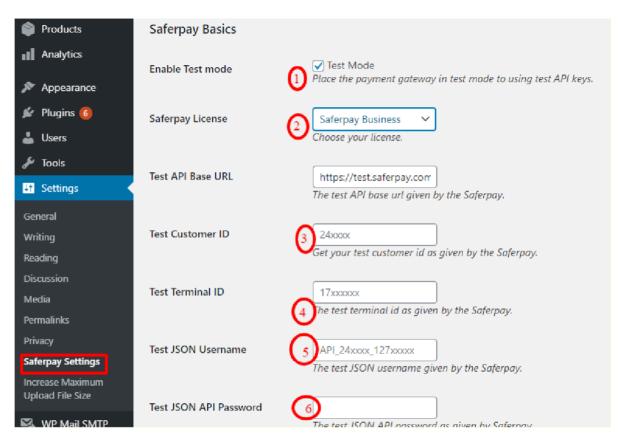
SAFERPAY TEST ACCOUNT

Saferpay offers the possibility to test all interfaces especially for your created test account.

The Saferpay test account allows you to implement Saferpay into your system and make test transactions over several payment simulators before going live.

https://docs.saferpay.com/home/integration-guide/testing-and-go-live

Test mode configuration



We need to enter the provided test credentials into Saferpay settings:

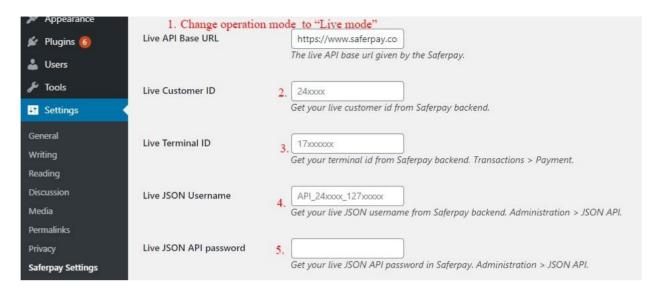
$\textbf{Menu} \rightarrow \textbf{Settings} \rightarrow \textbf{Saferpay Settings}$

Initially, enable test mode and we need to enter the provided test credentials into Saferpay settings:

Required Data:

- Test-Customer ID
- Test-Terminal ID (eCommerce Terminal).
- Test JSON API username.
- Test JSON API password.

Live mode configuration



Switch to Saferpay Operation mode to live & we need to enter the provided live credentials into Saferpay settings:

The following data is required

- Live-Customer ID
- Live-Terminal ID
- Live JSON API username
- Live JSON API password

Note: If you are using WPML, you need to create "Saferpay Checkout" page in all supporting languages in order to make translation works properly. Refer screenshot below

| Home > Saferpay Checkout | | |
|--|--|-----|
| Saferpay Checkou | t | |
| A Please do not refresh or close the w | vindow. | |
| Pay with a card | | |
| Card number * | | |
| Valid until * | This input is required. | |
| Owner name * | ······································ | |
| Card verification code | ? | |
| | Cancel | BUY |

CONFIGURATION

Saferpay Plugin configuration includes two sections

- 1.Saferpay general settings
- 2. Payment method specific settings

SAFERPAY GENERAL SETTINGS

| 🞝 Media | Saferpay Settings | | | | | | |
|----------------------------|---|--|--|--|--|--|--|
| 📕 Pages | WPML All Import requires WP All Import Pro or Free and WPML Multilingual CMS. | | | | | | |
| Comments | Saferpay Basics | | | | | | |
| 📟 WooCommerce | затеграу ваыся | | | | | | |
| Products | Enable Test mode | ✓ Test Made Place the payment gateway in test mode to using test API keys. | | | | | |
| II Analytics | | riute are puyment gutewuly an test moue to using test Ari keys. | | | | | |
| 🖗 Marketing | Saferpay License | Saferpay Business | | | | | |
| × | | Choose your license. | | | | | |
| Appearance | Test API Base URL | https://testsaferpay.coi | | | | | |
| 🖌 Plugins 🕚 | Test AIT base ONL | The test API base ut given by the Saferpay. | | | | | |
| 👗 Users | | | | | | | |
| of Tools | Test Customer ID | 247112 | | | | | |
| All-in-One WP Migration | | Get your test customer id as given by the Saferpay. | | | | | |
| 4† Settings | Test Terminal ID | 17955047 | | | | | |
| General | | he test terminal id as given by the Saferpay. | | | | | |
| Writing | | | | | | | |
| Reading | Test JSON Username | API_247112_13729794 The test JSON username given by the Saferpay. | | | | | |
| Discussion | | ne corroc e annone giver of all adjupped. | | | | | |
| Media | Test JSON API Password | Preethisasankanal14 | | | | | |
| Permalinks | | The test JSON API password as given by Saferpay. | | | | | |
| Privacy | E-Mails | | | | | | |
| Saferpay Settings | L-INIGHS | Saferpay will send an email to this address. You can add multiple emails separated by a comma. | | | | | |
| Increase Maximum | | - опродоку настояни он отока коло или политики полицок столько коригали у а соптик | | | | | |

Configure general Saferpay settings from Menu \rightarrow Settings \rightarrow Saferpay Settings

The following configurations are available in Saferpay basic settings

- 1. **Enable Test Mode**: It defines the Saferpay Operation mode. If it is enabled, it allows the payment gateway to work in test mode by using test API keys otherwise it will work as live mode. By default, test mode is enabled.
- 2. Saferpay Licence: Choose the Saferpay licence you own. Saferpay has two licenses:
 - Saferpay eCommerce
 Access to: Payment Page Interface
 - Saferpay Business
 Access to: Payment Page Interface
 Transaction Interface

Saferpay Fields and more

In case you have Saferpay Business without the corresponding license, the API will throw an error.

3. Test API Base URL: These fields already have default values of API base URL.

E.g.: <u>https://test.saferpay.com/api</u>. **Note:** Recommended not to change it in ideal case. Changes applicable only if there is an update in base test url from Saferpay side.

- 4. **Test Customer ID**: Enter your test customer id given by Saferpay while creating a partner account in Saferpay.
- 5. Test Terminal ID: Enter your test terminal id given by the Saferpay.
- 6. Test JSON Username: Enter test JSON username given by the Saferpay
- Test JSON API Password: Enter test JSON API password given by Saferpay. To get JSON API username and password you have to login to Saferpay management interface and go to Settings -> JSON API basic authentication. Please refer https://docs.saferpay.com/home/integration-guide/testing-and-go-live and https://saferpay.github.io/sndbx/index.html#terms for more information.
- 8. **E-Mails:** Saferpay will send an email to the address specified in this field. You can add multiple emails separated by a comma. It is not a mandatory field. This is applicable only for PaymentPage interface.
- Check Extra Level of Authentication: Recommended for high-risk businesses (Jewelry, Electronics, etc.) to stick to the highest level of security. Else you can have it as "No, I don't want extra level of authentication."
- 10. Liability Shift Behavior: This field determines how to handle the transactions if a fraudulent card is used on the website. When we use this functionality, the liability shifts to the authorizing bank and the store owner receives no claim for any chargeback. It has two options:

- Option A:" If no liability shift has been granted transaction will be on-hold, merchant can capture or cancel transaction". Here order placed via fraudulent card will be on-hold and merchant can capture or cancel transaction accordingly.
- Option B: If no liability shift has been granted transactions will be auto cancelled. Here order placed via fraudulent card will be cancelled.
- 11. Payment Page CSS URL: Enter a valid CSS URL which is included in the payment page. This file must be hosted on an SSL/TLS secured web server (the URL must start with https://) Example: <u>https://merchanthost/merchant.css</u>. Refer https://saferpay.github.io/sndbx/CssiFrame.html for more details.
- 12. **Description of the order**: A human readable description provided by the merchant that will be displayed in Payment Page.
- Payment Page Configuration Name: Here you can define the payment page configuration name. The configuration can be created from Safer pay Backoffice ('Settings > Payment Page Configuration'). If the configuration is not found by in Safer Pay (setting / Backoffice); the default configuration will be used.

| | 😋 9 📮 0 🕂 New 💥 English (| Howdy, sfwpadrrin 🔟 |
|---------------|---------------------------|--|
| 93 Media | | |
| 📕 Pages | Live API Base URL | https://www.saferpay.cc |
| Comments | | The live API base url given by the Saferpay. |
| 📟 WooCommerce | Live Customer ID | 24000 |
| Products | | Get your live customer id from Saferpay backend. |
| Analytics | | |
| 🐢 Marketing | Live Terminal ID | 1700000 Get your terminal id from Saferpay backend. Transactions > Payment. |
| | | |
| Appearance | Live JSON Username | API_24xxxx_127xxxxx |
| 🖆 Plugins 🙆 | | Get your live JSON username from Saferpay backend. Administration > JSON API. |
| 🚢 Users | | |
| 🖋 Tools | Live JSON API password | |
| All-in-One WP | | Get your live JSON API password in Saferpay. Administration > JSON API. |

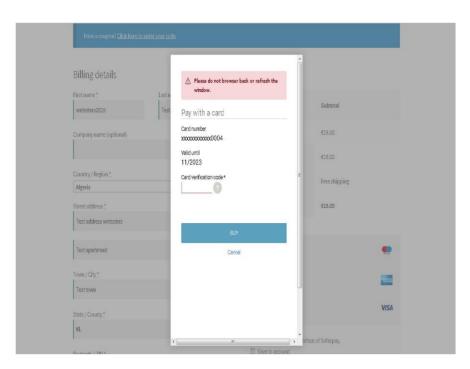
14. If you are using live mode enter Live Customer ID, Live Terminal ID, Live JSON Username and Live JSONAPI password given by Saferpay while creating a partner account in Saferpay. To get access information for live environment you have to request an offer here. To get access information to live account please follow this link.

- 15. **Payment Page Theme**: Choose the theme to customize the appearance of Saferpay payment pages. As per default a lightweight responsive styling will be applied. Three types of settings are available:
 - a. Default lightweight responsive theme
 - b. Six
 - c. No Theme

| Marketing | | |
|--------------------|----------------------------------|---|
| Appearance | Payment Page Theme | No theme |
| | | The backend of Saferpay allows the definition of payment page configurations. This field contains the name of such a configuration name. The configuration allows the detailed contr over the layout of the payment page. |
| 🖌 Plugins | | over me ngour of one payment page. |
| 🚢 Users | Allow save card in user profile | Yes ¥ |
| 🖋 Tools | | This allows merchant to enable/disable save card option in user profile. |
| E Settings | | |
| General | Force access token generation | Generate access token automatically By enabling this option, "Access-token" is generated automatically. Also, you need the Customerid and Terminalld to be configured for this to work. The generated token will overwrite |
| | | by emaning into quark, increase otherm is generated automatication, soo, you need the customerul and remaination to be compared for this to work. The generated other will over while the current token (() present), for the given environment configured. |
| Writing Reading | | |
| Discussion | Is User required to re-enter his | Yes. Re-enter CVC × |
| Media | CVC, when using a saved card | |
| Permalinks | | |
| Privacy | My account add card template | Sample4 ~ |
| CONTRACT. | | |
| Saferpay Settings | Enable Fraud prevention | VES This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and |
| Installer | | MANUAL_REVIEW. Note: If set to "VES", Please enable Fraud Intelligence module on your Saferpay account. |

- 16. Allow save card in user profile: This allows merchant to enable/disable save card option in user profile. If it is enabled, allows your customer to save the credit card information in 'My account 'and to reuse the saved information for future payments. If it is disabled, it will hide the 'Saved Cards' menu as well from the 'My account'
- 17. Force access token generation: This allows merchant to enable/disable Access-token generation. If it is enabled, "Access-token" is generated automatically. Also, you need the Customerld and Terminalld to be configured for this to work. The generated token will overwrite the current token (if present), for the given environment configured. If it is not enabled, you need to create access-token manually from Saferpay backoffice. This is explained in pg.no. 26 under SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD).
- 18. Is User required to re-enter his CVC, when using a saved card: If we choose "Yes, Re-enter CVC "user will be prompted to enter CVC again during checkout while using saved card for their transaction.

If "No need to re-enter CVC" chosen user will not be prompted to enter CVC during checkout while using saved card for their transaction.



Screenshot: User prompted to enter CVC again during checkout when "Yes, Reenter CVC "option selected in Saferpay Settings

 My Account Add Card template: Here we can choose templates for adding card details in My Account Saved Cards section for users. Four sample templates are available.

Once you have configured Saferpay general settings, review all the settings carefully. If everything is fine, click Save Changes button.

20. Enable Fraud Prevention: This protects merchants from fraudulent online transactions. Based on analysis a fraud prevention status is assigned to each transaction. Possible values: BLOCKED, APPROVED and MANUAL_REVIEW. If set to "YES", Please enable Fraud Intelligence module on your Saferpay account.

Note: Please refer the following link for the initial setup of Fraud Intelligence business in the Saferpay Backoffice

https://docs.saferpay.com/home/features/fraud-intelligence#initial-setup-in-the-saferpaybackoffice

JSON API USERNAME AND PASSWORD GENERATION

To create JSONAPI username and password you have to login to Saferpay management interface and go to Settings -> JSONAPI basic authentication. Please refer https://docs.saferpay.com/home/integration-guide/testing-and-go-live for more information.

| A Batch Processing Trans | actions Risk & Fraud Secure Card Data | Note The password is no longer displayed after saving. Please not place. Maximum 10 logins can be created. | te the password and keep it in a safe |
|-------------------------------|--|--|---------------------------------------|
| Settings | JSON API basic authenticatic | Password 🚯 | 0 |
| Processing | | Description | (optional field) |
| Notifications | Note: You can create up to 10 login | | |
| Payment Means / Terminals | | | |
| Transaction Points Summary | Create new JSON API login | | Cancel Create |
| JSON API basic authentication | Creation Date Username | Description | |
| JSON API client certificate | 14.03.2023 11:31 API_247112_30736460 | New testing | |
| Saferpay Fields Access Tokens | 13.02.2023 07:31 API_247112_20979922 | API credentials for shopware | |
| Payment Page configuration | D 16.06.2021 15:56 API_247112_28418116 | Saferpay-Integration-Support-Test_tmp | |
| IP permissions | □ 16.12.2019 08:52 API_247112_93659369 | test tk2eu | |
| | 27.05.2019 10:32 API_247112_13729796 | test | |
| Labels | 23.05.2019 19:10 APL_247112_91521157 | generated for test account | |

PAYMENT METHOD SPECIFIC CONFIGURATION

Individual payment methods which comes under Saferpay plugin can be configured from

WordPress back-end under Menu WooCommerce \rightarrow Settings \rightarrow Payments.

Note: Not all payment will be in your contract so be careful while enabling payment methods.

| ② Dashboard | | | - | י 🕲 | | | | | | | Howdy | y, svadmin |
|-----------------------------|----------------|------------------------|-----------------|-----------------|-----------------------------|----------------|--|--------------------------|----------------|----------------|--------------|------------|
| www-bashboard | WooComm | nerce / <u>Setting</u> | S / Payments | | | | | Inbox | Orders | Stock | * Reviews | Notic |
| 🖈 Posts | | | | | | | | | | | | Help 🔻 |
| 🔋 Media | | | | | | | | | | | | |
| 📕 Pages | General | Products | Shipping | Payments | Accounts & Privacy | Emails | Advanced | | | | | |
| Comments | Payment m | nethods | | | | | | | | | | |
| WooCommerce 📢 1 | Installed paym | ient methods a | re listed below | and can be sort | ed to control their display | order on the f | rontend. | | | | | |
| Dashboard | | Method | | | | Enable | d Description | | | | | |
| Orders (521) | | | | | | | n jaanse kanaa | | | | | |
| Coupons Reports | = ~ ~ | Direct b | oank transfer | | | | Take payments in person via | BACS. More common | ly known as di | irect bank/wir | e S | et up |
| Settings | | | | | | | transfer | | | | | |
| Status | = ^ ~ | Check p | ayments | | | | Take payments in person via | checks. This offline ga | teway can als | o be useful to | S | et up |
| Extensions | | | | | | | test purchases. | | | | | |
| WooCommerce Multilingual | = ^ ~ | Cash on | delivery | | | | Have your customers pay wi | th cash (or by other m | eans) upon de | livery. | S | et up |
| Products | | | | | | | | | | | | |
| Analytics | = ^ ~ | PayPal | | | | | PayPal Standard redirects cu information. | stomers to PayPal to e | nter their pay | ment | S | et up |
| Appearance | | | | | | | | | | | | |
| Plugins 6 | = ^ ~ | Saferpa | y Maestro – I | Vlaestro | | 0 | Pay with Maestro over the in | terface of Saferpay.!!!e | erm | | Ma | inage |
| 👗 Users | = ^ ~ | Saferna | v American F | VDress - Amor | ican Express English | | Pay with over the interface of | f Safernav | | | | 2222 |
| ے Tools | - ^ * | sarerpa | y American e | Apress - Amer | can copress chighish | | ray with over the interface o | i barerpay. | | | Ma | inage |
| Settings | = ~ ~ | Saferpa | y VISA – VISA | test | | | Pay with VISA over the inter | ace of Saferpay. 1 | | | Ma | anage |

LIST OF PAYMENT METHODS

Settings of each installed payment methods can be easily configured by clicking Manage button.

| Dashboard | WooCommerce / Settings / Payments | | inbox Orders Stock | Reviews Notic |
|----------------|---|------------------|---|---------------|
| Posts | | | | Help 🔻 |
|] Media | | | | |
| Pages | General Products Shipping Payments Accounts & Privacy | Emails Ac | vanced | |
| Comments | Payment methods | | | |
| WooCommerce | Installed payment methods are listed below and can be sorted to control their display o | rder on the fron | tend. | |
| ishboard | Method | Enabled | Description | |
| lers (521) | | | | |
| upons ports | ≡ ∧ ∨ Direct bank transfer | | Take payments in person via BACS. More commonly known as direct bank/wire transfer | Set up |
| tings | | | transier | |
| tus | ≡ ∧ ∨ Check payments | | Take payments in person via checks. This offline gateway can also be useful to | Set up |
| ensions | | | test purchases. | |
| Itilingual | ≡ ∧ ∨ Cash on delivery | | Have your customers pay with cash (or by other means) upon delivery. | Set up |
| Products | | | | |
| Analytics | ≡ ^ ∨ PayPal | | PayPal Standard redirects customers to PayPal to enter their payment information. | Set up |
| Appearance | | | | |
| Plugins 🙆 | Saferpay Maestro – Maestro | | Pay with Maestro over the interface of Saferpay.!!!eerrr | Manage |
| Users | = 🔨 🗸 Saferpay American Express – American Express English | | Pay with over the interface of Saferpay. | Manage |
| Tools | | | | |
| Settings | = A V Saferpay VISA – VISA test | | Pay with VISA over the interface of Saferpay. 1 | Manage |
| | | | | |

PAYMENT SETTINGS

Saferpay payment method specific configuration is explained in detail below:

- 1. Enable/Disable: Here you can set the visibility of installed payment method during checkout.
- 2. **Title**: Here you can set title of payment method which is displayed in shop during checkout.
- 3. **Description**: Here you can set a description of payment method which is displayed in shop during checkout.
- 4. **Minimal Order Total**: Here you can set availability of payment method according to minimal order total. If it is set to zero payment method will be always available during checkout irrespective of order total.
- Maximal Order Total: Here you can set availability of payment method according to maximal order total. If it is set to zero payment method will be always available during checkout.

| 🚯 🔏 Saferpay V2 | 😋 9 📮 0 🕂 New 🗮 English | 0 | Howdy, : | | | | | | |
|-----------------------------|-------------------------------------|--|----------|--|--|--|--|--|--|
| 🚳 Dashboard | WooCommerce / Settings / Pa | yments | Inbox | | | | | | |
| 🖈 Posts | | | | | | | | | |
| 9 Media | General Products Tax | General Products Tax Shipping Payments Accounts & Privacy Emails Integration Advanced | | | | | | | |
| 📕 Pages | MOMAL All Immunit requires MO A | I import Pro or Free and WPML Multilingual CMS. | | | | | | | |
| Comments | WPML All Import requires WP Al | Jimport <u>Pro</u> or <u>Pree</u> and <u>WPML MUtilingual CMS.</u> | | | | | | | |
| WooCommerce | Saferpay Maestro 🖻 | | | | | | | | |
| Home | Pay with Maestro over the interface | of Saferpay test. | | | | | | | |
| Orders 288 | Enable/Disable | ✓ Enable Maestro | | | | | | | |
| Customers | | | | | | | | | |
| Coupons | Title | Maestro | | | | | | | |
| Reports Settings | | This controls the title which the user sees during checkout. | | | | | | | |
| Status | | 🛣 English 🔻 translations | | | | | | | |
| Extensions | | | | | | | | | |
| WooCommerce Multilingual | Description | Pay with Maestro over the interface of Saferpay test. | | | | | | | |
| Products | | This controls the description which the user sees during checkout. | | | | | | | |
| Analytics | | English | | | | | | | |
| 🐢 Marketing | | | | | | | | | |
| | Minimal Order Total | 0 | | | | | | | |
| Appearance | | Set here the minimal order total for which this payment method is available. If it is set to zero, it is always available. | | | | | | | |
| 🖆 Plugins 🚯 | | | | | | | | | |
| 🛓 Users | Maximal Order Total | 0 | | | | | | | |
| | - | Cat have the convict and a taked for which this answert method is writehed. If it is not to mave it is shown writehe | | | | | | | |

- Allowed Countries: If you wish to accept payment from specific countries, you can select the countries. Multiple countries can be selected by Press Ctrl key. If there is no specification leave it.
- 7. **Allowed currency**: Choose the currencies that can be processed with this payment. Select allowed currency if any specification else leave it.
- 8. Customer Address: Here you can set customer address sent to Saferpaylf it is set to No, Customer address won't be sent to Saferpay. If it is set to Send delivery address, Customer delivery address would be sent to Saferpay. If it is set to Send billing address, Customer billing address would be sent to Saferpay. If it is set to Send both shipping and billing address, Customer's both billing and shipping address would be sent to Saferpay.
- *9.* **Pre-Authorizations**: It extends the validity of an authorization up to 30 days. If it is set to **YES**, *only Manual Capture option will be possible under Capturing settings.*

| | 🕒 9 📮 0 🕂 New 💥 English 🔮 | | Howdy, sf | wp |
|-----------------------------|---------------------------------|---|-----------|----|
| 🞝 Media | | | G. | _ |
| 📕 Pages | WooCommerce / Settings / Paymer | its | Inbox | St |
| Comments | | per nere une maximal or der total for which this payment method is available, in it is set to zero, it is always available. | | |
| - Comments | | | | |
| 🐖 WooCommerce 📢 | Allowed countries | Select | | |
| | | Aland Islands | | |
| Home | | Afghanistan Albania | | |
| Orders 288 | | Algeria | | |
| Customers | | American Samoa | | |
| | | Andorra | | |
| Coupons | | Angola | | |
| Reports | | Anguilla | | |
| Settings | | Antarctica | | |
| Status | | Select payment allowed countries if any specification else leave it free | | |
| Extensions | | | | |
| | Allowed currency | Select | | |
| WooCommerce Multilingual | , another contently | Swiss franc (CHF) | | |
| Watangoo | | Euro (EUR) | | |
| Products | | Pound sterling (GBP) | | |
| | | United States dollar (USD) | | |
| Analytics | | | | |
| 🐢 Marketing | | | | |
| | | | | |
| 🔊 Appearance | | v l | | |
| 🖆 Plugins 🙆 | | Select allowed currency if any specification else leave it free | | |
| 🛓 Users | | | | |
| _ | Customer Address | Send delivery address | | |
| Tools مکن | | | | |
| All-in-One WP | | Should the customer address be sent to Saferpay? | | |
| Migration | | | | |
| 👪 Settings | Pre-Authorizations | Yes 🗸 | | |

10. Customer Confirmation Email: Here you can set whether Saferpay send confirmation email to customer. It is only applicable if the customer is redirected to Saferpay.

- 11. Card Form Holder Name: If it is set to None, Saferpay should not display a field requesting the card holder name in payment interface. If it is set to mandatory, Saferpay should display a field requesting the card holder name in payment interface.
- 12.Capturing: Here you can set capturing mode. If it is set as Manual Capture amount is only reserved and you should capture it manually through WordPress back-end. If it is set as Auto Capture amount is captured automatically. Note: Auto Capture is not possible if Pre-Authorizations is set to YES

| 🕦 🗥 Saferpay V2 🔸 | 🔂 9 🛡 0 🕂 New 💥 English € |) | Howdy, | sfwpadmin 📃 |
|-----------------------------|-------------------------------|--|--------|------------------|
| Home | WooCommerce / Settings / Payr | nents | Inbox | O Store Setup |
| Orders 🔠 | | It exterios the validity of an authorization to up to bol days. | 11001 | otore occup |
| Customers | | | | |
| Coupons | Customer confirmation email | Yes 🗸 | | |
| Reports | | Should Saferpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.) | | |
| Settings | | | | |
| Status | Card Form - Holder Name | Mandatory | | |
| Extensions | | | | |
| WooCommerce Multilingual | | Should Saferpay display a field requesting the card holder name on their page? | | |
| Products | Capturing | Manual Capture V | | |
| Analytics | | Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ? | | |
| 🖗 Marketing | | | | |
| A . | Authorization Method | Widget Authorization Y | | |
| ✗ Appearance | | Select the authorization method to use for processing this payment method. | | |
| 🖆 Plugins 🙆 | | | | |

- 13. **Authorization Method**: Here you can set authorization method used for payment processing. Two options are available under these settings.
- a. Payment Page During the order processing the user will be redirected from the WooCommerce shop to the Saferpay payment gateway interface to process the payment. On successful completion of the payment the user will be redirected back to the WooCommerce shop. The Saferpay Payment Page Interface is intended for a simplified and universal integration of the payment process by using the PaymentPage form. The Saferpay PaymentPage can be used both with a Saferpay eCommerce license and with a Saferpay business license. All Saferpay supported payment methods can be processes with the Payment Page Interface.
- b. Transaction Interface (Widget Authorization) During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop. The Transaction Interface is an extension to PaymentPage Interface. It offers the

Hosted Entry Form (HEF) to process card payments seamlessly. This interface can also be used in combination with Secure Card Data to store/tokenize payment data during the payment process. The Transaction Interface is only for holders of a business licence on the live system.

| Billing details | Last n | A Please do not browser back or refresh the window. | | | |
|--------------------------------------|--------|---|-----|------------------|----------------|
| wetesters2016 | Test | Pay with a card | | Subtotal | |
| Company name (optional) | | Card number * | | €13.00 | |
| | | This input is required. Valid until * | | €18.00 | |
| Country / Region <u>*</u> Algeria | | Owner name * | E | Free shipping | |
| Street address * | | Card verification code | | €18.00 | |
| Test apartment | | 0 | | | |
| Town / City * | | BUY | | | Tanks |
| Test town | | Cancel | | | and the second |
| State / County 🕺 | | | - 8 | | VISA |
| KL | | | | ace of Saferpay. | |

3DS pop up displayed during Checkout

14. Is Save Card Available? Here admin can set Active or Inactive status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. This option is available only for Widget Authorisation method. Once you have configured Saferpay payment method, review all the settings carefully. If everything is fine, click Save changes button.

| ş | Appearance | Card Form - Holder Name | Mandatory | ~ |
|----|---------------|-------------------------|--|--|
| ۵ | Users | | Should Saferpay display a field requestin | g the card holder name on their page? |
| s | Tools | | | |
| 83 | Settings | Authorization Method | Widget Authorization | ~ |
| ₽4 | WP Mail SMTP | | Select the authorization method to use for | r processing this payment method. |
| 0 | WP Security | Is Save Card Available? | Active | ~ |
| Q | Translations | | | o select from a credit card previously stored. The sensitive data is stored by Saferpay. |
| ą | WPML | | ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,, | · · · · · · · · · · · · · · · · · · · |
| 0 | Collapse menu | Save changes | | |

SAFERPAY (HOSTED) FIELDS SETTINGS (SAFERPAY CREDIT CARD)

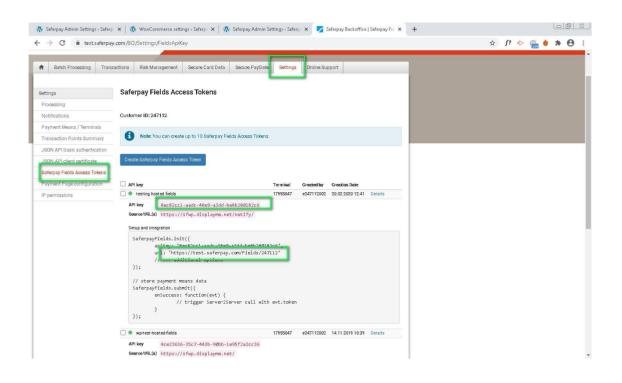
Note: The SAFERPAY CREDIT CARD is only for holders of a business licence on the live system.

You need to configure the general settings before enabling the credit card, and Saferpay Fields Access Token will be displayed under the credit card section only if "Force access token generation" is enabled.

Other than general settings some additional settings need to be configured to use Saferpay credit card/Saferpay fields:

- 1. Saferpay Fields Access Token: Enter API Key generated from Saferpay back office.
- 2. Saferpay Fields API-URL

You can get 1 and 2 from Saferpay Backoffice. After login navigate to Settings > Saferpay Fields Access Tokens.

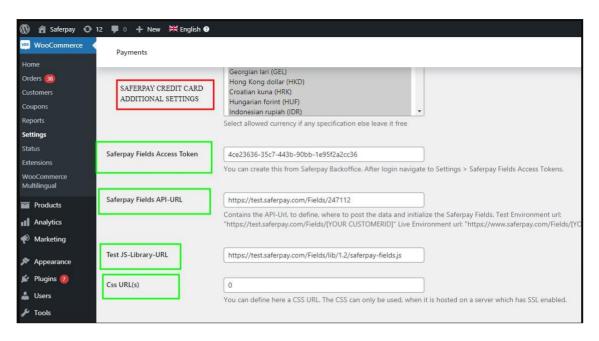


Note: From plugin version (2.2.0) Saferpay Field Access Token generated automatically after configuring Customerld and Terminalld (for the given environment) under Settings > Saferpay settings. You should enable the "Force access token generation" for this to work. This can also find under Settings > Saferpay settings.

JS-Library-URL: Here enter JS library URL.

Css URL(s): You can define here a CSS URL. The CSS can only be used, when it is hosted on a server which has SSL enabled. Refer

https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss for detailed information



Credit Card Theme: Here user can be able to choose four sample templates for credit card payment.

During the order processing the user is served with Saferpay payment forms in a pop up within the WooCommerce shop.

Is Save Card Available? Here admin can set **Active** or **Inactive** status. By enabling this, the customer can register cards and use it for future payments. Card details will be stored in Saferpay. Saved cards which are enabled in allowed payment methods for credit card settings are displayed during checkout.

| | manager (stange / rajin | (odnī |
|-----------------------------|--------------------------|--|
| 🖈 Posts | Allowed payment methods | Select ^ |
| 9 Media | | visa MasterCard |
| Pages | | Maestro American Express |
| Comments | | Diners Club |
| ₽ comments | | Bancontact JCB |
| 🤎 WooCommerce 📢 | | |
| Home | | Select allowed payment methods if any specification else leave it free |
| Orders (285) | | Select allowed payment methods in any specification else leavent mee |
| Customers | Customer Address | |
| Coupons | Customer Address | No |
| Reports | | Should the customer address be sent to Saferpay? |
| Settings | | |
| Status | Capturing | Manual Capture 🗸 |
| Extensions | | Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ? |
| WooCommerce Multilingual | | |
| | Authorization Method | Widget Authorization 🗸 |
| Products | | |
| Analytics | Credit Card Theme | Sample 4 |
| 🏟 Marketing | | The backend of Saferpay allows the definition of credit card configurations. This field contains the name of such a configuration name. The configur |
| 🔊 Appearance | | the detailed control over the layout of the credit card field. |
| | | |
| 🖆 Plugins 🙆 | Is Save Card Available? | Active |
| 🕹 Users | | The alias manager allows the customer to select from a credit card previously stored. The sensitive data is stored by Saferpay. |
| Se Tools | Windows Explorer | |

SAFERPAY IDEAL

Other than general settings, additional settings such as account details are available for Saferpay iDeal payment method. Here admin able to add /remove bank account.

Customer able to select added bank account by admin during checkout.

| Home | WooCommerce / Settings / Paymer | its | | | [nbox | O Store Setup |
|----------------------------|---------------------------------|------|--------------------------------------|----------|-------|------------------|
| Orders 285 | | = | ABN AMRO | ABNANL2A | | |
| Customers | | = | ASN Bank | ASNBNL21 | | |
| Coupons Reports | | = | bung | BUNQNL2A | | |
| Settings | | = | Handelsbanken | HANDNL2A | | |
| Status | | = | ING | INGBNL2A | | |
| Extensions | | = | Knab | KNABNL2H | | |
| WooCommerce | | = | Moneyou | MOYONL21 | | |
| Multilingual | | = | Rabobank | RABONL2U | | |
| Products | | = | RegioBank | RBRBNL21 | | |
| Analytics | | = | SNS | SNSBNL2A | | |
| 🗬 Marketing | | = | Triodos Bank | TRIONL2U | | |
| 🔊 Appearance | | = | Van Lanschot | FVLBNL22 | | |
| 🖌 Appearance | | + Ad | d account Remove selected account(s) | | | |
| 📥 Users | | | | | | |
| Tools عکی | Test Account details: | | Bank name | IssserID | | |
| All-in-One WP Migration | | = | Test Bank 1 | 0091 | | |
| 🖽 Settings | | = | Test Bank 2 | 0092 | | |
| 🕰 WP Mail SMTP | | + Ad | d account Remove selected account(s) | | | |

Saferpay iDeal additional settings.

SAFERPAY KLARNA PAYMENTS

Other than general settings, some additional settings need to be configured to use Klarna payment methods.

In Saferpay Back office under Settings > Terminals. Please select the terminal you want Klarna activated on and scroll down to Self Service. Please refer the link below

https://saferpay.github.io/sndbx/KlarnaPayments.html

This service handles differently, depending on the Saferpay environment (test/live) you are on, so please pay close attention.

You'll have two options Klarna and additionally, on the Saferpay test environment, Klarna Simulator. For Live mode configure Klarna. For test mode configure Klarna Simulator

| Self service | | | | | |
|--------------|------------------|--|------|-----------|-----------|
| | Provider | | Payn | nent Page | |
| € Pay | Apple Pay | | | Enabled | |
| Klarna. | Klarna | | | Disabled | Configure |
| Klarna. | Klarna Simulator | | | Disabled | Configure |

Important: We need to activate the country in both Saferpay Backoffice & in plugin settings in order to list Klarna Payment in checkout section.

| Klarna: Configure | × |
|-----------------------------------|------------------|
| Pay now. Pay later. Financing. | |
| User | YOUR KLARNA USER |
| Password | •••••• |
| Environment | Testing |
| Countries | Austria |
| | Belgium |
| | Denmark |
| | Finland |
| | Germany |
| | ✓ Netherlands |
| | Norway |
| | Spain |
| | Sweden |
| | Switzerland |
| | ✓ United Kingdom |
| Saferpay Integration Guide Klarna | |
| | Save |

Note: Send Klarna attachment data to API: By enabling this option, Klarna offers the option, to send additional data points, alongside each order. These data points are then used for additional analysis, like a risk-check on the Klarna side.

| 📌 Posts | Allowed countries | Austria |
|-----------------|-----------------------------|--|
| 💁 Media | | Belgium |
| Pages | | Denmark Finland |
| Comments | | France Germany |
| 🖾 Email Log | | Italy |
| _ | | Netherlands Norway |
| Redirection | | Spain 👻 |
| Wee WooCommerce | | Select payment allowed countries which is configured in saferpay backoffice.If kept empty Klarna wont display |
| Home | | |
| Orders (1,125) | Customer Address | Send billing address V |
| Subscriptions | | Should the customer address be sent to Saferpay? |
| Customers | | |
| Reports | Capturing | Auto Capture V |
| Settings | | Should the amount be captured automatically after the order or should the amount only be reserved and capture manually ? |
| Status | | |
| Extensions | Customer confirmation email | |
| WooCommerce | Customer confirmation email | Yes 🗸 |
| Multilingual | | Should Saterpay send a confirmation email to the customer. (Available only if the customer is redirected to Saferpay.) |
| Products | | |
| | Send Klarna attachment data | No. v |
| _ | to API | Klama offers the option, to send additional data-points, alonoside each order. These data-points are then used for additional analysis, like a risk-check on Klama side. |
| 🖗 Marketing | L | чалы отого не орасні со она авалонаї ава роперівнурівсь санто сел пере ава роперівська спора на виагола внагузь, не в пак спеск от кала зно- |

Klarna back-end settings for allowed countries

Additionally, Klarna will be displayed on the country-currency combination pair.

For e.g.: Submitting "CHF" for Switzerland as your Country Code, but selecting EUR as your currency, will cause Klarna to not be displayed!

| 🛞 🙈 My Sites 📸 SFWP201-php8 📀 2 📮 0 + New 🧟 🗰 English 🖸 General Products tax Stupping Payments Accounts or Privacy emails integration Advanced Subscriptions | | | |
|---|--|---|--|
| Bashboard | Tax options Standard rates My new tax class rates Reduced rate rates Zero rate rates | | |
| 📌 Posts | Tax options | | |
| 9 Media | | | |
| 📕 Pages | Prices entered with tax | Yes, I will enter prices inclusive of tax | |
| 🗭 Comments | | No, I will enter prices exclusive of tax | |
| 🖾 Email Log | | | |
| www WooCommerce | Calculate tax based on | Customer shipping address | |
| Home | Shipping tax class | Shipping tax class based on cart items | |
| Orders 614 | | | |
| Subscriptions | Rounding | Round tax at subtotal level, instead of rounding per line | |
| Customers | | | |
| Coupons | Additional tax classes | My new tax class Reduced rate | |
| Reports | | Zero rate | |
| Settings | | | |
| Status Extensions | Display prices in the shop | Excluding tax 🗸 | |
| WooCommerce | | | |
| Multilingual | Display prices during cart and checkout | Excluding tax V | |
| Products | checkout | | |
| Analytics | Price display suffix | | |
| 🐢 Marketing | | | |
| 🔊 Appearance | Display tax totals | Itemized V | |
| 📂 Plugins 🚢 Users | Save changes | | |

WooCommerce Tax settings should be like this for Klarna.

Attention: We have some limitations with Klarna payments, in order to work Klarna payments properly, any of the values (product price, tax etc.) shouldn't have decimal points.

The following links are helpful while configuring each payment methods

- Credit and Debit Cards Refer:
- o <u>https://docs.saferpay.com/home/integration-guide/payment-methods/mastercard</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/maestro
- o https://docs.saferpay.com/home/integration-guide/payment-methods/visa-and-vpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/american-express</u>
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/diners-and-discover</u>
- o https://docs.saferpay.com/home/integration-guide/payment-methods/jcb
- o https://docs.saferpay.com/home/integration-guide/payment-methods/china-unionpay
- <u>https://docs.saferpay.com/home/integration-guide/payment-methods/swiss-postcard-and-postfinance</u>
- TWINT Refer https://docs.saferpay.com/home/integration-guide/payment-methods/twint
- **PayPal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/paypal</u>
- **SOFORT** SOFORT is a third party means of payment by Klarna Group. Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sofort-by-klarna
- Klarna Payments Klarna Payments is a 3rd party payment method, that is split into three ways of payment: Pay Now, Pay Later and Slice It/Financing. Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/klarnapayments</u>
- eps Refer <u>https://docs.saferpay.com/home/integration-guide/payment-</u> methods/eps
- paydirekt Refer https://docs.saferpay.com/home/integration-guide/payment-methods/paydirekt
- **iDeal** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-</u> methods/ideal
- SEPA ELV Refer https://docs.saferpay.com/home/integration-guide/payment-methods/sepa-direct-debit

- **ePrzelewy** Refer <u>https://docs.saferpay.com/home/integration-guide/payment-methods/eprzelewy</u>
- Bancontact Refer https://docs.saferpay.com/home/integration-guide/payment-methods/bancontact
- Apple Pay Refer https://docs.saferpay.com/home/integration-guide/payment-methods/applepay
- Alipay Refer https://docs.saferpay.com/home/integration-guide/payment-methods/untitled-1
- Crypto Payments Refer https://docs.saferpay.com/home/integration-guide/payment-methods/crypto-payments

Note: For ALIPAY and TWINT there some issues with the test simulator, like order getting successful even if we terminate the payment process or by default order may get successful after some time.

SAFERPAY FEATURES

DESIGN CUSTOMIZATION

If you want to customize the default design of the Saferpay interface, Saferpay provides the following options:

- 1. CSS-Styling: The CSS styling options can be used over the following methods.
 - Payment page
 - Transaction Interface
 - Alias Insert

Note: The CSS file that is referenced by the CssUrl parameter must be stored on a web server that supports HTTPS.

Refer to <u>https://saferpay.github.io/sndbx/CssiFrame.html#css-usecss</u> for detailed information.

- 2. Theme: This parameter let you customize the appearance of the displayed payment pages. By default, a lightweight responsive styling will be enabled. If you don't want any styling, please choose 'NONE'.
- Payment Page Configuration: You can create different PP configurations to be applied over Transaction initialize and PaymentPage Initialize. The configuration itself can be created inside the Saferpay Backend under "Settings > Payment Page Configuration".

<u>Note:</u> If a custom CSS is provided, any design related settings set in the payment page configuration will be overwritten and the default design will be used.

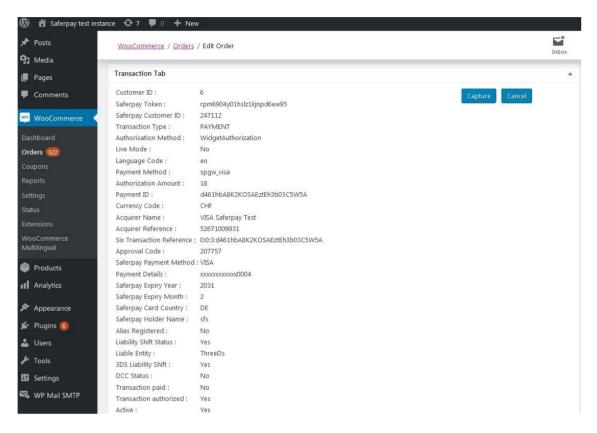
ORDER MANAGEMENT

Orders done by customers are displayed under WooCommerce \rightarrow Orders. Here you can view the list of all orders available.

| 🚯 💣 Saferpay test insta | ance 📀 7 | 루 0 🕂 Ne | w | | | | | | | | | | Howdy | /, svadmin 🗾 |
|---|-----------|------------------|-------------------|---------------|--------|-----------|----------------|--------|-------------------------------|----------|-------------|-----------|--------------|--------------|
| 🖚 Dashboard | WooCo | mmerce / Orders | | | | | | | | Inbox | Orders | Stock | * Reviews | Notices |
| 📌 Posts 91 Media | Ordor | S Add order | | | | | | | | | | Screen Op | tions 🔻 | Help 🔻 |
| 📕 Pages | | Processing (522) |) On hold (338) | Completed (5) | Cancel | led (416) | Refunded (203) | Failed | d (121) | | | | Sear | rch orders |
| Comments | Bulk Acti | ons | Apply | All dates | • | Show al | currencies | • | Filter by registered customer | ▼ Filter | 1,605 item: | 5 « « | 1 of 81 | |
| WooCommerce | | Order | | | | | Date | | Status | | | | | Total |
| Orders 522 | | #6493 Madhav | Test | | | • | 2 hours ago | | On hold | | | | | CHF18.00 |
| Coupons Reports | | #6491 Madhav | Test | | | • | 2 hours ago | | Cancelled | | | | | CHF18.00 |
| Settings Status | | #6485 Madhav | Test | | | • | 4 hours ago | | Processing | | | | | CHF45.00 |
| Extensions WooCommerce Multilingual | | #6482 Madhav | Test | | | * | 4 hours ago | | Cancelled | | | | | CHF45.00 |
| Products | | #6379 Madhav | Test | | | • | Dec 13, 2019 | | On hold | | | | | CHF55.00 |
| Analytics | | #6376 Madhav | Test | | | • | Dec 13, 2019 | | Cancelled | | | | | CHF55.00 |
| Appearance Plugins 6 | | #6374 Madhav | Test | | | • | Dec 13, 2019 | | Cancelled | | | | | CHF55.00 |
| 🕹 Users | | #6337 Madhav | Test | | | • | Dec 12, 2019 | | On hold | | | | | CHF55.00 |
| Tools Settings | | #6301 Dinner To | est | | | • | Dec 11, 2019 | | Processing | | | | | CHF45.00 |

LIST OF ORDERS

Each order details can be viewed by clicking on Order. Here you can see order details Under each order, transaction details are displayed in transaction tab



TRANSACTION DETAILS

CAPTURE PAYMENT

In the payment configuration, if "Capturing" is set to "Auto Capture", the merchant doesn't need to do anything from the WordPress backend. Payments will be captured automatically by the system.

When the "Capturing" is set to "Manual Capture", the merchant will have the option to Capture or Cancel transactions. If we click Capture, the transaction will be captured.

For orders containing only digital products if payment is successful then the status of that order will be "Completed"

CANCEL PAYMENT

Only authorized, but not captured orders can be cancelled. Cancellation of order prevents any future change from being made to it. If we click CANCEL, the transaction will be cancelled.

| sts | WooCommerce / Orders | 2 / Edit Order | |
|--|--|---|----------------|
| edia | | • • experies used in the second se | Inb |
| ges | Transaction Tab | | |
| omments | Customer ID : | 6 | Capture Cancel |
| initial in the second sec | Saferpay Token : | rpm6904y01hslz1kjnpd6ew95 | Capture |
| ooCommerce | Saferpay Customer ID : | 247112 | - |
| oocommerce | Transaction Type : | PAYMENT | |
| pard | Authorisation Method : | WidgetAuthorization | |
| 522 | Live Mode : | No | |
| | Language Code : | en | |
| ns | Payment Method : | spqw_visa | |
| | Authorization Amount : | 18 | |
| | Payment ID : | d461hbA8K2KOSAEztEh3b03C5W5A | |
| | Currency Code : | CHF | |
| | Acquirer Name : | VISA Saferpay Test | |
| | Acquirer Reference : | 52671009931 | |
| ommerce | and the second state of the second seco | : 0:0:3:d461hbA8K2KOSAEztEh3b03C5W5A | |
| ngual | Approval Code : | 207757 | |
| | Saferpay Payment Method | I : VISA | |
| oducts | Payment Details : | 000000000000000000000000000000000000000 | |
| alytics | Saferpay Expiry Year : | 2031 | |
| any nes | Saferpay Expiry Month : | 2 | |
| pearance | Saferpay Card Country : | DE | |
| pearance | Saferpay Holder Name : | sfs | |
| ıgins 🜀 | Alias Registered : | No | |
| ers | Liability Shift Status : | Yes | |
| ers | Liable Entity : | ThreeDs | |
| ols | 3DS Liability Shift : | Yes | |
| | DCC Status : | No | |
| ttings | Transaction paid : | No | |
| P Mail SMTP | Transaction authorized : | Ves | |

Order Details Transaction Tab with Capture/CANCEL button

While clicking Capture button, capture confirmation pop up will be displayed. If we click OK button, amount will be successfully captured and order status will be changed to Processing.

You can see transaction status and date under history tab mentioned in order detail page.

| 🚯 🖀 Saferpay test instan | ice 😌 7 📮 0 🕂 Ne | | | | | Howdy, sv |
|--------------------------|-----------------------------------|------------------------------------|-----|--------|-------|--------------|
| Comments | WooCommerce / Orders | / Edit Order | box | Orders | Stock | * Reviews |
| WooCommerce | Saferpay Card Country : | DE | | | | |
| | Saferpay Holder Name : | sfs | | | | |
| Dashboard | Alias Registered : | No | | | | |
| Orders 523 | Liability Shift Status : | Yes | | | | |
| Coupons | Liable Entity : | ThreeDs | | | | |
| Reports | 3DS Liability Shift : | Yes | | | | |
| 17.1 | DCC Status : | No | | | | |
| Settings | Transaction paid : | Yes | | | | |
| Status | Transaction authorized : | Yes | | | | |
| Extensions | Active : | Yes | | | | |
| WooCommerce | Capture Id : Captured Amount : | d461hbA8K2KOSAEztEh3b03C5W5A 18 | | | | |
| Multilingual | Captured Amount : | 18 | | | | |
| | | | | | | |
| Products | History Tab | | | | | |
| Analytics | | | | | | |
| | # Transaction Status Tra | | | | | |
| 🔊 Appearance | | -12-16 09:09:20 | | | | |
| 😰 Plugins 🙆 | | -12-16 09:10:16 | | | | |
| - | 3 CAPTURED 2019 | -12-16 12:15:37 | | | | |
| 📥 Users | | | | | | |
| 🖋 Tools | Downloadable product pe | rmissions 🛛 | | | | |
| 🖽 Settings | | | | | | |
| | Search for a downloadabl | product Grant access | | | | |
| WP Mail SMTP | | | | | | |
| | | | | | | |
| WP Mail Log | Payment Gateway Respor | se | | | | |
| Q WPML | Array | | | | | |
| Collapse menu | (IFRAMEINITIALIZE) => : | rray | | | | |
| | (Demonse Manda | 1 at Lease | | | | |

TRANSACTION STATUS UNDER HISTORY TAB

REFUND PAYMENT

Just like Saferpay transactions, you can also manage the Saferpay refund transactions. Saferpay refund will only be available if transactions are captured properly. If transactions are not captured click 'Capture' button available in transaction tab, then only Saferpay refund button will be enabled. Manual refund buttons are available all the time. Admin should have to do manual refund and update details in Saferpay back office manually. Refund is also available for orders having completed status.

For Saferpay Refund do the steps mentioned below

- 1. Capture order from backend
- 2. Then click Refund button

| 🔞 📸 Saferpay test inst | ance 😋 7 🗭 0 🕂 Ne | w | | | | | Howdy, | svadmin 🗾 |
|-----------------------------|--|-------------------------------------|-------------------|------------------|---------|-------------------|------------------|-----------|
| Comments | WooCommerce / Orders | / Edit Order | | Inbox | Orders | Stock | ★ Reviews | Notices |
| 👐 WooCommerce < | Belt | | CHF55.00 × 1 CHF3 | 55.00 | Payme | ent was on-ho | ld due to delay | ed |
| Dashboard | SKU: woo-be | tt. | | 55105 | captur | e. | | |
| Orders (524) | | | | | Decemi | per 13, 2019 at 5 | 10 pm Delete not | <u>e</u> |
| Coupons | Free shippin | a | CHI | F0.00 | | | | |
| leports | Items: Belt > | | C III | 10.00 | Add not | - 0 | | |
| Settings | | | | | - | | | |
| Status | | | Shipping: | CHF0.00 | | | | 1 |
| Extensions | | | Total: | CHF55.00 | Private | | • Add | |
| NooCommerce Aultilingual | | | rota. | CHIP55.00 | Private | enote | Add | |
| | | | | | | | | |
| Products | Refund | | This order is no | longer editable. | | | | |
| Analytics | | | | | | | | |
| Appearance | Custom Fields | | | * | | | | |
| 🕼 Plugins 🜀 | | | | | | | | |
| Users | Transaction Tab | | | ^ | | | | |
| Tools | Customer ID : | 6 | | | | | | |
| | Saferpay Token : Saferpay Customer ID : | ha26yxqib5mq3hzyz79eisubp 247112 | | | | | | |
| Settings | Transaction Type : | PAYMENT | | | | | | |
| 4 WP Mail SMTP | Authorisation Method : | WidgetAuthorization | | | | | | |
| 🖾 WP Mail Log | Live Mode : | No | | | | | | |
| | Language Code : Payment Method : | en spgw_myone | | | | | | |
| Q WPML | Authorization Amount : | 55 | | | | | | |
| Collapse menu | Payment ID : | 4Sp4IfA3p0j9UAY2U3IIbK1I0EpA | | | | | | |
| | Curronou Codo : | Che Che | | | | | | |

SAFERPAY REFUND

3. Click on items to be refunded. Refunded amount will be displayed.

| | ce 🔂 7 🛡 0 🕂 New | | | | | | Howdy, s | vadmin 🔝 |
|--------------------|-----------------------------------|-------------------------|---|---------------------|----------|-------------------|-------------------|----------|
| 93 Media | WooCommerce / Orders / Edit Order | | | | 5 | Ê | * | W. |
| 📕 Pages | | | | Inbox | Orders | Stock | Reviews | Notices |
| Comments | | Phone: 7853732837253 | | | | | d from Pending | |
| WooCommerce | | /833/3283/233 | | | | nt to On hold. | | |
| Dashboard | | | | | Decembe | er 16. 2019 at 1: | 40 pm Delete note | 1 |
| Orders (524) | Item | Click on item to be | Cost Qty | Total | | | Beanie (woo- | |
| Coupons | Beanie | refunded | CHF18.00 × 1 | CHF18.00 | | 41-40 | | |
| Reports | SKU: woo-beanie | | 1 🗘 | 18 | Decembe | er 16, 2019 at 1: | 40 pm Delete note | |
| Settings Status | | | | | | | d due to delaye | d |
| Extensions | Free shipping | | | CHF0.00 | capture | | | |
| WooCommerce | Items: Beanie × 1 | | | 0 | Decembr | er 16, 2019 at 1; | 40 pm Delete note | 6 |
| Multilingual | | | | | | | | |
| Products | | | Restock refunded items: | | Add note | 0 | | |
| Analytics | | | Amount already refunded: | -CHF0.00 | | | | 1 |
| Appearance | | Refund amount displayed | Total available to refund: | CHF18.00 | Private | noto 1 | Add | |
| 😰 Plugins 🜀 | | | Refund amount: Reason for refund (optional): | 18.00 | rivate | note | Add | |
| 🛓 Users | | | eason for refund (optional): | | | | | |
| F Tools | Cancel | Refund CHF18.00 n | nanually Refund CHF18.0 | 0 via Saferpay VISA | | | | |
| - Settings | | | | | | | | |
| WP Mail SMTP | Custom Fields | | | | | | | |
| | | | | | | | | |
| 💹 WP Mail Log | Transaction Tab | | | * | | | | |
| Q WPML | Customer ID : 6 | | | | | | | |

4. After that Click on button available for Refund via Saferpay. Confirmation pops up will be displayed.

| 🔞 🖀 Saferpay test instanc | xe 😋 7 🗭 0 🕂 New | sfwp.dev.displayme.net says | | | | Howdy, si | /admin <u> </u> |
|---|---|--|---|---------------------|-------------|--|-----------------|
| Comments | WooCommerce / Orders / Edit Order | Are you sure you wish to process this r undone. | efund? This action cannot be | En r ex | Orders | Stock Reviews | Notices |
| 🔤 WooCommerce 🧹 | Item | | OK Cancel | Total | | reduced: Beanie (woo- | |
| Dashboard Orders (524) Coupons | Beanie SKU: woo-beanie | | CHF18.00 × 1 | CHF18.00 18 | | . 2019 at 1:40 pm <mark>Delete note</mark> | - 11 |
| Reports Settings Status | Free shipping Items: Beanie × 1 | | | CHF0.00 0 | capture. | as on-hold due to delaye | |
| Extensions WooCommerce Multilingual | | | Restock refunded items: Amount already refunded: | -CHF0.00 | Add note 📢 | | |
| Products | | | Total available to refund: | CHF18.00 | | | |
| II Analytics | | | Refund amount: | 18.00 | Private not | e 🔻 Add | |
| 🔊 Appearance | | | Reason for refund (optional): | | | | |
| 😰 Plugins 🙆 | Cancel | Refund CHF | 18.00 manually Refund CHF18.00 |) via Saferpay VISA | | | |
| 🕹 Users | | | | | | | |
| 🖋 Tools | Custom Fields | | While clicking Refund CHF 1 | | | | |
| 5 Settings | | | Saferpay VISA ,confirmation displayed. | pop up | | | |
| 🕰 WP Mail SMTP | Transaction Tab | | | • | | | |
| III WP Mail Log Q WPML | Customer ID : 6 Saferpay Token : rpm6904y01hslz Saferpay Customer ID : 247112 | kjnpd6ew95 | | | | | |
| Collapse menu | Transaction Type : PAYMENT Authorisation Method : WidgetAuthoriza | tion | | | | | - |

5. If we click OK amount will be successfully refunded and order status will be changed to Refunded.

| 🔞 🕋 Saferpay test instance | • 🖸 7 🛡 0 🕂 New | | | | | | Howdy, s | wadmin 📕 |
|---|------------------------------------|--|---|---------|--|--|---|-----------|
| 🚳 Dashboard | WooCommerce / Orders / Edit Order | | | Inbox | D rders | Stock | * Reviews | Notices |
| Posts Media Pages Comments WooCommerce Destboard | Date created: 2019-12-16 | Madhav Test did disdd gydrilyu gighlighi boose Citherlian Email address: madhav@xpmail.com | Madhav Test Test House Test spartment Test Green Ship add changed 90000 Greenland | | Refund Decemb | itatus change ed. er.18.2019.at.1 | d from Process | ite |
| Orders 523 Coupons Reports Settings Status | Item | Phone: 785373283725 <u>3</u> | Cost Qty Total | | Desemb Saferpa 83Ir5fA Refund | er 18.2019 at 1 ay Refund ID 678U4UAl0U1 ed: 18 CHF | ased from 40 to 1:09 am <u>Delete no</u> 1.3fA6d5AWQb | ite |
| Extensions WooCommerce Multilingual | Beanie SKU: woo-beanie | | CHF18.00 × 1 CHF18.00 5 -1 5 -CHF18.00 | | Decemb | | 1:09 am <u>Delete no</u> | <u>te</u> |
| Products Analytics | Free shipping Items: Beanie × 1 | | CHF0.00 | | Order s Process | sing. | d from On hold 45 pm <u>Delete not</u> | |
| Appearance Plugins 6 Users Tools | Refund #6581 - December 18, 2019, | 11:09 am by <u>svadmin</u> | -CHF18.00 Shipping: (Total: chif18.00 | CHF0.00 | paymer Pecemb | nt to On hold. er 16, 2019 at 1: | d from Pendin <u>o</u> 49 pm <u>Delete not</u> : Beanie (woo- | |
| Settings | | | Refunded: -CI | HF18.00 | | 41→40 | | |

Order notes are available on right side for each order. From here admin can track order details.

| C 🔒 sfwp | .displayme.net/notify/wp-admin/post.php?post=206 | 548laction=edit | | 🖈 f? 🗰 💠 🏤 💩 🛛 🔂 🗄 |
|--------------|---|--|---|---|
| ipe Test 🛛 📀 | 5 루 0 🕂 New | | | Howdy, admin 🔲 |
| | Date created: 2020-01-16 @ 02 : 49 Status: | John Pay Test dgdfgdf hfghfghgf | Fiza H Test Test app1 Town test | Order notes |
| nts og | Refunded Customer: <u>Profile View other orders</u> Union Pay (#19 - union@yopmail.com) × * | 676576 Åland Islands Email address: union@yopmail.com | yuyu 546546 American Samoa | Order status changed from Processing to Refunded. January 16, 2020 at 9:30 cm Detete note |
| mmerce | | Phone: <u>65785685687</u> | Order notes | Saferpay Refund ID Gv03CSAp46l0AE6AM2AbjxUnvUA – Refunded: 360 CHF Reason for refund: |
| | Item Beanie SKU: woo-beanie | | Cost Qty Total CHF180.00 × 2 CHF360.00 5-2 5-CHF360.00 | January 16, 2020 at 930 cm Deste note Payment received from saferpay, Order status changed from On hold to Processing. |
| rce s | Flat rate Items: Beanie × 2 | | CHF0.00 | January <u>16, 2020 at 9:30 pm Delete note</u> Payment was on-hold due to delayed capture. |
| ance | Refund #2080 - January 16, 2020, 9:36 | 0 pm by <u>admin</u> | -CHF360.00 | January 16, 2020 at 3:36 am Delete note |
| • | | | Shipping: CHF0.0 Total: CHF360.00 <u>CHF0.0</u> Refunded: -CHF360.0 | payment to On hold. |
| menu | | | • This order is no longer editable | Add pate D |

ALIAS MANAGER

Alias Manager allows your customer to save the credit card information in his account and to use for the future payments.

Saferpay Secure Card Data or SCD in short, is a service for saving sensitive payment means information in the certified Saferpay data centre. By using SCD, the payment data is separated from the merchant application and no longer comes in contact with it. The stored Secure Card Data can be referred from future payments initiated via Transaction" interface.

This feature is available for payment methods that supports secure card data. Sensitive payment data is stored only in certified Saferpay data centre. If the settings '**Is Save Card**

Available?' is Active in Payment method configuration page, then logged in customers can save and use their card for future transactions.

| 🔞 Checkout – Saferpay test | instan 🗙 + | | | - đ <mark>- ×</mark> | | |
|----------------------------|--|---|----------------------|----------------------|--|--|
| (←) → C' @ | 🖸 🔒 https://sfwp.displayme.net/checkout/ | | E ··· ⊠ ☆ | II\ 🗉 🛎 🛁 | | |
| | | Subtotal | €36.00 | ^ | | |
| | Country / Region * | Shipping | Free shipping | | | |
| | Street address # | Total | €36.00 | | | |
| | test | | | | | |
| | test | Maestro | - | | | |
| | Town / City_* 1234 | American Express | | E | | |
| | State / County * | • VISA | VISA | | | |
| | Kamataka 🔹 | Pay with VISA over the in | terface of Saferpay. | 1 | | |
| | 12133 | Save to account You can choose from saved cards -Select card- | | | | |
| | Phone " | | | | | |
| | 1213232442 | MasterCard | - | | | |
| | Email address 🕺 | Diners Club | Poilton | | | |
| | test@yopmail.com | | | | | |
| | Chie to a different address? | Bancontact | | | | |
| | Ship to a different address? | | | - | | |

In addition to this, customer can manage the saved cards from his customer account in My account section. A new tab "Saved Cards" is added in my account page from which customers can add, update and delete cards from his account.

| Dashboard | Ø | Add Card | | | | | Search |
|-------------|----------|------------------------|-----------|------------|--------|-----|---------------------------------------|
| Orders | ŵ | Card Number | | | | | |
| | | 0000 0000 0000 0000 | | | | | Q Search |
| Downloads | <u>s</u> | Holder Name | | Expiration | | Cvc | |
| Addresses | * | Cardholders | | | | 000 | Recent Posts |
| Saved Cards | | Add Card | | | | | Recent Comments |
| Logout | G | Saved Cards | | | | | <u>A WordPress Commenter on Hello</u> |
| | | Card Number | Card Type | 5 | Action | 15 | <u>world!</u> |
| | | 20000 20000 20000 0004 | VISA | | | | Archives |

Note: ADD CARD option will only be available for customers if "Allow save card in user profile" set to **Yes** in Saferpay general settings.

Card Number - Displays the masked credit card number provided by Saferpay.

Customers have the option to update the expiry date of the card that is already saved by clicking Edit button.

ERROR LOGS

Error Log section provides information about transactions performed by Saferpay that could not be completed successfully.

Error details provided by payment gateway will be logged and displayed in order details under 'Error Response Tab'.

|) 🗥 Saferpay test instar Comments | ice 🛡 0 🕂 New | | F | iowdy, Shop I | Manager 📃 |
|--------------------------------------|---|--------------|--------|---------------|--------------|
| | WooCommerce / Orders / Edit Order | Inbox | Orders | Stock | * Reviews |
| 🥙 WooCommerce 🧹 | Active : No | and a | oracio | Stock | |
| Dashboard | | | | | |
| Drders (112) Coupons | History Tab | | | | |
| Customers | # Transaction Status Transaction Date | | | | |
| Reports | 1 INITIALIZE 2020-08-14 11:28:21 2 FAILED 2020-08-14 11:28:49 | | | | |
| Settings | Z TALED 2020'00'14 11:20:49 | | | | |
| Status | Error Response Tab | | | | |
| Extensions | Error Code: 1051 | | | | |
| WooCommerce Multilingual | Saferpay Response error code : 402 error message : Payment Required | | | | |
| Products | API Error Respons: 3DS_AUTHENTICATION_FAILED API Error Respons: 3DS_AUTHENTICATION_FAILED API Error Message : 3D-Secure authentication failed | | | | |
| Analytics | | | | | |
| 🔊 Appearance | Downloadable product permissions 🛛 | | | | |
| 🛓 Users | Search for a downloadable product Grant access | | | | |
| 🔑 Tools | | | | | |
| Settings | Payment Gateway Response | | | | |
| 🖏 WP Mail SMTP | Array | | | | |
| WP Security | ((ITENMEINTIALIEE) => Array | | | | |
| Q Translations | (ResponseNeader) => Array (| | | | |
| Q WPML | [5p=cVerrion] => 1.1.8 [Request14] => 8:070-84e-6446-42cd-027f-2e017f250u2u | | | | |
| Collapse menu | 17.0001 700 enek/tet/jengdy/010j11400/n [Enginamien] => 2020-00-207140.94.40.259902:00 | | | | |

RECURRING PAYMENT MODULE

COMPATIBILITY WITH WOOCOMMERCE SUBSCRIPTION PLUGIN

We have implemented Saferpay WooCommerce Gateway to be compatible with the WooCommerce Subscription (<u>https://woocommerce.com/products/woocommerce-subscriptions/</u>) plugin version **4.4.0**. After installing the Saferpay and WooCommerce Subscription plugin, you can filter the recurring supported payment methods from Saferpay general settings. Only the selected payment methods will be listed on the checkout page for subscription orders.

CONFIGURATIONS FOR RECURRING MODULE

| 🖋 Tools | D ecumine nouncept estimat | | | | | | | |
|--------------------------------------|--|---|--|--|--|--|--|--|
| 🕂 Settings | Recurring payment settings | | | | | | | |
| General | Recurring SCA challenge for | Yes 🗸 | | | | | | |
| Writing | PSD2 Compliance | We highly recommend you to force SCA during an initial transaction, for Recurring Payments. | | | | | | |
| Reading | | | | | | | | |
| Discussion | Recurring supported payment methods | MasterCard | | | | | | |
| Media | methous | American Express Diners Club | | | | | | |
| Permalinks | | JCB | | | | | | |
| Privacy | | MyOne SEPA ELV | | | | | | |
| Saferpay Settings | | PostFinance Card | | | | | | |
| Increase Maximum Upload File Size | 4 | Twint Apple Pay | | | | | | |
| WP Mail SMTP | | Credit Card | | | | | | |
| 💼 Wordfence 📀 | Save Changes | | | | | | | |

1. Recurring SCA challenge for PSD2 Compliance

Saferpay module is compatible with WooCommerce Subscription plugin. This field is applicable only for orders with subscription products. It ensures the PSD2 compliance of the recurring payments done through Saferpay while WooCommerce Subscription plugin is enabled.

2. Recurring supported payment methods.

If your customer adds any subscription to the cart, only gateway specific payment methods will be available at checkout. Make sure selected payment gateways are properly configured by going to WooCommerce > Settings > Payments.

Saferpay plugin is compatible with the following features of WooCommerce Subscription plugin,

- 1. Subscriptions
- 2. Manual renewal
- 3. Subscription Cancellation
- 4. Subscription Suspension

- 5. Subscription Reactivation
- 6. Subscription Amount Changes
- 7. Subscription Date Changes
- 8. Multiple Subscriptions (Multiple subscription products in same order)

The following Saferpay payment methods are supported for subscription orders.

- 1. VISA
- 2. MASTERCARD
- 3. AMERICAN EXPRESS
- 4. DINERS
- 5. JCB
- 6. MYONE
- 7. SEPA ELV
- 8. APPLEPAY
- 9. CREDIT CARD (SAFERPAY FIELDS)
- 10. TWINT Payment possible only if there is already saved card data available

11. POSTFINANCE CARD - Payment possible only if there is already saved card data available

The renewal subscription orders are created through WooCommerce subscriptions cron. A new subscription order is placed when the scheduled time arrives. If the subscription payment fails, then the subscription gets on-hold and future renewal process not works until the subscription status changed to Active. Merchant can cancel the subscription if requires. During this time the customer is notified with an e-mail, for him/her to go through the process again that is, to reactivate subscription (via my-account) by paying the amount. The payment details are saved in the Saferpay and Wordpress backend provides list of child orders associated with each subscription.

| WooCommerce | Search for a download | able product | Grant access | | |
|------------------------------|-----------------------|---------------|--------------|------------|----------------|
| Drders 1198 Subscriptions | Related Orders | | | | ~ ~ * |
| Customers | Order Number | Relationship | Date | Status | Total |
| Coupons | #3836 | Renewal Order | .1.day.ago | Processing | CHF21.40 |
| Reports Settings | <u>#3611</u> | Renewal Order | 2.days.ago | Processing | CHF21.40 |
| tatus | #3458 | Renewal Order | 2.days.ago | Processing | CHF21.40 |
| xtensions VooCommerce | <u>#3457</u> | Subscription | 2.days.ago | Active | CHF21.40 / day |
| fultilingual | #3456 | Parent Order | 2.days.ago | Processing | CHF21.40 |

LIMITATIONS IDENTIFIED WITH THE RECURRING PAYMENT MODULE

1. Checkout with zero amount. (e.g. Free trial and zero signup fee) : The actual supported payment methods for this condition are Credit Cards, Twint and Postcard. But we ignored the methods Twint and Postcard because they can do recurring ONLY via Alias and Authorize Direct. While doing the zero payment normally, we are actually saving the card instead of the processing the payment, so it would be difficult to implement it for Twint and Postcard. So currently Credit Cards only supports the zero payment.

2. In Apple Pay 'pay by wallet' option, it is possible to checkout subscription product with some cards which does not support recurring payments. E.g. Maestro- even if checkout is possible actual subscription and related features may not work here as Maestro does not support recurring payments.

3. In Saferpay back-office normally when an auto renewal is triggered, it creates an order as a child of the first order. But the case is different for manual renewal, when a user does the manual renewal through checkout, that order will be created as a completely new order and there won't be a relation between previous orders under the same subscription. But in WordPress each auto and manual renewals will be placed under the initial parent order itself. 4. Saferpay WooCommerce Gateway does not support the following features of WooCommerce Subscription plugin.

- Subscription payment method change
- Subscription payment method change by customer
- Subscription payment method change by admin

The Saferpay API itself does not provide any support for payment method change, because they need to re-initiate the whole process to implement this. So we also have some limitations to do this.

STRING TRANSLATION USING WPML

If translations are not available after updating the plugin to latest version, you need to import the .po file again. .po files can be found inside the plugin folder under

"saferpay_woocommerce_gateway/languages/ Woocommerce-gateway-saferpay-de.po".

| | 🙈 My Sites 🛛 🕆 S | SFWP201-php8 😋 2 🗭 0 🕂 New 🧟 | Нома | dy, sfwpad |
|-------------------|----------------------|--|---|------------|
| 💌 En | nail Log | WPML can keep track of where strings are used on the public pages. Activating this feature will enable the View | Import | |
| wo w | ooCommerce | in page' functionality and make translation easier. | po file: Choose File Woocommeerpay-de.po | |
| Pro Pro | oducts | Performance considerations » | ✓ Also create translations according to the po file German ✓ | |
| Ar | nalytics | Highlight color for strings | | |
| 🐢 м | arketing | Select Color | Select what the strings are for: Woocommerce-gateway-saferpay | |
| 🔊 Ap | opearance | Apply | Submit | |
| 💉 Plu | ugins | | Export strings into .po/.pot file | |
| 🕹 Us | sers | | Select domain: Woocommerce-gateway-saferpay (477) | |
| 🎤 To | ols | ✓ Remove strings by domain | Also include translations | |
| 🔚 Se | ttings | Clean up the String Translation table by removing untranslated strings by domain. | | |
| 🕰 w | P Mail SMTP | Remove strings | Submit | |
| ଦ୍ พ | PML 🖣 | | | |
| Transla Manag | | ✓ Auto register strings for translation | ✓ More options | |
| Langua | ages | Look for strings while pages are rendered | Translating users of types: none edit | |
| Theme localiza | and plugins ation | * This feature is only intended for sites that are in development. It will significantly slow down the site, but help you find strings that WPML cannot detect in the PHP code. | Арріу | |
| Transla | itions | | | |
| Media | Translation | | | |
| WP M | enus Sync | | | |
| String | Translation | Translate texts in admin screens.» | | |

SAFERPAY PAYMENT API SPEC VERSION UPDATES

1.19 to 1.23

- Crypto payments integration in the Saferpay Payment Page
- Added Klarna Payments support for Italy and France
- New currencies for SOFORT: PLN, HUF und CZK added
- New logo updated for Bancontact and iDeal payments
- EPS Refunds supported
- Removed Bonus Card payment
- Saferpay Fields Access Token generation via REST API

1.24 to 1.25

- Pre-authorizations for additional brands(amex,diners,jcb)
- SuccessNotifyUrl and FailNotifyUrl in PaymentPage/Initialize.
- WL Crypto Payments refund.
- Added notification URLs in Transaction/Initialize.
- Update Saferpay fields JS url.
- Klarna Payments: Support for Extended Merchant Data.
- Management API:

• Only those payment methods that are enabled in Saferpay backoffice are available at webshop backend.

• New payment logos.